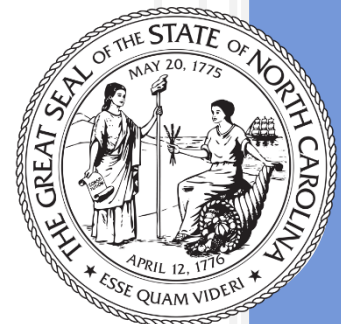


COMMUNITY RESOURCE ASSISTANCE GUIDE

Jones County, NC

North Carolina Division of Workforce Solutions



1/11/2021

COMMUNITY RESOURCE ASSISTANCE GUIDE

Jones County, NC

Agricultural Services

Agency Name: NC Cooperative Extension – Jones County Center
Address: 357-A NC Hwy 58 S, Trenton, NC 28585
Phone: 252.448.9621
Fax: 252.448.1243
Website: <https://jones.ces.ncsu.edu/>
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: Partners with communities to deliver education and technology that enrich the lives, land, and economy of North Carolinians.

Agency Name: USDA North Carolina Farm Service Agency
Address: 4026 Richlands Hwy, Jacksonville, NC 28540
Phone: 910.455.4164 Ext. 2
Fax: 844.325.6841
Email: lesa.rawls@usda.gov
Website: www.fsa.usda.gov
Hours of Operation: Monday – Friday from 8am-4:30pm (Except federal holidays)
Service(s) Offered: Aerial photography, disaster assistance programs, conservation programs, agricultural risk coverage & price loss coverage, energy programs, farm loan programs, farm reconstitutions, public affairs and outreach services.

Business Services

Agency Name: Eastern Carolina Workforce Development Board
Address: 1341 S. Glenburnie Road, New Bern, NC 28562
Phone: 252.636.6901
Fax: 252.638.3569
Email: admin@ecwdb.org
Website: www.ecwdb.org
Hours of Operation: Monday – Friday from 9am-5pm
Service(s) Offered: The ECWDB collaborates with local businesses, government, and education partners to develop effective programs and services that improve the workforce. In doing so, we are creating a talent pipeline that will result in satisfied employers offering long-term employment and increased wage earnings.

Agency Name: Jones County Office of Economic Development
Address: 134 Industrial Park Drive, Trenton, NC
Phone: 252.448.1315
Mobile: 252.617.6165
Email: jbender@jonescountync.gov
Website: www.jonescounty.nc.gov
Service(s) Offered: Provides information and assistance in the areas of improving the business climate; promoting economic development via identified sustainable economic growth pathways; assisting entrepreneurial activities, tourism and



other business opportunities; and providing a variety of economic development and other services and information to residents, visitors, developers and businesses interested in Jones County.

Childcare/Youth Services

Agency Name: Coastal Community Action
Address: 303 McQueen Boulevard, Newport, NC 28570
Phone: 252.223.1630
Fax: 252.223.1689
Email: catissa.head@coastalca.org
Website: www.coastalca.org
Hours of Operation: Monday - Thursday from 8am-5pm & Fridays 8am-4pm
Service(s) Offered: Help change lives by providing needed resources and support. Provides needed services to thousands of residents in our region annually. This includes Head Start and Early Head Start program. Serve the following counties: Carteret, Craven, Jones, and Pamlico Counties.

Agency Name: Department of Social Services
Address: 418 NC Hwy 58 N, Unit D, Trenton, NC 28585
Phone: 252.448.2581
Emergency Services: 252.559.6118
Fax: 252.448.5651
Email: jadams@jonescounty.gov
Website: www.jonescounty.gov
Hours of Operation: Monday - Friday from 8am-5pm
Service(s) Offered: Provides Children's Services, Child Support, Adult Services, Energy Assistance Support, Food Stamp/Work First (TANF), Medicaid and Transportation for the citizens of Jones County.

Agency Name: Jones County Partnership for Children
Address: 115 Market Street, Trenton, NC 28585
Phone: 252.448.5472
Fax: 252.448.1500
Email: jcpfc@embarqmail.com
Website: www.jcpfc.org
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Provides programs and services for children ages 0 to 5. Supports childcare, serves as a community resource and is a support of a growing effort to aid families and children in Jones County.

