

# COMMUNITY RESOURCE ASSISTANCE GUIDE

*Union County, NC*

North Carolina Division of Workforce Solutions



11/3/2017

# COMMUNITY RESOURCE ASSISTANCE GUIDE

*Union County, NC*

## Childcare/Youth Services

**Agency Name:** Childcare Resources, Inc.  
**Address:** 105-A Cedar Street, Monroe, NC 28110  
**Phone:** 704-238-8810 Fax: 704-376-7865  
**Website:** [www.childcareresourcesinc.org](http://www.childcareresourcesinc.org)  
**Service(s) Offered:** Referrals and information on childcare in Union County  
Offers childcare financial aid / Mon-Fri 8am – 5pm

**Agency Name:** Union County Department of Social Services  
**Address:** 1212 West Roosevelt Blvd, Monroe, NC 28110  
**Phone:** 704-296-4300 Fax: 704-296-6151  
**Website:** [www.co.union.nc.us](http://www.co.union.nc.us)  
**Service(s) Offered:** Subsidized Child Care/Food Stamps/Medicaid/Electric  
Service/Etc. Mon-Fri 8am-5pm

**Agency Name:** The Alliance for Children  
**Address:** 2661-A West Roosevelt Blvd, Monroe, NC 28110  
**Phone:** 704-226-1407  
**Website:** [www.allianceforchildren.org](http://www.allianceforchildren.org)  
**Service(s) Offered:** Alliance for Children equips young children for success  
by advocating and investing in efforts that strengthen their health, education, and  
emotional development. Contributes to Union County's sustained economic vitality a  
globally competitive world. Provides programs for children ages 0-5. In charge of  
NC's Pre-K in Union County for 4 year olds.

## Clothing

**Agency Name:** The Closet @ Southbrook Church  
**Address:** 104 S. Hayne Street, Monroe, NC 28112  
**Phone:** 704-389-0878  
**Website:** [www.closetministies.com](http://www.closetministies.com)  
**Service(s) Offered:** Offers clothing for those in Union County. Shopping  
information for days and hours of operation can be found on the website. Days  
generally are 2 times a month on Tuesdays and once a month on Saturdays.

**Agency Name:** Operation Reach-Out  
**Address:** 1308 Miller Street, Monroe, NC 28110  
**Phone:** 704-289-4237 Fax: 704-283-1964  
**Website:** [www.OpReachOut@aol.com](mailto:www.OpReachOut@aol.com)  
**Service(s) Offered:** Clothing, medicine, furniture, household items, and  
funds for those in need. Provides a free lunch program served at various locations.

Come in between 9:00am – 10:30am to complete application. Services are provided from 10:30am – 12:45pm.

## Credit Counseling

**Agency Name:** CDC (Community Development Corp)  
**Address:** 349 E. Franklin Street (PO Box 887) Monroe NC 28111  
**Phone:** 704-283-8804 or 704-292-1037  
**Website:** [www.muccdc.com](http://www.muccdc.com)  
**Service(s) Offered:** Monroe-Union County CDC offers these 3 major services: **Housing Counseling, Housing Development and Down Payment Assistance.** Within these 3 services the following programs are offered: Mortgage Default, NC Foreclosure Prevention Fund, Housing Rehabilitation, Real Estates Services, HUD Housing Approval and Transitional Housing.

**Agency Name:** Alliance Credit Counseling  
**Address:** 13777 Ste. 100 Ballantyne Corporate Place, Charlotte, NC 28277  
**Phone:** 1-888-995-7856 Fax: 704-540-5495  
**Website:** [www.info@knowdebt.org](http://www.info@knowdebt.org)  
**Service(s) Offered:** Non-profit service providing information, counseling and support programs to help clients reduce and control their debt. Programs include financial literacy, money, management, credit management and debt reduction.

**Agency Name:** Consumer Credit Counseling  
**Phone:** 1-800-388-2227

**Agency Name:** United Family Services  
**Address:** 604 Lancaster Avenue Monroe, NC 28112  
**Phone:** 704-226-1352 Fax: 704-373-1604  
**Website:** [www.unitedfamilyservices.org](http://www.unitedfamilyservices.org)  
**Service(s) Offered:** Community education, consumer credit counseling, housing services, employee assistance program, family counseling, victim assistance & rape crisis/child abuse prevention; the Tree House Children's Advocacy Center & the Shelter for Battered Women.

## Education/Training

**Agency Name:** Wingate University  
**Address:** 220 N. Camden Drive Wingate, NC 28174  
**Phone:** 704-233-8000 800-775-5550  
**Website:** [www.wingate.edu](http://www.wingate.edu)  
**Service(s) Offered:** **Career Services-** Initial consultation for clients who want to make decisions regarding career options including obtaining a 4-year degree, interviewing skills, some personality & interest assessments, access to a career library, employer files, workshops & individual career counseling.

