

COMMUNITY RESOURCE ASSISTANCE GUIDE

Union County, NC

North Carolina Division of Workforce Solutions



1/5/2020

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Union County, NC

Childcare/Youth Services

Agency Name: Childcare Resources, Inc.
Address: 105-A Cedar Street, Monroe, NC 28110
Phone: 704-238-8800 Fax: 704-376-7865
Website: www.childcareresourcesinc.org
Service(s) Offered: Referrals and information on childcare in Union County
Offers childcare financial aid / Mon-Fri 8am – 5pm

Agency Name: Union County Department of Social Services
Address: 2330 Concord Ave, Monroe, NC 28110
Phone: 704-296-4300 Fax: 704-296-6151
Website: www.co.union.nc.us
Service(s) Offered: Subsidized Child Care/Food Stamps/Medicaid/Electric
Service/Etc. Mon-Fri 8am-5pm

Agency Name: The Alliance for Children
Address: 2661-A West Roosevelt Blvd, Monroe, NC 28110 Ste. A
Phone: 704-226-1407 Fax: 704-226-1369
Website: <https://theallianceforchildren.org>
Service(s) Offered: Alliance for Children equips young children for success
by advocating and investing in efforts that strengthen their health, education, and
emotional development. Contributes to Union County's sustained economic vitality a
globally competitive world. Provides programs for children ages 0-5. In charge of
NC's Pre-K in Union County for 4-year olds.

Clothing

Agency Name: The Closet @ Heart for Monroe
Address: 104 S. Hayne Street, Monroe, NC 28112
Website: www.heartformonroe.com
Service(s) Offered: Offers clothing for those in Union County. Shopping
information for days and hours of operation can be found on the website. Days
generally are every Tuesday 9:30am – 1:00pm and 2nd & 4th Thursdays 6:30pm –
8:30pm

Agency Name: Operation Reach-Out
Address: 1308 Miller Street, Monroe, NC 28110
Phone: 704-289-4237 Fax: 704-283-1964
Website: www.OpReachOut.org
Email: opreachout1@gmail.com
Service(s) Offered: Clothing, medicine, furniture, household items, and
funds for those in need. Provides a free lunch program served at this location. Must

have referral from DSS. Come in between 9:00am – 10:30am to complete application.
Food distribution Mon/Wed/Fri from 9:00am – 12:00pm.

Credit Counseling

Agency Name: Monroe Union County CDC (Community Development Corp)
Address: 349 E. Franklin Street, Monroe, NC 28112
Phone: 704-283-8804 or 704-292-1037 Fax: 704-292-1037
Website: www.muccdc.com
Service(s) Offered: Monroe-Union County CDC offers these 3 major services: **Housing Counseling, Housing Development and Down Payment Assistance.** Within these 3 services the following programs are offered: Mortgage Default, NC Foreclosure Prevention Information, Housing Rehabilitation, Real Estate Services, HUD Housing Approval and Transitional Housing.

Agency Name: Alliance Credit Counseling
Address: 15720 Brixham Hill Ave. Ste. 575, Charlotte, NC 28277
Phone: 1-800-933-0554 Fax: 866-951-1604
Website: www.knowdebt.org
Email: info@knowdebt.org
Service(s) Offered: Non-profit service providing information, counseling and support programs to help clients reduce and control their debt. Programs include financial literacy, money, management, credit management and debt reduction.

Agency Name: Consumer Credit Counseling (NFCC)
Address: 14141 Southwest Freeway Ste. 1000, Sugarland, TX 77478
Phone: 1-800-388-2227 or 1-888-845-5669
Website: www.moneymanagement.org

Agency Name: United Family Services
Address: 604 Lancaster Avenue, Monroe, NC 28112
Phone: 704-226-1352 Fax: 704-373-1604
Website: www.unitedfamilyservices.org
Service(s) Offered: Community education, consumer credit counseling, housing services, employee assistance program, family counseling, victim assistance & rape crisis/child abuse prevention; the Tree House Children`s Advocacy Center & the Shelter for Battered Women.

