COMMUNITY RESOURCE ASSISTANCE GUIDE

Randolph County, NC

Childcare/Youth Services
Agency Name: Randolph County Partnership for Children-Child Care Services
Address: 349 Sunset Avenue, Asheboro, NC 27203
Phone: 336-629-2128
Contact: Cindy Shoe or Wendy Tellez (Bilingual)
Website: www.randolphkids.org
Service(s) Offered: Assistance in finding child care or pre-k programs, bilingual

Agency Name: Regional Consolidated Services Head Start
Address: 221 S. Fayetteville Street, Asheboro, NC 27204
Phone: 336-672-5570
Contact: Maria Recendez or Heather Brune-Brewer
Website: www.headstart.regionalcs.org
Service(s) Offered: Child Development

Agency Name: Randolph County Department of Social Services
Address: 1512 N. Fayetteville Street, Asheboro, NC 27203
Address: 402 Balfour Drive, Archdale, NC 27263
Phone: 336-683-8000 (Asheboro)
Phone: 336-318-6404 (Archdale)
Website: www.co.randolph.nc.us/dss
Email: DSSDirector@RandolphCountyNC.gov
Service(s) Offered: Daycare assistance, resources and material in Spanish

Clothing
Agency Name: Community Outreach of Archdale-Trinity (COAT)
Address: 10607 N. Main Street, Archdale, NC 27263
Phone: 336-431-3663
Contact: Monday-Friday
9:00am-2:00pm – Open
9:00am-11:00am – Assistance Available
Email: coatcommunity@northstate.net
Service(s) Offered: Provides clothing

Agency Name: Goodwill Industries
Address: 1064 E. Dixie Drive, Asheboro, NC 27203
Phone: 336-629-5955 – Store
336-610-0400 – Resource Center
Website: www.triadgoodwill.org
Service(s) Offered: Low priced clothes
Agency Name: Liberty Bargain Shop  
Address: 329-B W. Bowman Avenue, Liberty, NC 27298  
Phone: 336-622-0031  
Contact: Wednesday-Saturday  
10:00am-5:00pm – Wednesday-Friday  
10:00am-2:00pm – Saturday  
Service(s) Offered: Provide emergency assistance, food pantry, and second-hand store

Agency Name: Randleman Community Service  
Address: 150 S. Main Street, Randleman, NC 27317  
Phone: 336-495-1067  
Contact: Tuesday-Friday – 8:30am-1:30pm  
Service(s) Offered: Provides clothing

Agency Name: Salvation Army Thrift Store  
Address: 472 E. Dixie Drive, Asheboro, NC 27203  
Phone: 336-328-0891  
Contact: Patrice Parnele  
Website: www.Salvationarmyusa.org  
Service(s) Offered: Clothing Vouchers available – before 2:00pm M-F

Agency Name: The Red Door Resale  
Address: 129 Sunset Avenue, Asheboro, NC 27203  
Phone: 336-626-4159  
Website: www.randolphfcc.org  
Service(s) Offered: Women’s clothing at low cost

Education/Training

Agency Name: Randolph Community College  
Address: 629 Industrial Park Avenue, Asheboro, NC 27205  
(Asheboro campus)  
110 Park Drive, Archdale, NC 27263  
(Archdale campus)  
100 Hillary Street, Randleman, NC 27317  
(Randleman campus)  
Phone: 336-633-0200 – Asheboro Campus  
336-328-1750 – Archdale Campus  
336-328-1759 – Randleman Campus  
Website: www.randolph.edu  
Service(s) Offered: Diploma and associate degree programs, continuing education classes, personal enrichment classes, online classes, basic skills classes, developmental services, early college high school
Agency Name: Goodwill Industries
Address: 1064 E. Dixie Drive, Asheboro, NC 27203
Phone: 336-610-0400 – Resource Center
336-629-5955 – Store
Website: www.triadgoodwill.org
Service(s) Offered: Computer classes, GED classes, Workshops

Agency Name: Richmond Community Support Services (WIOA)
Address: 600 S. Fayetteville Street, Asheboro, NC 27203
Phone: 336-625-5128
Website: www.rccsc393.org
Service(s) Offered: Education, on-the-job trainings, and work experiences for dislocated and adult workers. Program may assist with tuition, fees, books and supplies.

