

5/15/2014

Community Resource Assistance Guide

Mecklenburg County, NC

N.C. Division of Workforce Solutions

Childcare

Agency Name: **Bethlehem Center Charlotte**
Address: 2705 Baltimore Avenue, Charlotte, NC 28203
Phone: 704- 375-1417, Fax 704- 371-7432
Email:
Website: www.bethlehemcenter.org
Service(s) Offered: A faith based ministry founded by the women of the United Methodist Church. Our mission is to provide educational opportunities for low income children and families to improve the quality of their lives.

- Youth Development: After School and Summer Camp
- Health & Wellness Clinic
- Senior Citizens programs
- Emergency Services
- Missions and Church Agency Relations
- Head Start
- Substance Abuse Prevention & Education

Agency Name: **Child Care Resources Inc.**
Address: 4600 Park Rd., Suite 400, Charlotte, NC 28209
Phone: 704-376-6697, Fax: 704-376-7865
Email: mailbox@childcareresourcesinc.org
Website: www.childcareresourcesinc.org
Service(s) Offered: Child Care Resources Inc. supports families, enhances early care and education and out-of-school time services, builds family-friendly workplaces and connects the community to children - all with the understanding that every child must have the right start.

Child Care Resources Inc. (CCRI) works with families and communities to ensure that all children have access to high quality, affordable early learning and school-age opportunities and experiences which enable them to succeed in school and in life. CCRI services including:

- Family Information: Services: Delivering information, education and support so that families select early learning and school-age child care services that promote child well-being.
- Program and Business Consultation: Promoting early care and education and school-age child care program excellence through quality improvement, quality assurance services, and effective business practices.
- Financial Aid: Increasing the ability of eligible working families to afford early learning and school-age child care services and increasing the business capacity of child care programs to serve their children well.

- Research and Policy Development: Advancing policy and public support for accessible, affordable, and improved early learning and school-age child care services for all children, birth through middle school.

Agency Name: **The Learning Cooperative**
 Address: 3045 N. Davidson St, Charlotte, NC 28205 (Hours: 8 am-2:30 pm)
 Phone: 704-377-8076, Fax: 704-377-0018
 Service(s) Offered:

- Prepares children for successful entry and performance in school.
- Provides a forum for parents to receive information and resources necessary to find solutions to common problems.
- Supports children and their families as they advance through the school system

Agency Name: **YMCA of Greater Charlotte, Inc.**
 Address: 500 East Morehead Street, Charlotte, NC 28202
 Phone: 704-716-6200
 Website: www.ymcacharlotte.org
 Service(s) Offered: To put Christian principles into practice through programs that build healthy spirit, mind and body for all.

- Health – we will reach out to all people to help them grow healthier in spirit, mind and body
- Families – we will strengthen the relationships between children and their parents and other adults who care for them
- Relationships – we will foster social interaction and caring
- Bridge Building – we will bring diverse individuals, groups, organizations, and communities together for sharing and mutual support
- Servant Leadership – we will challenge individuals to work to improve their community and Greater Charlotte After-school and summer camp

Agency Name: **YWCA**
 Address: 3420 Park Road, Charlotte, NC 28209
 Phone: 704-525-5770, Fax: 704-521-9684
 Website: www.ywcacentralcarolinas.org
 Service(s) Offered:

- Families Together – provides transitional housing for homeless families
- Women in Transition - provides safe affordable housing with intensive support services to over 100 single women at risk of homelessness each year.
- Youth Development Program - offers kids a safe, educational and fun environment, with a variety of activities from swimming and storytelling to martial arts and arts and crafts.

Agency Name: **A Child's Place**
Address: PO Box 33302 or 601 E. 5th St, Charlotte, NC 28233
Phone: 704-343-3790, Fax: 704-343-3791
Website: www.achildsplace.org
Service(s) Offered: A Child's Place works to erase the impact of homelessness on children and their education. Homeless children are provided with stable, appropriate education in a mainstream setting through A Child's Place. Comprehensive and timely assessments ensure that students receive the instruction and services they need. For the homeless students who are in need of extra support in order to achieve academic success, food, clothing, personal hygiene products and school supplies are distributed. Volunteer professionals provide medical, dental and counseling services. Volunteer tutors and "lunch buddy" mentors also offer academic and emotional support to children coping with stress, fear and other emotions resulting from homelessness. Scholarships to after school programs accommodate working parents' schedule; enrich learning experiences.

