COMMUNITY RESOURCE ASSISTANCE GUIDE

Watauga County, NC

North Carolina Division of Workforce Solutions
COMMUNITY RESOURCE ASSISTANCE GUIDE

Watauga County, NC

Childcare/Youth Services

Agency Name: Watauga County Department of Social Services
Address: 132 Popular Grove Connector UNIT C, Boone, NC 28607
Phone: (828)-265-8100
Website: http://www.wataugacounty.org/app_pages/dept/socialservices/contact.aspx
Service(s) Offered: Child day care, foster care, foster care licensure, adoption, emergency placements and independent living. Crises intervention, emergency assistance, food stamp program and Health choice. Low income energy assistance, Medicaid, Workfirst family assistance, Welfare-to-Work and work permits.

Agency Name: Children's Council of Watauga County
Address: 225 Birch St #3, Boone, NC 28607
Phone: (828)-262-5424
Website: https://www.thechildrenscouncil.org
Service(s) Offered: Childcare subsidies through Watauga County DSS; childcare information and childcare referrals; funds part-day public preschools and Parents as teachers services through Watauga County schools; funds postpartum home visits through the Health Department; provides financial incentives to childcare providers to improve the quality of care and the supply of childcare for infants and toddlers.

Agency Name: Children's Council-Watauga County's Partnership for Children
Address: 225 Birch St #3, Boone, NC 28607
Phone: (828)-262-5424
Service(s) Offered: Childcare resource and referral services; training for childcare providers; Smart Start administrator for Watauga County.

Agency Name: Head Start for Watauga County
Address: 1969 Mabel School Rd, Zionville, NC 28698
Phone: (828)-297-5440
Service(s) Offered: Preschool education

Education

Agency Name: Appalachian State University
Address: John E.Thomas Hall, 287 Rivers St, Boone, NC 28608
Phone: (828)-262-2000
Website: https://www.appstate.edu
Appalachian State University offers a challenging academic environment, energetic campus life and breathtaking location. Appalachian combines the best attributes of a small liberal arts college with those of a large research university. Known for its value and affordability, Appalachian enrolls about 17,000 students and offers more than 140 undergraduate and 2 graduate majors. Small classes and close interactions between faculty and students create a strong sense of community, which has become an Appalachian hallmark. Appalachian, located in Boone, N.C., is one of 16 universities in the University of North Carolina system.

**Agency Name:** NCWorks Career Center  
**Address:** 130 Popular Grove Road Connector, Boone, NC 28607  
**Phone:** (828)-265-5385  
**Website:** [https://www.ncworks.gov/vosnet/Default.aspx](https://www.ncworks.gov/vosnet/Default.aspx)  
**Service(s) Offered:** Training assistance, on-the-job training, scholarships, job placement

**Agency Name:** American Business Corporation- Job Corps Recruitment  
**Address:** Charlotte Merchandise Mart, 800 Briar Creek Road, Suite BB509, Charlotte, NC 28205  
**Phone:** (800)733-5627  
**Website:** [https://www.jobcorps.gov](https://www.jobcorps.gov)  
**Service(s) Offered:** Residential and non-residential employability training to include trade training, academic (HS and GED) and some community college. Job preparation and retention skills. Trained at Job Corps centers and provide placement services and mentoring upon completion

**Agency Name:** Mayland Community College  
**Address:** 200 Mayland Dr, Spruce Pine, NC 28777  
**Phone:** (828)-765-7351  
**Website:** [https://www.mayland.edu](https://www.mayland.edu)  
**Service(s) Offered:** Learning opportunities, work experience, skill assessment and development, counseling and support for low-income at risk youth.