Employment
Agency Name: NCWorks Career Center – Randolph
Address: 600 S. Fayetteville Street, Asheboro, NC 27203
Phone: 336-625-5128
Website: www.ncworks.gov
Service(s) Offered: Professional staff to assist with job search, unemployment insurance, re-employment services and specifically veterans, older workers, former offenders. Workforce Innovation and Opportunity Act programs available for Adults, Dislocated Workers and Youth. Career Resource Center with computer access for job search, online application completion, resume preparations, skill assessments, telephone and fax service, labor market information. WorkKeys testing available.

Agency Name: Goodwill Industries
Address: 1064 E. Dixie Drive, Asheboro, NC 27203
Phone: 336-610-0400 – Resource Center
336-629-5955 – Store
Website: www.triadgoodwill.org
Service(s) Offered: Jobs on the Outside (JOTO for former offenders, resume assistance, interest inventories, fax, copier, printer services, workshops for interviewing skills, resume writing.

Agency Name: Vocational Rehabilitation
Address: 958 S. Park Street, Asheboro, NC 27203
Phone: 336-629-1040
Website: www.ncdhhs.gov
Service(s) Offered: Work adjustment, supported employment; educational training services; job development rehabilitation engineering; vocational assessments.
Financial
Agency Name: Consumer Credit Counseling of the Greater Greensboro area
Address: 513-C White Oak Street, Asheboro, NC 27203
Contact: Thursday and Friday
Phone: 336-373-8882
Service(s) Offered: Professional financial advice, credit counseling, housing and mortgage education, free workshops on housing, money management and debt consolidation.

Food
Agency Name: Christians United Outreach Center (CUOC)
Address: 930 S. Fayetteville Street, Asheboro, NC 27203
Contact: Thursday and Friday
Phone: 336-625-1500
Contact: Monday-Thursday
10:00am-3:00pm – Monday-Wednesday
10:00am-6:00pm – Thursday
Website: www.CUOC.org
Service(s) Offered: Food pantry, medical care, assistance with rent, utilities and housing.

Agency Name: Community Outreach of Archdale-Trinity (COAT)
Address: 10607 N. Main Street, Archdale, NC 27263
Phone: 336-431-3663
Contact: Monday-Friday
9:00am-2:00pm – Open
9:00am-11:00am – Assistance Available
Email: coatcommunity@northstate.net
Service(s) Offered: Food Pantry

Agency Name: Liberty Association of Churches
Address: 125 S. Greensboro Street, Liberty, NC 27298
Phone: 336-622-8312
Contact: Walk-Ins Welcome
Monday-2:00pm-5:00pm
Thursday-2:00pm-5:00pm
Service(s) Offered: Food pantry, Food Lion vouchers

Agency Name: Ministerial Association (Ramseur residents only)
Address: 731 Liberty Street, Ramseur, NC 27316
Phone: 336-824-8776
Contact: Call for Appointment
Email: ramseurministerialassociation@gmail.com
Service(s) Offered: Provides food

Agency Name: Our Daily Bread Soup Kitchen of Asheboro
Address: 831 E. Pritchard Street, Asheboro, NC 27203
Phone: 336-626-2563
Contact: Walk-Ins Welcome
Monday-Friday 11:30am-12:30pm
Service(s) Offered: Our Daily Bread exists to provide nutritious meals to needy families and individuals with a wholesome and peaceful environment where community is represented by those served and those who serve them.

Agency Name: Ramseur Food Pantry (Ramseur residents only)
Address: 724 Liberty Street, Ramseur, NC 27316
Phone: 336-824-8045
Contact: Call for Appointment-Proof of residence is required.
Email: ramseurfoodpantry@gmail.com
Service(s) Offered: Provides food

Agency Name: Randleman Community Service
Address: 150 S. Main Street, Randleman, NC 27317
Phone: 336-495-1067
Contact: Tuesday-Friday – 8:30am-1:30pm
Service(s) Offered: Provides food

Agency Name: Randolph County Department of Social Services
Address: 1512 N. Fayetteville Street, Asheboro, NC 27203
Address: 402 Balfour Drive, Archdale, NC 27263
Phone: 336-683-8000 (Asheboro)
Phone: 336-318-6404 (Archdale)
Website: www.co.randolph.nc.us/dss
Email: DSSDirector@RandolphCountyNC.gov
Service(s) Offered: Food & Nutrition (food stamp) program.

