

5/15/2014

# Community Resource Assistance Guide

Wake County, NC (Raleigh)

N.C. Division of Workforce Solutions

## **Childcare**

Agency Name: **NC Childcare Network**  
Address: 319 Chapanoke Road, Suite 120, Raleigh, N. C. 27603  
Mailing Address: 2201 Mail Service Center Raleigh, N. C. 27699-2201  
Phone: State Child Care Licensing Office .919 662-4499  
(Regulatory Services Section) Toll Free (800) 859-0829 NC  
Website: <http://www.ncchildcare.net>  
Service(s) Offered: Regulates the health, safety, and well-being of children in out-of-homecare Provides support and quality control services to child care providers.

Agency Name: **Wake County Smart Start**  
Address: 1121 Situs Court Raleigh NC, 27606  
Phone: 919 851-9550  
Website: [www.wakesmartstart.org](http://www.wakesmartstart.org)  
Service(s) Offered: Project Enlightenment for parent education and family support for enhancement of child development through parent education. More at 4 Program prepares 4 year olds not enrolled in preschool for success in school

## **Clothing**

Agency Name: **Catholic Parish Outreach**  
Address: 2013 N. Raleigh Blvd., Raleigh, NC 27604  
Phone: 919 873-0245  
Website: [www.cporaleigh.org](http://www.cporaleigh.org)  
Service(s) Offered: Monday through Saturday, 10:00am-1:00pm. Referral required. SS Card required for all family members receiving assistance. Clothing for children (up to children's size 4); maternity clothing for expectant mothers. Limited supply of baby items.

Agency Name: **First Baptist Church**  
Address: 99 North Salisbury Street, Raleigh, NC 27601  
Phone: 919 832-4485  
Website: [www.fbcraleigh.org](http://www.fbcraleigh.org)  
Service(s) Offered: Clothing for men, women and children. Some type of ID required such as social security card or driver's license. Wednesday 10:00am - 11:30am; Thursday 1:00pm- 2:30pm.

Agency Name: **Helping Hand Mission**  
Address: 623 Rock Quarry Rd, Raleigh, NC 27610  
Phone: 919-829-8048  
Service(s) Offered: M-F, 11am-2pm. Referrals required. Two changes of clothing provided. Furniture discounted with referral

Agency Name: **Junior League of Raleigh Bargain Box**  
Address: 401 Woodburg Avenue, Raleigh, NC 27605  
Phone: 919 833-7587  
Service(s) Offered: Monday through Saturday 10:00 a.m. - 6:00 p.m.; Referral required. Bargain Box referrals only, accepted from participating agencies.

Agency Name: **Salvation Army**  
Address: 215 South Person Street, Raleigh, NC 27601  
Phone: 919 834-6733  
Website: [www.keepthebellringing.org](http://www.keepthebellringing.org)  
Service(s) Offered: Clothing for men, woman and children. Appointments for clothing are made each Monday morning for Friday of the same week. Must bring a Social Security card for each member of the family needing clothes, and a N. C. ID, Homeless ID or Prison ID of the person shopping at the clothing closet. Each family member may receive up to 10 items of clothing per visit. Participants may come every 3 months.

Agency Name: **Life Care Pregnancy Center**  
Address: 1001 Navaho Drive, Suite 101, Raleigh, NC 27609  
Phone: 919 873 2442  
Website: [www.pregnancylifecare.org](http://www.pregnancylifecare.org)  
Service(s) Offered: Appointment required. Clothes for expecting mothers, babies up to 12 months and baby items for participants in the Life Skills Program. Also provides parenting skills, budgeting skills and pregnancy tests by appointment. M-Th 9am-2pm. Tues, 6:30pm-8:30pm.

Agency Name: **Soroptimist International of Raleigh**  
Address: 401 Woodburg Ave, Raleigh, NC 27605  
Phone: 919 833 2740  
Website: [www.soroptimistraleigh.org/show\\_page.php?page=15](http://www.soroptimistraleigh.org/show_page.php?page=15)  
Service(s) Offered: Professional clothing. Referral from partner agency required. See our website for list of partner agencies.