**Agency Name:** Caldwell Community College & Technical Institute  
**Address:** 460 Community College Drive, PO Box 3318, Boone, NC 28607  
**Phone:** (828)297-3811  
**Website:** [https://www.cccit.edu/](https://www.cccit.edu/)  
**Service(s) Offered:** Offers wide variety of two-year degrees and one-year diploma or certificate programs. Many non-credit programs are available through continuing education courses for certification or licensure purposes. Adult high school, GED and human resource development programs are offered through the Basic Skills Center.
<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Service(s) Offered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Watauga County Schools</td>
<td>175 Pioneer Trail, Boone, NC 28607</td>
<td>(828)-264-7190</td>
<td><a href="https://www.wataugaschools.org/">https://www.wataugaschools.org/</a></td>
<td>Public School system</td>
</tr>
<tr>
<td>The Mountain Alliance- SAIL (Student Apprenticeship Interactive Leadership)</td>
<td>Post Office Box 2854 Boone, NC 28607</td>
<td>(Watauga Program Director 828-400-5842) (Associate Director 828-263-1770) (Executive Director 828-263-1770)</td>
<td><a href="https://www.mountainalliance.org/supporters">https://www.mountainalliance.org/supporters</a></td>
<td>Adventure learning, experiential education and service learning. Volunteer at Hospitality House, Blue Ridge Wildlife Institute and local wood lot. Trips include canoeing, rock climbing, caving and backpacking. Activities incorporate orienteering, environmental awareness, teambuilding, leadership and positive self-concept.</td>
</tr>
<tr>
<td>Vocational Rehabilitation</td>
<td>245 Winklers Creek Rd #A, Boone, NC 28607</td>
<td>(828)-278-6250</td>
<td><a href="https://www.ncdhhs.gov/">https://www.ncdhhs.gov/</a></td>
<td>Vocational counseling, physical restoration, job development, training and job placement for individuals with physical and mental disabilities.</td>
</tr>
<tr>
<td>WAMY Community Action</td>
<td>225 Birch St #2, Boone, NC 28607</td>
<td>(828)-264-2421</td>
<td><a href="https://wamymcommunityaction.org/">https://wamymcommunityaction.org/</a></td>
<td>Housing weatherization and rehabilitation services; Family self-sufficiency programs; job training and placement assistance; thrift shop; gardening assistance, transportation for elderly to nutrition program sites. Small business loan and technical assistance programs.</td>
</tr>
<tr>
<td>Employment</td>
<td></td>
<td></td>
<td></td>
<td>Job development contacts, job search, job placement, unemployment insurance information, financial assistance for re-training, resource area, skills training, Career Resource Area, labor market information, and information and services for veterans, disabled, youth, or disadvantaged.</td>
</tr>
</tbody>
</table>

Employment
<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Vocational Rehabilitation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>245 Winklers Creek Rd #A, Boone, NC 28607</td>
</tr>
<tr>
<td>Phone:</td>
<td>(828)-278-6250</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="https://www.ncdhhs.gov/">https://www.ncdhhs.gov/</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Vocational counseling, physical restoration, job development, training, and job placement for individuals with physical and mental disabilities.</td>
</tr>
</tbody>
</table>

### Financial

<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Northwestern Regional Housing Authority</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>869 NC-105 Extension #3, Boone, NC 28607</td>
</tr>
<tr>
<td>Phone:</td>
<td>(828)-264-6683</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="https://www.nwrha.com/">https://www.nwrha.com/</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Mortgage Payment Program (assists with foreclosure prevention). Housing assistance for families and individual.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>WAMY Community Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>225 Birch St #2, Boone, NC 28607</td>
</tr>
<tr>
<td>Phone:</td>
<td>(828)-264-2421</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="https://wamycommunityaction.org/">https://wamycommunityaction.org/</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Housing weatherization and rehabilitation services; Family self-sufficiency programs; job training and placement assistance; thrift shop; gardening assistance, transportation for elderly to nutrition program sites. Small business loan and technical assistance programs.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Hunger and Health Coalition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>141 Health Center Dr # C, Boone, NC 28607</td>
</tr>
<tr>
<td>Phone:</td>
<td>(828)-262-1628</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="https://www.hungerandhealthcoalition.com/">https://www.hungerandhealthcoalition.com/</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Emergency food assistance to individuals and families in crisis situations; supplemental food assistance to selected families; assistance to families in emergencies needing heat, utilities, etc.; prescription medicine and firewood provided through pharmacy and firewood projects.</td>
</tr>
</tbody>
</table>