**Agency Name:** South Piedmont Community College  
**Address:** 4109 Old Charlotte Highway Monroe, NC 28112  
**Phone:** 704-290-5100 Fax: 704-290-2476  
**Website:** [www.spcc.edu](http://www.spcc.edu)  
**Service(s) Offered:** Community College offering a variety of education programs & services. Including: Adult Basic Skills, Adult High School, Career Services, Continuing Education, Curriculum Programs, English as a Second Language (ESL); General Educational Development (GED), Human Resource Development, Industrial Training, & the Small Business Development Center. Also offers a variety of short term training classes for the unemployed or underemployed.

**Agency Name:** NEXTGEN  
**Address:** 1125 Skyway Drive Monroe, NC 28110  
**Phone:** 704-283-7541 Fax: 704-283-1854  
Contact: Crystal Pope ext. 208.  
**Website:** [www.rescare.com](http://www.rescare.com)  
**Service(s) Offered:** This program provides services for youth ages 16-24 in areas of GED/High School Diploma, Mentoring, Work Experience (OJT), Leadership Development, Comprehensive Career Counseling, Job Training, And Financial Literacy.

**Agency Name:** NC Works Career Center- Union  
**Address:** 1125 Skyway Drive Monroe, N.C. 28110  
**Phone:** 704-283-7541 Fax: 704-283-1854  
Contact: Linda Ejlali, Manager ext 207.  
**Website:** [www.ncesc.com](http://www.ncesc.com) or [www.ncworks.gov](http://www.ncworks.gov)  
**Service(s) Offered:** Provides access to services which help with job search including: **Resource Center** with internet computers, job assistance software. Access to various programs such as: Dislocated Worker, Adult Workers, NEXTGEN, and Homemakers through the Workforce Innovation and Opportunity Act (WIOA), Trade Assistance Act, (TAA) Disabled Veterans Employment Services, Pathways to Employment, Former Offender Initiative, Work Opportunity Tax Credit, On the Job Training, Federal Bonding and employment job listings. Agency referrals to the following partners: Vocational Rehabilitation, Literacy Council, Job Corps, Youth services DSS, Community College etc. are also provided.

**WIOA/Rescare - The Workforce Innovation and Opportunity Act** is a federally funded program designed to assist individuals re-entering the workforce by providing job training, schooling, on-the job training and intensive services to Adult & Dislocated Workers. To qualify as a **WIOA Adult:** Must be unemployed or underemployed and meet disadvantaged income guidelines. **Dislocated Worker:** Must be an adult who is unemployed as a result of a closure or lay-off and is eligible or is receiving unemployment insurance benefits and is unlikely to return to their previous occupation to qualify. **Contact:** Ruth Brooks ext. 221.

**TAA-** Federal program which provides assistance to workers who lose their jobs a result of increased imports. **Contact:** Glenda Menendez ext.223

**Disabled Veterans Employment Services**- provides employers & disabled veterans with assistance such as job placement, veteran re-employment rights & employment counseling for disabled veterans. Service offered on Wednesdays.

**Contact:** Joseph Dismuke ext. 205.

**Dislocated Homemakers**-Pre-employment services geared towards helping participants enter or re-enter the labor market after having been homemakers.

**Vocational Rehabilitation**- The division of Vocational Rehabilitation Services provides counseling, training, education, transportation, job placement, assistive technology and other support services to those with disabilities –matched for the jobs with these organizations.

**Contact info:** 1121 Skyway Drive, Monroe NC 28110 @ 704-283-2543

**Job Corps** – 704-292-1207 **By Appointment Only** (Main Office in Charlotte)

**Former Offender Workshop**- Counseling and workshops available for former offenders returning to the workforce. Workshop is the 3<sup>rd</sup> Tuesday of each month at 9AM. **Contact:** [Janie.rollins@nccommerce.com](mailto:Janie.rollins@nccommerce.com)

**RESEA/EAI Services** - Counseling and workshops provided for unemployed clients to assist in finding employment. Written material provided for various supportive services to assist in daily needs.

**Contact:** Neldina Maynard ext.206.

**Agency Name:** Union County Public Library  
**Address:** 316 East Windsor Street, Monroe, NC 28112  
**Phone:** 704-283-8184  
**Website:** [www.union.lib.nc.us](http://www.union.lib.nc.us)  
**Service(s) Offered: Information and Internet Access** – Provides information and referral resources regarding employment. Also provides Internet access to employment information.

## Financial and Food

**Agency Name:** Union County Department of Social Services  
**Address:** 1212 W. Roosevelt Blvd, Monroe, NC 28112  
**Phone:** 704-296-4300 Fax: 704-296-6151  
**Website:** [www.co.union.nc.us](http://www.co.union.nc.us)  
**Service(s) Offered:** Benefit Diversion may be offered to qualifying families as an alternative to receiving ongoing cash benefits. This is a one-time payment equivalent up to three month worth of cash Work First Benefits, and is based on a needs assessment done by the Work First worker. May be offered if a family's situations related to maintaining or accepting employment, has occurred during a short break between jobs, & the family will soon be receiving financial resources that will meet their ongoing needs (such as income from new employment).