Education/Training

Agency Name: Wingate University
Address: 220 N. Camden Drive Wingate, NC 28174
Phone: 704-233-8000 1-800-775-5550
Website: www.wingate.edu

Service(s) Offered: Career Services- Initial consultation for clients who want to make decisions regarding career options including obtaining a 4-year degree, interviewing skills, some personality & interest assessments, access to a career library, employer files, workshops & individual career counseling.

Agency Name: South Piedmont Community College
Address: 4109 Old Charlotte Highway Monroe, NC 28112
Phone: 704-290-5100 Fax: 704-290-2476
Website: www.spcc.edu
Service(s) Offered: Community College offering a variety of education programs & services. Including: Adult Basic Skills, Adult High School, Career Services, Continuing Education, Curriculum Programs, English as a Second Language (ESL); General Educational Development (GED), Human Resource Development, Industrial Training, & the Small Business Development Center. Also offers a variety of short term training classes for the unemployed or underemployed.

Agency Name: NEXTGEN
Address: 1125 Skyway Drive Monroe, NC 28110
Phone: 704-283-7541 Fax: 704-283-1854
Contact: Tiara Butchee ext. 208.
Website: www.centralinaworks.com
Email: Tiara.Butchee@Rescare.com
Service(s) Offered: This program provides services for youth ages 16-24 in areas of GED/High School Diploma, Mentoring, Work Experience (OJT), Leadership Development, Comprehensive Career Counseling, Job Training, And Financial Literacy.

Agency Name: NC Works Career Center-Union
Address: 1125 Skyway Drive Monroe, N.C. 28110
Phone: 704-283-7541 Fax: 704-283-1854
Website: www.ncworks.gov
Service(s) Offered: Provides access to services which help with job search including: **Resource Center** with internet computers, job assistance software. Access to various programs such as: Dislocated Worker, Adult Workers, NEXTGEN, and Homemakers through the Workforce Innovation and Opportunity Act (WIOA), Trade Assistance Act, (TAA) Disabled Veterans Employment Services, Pathways to Employment, Former Offender Initiative, Work Opportunity Tax Credit, On the Job Training, Federal Bonding and employment job listings. Agency referrals to the following partners: Vocational Rehabilitation, Literacy Council, Job Corps, Youth services DSS, Community College etc. are also provided.

WIOA - The **Workforce Innovation and Opportunity Act** is a federally funded program designed to assist individuals re-entering the workforce by providing job training, schooling, on-the job training and intensive services to Adult & Dislocated Workers. To qualify as a **WIOA Adult:** Must be unemployed or under-employed and meet disadvantaged income guidelines. **Dislocated Worker:** Must be an adult who

is unemployed as a result of a closure or lay-off and is eligible or is receiving unemployment insurance benefits and is unlikely to return to their previous occupation to qualify.

TAA- Federal program which provides assistance to workers who lose their jobs a result of increased imports. **Contact:** Glenda Menendez ext.223

Disabled Veterans Employment Services (DVOP)- provides employers & disabled veterans with assistance such as job placement, veteran re-employment rights & employment counseling for disabled veterans

Contact: Christopher Smith ext. 205.

Dislocated Homemakers-Pre-employment services geared towards helping participants enter or re-enter the labor market after having been homemakers.

Job Corps –By Appointment Only (Main Office in Charlotte) **704-292-1207**

Re-Entry Initiative Program- Counseling and workshops available for former offenders returning to the workforce. Workshop is the 3rd Tuesday of each month at 9:00am. **Contact:** Janie.rollins@nccommerce.com

RESEA/EAI Services - Counseling and workshops provided for unemployed clients to assist in finding employment. Written material provided for various supportive services to assist in daily needs.

Contact: Neldina Maynard ext.206.

Agency Name: Union County Public Library
Address: 316 East Windsor Street, Monroe, NC 28112
Phone: 704-283-8184
Website: www.union.lib.nc.us
Service(s) Offered: Information and Internet Access – Provides information and referral resources regarding employment. Also provides Internet access to employment information.