### Food

<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Watauga County Department of Social Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>132 Popular Grove Connector UNIT C, Boone, NC 28607</td>
</tr>
<tr>
<td>Phone:</td>
<td>(828)-265-8100</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.wataugacounty.org/app_pages/dept/socialservices/contact.aspx">http://www.wataugacounty.org/app_pages/dept/socialservices/contact.aspx</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Child day care, foster care, foster care licensure, adoption, emergency placements and independent living, crisis intervention, emergency assistance, food stamp program and Health Choice. Low income energy assistance, Medicaid, Work first family assistance, Welfare-to-Work and work permits.</td>
</tr>
</tbody>
</table>
Agency Name: Hospitality House of Northwest North Carolina
Address: 338 Brook Hollow Road, Boone, NC 28607
Phone: (828)-264-1237
Website: https://www.hosphouse.org/home
Service(s) Offered: Crisis intervention facility assisting families and individuals in February 2, 2018 6 homeless/hunger situations. Bread of Life Meal daily: breakfast at 6:30am – 8:30am, lunch 11:30am – 1:00pm and dinner 5:30pm – 6:30pm; limited traveler’s assistance and other services/support.

Agency Name: Second Harvest Food Bank
Address: 3655 Reed St, Winston-Salem, NC 27107
Phone: (336)-784-5770
Website: https://www.secondharvestnwn.org/
Service(s) Offered: Acquiring and distributing food to supplement the food needs of faith and community-based organizations; advocating for the rights of hungry people; educating the public about hunger; and Pursuing partnerships with likeminded organizations.

Agency Name: WAMY Community Action
Address: 225 Birch St #2, Boone, NC 28607
Phone: (828)-264-2421
Website: https://wamycommunityaction.org/
Service(s) Offered: Housing weatherization and rehabilitation services; Family self-sufficiency programs; job training and placement assistance; thrift shop; gardening assistance, transportation for elderly to nutrition program sites. Small business loan and technical assistance programs.

Agency Name: Hunger and Health Coalition
Address: 141 Health Center Dr #C, Boone, NC 28607
Phone: (828)-262-1628
Website: https://www.hungerandhealthcoalition.com/
Service(s) Offered: Emergency food assistance to individuals and families in crisis situations; supplemental food assistance to selected families; assistance to families in emergencies needing heat, utilities, etc.; prescription medicine and firewood provided through pharmacy and firewood projects.

Home Health
Agency Name: Medi Home Health & Hospice
Address: 400 shadowline Dr Suite 101, Boone, NC 28607
Phone: (828)-265-3388
Website: https://www.msahealthcare.com/
Service(s) Offered: Provide comprehensive and quality services in the home at a reasonable cost to residents of our service area, to provide
health education, to promote healthy living and maintenance of a safe home environment.

Legal Aid
Agency Name: Appalachian Community Law Center
Address: 756 W. King Street, Boone, NC 28607
Phone: (828)-386-1116
Website: https://appalachianlawcenter.com/
Service(s) Offered: Representation in civil law cases; community education on legal matters; resource center. Fees are charged on a sliding scale; hourly rates range from $25.00 to $75.00.

Agency Name: Legal Services of the Blue Ridge
Address: 171 Grand Blvd, Boone, NC 28607
Phone: (866)-219-5262
Website: https://www.legalaidnc.org/
Service(s) Offered: Services range from legal advice to full representation in litigated cases and on appeal.

Agency Name: Mediation & Restorative Justice Center, Inc
Address: 133 N Water St, Boone, NC 28607
Phone: (828)-264-3040
Website: https://www.mrjc.us/
Service(s) Offered: Conflict resolution services including mediation conciliation, negotiation, and meeting facilitation. Referrals accepted from the general public for community, neighborhood, family, work-place, business, and divorce and custody disputes; and from the court system for appropriate civil and criminal misdemeanor cases for which warrants or complaints have already been filed.

Agency Name: Legal Aid of North Carolina
Address: 171 Grand Blv, Boone, NC 28607-3615
Phone: (828)-355-4890
Website: https://www.legalaidnc.org/about-us/mission
Service(s) Offered: Provides legal assistance in civil matters to eligible, low-income clients who have problems with their basic needs and live in Watauga, Avery, Burke, Caldwell, Catawba, Mitchell, and Yancey counties. Self-help clinics in child custody and visitation, criminal record expunction, employee rights, health care powers of attorney and living wills, simple divorce and tenant rights

Local/County Government
Agency Name: Watauga County
Address: 814 W. King Street, Boone, NC 28607
Phone: (828)-265-8000
Website: http://www.wataugacounty.org/
Agency Name: **Town of Boone**  
Address: 567 W King St, Boone, NC 28607  
Phone: (828)-268-6200  
Website: [http://www.townofboone.net/](http://www.townofboone.net/)