**Agency Name:** Loaves & Fishes (2 locations)  
**Address:** 282 N. Stewart St. Monroe, NC 28110 (located in the back door of the Old Belk's Bldg) or 116 Church Street, Monroe NC, 28112 (St. Paul's Episcopal Church)  
**Phone:** 980-328-7111  
**Hours:** Monday-Thursday/ 10:00am-12:00pm and Friday-Saturday/10am-1pm (**No appt. Needed**)  
**Email/Website:** [www.loavesandfishes.org](http://www.loavesandfishes.org)  
**Services(s) Offered:** Provide groceries and support people in crisis.

**Agency Name:** New Testament Baptist  
**Address:** 2603 Goldmine Road Monroe, NC 28110  
**Phone:** 704-283-5606 Fax: 704-283-8401  
**Contact:** Call **Monday** any time after 6:30am for appointment- Church sponsored Food Bank

**Agency Name:** Operation Reach-Out  
**Address:** 1308 Miller Street, Monroe, NC 28110  
Mailing Address: P.O. Box 403, Monroe, NC 28111  
Contact: James Sessions  
**Phone:** 704-289-4237 Fax: 704-291-2497  
**Email/Website:** [www.OpReachOut@aol.com](http://www.OpReachOut@aol.com)  
**Services Offered:** Food, clothing, medicine, furniture, household items. Provides free lunch program. Purchases or recycles school uniforms. Operates summer program providing free electric fans and a fuel program during winter months. **Limitations:** 1 week food supply once a month (dependent on Food Stamp allowance, age 18 & over). Must show photo ID & Social Security card. Will supply \$100 per year for following expenses: medical, kerosene, gasoline, water bills, medicine, utilities, & emergency housing. **Referrals through DSS, Mon-Fri, 9am-12:45pm. Complete applications first 9am-10:30am.**

**Agency Name:** Union County Crisis Assistance  
**Address:** 1333 W. Roosevelt Blvd. Monroe, NC 28110  
**Phone:** Contact: Gloria Barrino  
704-225-0440 Fax: 704-296-0299  
**Website:** [www.co.union.nc.us](http://www.co.union.nc.us)  
**Service(s) Offered:** **Emergency Assistance- Food, Rent, & Mortgage.** Provides food for those not receiving food stamps. Bring proof of income and photo ID for eligibility determination. Call for full program details.

**Agency Name:** Common Heart's Common Cupboard (2 locations)  
**Address:** **For Union County Residents Only:** 7311 Mill Grove Rd, Indian Trail (Hemby Bridge)  
**THOSE OUTSIDE of Union County** 704-376-1785  
**Phone:** 704-218-9060  
**Email/Website:** [CommonHeart@CommonHeart.org](mailto:CommonHeart@CommonHeart.org)  
**Service(s) Offered:** **Mondays from 7PM-8PM** at Mill Grove United Methodist Church, 7311 Mill Grove Rd, Indian Trail (Hemby Bridge).

**Thursdays from 7PM-8PM** at Union United Methodist Church, 6315 New Town Rd, Waxhaw (Wesley Chapel). Complete brief application. Approval will last an entire year. Bring photo ID and Food Stamp card if you have one.

**Agency Name:** Union County Community Action (CSBG)  
**Address:** 1401H W. Roosevelt Blvd, Monroe, NC 28110  
**Phone:** 704-283-7583 Fax: 704-283-1964  
**Website:** [www.uccainc.org](http://www.uccainc.org)

**Service(s) Offered:** Community Service Block Grant (CSBG) Program provides low-income families with the opportunity to become self-sufficient. Case management helps connect clients with resources for employment, housing, food, and education. Financial assistance for rental payments, rental deposits, utility payments, utility deposits, and minimal educational assistance is available for eligible case management participants' recipient pays at least 50 percent.

For more information about CSBG Program, please call 704-283-7583 ext. 242

## Legal Aid

**Agency Name:** Child Support Enforcement  
**Address:** 1501 Charlotte Hwy, Monroe, NC 28110  
**Phone:** 704-289-9496 Fax: 704-283-0534  
**Contact:** Klydette Lowery, Manager

**Service(s) Offered:** Promotes parental responsibility and reduces welfare dependency by locating absent parents, establishing paternity and support obligations, enforcing support payments

**Agency Name:** Legal Aid of North Carolina  
**Address:** 785 Davidson Drive, NW, Concord, NC 28025  
**Phone:** 704-786-4145 or 1-800-849-8009  
**866-219-5262 helpline** Fax: 704-786-4149  
**Website:** [www.legalaidinc.org](http://www.legalaidinc.org)

**Service(s) Offered:** Provides legal assistance in civil matters (non-criminal matters) to eligible, low-income clients who have problems with their basic needs & live in following counties: Anson, Cabarrus, Stanly, or Union. Provides free legal advice, education & representation in the areas of public benefits, domestic violence, child custody, landlord-tenant & other housing matters, government benefits eligibility, consumer matters & family law.