Financial and Food

Agency Name: Union County Department of Social Services
Address: 2330 Concord Ave, Monroe, NC 28110
Phone: 704-296-4300 Fax: 704-296-6151
Website: www.co.union.nc.us
Service(s) Offered: Benefit Diversion may be offered to qualifying families as an alternative to receiving ongoing cash benefits. This is a one-time payment equivalent up to three-month's worth of cash Work First Benefits, and is based on a needs assessment done by the Work First worker. May be offered if a family's situations related to maintaining or accepting employment, has occurred during a short break between jobs, & the family will soon be receiving financial resources that will meet their ongoing needs (such as income from new employment).

Agency Name: Loaves & Fishes of Union County (2 locations)
Address: 282 N. Stewart St. Monroe, NC 28110 (located in the back door of the Old Belk's Bldg) or 116 Church Street, Monroe NC, 28112 (St. Paul's Episcopal Church)
Phone: 704-960-1486
Hours: Monday-Thursday 10:00am-12:00pm and Saturday 10:00am-12:00pm (**No appt. Needed**)
Email/Website: www.loavesandfishesofunioncounty.org
Services(s) Offered: Provide groceries and support people in crisis.

Agency Name: New Testament Baptist
Address: 2603 Goldmine Road Monroe, NC 28110
Phone: 704-283-5606 Fax: 704-283-8401
Contact: Call **Monday-Thursday** any time after 8:00am for appointment-Church sponsored Food Bank

Agency Name: Operation Reach Out
Address: 1308 Miller Street, Monroe, NC 28110
Mailing Address: P.O. Box 403, Monroe, NC 28111
Contact: Cara Steele
Phone: 704-289-4237 Fax: 704-291-2497
Email/Website: www.OpReachOut.org
Services Offered: Food, clothing, medicine, furniture, household items. Provides free lunch program. Purchases or recycles school uniforms. Operates summer program providing free electric fans and a fuel program during winter months. **Limitations:** 1 week food supply once a month (dependent on Food Stamp allowance, age 18 & over). Must show photo ID & Social Security card. Will supply \$100 per year for following expenses: medical, kerosene, gasoline, water bills, medicine, utilities, & emergency housing. **Referrals through DSS, Mon-Fri, 9am-12:45pm. Complete applications first 9am-10:30am.**

Agency Name: Union County Crisis Assistance
Address: 1333 W. Roosevelt Blvd. Monroe, NC 28110
Phone: 704-225-0440 Fax: 704-296-0299
Website: www.co.union.nc.us
Service(s) Offered: **Emergency Assistance- Food, Rent, & Mortgage.** Provides food for those not receiving food stamps. Bring proof of income and photo ID for eligibility determination. Call for full program details.

Agency Name: Common Heart
Address: 116 Business Park Dr Ste-A, Indian Trail, NC 28079
Must be Union County Resident & Qualify
Website: www.commonheart.org
Service(s) Offered: **Mondays from 7:00pm-8:00pm** at Mill Grove United Methodist Church, 7311 Mill Grove Rd, Indian Trail (Hemby Bridge).
Thursdays from 7:00pm-8:00pm at Union United Methodist Church, 6315 New Town Rd, Waxhaw (Wesley Chapel). Complete brief application. Approval will last an entire year. Bring photo ID and Food Stamp card if you have one.

Agency Name: **Union County Community Action (CSBG)**
Address: 1401H W. Roosevelt Blvd, Monroe, NC 28110
Phone: **704-283-7583** Fax: 704-283-1964
Website: www.uccainc.org

Service(s) Offered: **Community Service Block Grant (CSBG)** Program provides low-income families with the opportunity to become self-sufficient. Case management helps connect clients with resources for employment, housing, food, and education. Financial assistance for rental payments, rental deposits, utility payments, utility deposits, and minimal educational assistance is available for eligible case management participants' recipient pays at least 50 percent.