Agency Name: Randolph County Public Health Department
Address: 2222-B S. Fayetteville Street, Asheboro, NC 27203
Phone: 336-318-6200
Website: www.co.randolph.nc.us
Service(s) Offered: WIC (Women Infant Children) Nutrition for low-income pregnant, postpartum and breastfeeding women, infants and children until the age of five

Home Health
Agency Name: Community Health Services of Randolph Hospital
Address: 364 White Oak Street, Asheboro, NC 27203
Randolph Hospital
Contact: Kim Burroughs
Phone: 336-633-7721 or 336-629-8896
Website: www.randolphhospital.org/svc_community_home
Service(s) Offered: In-home healthcare, physical therapy, speech and occupational therapy
Legal Aid
Agency Name: Better Business Bureau of Central NC
Address: 3608 W. Friendly Avenue, Greensboro, NC 27410
Phone: 336-852-4240
Email: info@greensboro.bbb.org
Website: www.bbb.org/greensboro
Service(s) Offered: List of business or charity and information about it, finding BBB accredited business, filing complaints, reports, consumer protection and education.

Agency Name: Central Carolina Legal Services
Address: 122 N. Elm Street (PO Box 3467) Greensboro, NC 27402
Phone: 336-272-0148
Contact: Janet McAuley Blue
Service(s) Offered: Free legal assistance in civil matters to low income individuals. Clients must meet an income requirement before services will be rendered. Areas of service include domestic violence, consumer assistance programs, wills, elder law, and tenant/landlord issues. Assistance in other areas may be provided. Litigation and service area are limited.

Agency Name: NC Attorney General’s Office
Address: 114 W. Edenton Street, Raleigh, NC 27603
Phone: 919-716-6400
Email: www.ncdoj.com & www.ncleg.net
Website: www.ncdoj.gov
Service(s) Offered: Links to government-related issues, NC programs and laws, complaints, legal issues, and rights, consumer protection, identity theft, no call registry, citizen’s rights, etc.

Local/County Government
Agency Name: City of Asheboro
Address: 146 N. Church Street, Asheboro, NC 27203
Phone: 336-626-1201
Website: www.ci.asheboro.nc.us
Service(s) Offered: Cultural and recreational services, inspections, public safety, and public works

Agency Name: City of Randleman
Address: 101 Hillary Street, Randleman, NC 27317
Phone: 336-495-7500
Website: www.randleman.org
Service(s) Offered: Fire and police departments, public library, parks and recreation, planning and zoning, public works, sanitation and water treatment.
Agency Name: Randolph County Government
Address: 725 McDowell Road, Asheboro, NC 27205
Phone: 336-318-6300
Website: [www.co.randolph.nc.us](http://www.co.randolph.nc.us) & [www.randolphcountync.gov](http://www.randolphcountync.gov)
Service(s) Offered: Inspections, child support, elections, tax collections, emergency services, planning and zoning, public health, library, public works, sheriff's office, register of deeds, soil and water, Veterans services.

Agency Name: Town of Liberty
Address: 239 S. Fayetteville Street, Liberty, NC 27298
Phone: 336-622-4276
Email: townofliberty@rtelco.net
Website: [www.liberty-nc.com](http://www.liberty-nc.com)
Service(s) Offered: Fire department, library, parks and recreation, police department, public works, senior center library

Agency Name: Town of Ramseur
Address: 724 Liberty Street, Ramseur, NC 27316
Phone: 336-824-8530
Website: [www.thetownoframseur@triad.rr.com](http://www.thetownoframseur@triad.rr.com)
Service(s) Offered: Fire and police departments, public works, water department, planning and zoning, library, emergency services.