### **Education/Training**

Agency Name: **Good Work**  
Address: PO Box 6013, Raleigh, NC 27628  
Phone: 919 682-8473  
Website: [www.goodwork.org](http://www.goodwork.org)  
Service(s) Offered: Participants increase understanding of household economics, finances, asset development, entrepreneurship, business and organizational development, and stewardship and sustainability

Agency Name: **GED/Adult Basic Education/English as a Second Language Classes**  
Address: 1116 N. Blount Street, Raleigh, NC 27604  
Phone: 919 834-7626  
Service(s) Offered: GED - Tuesday and Thursday, 7:00 p.m. - 9:00 p.m.

Agency Name: **Forest Hill Baptist Church**  
Address: 201 Dixie Trail, Raleigh, NC 27607  
Phone: 919 828-6161  
Contact: Mr. Fober  
Service(s) Offered: ESL - September - May. Wed. 6:00 am-7:45 p.m.; Sun. 9:30 - 10:45 a.m.

Agency Name: **Haven House Services**  
Address: 706 Hillsborough Street, Raleigh, NC 27603  
Phone: 919 833-3312  
Website: [www.havenhousenc.org](http://www.havenhousenc.org)  
Service(s) Offered: Structured Day program for middle school students who are short-term suspended from Wake County Public School. Referral needed from school principal or juvenile court. GED online program for completion of high school diploma. Project Ready for ages 16 to 21 for independent living. Second Round Boxing program-Basic boxing classes for female and males ages 11-18; M-W-F 5pm-7pm.

Agency Name: **Raleigh Rescue Mission**  
Address: 314 E. Hargett Street, Raleigh, NC 27601  
Phone: 919 828-9014  
Contact: Mr. Fober  
Service(s) Offered: GED and Adult Basic Education Mon-Thurs 2pm-4pm. Computer skills, money management, life skills, and ESL classes as needed.

Agency Name: **Step Up Ministry**  
Address: 1701 Oberlin Road, Raleigh, NC 27608  
Phone: 919 781-0156  
Contact: William Wheeler  
Email: [william.wheeler@NCECSC.GOV](mailto:william.wheeler@NCECSC.GOV)  
Website: [www.step-up.us](http://www.step-up.us)  
Service(s) Offered: Assist single adults, couples and families who have educational, Employment and housing needs. Program participation includes a phased, incentive-driven Curriculum that encourages spirituality, self-awareness; connections to success.

Agency Name: **Wake County Human Services**  
Address: 220 Swinburne Street, Raleigh, NC 27610  
Phone: 919 212-7781  
Service(s) Offered: Onsite GED classes. T-W-Th 9am-12 and 6pm – 8:30pm

Agency Name: **Wake Tech Adult Education Center**  
Address: 1920 Capital Blvd., Raleigh, NC 27604  
Phone: 919 715-3434  
Service(s) Offered: Adult Basic Education/General Educational Development (ABE/GED) Classes are for students who want to learn reading, writing and math (Adult Basic Education) and/or who want to complete a high school equivalency (GED) diploma. Monday through Thursday 8:00 a.m. – 9:00 p.m.; Friday 8:00 a.m. – 5:00 p.m. GED, ABE, ESL, and Basic Skill classes offered. Various class schedules available.

### **Employment**

Agency Name: **Employment Security Commission**  
Address: 3351 Carl Sandburg Court Raleigh 27610, 724-F East Chatham St., Cary, N. C. 27511  
Phone: 919 212-3849 Raleigh, 919 469-1406 Cary  
Website: [www.ncesc.com](http://www.ncesc.com)  
Service(s) Offered: Assistance with job search and referrals, resume writing, job seeking skills. Register at a local office and get access to information on Jobs Line 212-5700

Agency Name: **RESCARE**  
Address: 3351 Carl Sandburg Court, Raleigh, NC 27610  
Phone: 919-212-3849  
Services Offered: RESCARE operates programs through the Workforce Investment Act: 1) Adult Program; 2) Dislocated Work Program. Both offer assistance with job search and/or training to assist customers in re-entering the workforce. The Adult Program determines eligibility on an individual basis based on the individual's employment or economic situation. The Dislocated Worker Program assists persons who have lost their job due to layoffs, plant Closings, economic downturns or natural disasters. Monday-Friday, 8:30 am-4:30 pm.