For more information about CSBG Program, please call 704-283-7583

Legal Aid

Agency Name: **Child Support Enforcement**
Address: 1501 Charlotte Hwy, Monroe, NC 28110
Phone: **704-289-9496** Fax: 704-283-0534

Service(s) Offered: Promotes parental responsibility and reduces welfare dependency by locating absent parents, establishing paternity and support obligations, enforcing support payments

Agency Name: **Legal Aid of North Carolina**
Address: 785 Davidson Drive, NW, Concord, NC 28025
Phone: **704-786-4145 or 1-800-849-8009**
866-219-5262 Helpline Fax: 704-786-4149
Website: www.legalaidinc.org

Service(s) Offered: Provides legal assistance in civil matters (non-criminal matters) to eligible, low-income clients who have problems with their basic needs & live in following counties: Anson, Cabarrus, Stanly, or Union. Provides free legal advice, education & representation in the areas of public benefits, domestic violence, child custody, landlord-tenant & other housing matters, government benefits eligibility, consumer matters & family law.

Agency Name: **Charlotte Center for Legal Advocacy**
Address: 1431 Elizabeth Avenue, Charlotte, NC 28204
Phone: 704-376-1600 **Toll Free:** 1-800-438-1254
Fax: 704-376-8627
Website: www.charlottelegaladvocacy.org
Email: info@charlottelegaladvocacy.org

Service(s) Offered: Free legal advice, education and representation in the areas of public benefits, domestic violence, child custody, landlord-tenant & other housing matters, government benefits eligibility, consumer matters & family law. Serves residents of Gaston and Mecklenburg County. **(En Español: 1-800-247-1931)**

Local/County Government Medical Care

Agency Name: Community Health Services of Union County
Address: 1338-C East Sunset Dr., Monroe, NC 28110
Phone: 704-296-0909 Fax: 704-296-0946
Service(s) Offered: Provide community clinics to give basic care and education to people, preventative health assessments including blood pressure, pulse, hemoglobin, blood sugar and lipid profiles (total cholesterol, etc.); a diabetic service which includes all aspects of diabetic management; prescription assistance for the purchase of medications for clients in crisis situations. Nurses provide adult immunizations for influenza and pneumonia. Offers a Diabetic Free Clinic for ages 18-65 years old. Services are for those who do not have insurance or primary care physician. Must complete application in person.

Agency Name: Matthews Free Medical Clinic
Address: 196 S. Trade Street, Matthews, NC 28105
Phone: 704-841-8882
Website: <https://matthewsfmc.org> for application and information
Service(s) Offered: Free medical clinic providing quality healthcare to low income, uninsured persons 14-64 years of age in Matthews, NC, and surrounding areas including Mecklenburg and Union Counties. Patients will complete an application packet. You can download the application online and complete. Doctor visits are by appointment only.

Agency Name: H.E.L.P. Crisis Pregnancy Center
Address: 1700 Secrest Shortcut Road, Monroe, NC 28110
Phone: 704-289-5133 Fax: 704-238-0984
Website: <https://monroehelp.com> for application and information
Service(s) Offered: Hours: Mon & Wed (10:00am-2:00pm) Tue and Thu (10:00am-8:00pm). Pregnancy related services are offered, some baby equipment, and infant sized clothing. Services available in Spanish.

Agency Name: Union County Health Department
Address: 2330 Concord Ave. Monroe, NC 28110
Phone: 704-296-4800 Fax: 704-296-4887
Website: www.co.union.nc.us
Service(s) Offered: Health services including: blood pressure & information, pap smears, breast exams, mammograms, child health physicals, immunizations, hearing tests, minor medical treatment, preventative health care for Medicaid eligible children, health promotion & disease prevention, HIV antibody testing, HIV Case management, home health services, flu, pneumonia, tetanus/diphtheria, MMR, hepatitis B, hepatitis A, immunizations, lice checks, pregnancy testing, testing & treatment of sexually transmitted disease, sickle cell testing & counseling, Nutrition Program for Women, Infants, and Children (WIC). Health screening for ages 60 & older. TB control. Cardiac screening for women 50-64. Contraceptives, birth control information, sterilization counseling & referrals. Sliding scale **dental clinic** available.