Agency Name: **Head Start**
Website: www.NCChildcare.NC.gov/general/mb_headstart.asp
Service(s) Offered: Child development programs for low income children ages 3 and 4. Child must be 3 before Oct.16.

Agency Name: **Easter Seals UCP Child Development Center**
Address: 716 Marsh road, Charlotte, NC 28209
Phone: 704-522-9912
Service(s) Offered: Moderately to profoundly disabled children are integrated with typically developing children in a high-quality, 5-star developmental day program that offers enrichment, educational activities, individualized therapeutic services, and strong family involvement. Teachers partner with on-site social workers, physical, speech, and occupational therapists, and families to implement individualized plans for each child

Agency Name: **Thompson Child Development Center**
Address: 6800 St. Peter's Lane, Matthews, NC 28105
Phone: 704-333-5382
Service(s) Offered: Children who are at risk for school failure due to developmental delays, disabilities, poverty, or other risk factors receive high-quality, developmentally appropriate care and education. Families also receive support and guidance in child development and kindergarten readiness. This center serves as a demonstration site to model high-quality early childhood care and education

Clothing

Agency Name: **Dress for Success Charlotte**
Address: 202 E. Woodlawn Rd., Ste 104, Charlotte, NC 28217
Phone: 704.525.7706
Email: charlotte@dressforsuccess.org
Website: www.dressforsuccess.org
Service(s) Offered: The mission of Dress for Success is to promote the economic independence of disadvantaged women by providing professional attire, a network of support and the career development tools to help women thrive in work and in life.

Agency Name: **Matthews Help Center**
Address: Ames Street
Phone: 704-847-8383 x226 (call for appointment)
Service(s) Offered:

Agency Name: **Crisis Assistance Ministry**
Phone: 704-371-3001
Service(s) Offered: When funds are available, the Crisis Assistance Ministry provides needy families with financial, furniture, and clothing assistance. Call for an appointment. Requires referral from worker.

Agency Name: **Faith Community**
Phone: 704-336-2872
Service(s) Offered: Mentoring, transportation, job training, youth programs, counseling, clothing and other emergencies.

Agency Name: **Assistance League of Charlotte**
Phone: 704-525-5228
Website: www.charlotte.assistanceleague.org
Service(s) Offered: Operation Check Hunger; Operation School Bell®; Mecklenburg County Teen Court; Assistance League of Charlotte Scholarship Fund and Assistance League Outreach are all programs that are funded by the Assistance League of Charlotte. For more detailed information about each of these programs please contact the number above or visit the web site at

Agency Name: **Jackson Park Ministries**
Address: 5415 Airport Drive, Charlotte, NC 28208
Phone: 704-392-4981
Website: www.jacksonpark.org
Service(s) Offered: Operating food pantry and clothing closet for children. Call for an appointment

Agency Name: **Pregnancy Care Center**
Address: 1505 E. 4th St, Charlotte, NC 28204 (Mon-Fri 9am-5pm)
Phone: 704-372-5981
Service(s) Offered: Providing compassion, information and support for anyone facing an unintended pregnancy.

Agency Name: **Operation School Bell**
Service(s) Offered: Contact the principal of your child's school or your child PTA Provides clothing, shoes and personal grooming products to children from families with extreme need. Our assistance enhances each child's self-esteem, promotes learning and encourages regular school attendance.

Agency Name: **Community Outreach Christian Ministry**
Phone: 704-333-4280 (Thurs-Fri 8am-12pm)
Service(s) Offered: Call for an appointment **Note: Food One Time Per Month**

Education/Training

Agency Name: **Vocational Rehabilitation**
Address: 5501 Executive Center Drive
Phone: 704-598-8804
Service(s) Offered: Assist individuals with mental or physical disabilities to prepare for employment

Agency Name: **Pathways to Careers (through CPCC)**
Phone: 704-330-2720 Ext 3067 or 3223
Website: www.cpcc.edu/crr/pathways
Service(s) Offered: A short-term program that provides academic, social and job specific training. Pathways To Employment is a short term training program offered through CPCC. This program is designed to prepare students to enter the workforce as skilled employees. Classes run from 12 to 14 weeks and teach basic academic and job readiness in professions high in demand