Agency Name: **Vocational Rehabilitation**  
Address: 436 N. Harrington Street, Raleigh, NC 27603  
Phone: 919 733-7807  
Website: [www.dvr.dhhs.state.nc.us](http://www.dvr.dhhs.state.nc.us)  
Service(s) Offered: VR employment services provide opportunities to persons who have mental, physical, or learning disabilities that prevent them from getting and keeping a job. Wake County residents may call or apply in person for services.

Agency Name: **Workforce Investment Act (WIA) Programs**  
Address: 220 Swinburne Street, 3rd Floor, Raleigh, N. C. 27610  
Phone: 919 250-3770  
Service(s) Offered: Wake County Human Services operates two programs through the Workforce Investment Act: 1) Adult Program; 2) Dislocated Worker Program. Both offer assistance with job search and/or training to assist customers in re-entering the workforce. The WIA Adult Program determines eligibility on an individual basis based on the individual's employment or economic situation. The WIA Dislocated Worker Program assists persons who have lost their job due to layoffs, plant closings, economic downturns or natural disasters. Monday – Friday, 8:30 a.m. – 5:15 p.m.

### **Financial**

Agency Name: **Latino Community Credit Union**  
Address: 1420 Hardimont Rd., Raleigh, NC 27609  
Phone: 919 855-9696  
Website: [www.cooperativalatina.org](http://www.cooperativalatina.org)  
Service(s) Offered: Banking services for members. Costs \$10 to open an account. \$20 once, for lifetime family membership fee for other services. Membership I includes access to help with financial problems, financial education, and credit counseling. Valid photo ID required to open account.

Agency Name: **Lifeline & Link-up (NC Utilities Commission)**  
Phone: 919 733-9277  
Website: [www.usac.org](http://www.usac.org)  
Service(s) Offered: Low income individuals receiving SSI, Food Stamps, Medicaid, WorkFirst or housing assistance can apply for discounts for basic telephone service.  
Assurance Wireless 888-359-4205  
Safe Link Wireless 800-977-3768

Agency Name: **Triangle Family Services**  
Address: 3937 Western Blvd., Raleigh, N. C. 27603  
Phone: 919 821-0790  
Website: <http://www.tfsnc.org>  
Service(s) Offered: Offers Consumer Credit Counseling Services (CCCS). Provides debt management services to families and individuals, as well as financial literacy education seminars, focusing on such topics as home budgeting and financial management, first-time home buying, avoiding identity theft, reducing consumer debt, and avoiding predatory lending schemes.

Agency Name: **Wake County Human Services**  
Address: 220 Swinburne Road, Raleigh, NC 27610  
Phone: Service Intake – 919 212-7000 / Supported Housing Program – 919 856-5277

Website: [www.wakegov.com/humanservices](http://www.wakegov.com/humanservices)  
Service(s) Offered: Service Intake social workers will work with individuals on a variety of issues including budget counseling. Supported Housing Program provides daily housing counseling and budget assistance Monday through Friday at 4pm-5pm in Swinburne Bldg. Sign in at the Information desk in the atrium. Service Intake-Monday through Friday 7:30 a.m. - 5:00 p.m. must register by 4:00 p.m.

Agency Name: **W.E.B. Dubois Community Development Corporation**  
Address: 150 A White Str., Wake Forest, NC 27588  
Phone: 919 556-0709 ext. 124 or 156  
Website: [www.duboiscdc.org](http://www.duboiscdc.org)  
Service(s) Offered: Family self-sufficiency program offers money management class, credit repair, and support services such as assistance with school, work, childcare, limited financial assistance and counseling. Must be income eligible and complete application process.

### **Food**

Agency Name: **Angel Food Ministries**  
Address: 718 Hillsborough Street, Hillyer Memorial Church, Raleigh 27603  
Phone: 919 832-7112  
Website: [www.hillyerchurch.org](http://www.hillyerchurch.org)  
Service(s) Offered: Providing discount food orders purchased in bulk. Pre-ordering required. Cash and EBT accepted. There are locations with debit and credit card orders. No income restrictions. See [www.angelfoodministries.com](http://www.angelfoodministries.com) for locations in Raleigh, Cary, Fuquay Varina, Garner, Wendell, and Zebulon.