**Agency Name:** Legal Services of Southern Piedmont  
**Address:** 1431 Elizabeth Avenue, Charlotte, NC 28204  
**Phone:** 704-971-2621 **Spanish Phone:** 800-247-1931  
**Email/Website:** [www.lssp.org](http://www.lssp.org)

**Service(s) Offered:** Free legal advice, education and representation in the areas of public benefits, domestic violence, child custody, landlord-tenant & other housing matters, government benefits eligibility, consumer matters & family law. Serves residents of Gaston and Mecklenburg County.

## Local/County Government Medical Care

**Agency Name:** Community Health Services of Union County  
**Address:** 1338-C East Sunset Dr, Monroe, NC 28110  
**Phone:** 704-296-0909 Fax: 704-296-0946  
**Contact:** Cindy Cole, Director

**Service(s) Offered:** Provide community clinics to give basic care and education to people, preventative health assessments including blood pressure, pulse, hemoglobin, blood sugar and lipid profiles (total cholesterol, etc.); a diabetic service which includes all aspects of diabetic management; prescription assistance for the purchase of medications for clients in crisis situations. Nurses provide adult immunizations for influenza and pneumonia. Offers a Diabetic Free Clinic for ages 18-65 years old. Services are for those who do not have insurance or primary care physician. Must complete application in person.

**Agency Name:** Matthews Health Clinic  
**Address:** 109 S. Trade Street, Matthews, NC 28105  
**Phone:** 704-841-8882  
**Website:** [www.matthews.org](http://www.matthews.org) for application and information

**Service(s) Offered:** Free medical clinic providing quality healthcare to low income, uninsured persons aged 6-64 years old of Matthews, NC, and surrounding areas including Mecklenburg and Union Counties. Patients will complete an application packet. You can download the application online and complete. Doctor visits are by appointment only.

**Agency Name:** H.E.L.P. Crisis Pregnancy Center  
**Address:** 1700 Secrest Shortcut Road, Monroe, NC 28110  
**Phone:** 704-289-5133 Fax: 704-238-0984  
**Website:** [www.matthewsfmc.org](http://www.matthewsfmc.org) for application and information

**Service(s) Offered:** Hours: Mon & Wed (10:00am-2:00pm) Tue and Thu (10:00am-8:00pm). Pregnancy related services are offered, some baby equipment, and infant sized clothing. Services available in Spanish.

**Agency Name:** Union County Health Department  
**Address:** 1224 West Roosevelt Blvd. Monroe, NC 28110  
**Phone:** 704-296-4800 Fax: 704-296-4887  
**Website:** [www.co.union.nc.us](http://www.co.union.nc.us)

**Service(s) Offered:** Health services including: blood pressure & information, pap smears, breast exams, mammograms, child health physicals, immunizations, hearing tests, minor medical treatment, preventative health care for Medicaid eligible children, health promotion & disease prevention, HIV antibody testing, HIV Case management, home health services, flu, pneumonia, tetanus/diphtheria, MMR, hepatitis B, hepatitis A, immunizations, lice checks, pregnancy testing, testing & treatment of sexually transmitted disease, sickle cell testing & counseling, Nutrition Program for Women, Infants, and Children (WIC). Health screening for ages 60 & older. TB control. Cardiac screening for women 50-64. Contraceptives, birth control information, sterilization counseling & referrals. Sliding scale **dental clinic** available.



**Agency Name:** Central Piedmont Community College Dental Clinic  
**Address:** 1335 Elizabeth Avenue Health Career Building 1<sup>st</sup> Floor  
Charlotte, NC 28204  
**Phone:** 704-330-6704 – **Hours: TBD each semester**  
**Website:** [www.cpcc.edu](http://www.cpcc.edu)  
**Service(s) Offered:** Clean, x-ray, seal, fluoride treatments by student dental hygienists under the supervision of an instructor. Ages 6 and up. \$20.00 fee. Accepts insurance.

## Mental Health

**Agency Name:** Daymark Recovery Services  
**Address:** 1190 West Roosevelt Blvd., Monroe, NC 28110  
**Phone:** 704-296-6200 **Contact:** Denise Logan  
**Website:** [www.daymarkrecovery.org](http://www.daymarkrecovery.org)  
**Service(s) Offered:** Individual, group, family treatment, assessment, referral & after care for individuals suffering from mental or emotional illness & for those struggling with substance abuse & dependence.