Agency Name: **Urban League**
Address: 740 W. 5th
Phone: 704-373-2256 x212
Service(s) Offered: Provides Adult Continuing Education Training Services for computer literacy. Offers GED testing to individual's ages 18 to 24. Urban League also offers training in professional business skills, job placement, and basic computer skills enrichment

Agency Name: **Charlotte Area Fund**
Address: 901 N. Tryon Street
Phone: 704-372-3010 x200

Service(s) Offered: Teaches new skills to help find jobs, offers computer classes and basic education classes. Offers any array of services, inclusive of GED, money management, health and nutrition, computer classes and basis education.

Agency Name: **Charlotte Works**
Address: 2402 W. Morehead St. #100, Charlotte, NC 28208
Phone: 704-206-1350
Service(s) Offered: Remedial education and basic skills training, on the job training, occupational skills training, summer youth employment, assessment, counseling, orientation, job readiness, job development, job placement and follow-up.

Agency Name: **Women's Commission**
Address: 700 N. Tryon
Phone: 704-336-3210
Service(s) Offered: Provides help with job referrals, employment counseling, resume writing, referral for training.

Agency Name: **Goodwill Industries Career Development Services**
Address: 2122 Freedom Drive
Phone: 704-372-3434
Service(s) Offered: Helps disabled or disadvantaged customers determine the type of work they can and want to do and helps with job search/placement.

Agency Name: **CPCC**
Address: 1201 Elizabeth Ave. Charlotte, NC 28235
Phone: Central Campus 704-330-2722
Levine Campus 704 330-4200
Cato Campus 704 330-4801
Harper Campus 704 330-4400
Harris Campus 704-330-4600
North Campus 704 330-4100
Service(s) Offered: GED/Literacy/ESL/Vocational Training/College Transfer/Continuing Education/Degree Programs

Agency Name: **Friendship Baptist Church**
Phone: 704-391-6695 or 704-391-3862
Service(s) Offered: Friendship Baptist church is offering GED enrollment/classes for adults over the age of 18. Testing and classes are taken on site. Offers any array of services, inclusive of GED, money management, health and nutrition, computer classes and basis education

Employment

Agency Name: **Dress for Success Charlotte**
Address: 500 A Clanton Rd., Charlotte, NC 28217
Phone: 704.525.7706
Email: charlotte@dressforsuccess.org
Website: www.dressforsuccess.org
Service(s) Offered: The mission of Dress for Success is to promote the economic independence of disadvantaged women by providing professional attire, a network of support and the career development tools to help women thrive in work and in life.

- Provides suits for women going to a job interview
- Employment retention and mentoring programs
- Career center, Résumé and cover letter writing lesson, and Assistance in finding employment

Agency Name: **Goodwill Industries of Southern Piedmont**
Address: P. O. Box 668768, Charlotte, North Carolina 28266
Location: 2122 Freedom Drive, Charlotte, North Carolina 28208
Phone: 704-372-3434, Fax: 704-372-3228
Service(s) Offered: Changing lives through the power of work.

- Job Training
- Career Development Services
- Employment Skills Training
- Occupation Skills Training

Agency Name: **Mayor's Youth Employment Program**
Address: 600 East Fourth Street, Suite 138, Charlotte, NC 28202
Phone: 704-353-0486 Fax 704-432-1414
Email: scdavis@ci.charlotte.nc.gov
Service(s) Offered: Places students ages 16-18 with host employers from the public and private sector for a period of eight weeks. Through this program students are exposed to possible career paths while gaining a greater understanding of career demands, necessary skill-sets, and qualifications for employment in a array of industries.

Agency Name: **Urban League of Central Carolinas**
Address: 740 West Fifth Street Charlotte, NC 28202
Phone: 704-373-2256, Fax: 704-373-2262
Website: www.urbanleaguecc.org
Service(s) Offered: To promote economic self-sufficiency among African-American families and others, and racial inclusion in our community.

- Workforce Development and Training
- Youth Development and Training
- Housing and Credit Counseling
- Urban Youth Empowerment Program
- Hispanic/Latino Programs.