### Medical Care

Agency Name: Christian United Outreach Center (CUOC)
Address: 135 Sunset Avenue, Asheboro, NC 27203
Phone: 336-625-1500
Contact: Debbie Cole
   Monday-Wednesday 10:00am-3:00pm
   Thursday 12:00pm-6:00pm
   Closed on Friday
Website: [www.cuoc.org](http://www.cuoc.org)
Service(s) Offered: Emergency medications and medical equipment

Agency Name: Merce Family Health Care
Address: 1831 N. Fayetteville Street, Asheboro, NC 27203
Phone: 336-672-1300 – Medical Services
   336-610-7000 – Dental Services
   336-672-3044 – FAX
Website: [www.mercefamilyhealthcare.com](http://www.mercefamilyhealthcare.com)
Service(s) Offered: Medical and dental services, help to those without insurance, service individuals with Medicare, Medicaid, Health Choice, other insurance plans.
Agency Name: Randolph County Health Department  
Address: 2222-B S. Fayetteville Street, Asheboro, NC 27205  
Phone: 336-618-6171 – WIC  
336-318-6200 – All other services  
Website: www.randolphcountync.gov  
Service(s) Offered: Pregnancy care management, care coordination for at-risk children, birth to 5 years. Case management, Communicable disease screening and immunizations, dental health for qualifying school-aged children and families, mammograms, pap smears, family planning, maternity clinics, Woman Infant Children (WIC) nutrition for qualifying women.

Agency Name: Randolph County Department of Social Services  
Address: 1512 N. Fayetteville Street, Asheboro, NC 27203  
Address: 402 Balfour Drive, Archdale, NC 27263  
Phone: 336-683-8000 (Asheboro)  
Phone: 336-318-6404 (Archdale)  
Website: www.co.randolph.nc.us/dss  
Email: DSSDirector@RandolphCountyNC.gov  
Service(s) Offered: Medicaid; aid to the blind.

Agency Name: Randolph Health  
Address: 364 White Oak Street, Asheboro, NC 27203  
Phone: 336-625-5151  
Website: www.randolphhealth.org  
Email: april.thornton@randolphhealth.org  
Service(s) Offered: Provides quality healthcare and fosters health and wellness in our communities. Back and Neck Care; Injections, Surgical Treatment; Hospital Stay, Breast Center, Mammograms; Cancer Center; Cancer Rehabilitation, Cancer Treatments, Cancer Surgery, Chemotherapy, Imaging, Nutrition Services, Radiation Therapy, Research and Clinical Trials; Financial Counseling, Patient and Family Resources; Relaxation Opportunities; Lung Cancer Screening; Maternity Services, Pulmonary Services; Bronchoscopy, Pulmonary Function Testing, Pulmonary Rehabilitation, Respiratory Therapy, Rehabilitation; Aquatic Therapy, Balance Rehabilitation, Bioness, Hand and Upper Extremities, Orthopedic Rehabilitation, Osteoporosis, Pediatric Therapy, Speech Therapy; Cardiac Services, Cardiac Rehabilitation, Cardiac Testing, Colonoscopy Services, Community Alternatives Program, Diabetes Center, Emergency Services, HIV Community Care, Home Health Services, Imaging Services, MRI Center, Joint Care, Shoulder Replacement; Sports Medicine, Concussion Management, StayWell Senior Care; Stroke Care; Surgical Services; Vascular Services, Peripheral
Vascular Lab, Varicose Veins and Venous Insufficiency; Wound Care & Hyperbaric Center. Several classes, lectures and workshops for the public are offered on a regular basis.

**Agency Name:** White Oak Urgent Care  
**Address:** 197 NC-42, Asheboro, NC 27203  
**Address:** 608 W. Academy Street, Randleman, NC 27317  
**Phone:** 336-625-2560 (Asheboro)  
**Phone:** 336-495-1001 (Randleman)  
**Contact:** Monday-Friday – 8:00am-8:00pm  
Saturday – 9:00am-6:00pm  
Sunday – 10:00am-6:00pm  
**Website:** [www.whiteoak-urgentcare.com](http://www.whiteoak-urgentcare.com)  
**Email:** DSSDirector@RandolphCountyNC.gov  
**Service(s) Offered:** Urgent illness, minor injuries, occupational medicine, laceration repair, drug/alcohol screening, employment physicals, school and sports exams, workers compensation injuries, lab/X-ray/EKG capabilities and pediatric care.