Agency Name: Jones County Public Schools
Address: 320 W. Jones Street, Trenton, NC 28585
Phone: 252.448.2531
Fax: 252.484.1394
Website: www.jonesnc.net
Hours of Operation: Monday – Friday from 7:30am – 4pm
Service(s) Offered: Jones County Schools, in partnership with home and community, will prepare all students for further education and to be productive, responsible citizens who function effectively in a changing world.



Clothing/Furniture

Agency Name: Goodwill Community Foundation (GCF) Global Donation Center & Store

Address: 560 McCarthy Boulevard, New Bern, NC 28562
Phone: 252.635.4846
Website: <http://www.gcfglobal.org/>
Hours of Operation: Monday – Friday from 9am-8:30pm, Saturdays 9am-6pm & Sundays 12-6pm
Service(s) Offered: Retail store, clothing, and other items at low cost.

Agency Name: Helping Hands Boutique

Address: 2509-A Neuse Boulevard, New Bern, NC 28562
Phone: 252.633.6305
Email: Helpinghandsboutiquenbern@gmail.com
Website: <https://helpinghandsboutique.com/>
Hours of Operation: Monday – Friday from 10am-5pm & Saturday 9am-4pm
Service(s) Offered: Retail store, clothing, and other items at low cost.

Agency Name: Religious Community Services

Address: 919 George Street, New Bern, NC 28563
Phone: 252.633.2767
Fax: 252.633.1887
Email: zebhough@rcsnewbern.com
Website: www.rcsnewbern.com
Hours of Operation: Monday – Friday from 11am-1pm
Service(s) Offered: Assist the poor, homeless, and most vulnerable populations with surrounding counties. Programs include the Community Kitchen, Clothing Closet, Temporary Shelter, Financial, Prescription & Transportation Assistance and Food/Clothing assistance, but we have other thriving programs to help nourish the whole person: Mind, body, and spirit.

Agency Name: Salvation Army Family Store – New Bern

Address: 310 Queen Street, New Bern, NC 28560
Phone: 252.633.3921
Fax: 252.637.7943
Website: www.salvationarmyusa.org
Hours of Operation: Monday – Saturday from 9am-4:30pm (Except holidays)
Service(s) Offered: Retail store, clothing and other items at low or no cost.

Disaster/Emergency Services

Agency Name: American Red Cross – Coastal Carolina Chapter

Address: 35 Shoreline Drive, New Bern, NC 28562
Phone: 252.637.3405
Emergency Services 877.272.7337
Email: james.jarvis3@redcross.org
Website: www.redcross.org
Hours of Operation: Call for an appointment (Except holidays)



Service(s) Offered: Prevents and alleviates human suffering in the face of emergencies. Services include shelter, food, emotional support to victims of disaster; teach life-saving skills; provide international humanitarian aid and support military members and their families. They serve the communities of Brunswick, Carteret, Columbus, Craven, Duplin, Jones, Lenoir, New Hanover, Onslow, Pamlico, Pender, and Wayne Counties

Agency Name: Jones County R. I. S. E.
Address: P. O. Box 301, Trenton, NC 28585
Phone: 252.397.0336
Website: www.jonescountyrise.com
Hours of Operation: Call for an appointment
Service(s) Offered: Provides disaster/emergency services to the citizens of Jones County.

Agency Name: Salvation Army
Address: 1420 Rhem Avenue, New Bern, NC 28560
Phone: 252.637.2277
Fax: 252.637.7943
Email: Nancy.white@uss.salvationarmy.org & newbernnc@uss.salvationarmy.org
Website: www.salvationarmyusa.org
Hours of Operation: Monday – Thursday from 8:30am-11:30pm & 1pm-3:30pm & Fridays from 8:30am-12pm
Service(s) Offered: Provides disaster/emergency services.

Domestic Violence/Sexual Assault

Agency Name: Coastal Women’s Shelter
Address: 1333 S. Glenburnie Road, New Bern, NC 28561
Phone: 252.448.9971
Fax: 252.638.4509
24-Hour Crisis Line: 252.638.5995
Email: cwsdirector@coastalwomensshelter.net
Website: www.coastalwomensshelter.org
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)
Service(s) Offered: Offer a comprehensive program to assist victims of domestic and family violence to Craven, Jones, and Pamlico Counties. Services include a 24/7 crisis line, a safe house, court advocacy services, support groups, and crisis counseling.