Agency Name: **Employment Service Offices & JobLink**
 Address: DWS: 5601 Executive Center Dr. 704-566-2870
 Goodwill: 6607 South Blvd. 704-522-2878
 EEC: 1401 W. Morehead St., 704-206-1350
 DWS: 7140-A Forest Point Blvd, 704-565-6865

Service(s) Offered: Provides access to services which help with job search including: specialized case management services, resource center, Internet capable computers with job assistance software, fax machines, copy machines, phone and answering service, printed resource information, job listings, and classes on resume writing and interviewing skills. Access to various programs such as Dislocated Worker, WIA, TAA, NAFTA, Vocational Rehabilitation and City of Charlotte Employment and Training is also available. There are three joblink locations with Employment Service Offices, one with Goodwill and one with CCE. Information on-line, including on-line application for unemployment benefits.

Website: www.ncesc.com

Agency Name: **Charlotte Area Fund**
 Address: 901 N. Tryon St. Charlotte, NC 28204
 Phone: 704-372-3010 x200
 Service(s) Offered: Provides job bank and employment assistance. M-F, 8:30-4:15pm, call for appt.

Agency Name: **Center for Urban Ministry**
 Address: Old Train Station, 945 N. College Street
 Phone: 704-347-0278
 Service(s) Offered: Assistance in obtaining identification, birth certificates and mail box location for homeless to use as an address, phone, job referral and placement advice.

Agency Name: **Women's Commission**
 Address: 700 North Tryon Street
 Phone: 704-336-3210/3414 (call for appt.)
 Service(s) Offered: Provides help to women who need job referrals, employment counseling, resume' writing, referrals for training and education.

Agency Name: **Energy Committed to Offenders (ECO)**
 Address: 3053 Freedom Dr. Ste B, Charlotte, NC 28208
 Phone: 704-563-4168

Service(s) Offered: Provides referrals, employment preparation and counseling, individual and group support, post-release services and referrals, advocacy to persons recently released from prison.

Agency Name: **Vocational Rehabilitation**
Address: 5501 Executive Center Drive, Suite 101
Phone: 704-568-8804 (call for appt.)
Service(s) Offered: Provides counseling, guidance, job placement, training, and other programs to persons with disabilities.

Agency Name: **Career Development Services - Goodwill Industries**
Address: 2122 Freedom Drive
Phone: 704-372-3434
Service(s) Offered: Operates programs to help people who have a disabling (physical or mental) or disadvantaging condition such as low income) to access training and job placement services.

Agency Name: **Lions Services**
Address: 4600-A N. Tryon Street
Phone: 704-921-1527
Service(s) Offered: Provides services to the visually impaired such as: Supported Employment, which places visually impaired people in a job with a coach to assist them. Also provides vocational rehabilitation for the visually impaired, including a computer training program and job placement.

Agency Name: **Services for the Blind**
Phone: 704-363-4168
Service(s) Offered: Vocational assessment, vocational rehabilitation, job placement, homebound employment, supported employment, and independent living services for people with low vision/blind needs

Agency Name: **Senior Center**
Address: 2225 Tyvola Road
Phone: 704-522-6222
Service(s) Offered: Has three different programs to help seniors (age 55 or older) find full or part-time work.

Financial

Agency Name: **Work First /TANF Benefit Diversion**
Address: 301 Billingsley Road or 3205 Freedom Dr, Charlotte, NC
Phone: 704-336-3000
Service(s) Offered: Benefit Diversion may be offered to qualifying families (not currently receiving TANF/Work First) as an alternative to ongoing cash benefits. This is a one-time payment equivalent to up to three months of cash Work First benefits, and is based on a needs

assessment by the Work First worker. A worker may offer this option if the family's situation is related to maintaining or accepting employment, has occurred during a short break between jobs, and the family will soon be receiving financial resources that will meet their ongoing needs (such as income from new employment). **Apply for Work First/TANF in person at Department of Social Services**

Agency Name: **Consumer Credit Counseling Housing Services**
Address: 601 East 5th Street
Phone: 704-332-9034 (call for appt.)
Service(s) Offered: All requests to Crisis Assistance Ministry for help with mortgage payments **must** come through this agency. Must be at least two months behind in payments.

Agency Name: **Jewish Family Services**
Address: 5007 Providence Road, Charlotte, NC 28226
Phone: 704-364-6594 5007
Service(s) Offered: Limited financial assistance for Jewish persons or those with Jewish family members only.