Agency Name: **Brooks Avenue Church of Christ**  
Address: 700 Brooks Avenue, Raleigh, NC 27607  
Phone: 919 821-2400  
Website: [www.brooks.org](http://www.brooks.org)  
Service(s) Offered: Food Pantry every 2nd and 4th Saturday of each month, 9:00 a.m. - 12:00 noon. ID required. No referral required.

Agency Name: **Shepherd's Table Soup Kitchen**  
Address: 125 Hillsborough St. Raleigh, NC 27603-1762  
Phone: 919 831-2010  
Email: [SoupKitchen@Shepherds-Table.org](mailto:SoupKitchen@Shepherds-Table.org)  
Website: [www.shepherds-table-org](http://www.shepherds-table-org)  
Service(s) Offered: The Shepherd's Table serves a nourishing hot mid-day meal to anyone who walks through the door. No questions asked.

Agency Name: **Wake County Human Services**  
Address: 220 Swinburne Road, Raleigh, NC 27610  
Website: [www.wakegov.com/humanservices](http://www.wakegov.com/humanservices)  
Service(s) Offered: The Food Assistance program helps low income people to buy the food they need for good health. This program helps people purchase food in addition to what they are already buying in the grocery store. Applications taken M-F in a group setting. Please arrive before one of these times: 7:30am, 10:00am 12:30pm or 2:30pm. Sessions last up to 2 ½ hours. You do not need to call ahead to apply .Zebulon, Knightdale or Wendell area resident can apply at our office at 1002 Dogwood Dr, Zebulon, NC 27597 between the hours of 8:30am and 4:15pm.Fuquay-Varina and Holly Springs area residents may apply at our office located at 130N. Judd Parkway SE, Fuquay-Varina 27526. These applications are taken in a group setting. Please arrive before one of the times: 9:00am, 11:00 or 2:00pm.You will need to bring all the following items with you: \*Picture Identification, \*Social Security Card, \*Proof of rent/mortgage and utilities, \*verification of last month's rent, \*verification of any bank accounts.

### **Home Health**

Agency Name: **Home Care Assistance**  
Address: 6512 Six Forks Rd., Ste. 205 Raleigh NC  
Phone: (919) 844-9898  
Website: [www.homecareraleighnc.com](http://www.homecareraleighnc.com)  
Service(s) Offered: Service provides in home health care assistance to those with medical needs.

Agency Name: **Tarheel Home Health**  
Address: 2817 Spring Forest Road, Suite 101, Raleigh NC 27615  
Phone: (910) 881-9492  
Service(s) Offered: Service provides in home health care assistance to those with medical needs.

### **Legal Aid**

Agency Name: **Legal Services of North Carolina**  
Address: 224 S. Dawson Street, Raleigh, NC 27601  
Phone: 919 856-2564  
Website: [www.legalaidnc.org](http://www.legalaidnc.org)  
Service(s) Offered: Provides free legal advice and assistance for low income individuals in civil matters related to fair housing, mental disability benefits, prison issues, and justice issues.

Agency Name: **Carolina Dispute Settlement Services**  
Address: 2300 Rexwood Dr#120, Raleigh 27607  
Phone: 919 755-4646  
Website: [www.notrials.com/fileityourself](http://www.notrials.com/fileityourself)  
Service(s) Offered: Providing mediation services for Child custody and visitation issues, small claims, community services, and district criminal court. Sliding scale costs based on income. Court fees and processing fees apply. File it yourself clinic open on Thursdays 9am-3pm. Call for appointment.