Agency Name: Central Piedmont Community College Dental Clinic
Address: 1335 Elizabeth Avenue Health Career Building 1st Floor
Charlotte, NC 28204
Phone: 704-330-6704 – Screening 8:30am & 12:30pm Monday,
Wednesday, & Friday.
Website: www.cpcc.edu
Service(s) Offered: Clean, x-ray, seal, fluoride treatments by student dental
hygienists under the supervision of an instructor. Ages 6 and up. \$20.00 fee. Accepts
insurance.

Mental Health

Agency Name: Daymark Recovery Services
Address: 1408 E. Franklin St., Monroe, NC 28112
Phone: 704-635-2080
Website: www.daymarkrecovery.org
Service(s) Offered: Individual, group, family treatment, assessment, referral &
after care for individuals suffering from mental or emotional illness & for those
struggling with substance abuse & dependence.

Agency Name: Cardinal Innovation Healthcare Piedmont
Community
Address: 4855 Milestone Ave. Kannapolis, NC 28081
Phone: 704-939-7950 Fax: 704-939-7905
Website: www.cardinalinnovations.org
Service(s) Offered: Hours; 8am to 5 pm – **24-hour Crisis Line (1-888-213-9687)**
For deaf or hard of hearing, dial 711, for NC Relay, Emergency assessment &
treatment for substance abuse or mental health disorders. Provide referrals, case
management & psychiatric services. Fees are based on a sliding scale. Insurance
may be billed for services.
**Piedmont Community Operations Center covers-Cabarrus, Davidson,
Rowan, Stanly and Union Counties.**
Phone: 704-721-7000 Fax: 704-721-7010

Rent/Utilities/Housing

Agency Name: Monroe Housing Authority
Address: 504 Hough St. Monroe, NC 28112
Mailing Address: (P.O. Box 805, Monroe, NC 28111)
Phone: 704-289-2514 Housing Mgr. ext. 31
Website: www.monroehousing-nc.com
Service(s) Offered: Hours: Monday – Thursday (8am to 5 pm) **Staff available
until 6:00pm. Closed on Fridays.** Provides vouchers for **Section 8 Housing**
found by the client to give to the landlord. **Public Housing** at two sites. One site is
a mixed population and the other is for the elderly. Rent is based on 30% of a

family's adjusted income. Income limits apply and family must meet Admission Policy Requirements.

Agency Name: NC Housing Finance Agency
Address: 3508 Bush Street, Raleigh, NC 27609
PO Box 28066, Raleigh NC 27611
Phone: 1-919-877-5700 or 800-393-0988
Website: www.nchfa.com
Service(s) Offered: Self-supporting agency providing Low-Interest Mortgage Bond Program & referrals to help dislocated workers. Offers the Home Protection Program for workers who have lost their jobs. If qualified an applicant can receive a zero-interest loan of up to \$24,000. The funds must be used to pay the mortgage & related expenses (property taxes, insurance, homeowner dues) up to 24 months. No repayment for 15 years unless the home is sold, refinanced, or is no longer the principle residence. Assistance for one-time to bring mortgage current; short term assistance (9 months) while seeking employment; long-term assistance (24 months) while participating in an approved retraining program.

Agency Name: Union County Crisis Assistance
Address: 1333 West Roosevelt Blvd. Monroe, NC 28110
Phone: 704-225-0440 Fax: 704-296-0299
Website: www.unioncrisis.org
Service(s) Offered: Emergency assistance for food, toiletries, short term lodgings, utilities, rent, mortgage, life supporting medicines, prescriptions and medication for preschool children up to 5 years of age, furniture, transportation. Rent assistance is based on 30% of a family's adjusted income. Income limits apply.

Agency Name: Union County Community Shelter
Address: 160 Meadows St., Monroe, NC 28110
Phone: 704-289-5300
Website: www.unionshelter.org
Service(s) Offered: Temporary shelter & shelter to homeless men, women & minor children. Soup Kitchen open to the community. Breakfast: 8 am, Lunch: 12 pm, Dinner: 6:00 pm.