Agency Name: **Victory Christian Center**
Address: 7200 Old Pineville Rd.
Phone: 704-529-5888
Service(s) Offered: You must apply in person, and attendance at a church service is required. VCC will not assist if you are a member at another church, and also will not assist unmarried cohabiting couples. It takes about one week for a decision to be made on an application. Applications are accepted on Tuesdays only from 9:00am to 4:00pm. No assistance with deposits available.

Agency Name: **Kidney Foundation**
Address: 5950 Fairview Rd., Charlotte, NC 28210
Phone: 704-552-1351
Service(s) Offered: Kidney patients only!

Agency Name: **Matthews Help Center**
Address: 119 N. Ames St., Matthews, NC 28106
Phone: 704-847-8383
Service(s) Offered: Matthews residents only! Emergency assistance with rent, utility bills and prescription medications, special funds to pay for special needs (camp scholarships, fees at drug and alcohol abuse treatment, textbooks, other special needs).

Agency Name: **Multiple Sclerosis Society**
Address: 9844- C Southern Pine Blvd., Charlotte, NC 28273
Phone: 704-525-2955
Service(s) Offered: MS patients only!

Agency Name: **Goodfellows**
Address: 700 Parkwood Ave., Charlotte, NC 28205
Phone: 704-333-5040
Service(s) Offered: Tuesday- Friday, 9:00 a.m. - 5:00 p.m. Assists with up to \$100 once every two years. Emergency financial assistance for rent, utilities or prescription drugs only. No assistance available for mortgages or deposits. Must submit verification of income for all residents in household, Driver's license, I.D. card, and Social Security number.

Agency Name: **Bethlehem Center**
Address: 2705 Baltimore Ave., Charlotte, NC 28203
Phone: 704-375-1417
Service(s) Offered: Applicant must live in Southside Homes, Wilmore, or Brookhill areas.

Agency Name: **Community Link - Newcomer/Travelers Aid Program**
Address: 500 Spratt St., Charlotte, NC 28204.
Phone: 704-704-943-9490
Service(s) Offered: Newcomer assistance for those individuals who have lived in Mecklenburg County for 90 days or less.

Agency Name: **Goodfriends**
Service(s) Offered: This is a volunteer fund administered by Department of Social Services. This fund may be able to assist once in a 12-month period with an emergency need of \$125 or less. If you need more than \$125, you must provide proof that you can pay the balance of the bill or have another agency commitment to assist with that balance. You must have a social worker complete this application for you - do not call this office directly to apply. You must apply with Crisis Assistance Ministry first before your application can be considered. No assistance available for deposits or first month's rent.

Agency Name: **The North Carolina Utilities Commission**
Service(s) Offered: Has a Consumer Services Division that is responsible for assisting the public with complaints against regulated public utilities. They can assist with conducting consumer liaison with regulated companies, resolve high utility bill complaints, and investigate disconnection of utility service. This division can be reached at

919-733-9277 between the hours of 8 a.m. and 5 p.m. Monday through Friday. Their mailing address is NC Utilities Commission-Public Staff, Consumer Services Division, 4326 Mail Service Center, Raleigh, NC 27699-4326. Complaints may also be completed online at:

<http://www.pubstaff.commerce.state.nc.us/pscons/pscons.htm>

Agency Name:

Charlotte Metro Credit Union

Phone:

704-375-0183

Website:

www.cmcu.org

Service(s) Offered:

To become a member of the Charlotte Metro Credit Union an individual must work, attend school, live or worship in Mecklenburg County. Charlotte Metro offers a Fresh Start Checking for its members looking to rebuild or reestablish their banking history. Contact at the number above for more details.

Food

Agency Name:

Community Outreach Christian Ministry

Phone:

704-333-4280

Service(s) Offered:

Food Pantry on Monday, Thursday and Friday. Serving meals on Tuesday and Wednesday. Call for more information.

Agency Name:

Thrift United Methodist Church

Phone:

704-392-9807

Service(s) Offered:

Serving the Paw Creek Area. Services available by appointment only.

Agency Name:

Abundant Life Food and Educational Initiatives

Phone:

704-347-0746

Service(s) Offered:

Food pantry available Thursday and Friday from the hours of 10:00am- 2:00pm. Must bring a valid picture ID for every adult over the age of 18 and a social security card for each child (information needed to verify the family composition.)