### **Local/County Government**

Agency Name: **Wake County Government**  
Address: P.O. Box 550, Raleigh NC 27602  
Phone: (919) 856-6160  
Website: [www.wakegov.com](http://www.wakegov.com)

Agency Name: **City of Raleigh**  
Address: P.O. Box 590, Raleigh NC 27602  
Phone: (919) 890-3245  
Website: [www.raleighnc.gov](http://www.raleighnc.gov)

### **Medical Care**

Agency Name: **Wake County Human Services**  
Address: Public Health Center - 10 Sunnybrook Rd., Raleigh, NC 27610  
Phone: 919 212-7000  
Service(s) Offered: Monday through Friday, 8:15 a.m. - 5:15 p.m. Call for appointments for all types of Health-care needs including education, immunizations and treatment. **Note: For eye exams and eye glasses, call 919 856-5974 for information**

Agency Name: **Mariam Clinic**  
Address: 3126 Blue Ridge Rd., Raleigh 27612  
Phone: 919 824-4672  
Website: [www.mariamclinic.org](http://www.mariamclinic.org)  
Service(s) Offered: Free for those who meet income eligibility. Applicants must be age 18 and over. Member of the household must be employed. Potential applicants must live in Wake or Durham counties. Service by Scheduled Appointments only. Call on Wednesday 10am- 5pm or Thursday 2pm-5pm. Clinic hours are Sunday 1pm-5pm. Services provided Acute Care, short term chronic care, referrals, discount labs and radiology services, psychiatry and counseling, and interpreter services. No Emergency or obstetric services.

## **Mental Health**

Agency Name: **WAKE COUNTY HUMAN SERVICES**  
Address: 220 Snow Avenue, Raleigh, NC 27603  
Phone: Cornerstone – 919 508-0777  
Path and Community Outreach Team Referral Line – 919 508-0770  
Website: [www.wakegov.com/humanservices](http://www.wakegov.com/humanservices)  
Service(s) Offered: Outreach and engagement, psychiatric services, and intensive case management services offered to homeless individuals with severe and persistent mental illness and/or substance abuse problems. Please call to make a referral on Tuesdays 1pm-4pm.

Agency Name: **Drop-In Center (A Division of Wake County Human Services)**  
Address: 567 E. Hargett St., Raleigh, NC 27601  
Phone: 919 856-5240  
Service(s) Offered: Psychosocial educational program for Wake County residents who are 18 or older who have a primary diagnosis of severe mental illness and sometimes co-occurring substance abuse. They must be referred by their primary mental health provider and complete the admission process. Activities include social skills and independent living skills training, AA meetings, support and recovery groups, Job Club, exercise, arts and crafts, and recreational activities.

## **Miscellaneous (Other Services)**

Agency Name: **Council for Senior Citizens**  
Address: 406 Rigsbee Avenue, Suite 202, Durham 27701  
Phone: (919) 688-8247  
Website: [www.dcsInc.org](http://www.dcsInc.org)  
Service(s) Offered: Information on services and programs for Senior Citizens in the Triangle Area.

Agency Name: **Plaza Comunitaria – Mexican Consulate/Wake Tech.**  
Address: 2539 C. Noblin, Raleigh, NC 27607  
Phone: 919-662-3429  
Contact Person: Samuel Strickland & Maribel Madera.  
Service(s): Mexican basic education (literacy-primary 1-6, and secondary 7-9); English as a Second Language (ESL); Computer skills; Life & work Skills; Accreditation and certification

Agency Name: **Horizon Health Center**  
Address: 102 N. Tarboro Rd., Raleigh, N. C. 27610-2352  
Phone: 919 743-3315  
Email: [www.whsi.org](http://www.whsi.org)  
Service(s) Offered: Monday through Friday 8:30 a.m. – 5:15 p.m. providing services to the homeless and those in transition. Services provided include General

Primary Medical Care (Camp Physicals, Diagnostic Tests/Screens, Family Planning, Geriatric Care, Gynecological Care, Health Checks, Hearing & Vision Screening, Immunizations, Pediatric Care, Sports Physical). Support Services include Diabetes Education, Diagnostic Tests/Screens, Drug Assistance, Health Education, Eligibility Assistance, Substance Abuse Services; Social Workers

Agency Name: **National Runaway Switchboard**  
Phone: 800-786-2929  
Service(s): 7 days, 24 hours. Provides crisis intervention for youth at-risk between the ages of 12 and 20. Will make conference calls to parents, deliver messages from runaways to their parents or guardians, assists with free transportation for qualified runaways.