### Medical

**Agency Name:** Watauga Medical Center  
**Address:** 336 Deerfield Rd, Boone, NC 28607  
**Phone:** (828)-262-4100  
**Website:** [https://apprhs.org/wataugamedical](https://apprhs.org/wataugamedical)  
**Service(s) Offered:** Fully accredited by the Joint Commission for the Accreditation of Healthcare Organizations and licensed as a 117-bed regional referral medical complex, offering both primary and secondary acute and specialty care. In addition to the main hospital, the medical center includes the Seby B. Jones Regional Cancer Center offering both radiation and chemotherapy on an outpatient basis. The Center is recognized as an approved community cancer care center by the American College of Surgeon's Committee on Cancer. Other units are: The Paul H. Broyhill Wellness and Rehabilitation Center; Watauga Medical Center Home Health, which provides a full range of home care services; Blue Ridge Physical Therapy, which provides outpatient and sport related physical therapy; Appalachian Regional Sleep Clinic; Appalachian Pain Clinic; and a branch of the Northwest Area Health Education Center. The Sanger Clinic also has an office on the campus.

**Agency Name:** Watauga County Health Department  
**Address:** 126 Popular Grove Connector, Boone, NC 28607  
**Phone:** (828)-264-4995  
**Website:** [https://www.apphealthcare.com/](https://www.apphealthcare.com/)  
**Service(s) Offered:** Health promotion, disease prevention, education and awareness. Well Child Care, immunizations, women’s preventive health (Family Planning), Health Check/Choice, children’s special health service (orthopedic clinics), sports physicals, sexually transmitted disease treatment. Childbirth and parenting classes, in-home skilled nursing care for high risk pregnancies, postpartum/newborn home visits, nutrition counseling and psycho-social counseling.

**Agency Name:** Watauga County Department of Social Services  
**Address:** 132 Popular Grove Connector UNIT C, Boone, NC 28607  
**Phone:** (828)-265-8100  
**Website:** [http://www.wataugacounty.org/app_pages/dept/socialservices/home.aspx](http://www.wataugacounty.org/app_pages/dept/socialservices/home.aspx)  
**Service(s) Offered:** Child day care, foster care, foster care licensure, adoption, emergency placements and independent living. Crises intervention, emergency assistance, food stamp program and Health choice. Low income energy assistance, Medicaid,
Workfirst family assistance, Welfare-to-Work and work permits.

**Agency Name:** The Hope Center  
**Address:** 208 Howard St, Boone, NC 28607  
**Phone:** (828)-265-4357  
**Website** [https://www.choosehope.org/](https://www.choosehope.org/)  
**Service(s) Offered:** Medical support including free and confidential pregnancy tests, ultrasounds, physician referrals and other testing. Material assistance such as baby and maternity clothes, housing and baby items. Emotional support including counseling, education, adoption referrals, and post-abortion support groups. Spiritual encouragement through Bible studies, lending library and evangelism.

**Mental Health**

**Agency Name:** Daymark Recovery Services-Watauga Center  
**Address:** 132 Popular Grove Connector Suite #B, Boone, NC 28607  
**Phone:** (828)-264-8759  
**Website:** [https://www.daymarkrecovery.org/](https://www.daymarkrecovery.org/)  
**Service(s) Offered:** Assessment and referral, counseling, family and children’s services, psychiatric services, and substance abuse education, support, assessment, referral and treatment. Employee assistance programs. Developmental disabilities services and senior services. Crisis intervention. Specialized services such as respite care, residential care, in-home assistance and case management.

**Miscellaneous (Other Services)**

**Agency Name:** WAMY Community Action  
**Address:** 225 Birch St #2, Boone, NC 28607  
**Phone:** (828)-264-2421  
**Website:** [https://wamycommunityaction.org/](https://wamycommunityaction.org/)  
**Service(s) Offered:** Housing weatherization and rehabilitation services; Family self-sufficiency programs; job training and placement assistance; thrift shop; gardening assistance, transportation for elderly to nutrition program sites. Small business loan and technical assistance programs.