Agency Name:

Angel Food Ministries

Phone:

704-814-9785

Website:

www.angelfoodministries

Service(s) Offered:

Provide grocery relief to communities. Groceries are sold by the box @ \$30 per unit. Food sales and distribution handled by local church sites. Call for a list of distribution sites in your area. EBT accepted

Agency Name: **Fishes and Loaves**
Phone: 704-523-4438
Service(s) Offered: There are several locations to this charity, it is best to call to check the availability and a location that is close to you and your family. (referrals needed)

Agency Name: **Harvest Center (Community Outreach)**
Address: 1800 Brewton Drive, Charlotte, NC 28206
Phone: 704-333-4280
Service(s) Offered: Food pantry open on Monday

Agency Name: **Charlotte Area Fund**
Phone: 704-372-3010 Ext 200
Service(s) Offered: Provides some assistance for emergency food.

Agency Name: **Crisis Assistance Ministry**
Phone: 704-371-3000 Ext. 104
Service(s) Offered: Helps to prevent hunger.

Agency Name: **St. Peter's Food Kitchen**
Phone: 704-332-7746 (11:00-12:00 daily.)

Agency Name: **Department of Social Services**
Phone: 704-353-1500
Service(s) Offered: Food Stamp services.

Agency Name: **Matthews Help Center**
Phone: 704-847-8383 (call for appt.)
Service(s) Offered: Mon. to Fri., 9:00 to 4:15. Must be residents of Matthews within 5 miles of this Center.

Agency Name: **Catholic Social Service**
Phone: 704-370-6155
Service(s) Offered: Tuesday and Thursday from 9:00 – 11:30

Agency Name: **C.U.P. Ministry**
Phone: 704-331-4806 (call for appt.)
Service(s) Offered: Monday & Thursday 9:30 a.m.- 4:30 p.m.; Serves 28205 residents only. 1201 E.36th St.
Friendship Helping Ministries; 704-697-0072, Airport area. Mon. to Fri. 11:00 to 4:00

Agency Name: **Jackson Park Ministries**
Phone: 704-392-4981
Service(s) Offered: Westside-Airport area, Monday to Friday, 11:00 - 4:00. Call for appointment. May receive assistance up to once every 4 mos.

Agency Name: **Common Ground Family Outreach Center**
Phone: 704-449-0195 or 704-348-3090
Service(s) Offered: Monday and Thursdays only. Call for an appointment.

Agency Name: **Northeast Seventh Day Adventist Church**
Address: 827 Tom Hunter Road
Phone: 704-345-5240. 827
Service(s) Offered: Open on Tuesdays from 9:00 am to 11:30 pm, and on Wednesdays only from 5:00pm to 7:00pm. No appointment required, but call first to verify they are open.

Home Health

Agency Name: **Department of Social Services**
Address: 300 Billingsley Road
Phone: 704 336-3000

Agency Name: **Quality Health Care Services**
Address: 11535 Carmel Commons, Suite 105
Phone: 704-319-2277

Agency Name: **Advanced Home Health Care**
Address: 2520 White Hall Park
Phone: 704-931-5000

Agency Name: **Senior Bridge**
Address: 212 S. Tryon St, Suite 1000
Phone: 704-733-2273

Legal Aid

Agency Name: **Legal Aid of North Carolina**
Address: 1431 Elizabeth Avenue, Charlotte NC 28204-2506
Phone: 704-971-2621, 1-800-738-3868 (toll free; for clients only)
Service(s) Offered: Legal Aid of North Carolina is a statewide, nonprofit law firm that provides free legal services in civil matters to low-income people in order to ensure equal access to justice and to remove legal barriers to economic opportunity.

- Legal Assistance
- Lawyer Referral Services
- Domestic Violence Assistance

Agency Name: **Legal Services of Southern Piedmont**
Address: 1431 Elizabeth Avenue, Charlotte NC 28204
Phone: 704-376-1600 Spanish Language Line 1-800-247-1931
Website: www.lssp.org
Service(s) Offered: Legal Services of the Southern Piedmont assures a full measure of justice for those in need.