**Mental Health**

**Agency Name:** Children’s Developmental Services Agency (CDSA)  
**Address:** 122 N. Elm Street, Suite 400, Greensboro, NC 27401  
**Phone:** 336-334-5601  
**Contact:** Debbie Kennerson  
**Service(s) Offered:** Children with special needs. Family guidance and counseling, follow up and evaluations, speech, language, occupational and physical therapies, materials in Spanish

**Agency Name:** Daymark Recovery Services Inc.  
**Address:** 110 W. Walker Avenue, Asheboro, NC 27203  
**Address:** 205 Balfour Drive, Archdale, NC 27263  
**Phone:** 336-633-7000 – Asheboro  
**Phone:** 336-431-0700 – Archdale  
**Website:** [www.daymarkrecovery.org](http://www.daymarkrecovery.org)  
**Service(s) Offered:** Mental health and substance abuse services. Substance abuse outpatient treatment, mental health outpatient treatment, psychiatric services, medical services, emergency services, intensive in-home services, DWI/DWLR services.
**Miscellaneous (Other Services)**

**Agency Name:** Family Services of the Piedmont  
**Address:** 315 E. Washington Street, Greensboro, NC 27401  
**Phone:** 336-387-6161  
**Contact:** 24/7 Crisis Line for Domestic Abuse:  
336-273-7273-Greensboro  
336-889-7273-High Point  
**Website:** [www.familyservice-piedmont.org](http://www.familyservice-piedmont.org)  
**Service(s) Offered:** Providing accessible, affordable, high quality counseling to families and individuals who are experiencing problems including but not limited to mental health, child abuse, domestic violence, financial health and substance abuse.

**Agency Name:** NC Family Health Resources Line  
**Phone:** 1-800-For Baby  
**Service(s) Offered:** Provides information over the phone about Medicaid for children, child development, preconception, pregnancy, breastfeeding, and substance abuse help for pregnant women and basic care of infants and children. Services also available in Spanish.

**Agency Name:** Central Piedmont Community Action (Randolph County)  
**Address:** Central Office: 1401 Ross Avenue, Siler City, NC 27207  
Local Office: 703 Farr Street, Asheboro NC 27203  
**Phone:** Central Office: 919-742-2277  
Local Office: 336-636-5179  
**Contact:** Natasha Elliott, Executive Director  
Sheryl Andrews, Community Services Block Grant Director  
**Website:** [www.cpcanc.org](http://www.cpcanc.org)  
**Service(s) Offered:** Community Services Block Grant (CSBG) – Comprehensive support and assistance for low-income families to enhance family potential, economic opportunities, and self-sufficiency. Services include but are not limited to: Employability Assistance, Financial Literacy, Adult Education, Job Training, Affordable Housing Development, Transitional Housing Assistance, and Supportive Services (Child Care, Transportation, Food, etc.) Skills development workshops are offered quarterly and annual events are hosted to increase awareness concerning local issues and to foster unity and goodwill in the community. Scheduled events are announced on the agency’s website.
Rent/Utility/Housing

Agency Name: Christian United Outreach Center (CUOC)
Address: 135 Sunset Avenue, Asheboro, NC 27203
Phone: 336-625-1500
Contact: Walk-Ins Welcome
Website: www.CUOC.org
Service(s) Offered: Financial assistance (rent, utilities, basic car repairs, etc), transitional housing program for homeless individuals.

Agency Name: Asheboro Housing Authority
Address: 338 Wainman Avenue, Asheboro, NC 27203
Phone: 336-629-4146
Contact: Monday-Friday 8:00am-5:00pm
Closed on Wednesdays
Website: www.affordablehousingonline.com
Service(s) Offered: Subsidized rent, Section 8 and public housing, Fair Housing administration, and FHA Administration.

Agency Name: Habitat for Humanity of Randolph County
Address: 3060 S. Fayetteville Street, Asheboro, NC 27205
Phone: 336-625-1429
Website: www.habitatrc.org
Service(s) Offered: Build houses for families in need of decent housing. Each adult in the family must invest a specified amount of hours of labor on someone else’s house, work with volunteers to build their own house, attend classes on budgeting, home maintenance, yard care, and attend homeowner association meetings.