Agency Name: YWCA Central Carolinas, Inc.
Address: 3420 Park Road, Charlotte, NC 28209
Phone: 704-525-5770 Fax: 704-521-9684
Website: www.ywcacentralcarolinas.org
Service(s) Offered: Transitional housing for single women and families with minor children in Mecklenburg and Union Counties while achieving permanent housing and financial stability. Call for details.

Agency Name: Union County Community Action (CSBG)
Address: 1401H W. Roosevelt Blvd, Monroe, NC 28110
Phone: 704-283-7583 Fax: 704-283-1964
Website: www.uccainc.org

Service(s) Offered: Community Service Block Grant (CSBG) Program provides low-income families with the opportunity to become self-sufficient. Case management helps connect clients with resources for employment, housing, food, and education. Financial assistance for rental payments, rental deposits, utility payments, utility deposits, and minimal educational assistance is available for eligible case management participants' recipient pays at least 50 percent.

For more information about CSBG Program, please call 704-283-7583

Support Groups

Agency Name: Union County Transportation System
Address: 610 Patton Avenue, Monroe, NC 28110
Phone: 704-283-3713
Website: www.co.union.nc.us

Service(s) Offered: Low-cost transportation services to residents of Union County within Union County and to Charlotte. Hours: Monday-Friday, 7:00am-4:30pm. Appointments: **Must call 48 hours before service is needed.** For appointment service **call between 8:00am & 12:00pm.**

Miscellaneous (Other Services)

Agency Name: Union County Veterans Services
Address: 407 N. Main St., Monroe, NC 28112
Mailing Address: 500 N. Main Street, Monroe, NC 28112
Phone: 704-283-3807 or 704-283-3500 Fax: 704-283-3850
Michelle Marcano (Division Director)
Contact(s): Jim Anderson (Veteran Service Officer) 704-283-3771
Anthony Parker (Veteran Service Officer) 704-283-3744
VA Regional Office 1-800-827-1000
Website: www.co.union.nc.us

Service(s) Offered: Provides Union County veteran's access to Federal, State and County benefits and entitlements based on their service in the US Armed Forces.

Agency Name: Turning Point of Union County
Address: P.O. Box 952, Monroe, NC 28111
Phone: Domestic Violence: 704-283-7233
Sexual Assault: 704-283-7770
Website: www.unioncountytturningpoint.org

Service(s) Offered: 24-hour Domestic Violence Crisis Hotline: Provides shelter, information, referral, individual and group counseling for women & children, legal advocacy, transportation, support groups & community education.

Agency Name: American Red Cross Union/Anson County Chapter
Address: 125 Pedro St., Monroe, NC 28110
Phone: 704-283-7402 – Union
Website: www.redcross.org

Service(s) Offered: Community Chapter Executive Preparedness Training, Disaster services, Blood services, Armed Forces Emergency Services (AFES). Available 24 hours a day. Also work with other agencies in the community to get the person help if we are unable to help you.

Agency Name: United Way of Central Carolinas
Address: 102 E. Franklin St. Monroe, NC 28112
Phone: 704-283-1537
Website: <https://uwcentralcarolinas.org>

Service(s) Offered: Social & Human Services Organizations, Alcohol Abuse, Diet & Nutrition, Drug Abuse & Substance Abuse. Advocacy disaster Relief, Resource Center, Single Parent services, support and more. Fundraiser for 19 different agencies. When people come for help, we refer them to one of the agencies.

Agency Name: Salvation Army Divisional Headquarters
Address: 501 Archdale Dr. Charlotte, NC 28210
Phone: 704-522-4970
Website: www.salvationarmy.org

Service(s) Offered: Homeless services, Youth Camps, Disaster relief, Adult Rehabilitation, Christmas Charity, Elderly services, sponsorship, Recreation, missing persons, housing & more.

Agency Name: Goodwill
Address: 4109 W. Hwy 74, Monroe, NC 28110
Phone: 704-289-3246
Website: www.goodwillsp.org

Service(s) Offered: Takes donations. Clothing, housewares, appliances, and furniture are sold at discounted prices.