**Agency Name:** Cardinal Innovation Healthcare Corporate Office  
**Address:** 4855 Milestone Ave. Kannapolis, NC 28081  
**Phone:** 704-939-7700 **Fax:** 704-939-7907  
**Website:** [www.cardinalinnovations.org](http://www.cardinalinnovations.org)  
**Service(s) Offered:** Hours; 8am to 5 pm – **24 hour Crisis Line (1-888-213-9687)**  
For deaf or hard of hearing, dial 711, for NC Relay, Emergency assessment & treatment for substance abuse or mental health disorders. Provide referrals, case management & psychiatric services. Fees are based on a sliding scale. Insurance may be billed for services.  
**Piedmont Community Operations Center covers-Cabarrus, Davidson, Rowan, Stanly and Union Counties.**  
**Phone: 704-721-7000 Fax: 704-721-7010**

## Rent/Utilities/Housing

**Agency Name:** Monroe Housing Authority  
**Address:** 504 Hough St. (P.O. Box 805) Monroe, NC 28112  
**Phone:** 704-289-2514 Housing Mgr. Tyresha Parson ext. 31  
**Website:** N/A  
**Service(s) Offered:** Hours: Monday – Thursday (8am to 5 pm) **Staff available until 6:00pm. Closed on Fridays.** Provides vouchers for **Section 8 Housing** found by the client to give to the landlord. **Public Housing** at two sites. One site is a mixed population and the other is for the elderly. Rent is based on 30% of a family's adjusted income. Income limits apply and family must meet Admission Policy Requirements.

**Agency Name:** NC Housing Finance Agency  
**Address:** 3508 Bush Street, Raleigh, NC 27609  
PO Box 28066, Raleigh NC 27611  
**Phone:** 1-919-877-5700 or 800-393-0988  
**Website:** [www.nchfa.com](http://www.nchfa.com)  
**Service(s) Offered:** Self-supporting agency providing Low-Interest Mortgage Bond Program & referrals to help dislocated workers. Offers the Home Protection Program for workers who have lost their jobs. If qualified an applicant can receive a zero interest loan of up to \$24,000. The funds must be used to pay the mortgage & related expenses (property taxes, insurance, homeowner dues) up to 24 months. No repayment for 15 years unless the home is sold, refinanced, or is no longer the principle residence. Assistance for one-time to bring mortgage current; short term assistance (9 months) while seeking employment; long-term assistance (24 months) while participating in an approved retraining program.

**Agency Name:** Union County Crisis Assistance  
**Address:** 1333 West Roosevelt Blvd. Monroe, NC 28110  
**Phone:** Contact: Gloria Barrino 704-225-0440 Fax: 704-296-0299  
**Website:** [www.unioncrisis.org](http://www.unioncrisis.org)  
**Service(s) Offered:** Emergency assistance for food, toiletries, short term lodgings, utilities, rent, mortgage, life supporting medicines, prescriptions and medication for preschool children up to 5 years of age, furniture, transportation. Rent assistance is based on 30% of a family's adjusted income. Income limits apply.

**Agency Name:** Union County Community Shelter  
**Address:** 311 East Jefferson Street, Monroe, NC 28112  
**Phone:** Cathy Bragg: 704-289-5300 Fax: 704-296-0948  
**Website:** [www.unionshelter.org](http://www.unionshelter.org)  
**Service(s) Offered:** Temporary shelter & shelter to homeless men, women & children. Transportation to employment interviews, medical, dental, and social service appointments.

**Agency Name:** YWCA Central Carolinas, Inc.  
**Address:** 3420 Park Road, Charlotte, NC 28209  
**Phone:** 704-525-5770 Fax: 704-521-9622  
**Website:** [www.ywcacentralcarolinas.org](http://www.ywcacentralcarolinas.org)  
**Service(s) Offered:** Transitional housing for single women and families with minor children in Mecklenburg and Union Counties while achieving permanent housing and financial stability. Call for details.

**Agency Name:** Union County Community Action (CSBG)  
**Address:** 1401H W. Roosevelt Blvd, Monroe, NC 28110  
**Phone:** 704-283-7583 Fax: 704-283-1964  
**Website:** [www.uccainc.org](http://www.uccainc.org)  
**Service(s) Offered:** Community Service Block Grant (CSBG) Program provides low-income families with the opportunity to become self-sufficient. Case management helps connect clients with resources for employment, housing, food,

and education. Financial assistance for rental payments, rental deposits, utility payments, utility deposits, and minimal educational assistance is available for eligible case management participants' recipient pays at least 50 percent.

For more information about CSBG Program, please call 704-283-7583 ext. 242

## **Support Groups**

**Agency Name:** Union County Transportation  
**Address:** 610 Patton Avenue, Monroe, NC 28110  
**Phone:** 704-283-3713  
**Website:** [www.co.union.nc.us](http://www.co.union.nc.us)  
**Service(s) Offered:** Low-cost transportation services to residents of Union County within Union County and to Charlotte. Hours: Monday-Friday, 7:00am-4:30pm.  
**Appointments: Must call 48 hours before service is needed.** For appointment service call between 8:00am & 12:00pm.