- Consumer Law
- Housing Law
- Family Law
- Public Benefit
- Health
- Immigration Law

Agency Name: **Children's Law Center**
Address: 601 E. Fifth Street, Charlotte NC 28208
Phone: 704-331-9474
Service(s) Offered: Provides trained volunteers and attorneys to represent children in cases involving Juvenile Court, Mental Health commitments, school matters, guardianship and contested custody cases.

Agency Name: **Legal Services for the Elderly**
Address: 438 Queens Road, Charlotte NC 28208
Phone: 704-334-0400
Service(s) Offered: Free Legal advice, information and representation in court for persons age 60 and older. For legal issues involving powers of attorney, guardianships, government benefits, consumer disputes, debt problems, or other civil legal problems that do not generate attorney fees

Agency Name: **The Wayne E. Mitchell Center, Inc.**
Address: PO Box 561131, Charlotte NC 28256
Phone: 704-649-2780
Website: www.wemcenter.org
Service(s) Offered: To preserve the African American community and all communities of color through various educational venues, community awareness activities & innovative programming.

- Victims' Rights/Legal Advocacy
- Violence Prevention Programs
- Cultural Sensitivity/Competency

Local/County Government

Agency Name: **Mecklenburg County Social Services**
Address: 301 Billingsley Road, Charlotte NC 28211
Phone: 704-336-3000
Website: www.charmeck.org/county/dss

Agency Name: **Charlotte Mecklenburg Police Department**
Address: 601 E. Trade Street, Charlotte NC 28202
Phone: 311 (non-emergency) 911 Emergency
Website: www.charmeck.org/city/charlotte/CMPD

Agency Name: **Charlotte Mecklenburg Schools**
Address: 601 E 4th Street, Charlotte NC 28202
Phone: 980-343-5335

Agency Name: **Mecklenburg County Area Mental Health (MeckLink)**
Address: 3500 Ellington Street, Charlotte NC 28211
Phone: 704-336-6404

Agency Name: **Mecklenburg County Health Department**
Address: 249 Billingsley Road, Charlotte NC 28211
Phone: 704-336-6500

Medical Care

Agency Name: **Lions Services Eye Clinic**
Address: 4600 –A North Tryon Street, Charlotte, NC 28213
Phone: 704-599-4760
Email: lsieye@aol.com
Website: www.lionsservices.org
Service(s) Offered: Complete eye examinations, including dilation for detections of eye diseases. Prescription eye glasses

Agency Name: **Community Health Services**
Address: 601 E. 5th Street, Suite 140, Charlotte NC 28202
Phone: 704-375-0172

Agency Name: **Physicians Reach Out**
Address: 601 E. 5th Street, Suite 150, Charlotte, NC 28202
Phone: 704-371-4740
Service(s) Offered: Base rate services; general health. For reduced rates, ask about Physicians Reach Out.

Agency Name: **Charlotte Community Health Clinic**
Address: 3040- A Eastway Drive, Charlotte NC 28205
Phone: 704-316-6561
Service(s) Offered: Must be uninsured and not receiving other care. Financial criteria to be able to apply for services. Bilingual staff.

Agency Name: **CMC (Myers Park Clinic)**
Phone: 704-446-1600
Service(s) Offered: All CMC clinics offer general medical services for insured individuals. For specific questions in regards to service, contact location near you. Sliding scale services available. Contact Myers Park to apply and for details.

Agency Name: **MedAssist of Mecklenburg**
Address: 5516 Central Avenue, Charlotte, NC 28212
Phone: 704-536-1790
Website: www.medassist.org
Service(s) Offered: Assists low income, uninsured Mecklenburg County residents necessary prescription medication to maintain their health or prevent their conditions from worsening. Provides advocacy and related educational services to low income of any age.

Mental Health

Agency Name: **Kinder-Mourn**
Address: 1320 Harding Place, Charlotte, NC 28204
Phone: 704-376-2580
Website: www.kindermourn.org
Service(s) Offered: Individual Counseling. Support groups for grieving parents who have lost a child or spouse and for children who have lost parents.

Agency Name: **Alexander Youth Network**
Address: 6220 Thermal Road, Charlotte, NC 28222
Phone: 704-366-8712
Website: www.alexanderyouthnetwork.org
Service(s) Offered: Outpatient, residential/community based services ages 5-18

Agency Name: **BHC – CMC - Randolph**
Address: 501 Billingsley Road, Charlotte, NC 28211
Phone: 704-444-2400
Website: www.carolinashealthcare.org/services/behavioral/centers/Randolph.cfm
Service(s) Offered: Inpatient and outpatient services, ages 5-17

Agency Name: **Area Mental Health**
Phone: 704-336-6404
Service(s) Offered: Provides services to county residents challenged by mental health, developmental disability or substance abuse issues.