Family Planning/Pregnancy Services

Agency Name: H.E.L.P. Crisis Pregnancy Center
Address: 1700 Secrest Shortcut Road, Monroe, NC 28110
Phone: 704-289-5133 Fax: 704-238-0984
Hours: Mon & Wed (10:00am-2:00pm) Tue and Thu (10:00am-8:00pm)
Service(s) Offered: Free pregnancy related services. Some baby equipment and clothing. Services available in Spanish.

Agency Name: Union County Department of Social Services
Address: 2330 Concord Ave, Monroe, NC 28110
Phone: 704-296-4300 Fax: 704-296-6151
Website: www.co.union.nc.us
Service(s) Offered: Safe Surrender: www.safesurrender.net
Medicaid will cover the cost of contraceptives & health services for pregnant women

Court Involved (Re-Entry)

Agency Name: Restoration House Ministry/Ground 40
Address: 303 Dale St. Monroe, NC 28112
Phone: 704-883-5185
Website: www.ground40.com
Service(s) Offered: Shelter for homeless men and women who have been released from prison and/or coming off the streets.

Agency Name: Safer Communities Ministry
Address: PO Box 556. Monroe, NC 28111
Phone: 704-576-3268
Website: www.safercommunitiesministry.org
Service(s) Offered: Collaborates with organizations working with ex-offenders. Coach ex-offenders on Job Readiness, Resume Preparation, Job Placement, Job Retention, and Advancement.

Leadership Training

Agency Name: Union County Chamber of Commerce
Address: 903 Skyway Drive, Monroe NC 28111
Phone: 704-289-4567 Fax: 704-289-0122
Website: www.unioncountycoc.com
Service(s) Offered: Leadership resource training to enhance business growth and the quality of life in Union County. Youth Leadership Program to prepare students for leadership through training; mentoring relationships and community awareness.

Medical Equipment

Agency Name: NC Vocational Rehabilitation
Address: 1121 Skyway Drive, Monroe, NC 28110
Phone: 704-283-2543 Fax: 704-291-2358
Website: <http://dvr.dhhs.state.nc.us/DVR/VRS/vrconsumer.htm>
Service(s) Offered: Service & assistance for disabled persons who want to work. Assistance with hearing aids, other medical equipment, to help return to work.

Agency Name: Easter Seals UCP Foundation
Address: 5171 Glenwood Ave. Ste. 211, Raleigh, NC 27612
Phone: 1-800-662-7119
Website: www.easterseals.com
Service(s) Offered: Special Needs Program will assist in the purchase of or repair to durable medical equipment.

Agency Name: **Handi-Clean Family Foundation**
Address: 301 S. Swing Road P.O. Box 988 Greensboro, NC 27402
Phone: **336-292-3083** Fax: 336-292-3086
Hours: Mon-Fri (8am-5pm)
Website: www.handi-clean.com
Service(s) Offered: Assistance in purchasing medical equipment. Send a letter stating need, cost, financial background, and that individual has no other means for supply of the items needed.

Agency Name: **Hear Now/Starkey Hearing Technologies**
Address: 6700 Washington Avenue, Eden Prairie, MN 55344
Phone: **888-326-1945**
Service(s) Offered: Provides hearing aids for adults & children, US residents, who are deaf or hard of hearing & who have limited income. Providers are asked to waive fitting & follow-up fees for the first year of warranty coverage. Clients pay for their hearing evaluations and a non-refundable HEAR Processing Fee of \$60 per aid.

Agency Name: **Council on Aging in Union County**
Address: 1401 Skyway Drive, Monroe, NC 28111
Phone: **704-292-1797**
Website: www.coaunion.org
Service(s) Offered: Provides help to seniors, 60 and over, and their caregivers. Assists with Medicare questions, enrollment in the Medicare Prescription Drug Plan. Also arranges discounts on or temporary donations of medical equipment.

Agency Name: **Audient**
Address: 901 Boren Avenue, Suite 810, Seattle, WA 98104
Phone: **1-800-283-4368 or 206-838-7194** Fax: 206-838-7195
Website: www.audientalliance.org
Service(s) Offered: Provides hearing care & aids to low income persons. Income qualification is 250% of the Federal Poverty Guideline. Financing is also available for qualified patients at a small additional cost.