## **Miscellaneous (Other Services)**

**Agency Name:** Union County Veterans Services  
**Address:** 500 N. Main Street, Suite 629, Monroe, NC 28112-4730  
**Phone:** 704-283-3807 or 704-283-3500 Fax: 704-283-3850  
Michelle Marcano (Division Director)  
**Contact(s):** Jim Maynard (Veteran Service Officer) 704-283-3771  
Anthony Parker (Veteran Service Officer) 704-283-3744  
VA Regional Office 1-800-827-1000  
**Website:** [www.co.union.nc.us](http://www.co.union.nc.us)  
**Service(s) Offered:** Provides Union County veteran's access to Federal, State and County benefits and entitlements based on their service in the US Armed Forces.

**Agency Name:** Turning Point of Union County  
**Address:** P.O. Box 952, Monroe, NC 28111  
**Phone:** 704-283-9150 Fax: 704-225-8857  
**Website:** [www.unioncountyturningpoint.org](http://www.unioncountyturningpoint.org)  
**Service(s) Offered:** 24-hour Domestic Violence Crisis Hotline: Provides shelter, information, referral, individual and group counseling for women & children, legal advocacy, transportation, support groups & community education.

**Agency Name:** American Red Cross Union/Anson County Chapter  
**Address:** 608 E. Franklin St., Monroe, NC 28112  
**Phone:** 704-283-7402 – Union  
**Website:** [www.redcross.org](http://www.redcross.org)  
**Service(s) Offered:** Sheila Crunkleton – Community Chapter Executive Preparedness Training, Disaster services, Blood services, Armed Forces Emergency Services (AFES). Available 24 hours a day. Also work with other agencies in the community to get the person help if we are unable to help you.

**Agency Name:** United Way  
**Address:** 102 E. Franklin St. Monroe, NC 28112  
**Phone:** 704-283-1537  
**Service(s) Offered:** Social & Human Services Organizations, Alcohol Abuse, Diet & Nutrition, Drug Abuse & Substance Abuse. Advocacy disaster Relief, Resource Center, Single Parent services, support and more. Fundraise for 19 different agencies. When people come for help, we refer them to one of the agencies.

**Agency Name:** Salvation Army  
**Address:** 417 E. Franklin St. Monroe, NC 28112  
**Website:** [www.salvationarmy.org](http://www.salvationarmy.org)  
**Service(s) Offered:** Homeless services, Youth Camps, Disaster relief, Adult Rehabilitation, Christmas Charity, Elderly services, sponsorship, Recreation, missing persons, housing & more.

**Agency Name:** Goodwill  
**Address:** 4109 W. Hwy 74, Monroe, NC 28110  
**Phone:** 704-289-3246  
**Website:** [www.goodwillsp.org](http://www.goodwillsp.org)  
**Service(s) Offered:** Takes donations. Clothing, housewares, appliances, and furniture are sold at discounted prices.

## Family Planning/Pregnancy Services

**Agency Name:** H.E.L.P. Crisis Pregnancy Center  
**Address:** 1700 Secrest Shortcut Road, Monroe, NC 28110  
**Phone:** 704-289-5133 Fax: 704-238-0984  
**Hours:** Mon & Wed (10:00am-2:00pm) Tue and Thu (10:00am-8:00pm)  
**Service(s) Offered:** Free pregnancy related services. Some baby equipment and clothing. Services available in Spanish.

**Agency Name:** Union County Department of Social Services  
**Address:** 1212 W. Roosevelt Blvd, Monroe, NC 28112  
**Phone:** 704-296-4300 Fax: 704-296-6151  
**Website:** [www.co.union.nc.us](http://www.co.union.nc.us)  
**Service(s) Offered:** Safe Surrender: [www.safesurrender.net](http://www.safesurrender.net)  
Medicaid will cover the cost of contraceptives & health services for pregnant women

## Former Offenders

**Agency Name:** Restoration House Ministry  
**Address:** P.O. Box 3046 Monroe, NC 28111  
**Phone:** (704-891-3603)  
**Email:** [mellis@restorationhouses.org](mailto:mellis@restorationhouses.org)

**Service(s) Offered:** Shelter for homeless men and women who have been released from prison and/or coming off the streets.

**Agency Name:** **Safer Communities Ministry**  
**Address:** P.O. Box 556, Monroe, NC 28111  
**Phone:** **704-238-3573**  
**Website:** [www.mysafercommunities.org](http://www.mysafercommunities.org)

**Service(s) Offered:** Collaborates with organizations working with ex-offenders. coaches ex-offenders on job readiness, resume training, job placement, job retention, and advancement.