**Agency Name:** Hunger and Health Coalition  
**Address:** 141 Health Center Dr #C, Boone, NC 28607  
**Phone:** (828)-262-1628  
**Website:** [https://www.hungerandhealthcoalition.com/](https://www.hungerandhealthcoalition.com/)  
**Service(s) Offered:** Emergency food assistance to individuals and families in crisis situations; supplemental food assistance to selected families; assistance to families in emergencies needing heat, utilities, etc.; prescription medicine and firewood provided through pharmacy and firewood projects.
Agency Name: Hospitality House of the Boone Area, Inc  
Address: 338 Brook Hollow Rd, Boone, NC 28607  
Phone: (828)-264-1237  
Website: https://www.hosphouse.org/  
Service(s) Offered: Crisis intervention facility assisting families and individuals in homeless/hunger situations. Bread of Life Meal daily: breakfast at 6:30am – 8:30am, lunch 11:30am – 1:00pm and dinner 5:30pm – 6:30pm; limited traveler’s assistance and other services/support.

Agency Name: Appalachian State University, Multicultural Education  
Address: 263 Locust Street, Boone, NC 28608 (Rm. 255, Plemmons Student Union)  
Phone: (828)-262-6158  
Website: https://intercultural.appstate.edu/  

Rent/Utility/Housing

Agency Name: Northwestern Regional Housing Authority  
Address: 869 NC- 105 Extension #3, Boone, NC 28607  
Phone: (828)-264-6683  
Website: https://www.nwrha.com/  
Service(s) Offered: Mortgage Payment Program (assists with foreclosure prevention)

Agency Name: Hospitality House of Northwest North Carolina  
Address: 338 Brook Hollow Road, Boone, NC 28607  
Phone: (828)-264-1237  
Website: https://www.hosphouse.org/home  
Service(s) Offered: Crisis intervention facility assisting families and individuals in February 2, 2018 6 homeless/hunger situations. Bread of Life Meal daily: breakfast at 6:30am – 8:30am, lunch 11:30am – 1:00pm and dinner 5:30pm – 6:30pm; limited traveler’s assistance and other services/support.

Agency Name: Hunger and Health Coalition  
Address: 141 Health Center Dr # C, Boone, NC 28607  
Phone: (828)-262-1628  
Website: https://www.hungerandhealthcoalition.com/  
Service(s) Offered: Emergency food assistance to individuals and families in crisis situations; supplemental food assistance to selected families; assistance to families in emergencies needing heat, utilities, etc.; prescription medicine and firewood provided through pharmacy and firewood projects.
**Support Groups**

**Agency Name:** The Hope Center  
**Address:** 208 Howard St, Boone, NC 28607  
**Phone:** (828)-265-4357  
**Website:** https://www.choosehope.org/  
**Service(s) Offered:** Medical support including free and confidential pregnancy tests, ultrasounds, physician referrals and other testing. Material assistance such as baby and maternity clothes, housing and baby items. Emotional support including counseling, education, adoption referrals, and post-abortion support groups. Spiritual encouragement through Bible studies, lending library and evangelism.

**Agency Name:** Down Syndrome Support Group  
**Address:** 1179 State Farm Road, Boone, NC 28608  
**Phone:** (828)-262-6444  
**Website:** https://ihhs.appstate.edu/clinical-services/interprofessional-health-clinic/music-therapy-clinic  
**Service(s) Offered:** The Music Therapy Clinic offers assessment and treatment for individuals of any age with a wide range of presenting issues, including autism, anxiety, depression, or other mental health needs; physical needs associated with stroke or post-treatment rehabilitation; communication disorders; and cognitive issues. Depending on the needs of potential clients and feasibility of services, individual and group services may be offered. Session length varies based on need and availability.

**Agency Name:** Alcohols Anonymous  
**Phone:** (828)-264-1212  
**Website:** http://booneaa.org/  
**Service(s) Offered:** Support group for alcoholics

**Transportation**

**Agency Name:** Appalcart  
**Phone:** (828)-297-1300  
**Website:** https://www.appalcart.com/  
**Service(s) Offered:** Fixed route bus service in the Boone area, van service throughout Watauga County, and ski shuttles to Ski Beech and Sugar Mountain.

**Agency Name:** WAMY Community Action  
**Address:** 225 Birch St #2, Boone, NC 28607  
**Phone:** (828)-264-2421  
**Website:** https://wamycommunityaction.org/  
**Service(s) Offered:** Housing weatherization and rehabilitation services; Family self-sufficiency programs; job training and placement
assistance; thrift shop; gardening assistance, transportation for elderly to nutrition program sites. Small business loan and technical assistance programs.