Medical Prescriptions

Agency Name: **Partnership for Prescription Assistance**
Phone: **888-4PPA-NOW** 1-888-477-2669
Website: www.pparx.org or www.rxasst.org
Service(s) Offered: Medications, from medical companies, provide assistance to low income patients through their Patient Assistance Programs.

Agency: **HealthQuest**
Address: 415 East Franklin Street, Monroe, NC 28112
Phone: **704-226-2050** Fax: 704-226-0712
Website: www.healthquestpharmacy.org
Service(s) Offered: Free prescriptions to qualified residents of Union, Anson, Stanly counties in NC & Chesterfield & Lancaster counties in SC who cannot afford

prescriptions for chronic medical needs (high blood pressure, depression, high cholesterol, diabetes & many other conditions). Household income must be less than 200 percent of the Federal Poverty Guideline. Call for eligibility screening appointment Monday-Thursday, 8:00am-4:30pm. \$20 admin fee.

Medical Specific Conditions

Agency: **American Cancer Society**
Address: 1901 Brunswick Ave. Ste. 100, Charlotte, NC 28207
Phone: **800-227-6147** **704-552-6147**
Email: www.cancer.org

Service(s) Offered: Limited supply of ostomy needs, wigs, mastectomy bras and some breast prosthesis; road to recovery (transportation to patients with no means of transportation for radiation and chemotherapy, prescription drugs for cancer patients and some equipment. Hours: Mon-Fri (8am-5pm)

Agency: **Arc of Union County**
Address: 1653-C Campus Park Dr., Monroe, NC 28112
Phone: **704-261-1550** Fax: 704-261-1554
Hours: Mon-Fri (8am-4pm)
Email: www.thearcisthere.org

Service(s) Offered: Promotes public education and awareness of mental retardation, autism and developmental disabilities. Offers support services for those with developmental disabilities and their families.

Agency: **National Foundation for Credit Counseling (NFCC)**
Phone: **800-388-2227**

Service(s) Offered: Statewide, nonprofit counseling service, providing services to assist individuals with out-of-control debt.

Website: www.nfcc.org

Agency: **Daymark Recovery Services**
Phone: **704-296-6200**

Service(s) Offered: Individual, group, family treatment from mental or emotional illness and substance abuse and dependency. Assessment, referral and after care groups for those wishing to continue treatment.

Agency: **Government Resources**
Website: www.benefits.gov

Service(s) Offered: Offers a questionnaire that will search for additional government assisted programs.

Agency: **Kidney Foundation of NC**
Phone: **704-552-1351**
Website: www.kidney.org

Agency: **New Testament Adult Day Care House**
Address: 2603 Gold Mine Road, Monroe, NC 28112
Phone: 704-283-5606
Service(s) Offered: Support services for developmentally disabled and their families. Daytime program providing adults with supportive health care services monitoring a medical condition, assisting with daily activities or administration of medications and special diets.

Agency: **Brain Injury Association of North Carolina**
Phone: 800-377-1464 Fax: 919-833-5415
Website: www.bianc.net
Service(s) Offered: services for persons with head injury.

Agency: **NC Dept. of Health & Human Services Information & Referral**
Phone: 800-662-7030 CARE LINE Mon-Fri 8:00am-5:00pm
Email: www.dhhs.gov
Service(s) Offered: Statewide listing of social service resources such as food pantries, utility assistance, elder care, counseling resources, health clinic.

Agency: **United Way of Central Carolinas**
Address: 103 W. Franklin Street, Monroe NC 28112
Phone: 704-283-1537
Website: www.NC211.org
Service(s) Offered: Statewide reference database of United Way Agencies providing various assistance programs.

Seniors

Agency: **Council on Aging in Union County**
Address: 1401 Skyway Drive, Monroe, NC 28111
Phone: 704-292-1797
Email: www.coaunion.org
Service(s) Offered: Assistance to seniors 60 and over & their caregivers. Assists with Medicare questions, enrollment for the Medicare prescription drug plan, temporary use of, or discounts on, medical equipment.