## Leadership Training

**Agency Name:** **Union County Chamber of Commerce**  
**Address:** 903 Skyway Drive, Monroe NC 28111  
**Phone:** **704-289-4567** Fax: 704-289-0122  
**Website:** [www.unioncountycoc.com](http://www.unioncountycoc.com)

**Service(s) Offered:** Leadership resource training to enhance business growth and the quality of life in Union County. Youth Leadership Program to prepare students for leadership through training; mentoring relationships and community awareness.

## Medical Equipment

**Agency Name:** **NC Vocational Rehabilitation**  
**Address:** 1121 Skyway Drive, Monroe, NC 28110  
**Phone:** 704-283-2543 Fax: 704-291-2358  
**Website:** <http://dvr.dhhs.state.nc.us/DVR/VRS/vrconsumer.htm>

**Service(s) Offered:** Service & assistance for disabled persons who want to work. Assistance with hearing aids, other medical equipment, to help return to work.

**Agency Name:** **Easter Seals Foundation**  
**Address:** 2315 Myron Dr. Raleigh, NC 27606  
**Phone:** **919-783-8898** 1-800-662-7119  
**Email:** [info@nc.eastersealsucp.com](mailto:info@nc.eastersealsucp.com)

**Service(s) Offered:** Special Needs Program will assist in the purchase of or repair to durable medical equipment.

**Agency Name:** **Handi-Clean Family Foundation**  
**Address:** 301 S. Swing Road P.O. Box 988 Greensboro, NC 27402  
**Phone:** **336-292-3038** Fax: 336-292-3086  
**Hours:** Mon-Fri (8am-5pm)  
**Website:** [www.handiclean.com](http://www.handiclean.com)

**Service(s) Offered:** Assistance in purchasing medical equipment. Send a letter stating need, cost, financial background, and that individual has no other means for supply of the items needed.

**Agency Name:** Hear Now  
**Address:** 6700 Washington Avenue, Eden Prarie, MN 55344  
**Phone:** 800-648-HEAR (4237) Fax: 952-947-4997  
**Website:** [www.sotheworldmayhear.org](http://www.sotheworldmayhear.org)  
**Service(s) Offered:** Provides hearing aids for adults & children, US residents, who are deaf or hard of hearing & who have limited income. Providers are asked to waive fitting & follow-up fees for the first year of warranty coverage. Clients pay for their hearing evaluations and a non-refundable HEAR Processing Fee of \$60 per aid.

**Agency Name:** Council on Aging in Union County  
**Address:** 1401 Skyway Drive, Monroe, NC 28111  
**Phone:** 704-292-1797 Fax: 704-292-1776  
**Contact:** Ms. Linda Smotsky  
**Website:** [www.coaunion.org](http://www.coaunion.org)  
**Service(s) Offered:** Provides help to seniors, 60 and over, and their caregivers. Assists with Medicare questions, enrollment in the Medicare Prescription Drug Plan, taxes, part time employment, accessing public benefits, social security, food stamps, and Medicare. Also arranges discounts on or temporary donations of medical equipment.

**Agency Name:** Audient  
**Address:** 901 Boren Avenue, Suite 810, Seattle, WA 98104  
**Phone:** 1-800-283-4368 or 206-838-7194 Fax: 206-838-7195  
**Website:** [www.audientalliance.org/patient\\_get\\_help.htm](http://www.audientalliance.org/patient_get_help.htm)  
**Service(s) Offered:** Provides hearing care & aids to low income persons. Income qualification is 250% of the Federal Poverty Guideline. Financing is also available for qualified patients at a small additional cost.

**Agency Name:** Safer Communities Ministry  
**Address:** P.O. Box 556, Monroe, NC 28111  
**Phone:** 704-238-3573  
**Website:** [www.mysafercommunities.org](http://www.mysafercommunities.org)  
**Service(s) Offered:** Collaborates with organizations working with ex-offenders.

## Medical Prescriptions

**Agency Name:** Patient Assistance Programs  
**Phone:** 888-4PPA-NOW 1-888-477-2669  
**Website:** [www.pparx.org](http://www.pparx.org) or [www.rxasst.org](http://www.rxasst.org)  
**Service(s) Offered:** Medications, from medical companies, provide assistance to low income patients through their Patient Assistance Programs.

**Agency:** HealthQuest  
**Address:** 415 East Franklin Street, Monroe, NC 28112  
**Phone:** 704-226-2050 Fax: 704-226-0712  
**Website:** [www.healthquestpharmacy.org](http://www.healthquestpharmacy.org)  
**Service(s) Offered:** Eligibility Screening Appointment: Monday-Thursday, 8:00am-4:30pm. Prescription Pickup: 5:00pm-6:00pm. Contact: Heather Horne, Director.:

Free prescriptions to residents of Union, Anson, Stanly counties in NC & Chesterfield & Lancaster counties in SC who cannot afford prescriptions for chronic medical needs (high blood pressure, depression, high cholesterol, diabetes & many other conditions). Household income must be less than 200 percent of the Federal Poverty Guideline. Call for eligibility screening appointment Monday-Thursday, 8:00am-4:30pm. Prescription Pickup Friday, 5:00pm-6:00pm.