Agency Name: **The Purple Elephant Computer Factory**  
Address: 6808 Davis Circle, Raleigh, NC 27613  
Phone: 919-788-7740  
Website: [www.purpleelephant.org](http://www.purpleelephant.org)  
Service(s): Nonprofit computer reuse facility. We accept donated computers, refurbish them, erase the hard drives, install new programs, and make them available to ALL KIDS through requests and referrals. Priority given to disadvantaged, at risk, and disabled. A complete Desktop computer system is available for \$100. Some financial assistance available for those who cannot afford \$100.

### **Rent/Utility/Housing**

Agency Name: **Raleigh Housing Authority**  
Address: 900 Haynes Street, Raleigh, NC 27604  
Phone: 919-831-6620  
Service(s) Offered: Public Housing and Housing Choice Vouchers, Scattered Sties housing

Agency Name: **Wake County Housing Authority**  
Address: 100 Shannon Street, Zebulon, NC 27597  
Phone: 919 269-6404  
Website: [www.wakegov.com](http://www.wakegov.com)  
Service(s) Offered: Public housing and Housing Choice Vouchers

Agency Name: **DNC Foreclosure Prevention Fund**  
Phone: 1-888-623-8631  
Website: [www.NCForeclosurePrevention.gov](http://www.NCForeclosurePrevention.gov)  
Service(s) Offered: Assistance to North Carolina homeowners who are struggling to pay their mortgage due to job loss or other temporary financial hardship. If your goal is to obtain employment that will allow you to keep your home, it can provide temporary assistance to pay your mortgage while you search or train for a new job. For more information please visit their website.

## **Support Groups**

Agency Name: **Alcoholics Anonymous**  
Address: Various meeting sites located throughout the county, call for a location and schedule  
Phone: (919) 783-6144  
Email: [help@raleighaa.com](mailto:help@raleighaa.com)  
Website: [www.raleighaa.com](http://www.raleighaa.com)  
Service(s) Offered: Alcoholics Anonymous is a fellowship of you and other individuals who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism.

Agency Name: **The Women's Center of Wake County**  
Address: 128 E. Hargett Street, Suite 10, Raleigh NC 27601  
Phone: (919) 829-3711  
Service(s) Offered: Raleigh's The Women's Center of Wake County provides an array of service for low-income and homeless women and children's. Including services such as legal, advocacy, health, counseling and many more.

Agency Name: **TROSA-Substance Abuse Assistance**  
Address: 1820 James Street, Durham, NC 27707  
Phone: 919 419-1059  
Email: [www.trosaomc.org/program/index.htm](http://www.trosaomc.org/program/index.htm)  
Service(s) Offered: A comprehensive long-term residential substance abuse recovery program in Durham. TROSA accepts abusers with one condition: have a strong desire to change their lives.

Agency Name: **WakeBrook Recovery Center**  
Address: 111 Sunnybrook Rd, Raleigh, NC  
Phone: 919 250-1500  
Website: [www.trosainc.org/program/index.htm](http://www.trosainc.org/program/index.htm)  
Service(s) Offered: A dual diagnosis Substance Abuse Treatment Hospital for Men, Women and Families of Wake County. High priority populations include pregnant, IV and HIV and drug users. Inpatient treatment program.

## **Transportation**

Agency Name: **Capital Area Transit (CAT)**  
Address: 1430 & 214 S. Blount St., Raleigh 27603  
Phone: 919 828-7228  
Website: [www.cattransit.com](http://www.cattransit.com)  
Service(s) Offered: Public Transportation with pick-ups and stops throughout the county. Call for information and schedule.

Agency Name: **Triangle Transit Authority (TTA)**  
Address: 4600 Emperor Blvd. #100, Durham 27703  
Phone: 919 485-7433  
Website: [www.triangletransit.org](http://www.triangletransit.org)  
Service(s) Offered: Office Hours Monday through Friday 6:00 a.m. – 6:30 p.m. Bus hours Mon- Fri 6:00 a.m. – 10:30 p.m.; Sat 8:00am-5:30pm. Free vanpool matching available to the general public (485-7461) and regional bus service to Raleigh, Durham, Chapel Hill, RTP, and RDU. Bus schedules available at Moore Square information booth. Offers direct airport shuttles from Regional Transfer Center