Agency Name: Randleman Housing Authority
Address: 606 S. Main Street, Randleman, NC 27317
Phone: 336-498-7686
Contact: Monday-Friday 8:00am-5:00pm
Website: www.affordablehousingonline.com
Service(s) Offered: Subsidized rent, Section 8 and public housing, Fair Housing administration, and FHA Administration.

Agency Name: Randolph County Department of Social Services
Address: 1512 N. Fayetteville Street, Asheboro, NC 27205
Address: 402 Balfour Drive, Archdale, NC 27263
Phone: 336-683-8000 (Asheboro)
Phone: 336-318-6404 (Archdale)
Website: www.co.randolph.nc.us/dss
Email: DSSDirector@RandolphCountyNC.gov
Service(s) Offered: Help with heating and cooling issues, low income emergency assistance program, lifeline and link up for discounted telephone service.
Agency Name: Shelter of Hope
Address: 133 W. Wainman Avenue, Asheboro, NC 27203
Phone: 336-318-0012
Contact: Jeff Looney
Email: pastorlooney@yahoo.com
Service(s) Offered: To provide safe shelter, food, support services and an avenue to self-sufficiency for homeless men. We believe that all people deserve the basic necessities of life and the community in which we live is called to serve this purpose.

Agency Name: NC Foreclosure Prevention Fund
Phone: 1-888-990-6521
Contact: Monday-Friday – 9:00am-5:00pm
Email: questions@nchfa.com
Website: www.ncforeclosureprevention.gov
Service(s) Offered: Zero-interest, deferred loans to homeowners struggling to pay their mortgage. Call for more information and to see if you qualify.

Support Groups
Agency Name: NETworX for Hope Randolph
Address: 300 S. Main Street, Asheboro, NC 27203
Phone: 336-302-4093
Contact: Peter Brisley
Email: pbrisley@networxforhope.com
Website: www.networxforhope.com
Service(s) Offered: We aim to provide education and safe relationships which will empower those who are experiencing poverty to transform their lives and our community. Our vision is Randolph County free from poverty in all its forms.

Agency Name: Family Crisis Center
Address: 624-A S. Fayetteville Street, Asheboro, NC 27203
Address: 3201 Archdale Road, Archdale, NC 27263
Phone: 336-626-5040 – Asheboro
Crisis Line: 336-629-5149 – Asheboro
Phone: 336-431-0072 – Archdale
Crisis Line: 336-434-5579 – Archdale
Website: www.randolphfcc.org
Service(s) Offered: Children’s group, shelter for women and children, group counseling, anger management, sexual assault and parenting classes, court advocacy, assistance with restraining orders, referrals to agencies, food pantry to those involved in their programs. Spanish resources and staff.
Agency Name: Hospice of Randolph County
Address: 416 Vision Drive, Asheboro, NC 27203
Phone: 336-672-9300
Email: info@hospiceofrandolph.org
Website: www.hospiceofrandolph.org
Service(s) Offered: Offers a variety of support groups to include, Kids Path program, grief education, grief share support group, bereavement follow-up, focus groups: loss of spouse/significant other, child loss, parent loss, suicide/traumatic loss, holiday support, and other focus groups offered as needed. Call for more information.

Transportation

Agency Name: Piedmont Authority for Regional Transportation
Address: 602 S. Regional Road, Greensboro, NC 27409
Phone: 336-883-7278 or 336-662-0002
Contact: Customer Service
Email: contactus@partnc.org
Website: www.Partnc.org
Service(s) Offered: Regional transportation over an established route at low cost. Full fare (one-way) $3.00 or $90.00 for 31 day pass. Seniors (60+), disabled, students (one-way) $1.50 or $45.00 for 31 day pass.

Agency Name: Regional Coordinated Area Transportation System (RCATS)
Address: 347-B W. Salisbury Street, Asheboro, NC 27203
Phone: 336-629-7433 or 1-866-580-8726
Contact/Email: Glenda Vasquez at rcatsdispatch@senioradults.org
Contact/Email: Angela Viera at reservations@senioradults.org
Website: www.senioradults.org
Service(s) Offered: Provides non-emergency, public transportation service to all Randolph and Montgomery County residents on an advance reservation basis. Curb-to-Curb transportation services for older adults, persons with disabilities, human service agencies, and the general public are provided on a county-wide basis. Resource materials offered in Spanish.