## Medical Specific Conditions

**Agency:** **American Cancer Society**  
**Address:** 1901 Brunswick Ave. Ste. 100, Charlotte, NC 28207  
**Phone:** 800-227-6147 704-552-6147  
**Email:** [www.cancer.org](http://www.cancer.org)

**Service(s) Offered:** Limited supply of ostomy needs, wigs, mastectomy bras and some breast prosthesis; road to recovery (transportation to patients with no means of transportation for radiation and chemotherapy, prescription drugs for cancer patients and some equipment. Hours: Mon-Fri (8am-5pm)

**Agency:** **Arc of Union County**  
**Address:** 1653-C Campus Park Dr., Monroe, NC 28112  
**Phone:** 704-261-1550 Fax: 704-261-1554  
**Hours:** Mon-Fri (8am-4pm)  
**Email:** [www.arcofunion.com](http://www.arcofunion.com)

**Service(s) Offered:** Promotes public education and awareness of mental retardation, autism and developmental disabilities. Offers support services for those with developmental disabilities and their families.

**Agency:** **Autism Society of North Carolina**  
**Website:** [www.unioncounty-autism.com](http://www.unioncounty-autism.com)  
**Service(s) Offered:** Support meetings are held at Shining Light Baptist Church in Monroe at 7pm on the 3<sup>rd</sup> Thursday of the month.

**Agency:** **Carolina Vocational and Employment Services**  
**Phone:** 800-634-2256 or 704-335-1502 (Project Star)  
**Website:** [www.carolinashealthcare.org](http://www.carolinashealthcare.org)  
**Service(s) Offered:** Provides information and services for individuals with head injuries.

**Agency:** **Consumer Credit Counseling Services**  
**Phone:** 800-388-2227  
**Service(s) Offered:** Statewide, nonprofit counseling service, providing services to assist individuals with out-of-control debt.

**Agency:** **Daymark Recovery Services**  
**Phone:** 704-296-6200  
**Service(s) Offered:** Individual, group, family treatment from mental or emotional illness and substance abuse and dependency. Assessment, referral and after care groups for those wishing to continue treatment.

**Agency:** Government Resources  
**Website:** [www.benefits.gov](http://www.benefits.gov)  
**Service(s) Offered:** Offers a questionnaire that will search for additional government assisted programs.

**Agency:** Kidney Foundation of NC  
**Phone:** 704-552-1351  
**Website:** [www.kidney.org](http://www.kidney.org)

**Agency:** New Testament Adult Day Care House  
**Address:** 2603 Gold Mine Road, Monroe, NC 28112  
**Phone:** 704-283-5606  
**Service(s) Offered:** Support services for developmentally disabled and their families. Daytime program providing adults with supportive health care services monitoring a medical condition, assisting with daily activities or administration of medications and special diets.

**Agency:** North Carolina Brain Injury Association  
**Phone:** 800-377-1464 Fax: 919-833-5415  
**Website:** [www.bianc.net](http://www.bianc.net)  
**Service(s) Offered:** services for persons with head injury.

**Agency:** NC Dept. of Health & Human Services Information & Referral  
**Phone:** 800-662-7030 CARE LINE Mon-Fri 8:00am-5:00pm  
**Email:** [www.dhhs.state.nc.us/ocs/careline.htm](http://www.dhhs.state.nc.us/ocs/careline.htm)  
**Service(s) Offered:** Statewide listing of social service resources such as food pantries, utility assistance, elder care, counseling resources, health clinic.

**Agency:** North Carolina United Way  
**Address:** 103 W. Franklin Street, Monroe NC 28112  
**Phone:** 704-283-1537  
**Website:** [www.NC211.org](http://www.NC211.org)  
**Service(s) Offered:** Statewide reference database of United Way Agencies providing various assistance programs.

**Agency:** North Carolina Department of Health and Human Services Information and Referral Service  
**Phone:** 800-662-7030 CARE LINE  
**Hours:** Monday – Friday: 8:00am-5:00 pm  
**Website:** [www.dhhs.state.nc.us/ocs/careline.htm](http://www.dhhs.state.nc.us/ocs/careline.htm)  
**Service(s) Offered:** Statewide listing of social service resources such as food pantries, utility assistance, elder care, counseling resources, health clinic.



## Seniors

**Agency:** Council on Aging in Union County  
**Address:** 1401 Skyway Drive, Monroe, NC 28111  
**Phone:** 704-292-1797 Fax: 704-292-1776  
**Email:** [www.coaunion.org](http://www.coaunion.org)

**Service(s) Offered:** Assistance to seniors 60 and over & their caregivers. Assists with Medicare questions, enrollment for the Medicare prescription drug plan, tax preparation, part time employment, accessing public benefits, Social Security, food stamps, temporary use of, or discounts on, medical equipment.