Miscellaneous (Other Services)

Agency Name: **Crisis Assistance Ministry – Furniture & Appliances**
Address: 500-A Spratt Street, Charlotte, NC 28206
Phone: 704-371-3001
Website: www.crisisassistance.org
Service(s) Offered: Furniture & Appliances

Rent/Utility/Housing

Agency Name: **Socialserve**
Address: PO Box 35305, Charlotte NC 28235
Phone: 704-334-8722 or toll free 1-877-428-8844
Email: info@socialserve.com
Website: www.socialserve.com
Service(s) Offered: Affordable Housing, Rental Housing, Section 8 Housing and For Sale Housing.

Agency Name: **Crisis Assistance Ministry - Emergency Financial Assistance**
Address: 500-A Spratt Street, Charlotte, NC 28206
Phone: 704-371-3001
Email: info@crisisassistance.org
Website: www.crisisassistance.org
Service(s) Offered: Serves individuals and families in financial distress by preventing eviction and utility loss with payments made directly to utility companies and landlords.

Agency Name: **Community Link**
Address: 601 E. 5th Street Suite 220, Charlotte, NC 28237
Phone: 704-943-9490
Website: www.communitylink-nc.org
Service(s) Offered: A nonprofit that provides housing counseling with budget planning and individualized housing action plans.

Agency Name: **Alliance Credit Counseling**
Address: 13777 Ballantyne Corporate, Charlotte, NC 28277
Phone: 704-943-5233 or 1-866-327-7902
Website: www.KnowDebt.org/FPF
Service(s) Offered: The NC Foreclosure Prevention Fund helps NC Homeowners who are struggling to pay their mortgage due to job loss or other temporary hardship. If your goal is to obtain employment that will allow you to keep your home, it can provide assistance to pay your mortgage while you search or train for a new job.

Support Groups

Agency Name: **Kinder-Mourn**
Address: 1320 Harding Place, Charlotte, NC 28204
Phone: 704-376-2580
Service(s) Offered: Individual counseling, support groups for grieving parents who have lost a child or spouse and for children who have lost parents.

Agency Name: **Learning Disabilities Association**
Address: 8810 Blakeney Professional Drive, Charlotte, NC 28277
Phone: 704-542-0470
Service(s) Offered: Support for children with learning disabilities and ADHD.

Agency Name: **ParentVOICE**
Address: Call of locations
Phone: 704-336-7128
Website: www.parentvoice.net
Service(s) Offered: Support group for parents of youth with significant behavioral issues, emotional or mental health problems.

Agency Name: **Support Works**
Phone: 704-331-9500
Website: www.supportworks.org
Service(s) Offered: Providing help finding or forming support groups and researching medical information.

Agency Name: **Vet Center**
Address: 2114 Ben Craig Drive, Suite 300, Charlotte, NC 28262
Phone: 704-549-8025
Service(s) Offered: Individual counseling for veterans and support groups.

Agency Name: **Jewish Family Services**
Phone: 704-364-6594
Service(s) Offered: Caregiver Support Group. Once a month on Tuesdays.

Transportation

Agency Name: **Special Transportation**
Address: 125 N. Myers Street, Charlotte, NC 28202
Phone: 704-336-2637
Service(s) Offered: City of Charlotte Transportation for those unable to ride a regular city bus. Call for an application.

Agency Name: **Veteran's Transportation**
Phone: 704-336-2102
Service(s) Offered: Transportation to VA hospitals and Medical providers. Must be referred by Mecklenburg County Veterans Services office.

Agency Name: **Red Cross**
Phone: 704-376-1661
Service(s) Offered: Volunteers provide transportation for medical appointments; must be able to walk with little or no assistance.

Agency Name: **Charlotte Area Fund, Inc. (CAF)**
Address: 901 N. Tryon Street, Charlotte, NC 28202
Phone: 704-372-3010
Service(s) Offered: Clients may receive limited financial assistance with tools, transportation, work related clothing, and other work requirement cost.