Agency Name: Promise Place
Address: 115 S. Market Street, Trenton, NC 28585
Phone: 252.448.1069
Fax: 252.636.2278
24-Hour Crisis Line: 252.635.7096
Email: monica.kazan.promise@gmail.com
Website: www.promiseplacenewbern.org
Hours of Operation: Monday – Friday from 8am-6pm (Except holidays)
Service(s) Offered: Services include a 24/7 crisis line, advocacy, community outreach, support groups, mental health and crisis counseling for citizens of Craven, Jones, and Pamlico Counties.



Education/Training

Agency Name: **Craven Community College**
Address: 800 College Court, New Bern, NC 28562
Phone: 252.638.7200
Fax: 252.638.4232
Website: www.cravence.edu
Hours of Operation: Monday – Friday from 8am-5pm
Service(s) Offered: Offers Academic Programs, Distance Learning, Corporate and Continued Education Training, Volt Center Classes, Job Readiness Bootcamp, ED2Go Online Training Courses. HRD/Employability Skills/National Career Readiness Certificate. (HRD classes are fee-waived if you are unemployed, under employed, or have recently received a lay-off notice)

Agency Name: **Craven Literacy Council**
Address: 2507-A Neuse Boulevard, New Bern, NC 28562
Phone: 252.637.8079
Fax: 252.636.2603
Email: info@cravenliteracy.org
Website: <http://www.cravenliteracy.org/>
Hours of Operation: Monday – Friday from 8am-3pm (Except holidays)
Service(s) Offered: Basic Literacy and English Language Proficiency, Math Competency, Skills Related to Computers and Employment, Test-Taking Preparedness for the GED, US Citizenship, etc. Offer free confidential tutoring for adults in Craven, Jones, and Pamlico counties.

Agency Name: **Job Corps**
Address: 3101 Bismarck Street, Greenville, NC 27834
Phone: 252.355.9067 Ext. 224
Email: wright.brianna@jobcorps.org
Website: <https://www.jobcorps.gov>
Hours of Operation: Call to schedule an appointment.
Service(s) Offered: Offers a no-cost education and career technical training program administered by the U.S. Department of Labor that helps young people ages 16 to 24 improve the quality of their lives through career technical and academic training.

Agency Name: **Lenoir Community College – Jones County Center**
Address: 509 Hwy 58 N, Trenton, NC 28501
Phone: 252.448.5021
Fax: 252.448.1424
Email: mtroble91@lenoircc.edu
Website: www.leniorcc.edu
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)
Service(s) Offered: Academic Programs, Distance Learning, Corporate and Continued Education Training, ED2Go Online Training Courses. HRD/Employability Skills/National Career Readiness Certificate. Also, provides a convenient location for job seekers and employers to find employment and training assistance.



Agency Name: NC Division of Vocational Rehabilitation
Address: 2832 Neuse Boulevard, New Bern, NC 28562
Phone: 252.514.4727
Toll Free: 877.858.8470
Website: www.ncdhhs.gov/division/dvrs
Hours of Operation: Monday - Friday from 8am - 5pm (Except holidays)
Service(s) Offered: Supported Employment Services, Job-Seeking Skills Training, Job Placement, and Follow Up, Independent Living Services, Assistive Technology, Client Assistance Program, and Disability Determination Services.

Employment Services

Agency Name: Easter Seals UCP NC & Virginia
Address: 2801 Neuse Boulevard, New Bern, NC 28562
Phone: 252.636.6007
Fax: 252.636.3732
Website: <https://www.easterseals.com/NCVA/>
Hours of Operation: Monday - Friday from 8am-4:43pm (Except state holidays)
Service(s) Offered: Leading provider of disability related-services in the communities in which we serve. Our purpose is to provide meaningful and exceptional services so that children and adults living with disabilities and mental health challenges can live, learn, work and play in their communities. We serve Craven, Jones, and Pamlico Counties.

Agency Name: NCWorks Career Center - Craven
Address: 2836 Neuse Boulevard, New Bern, NC 28562
Phone: 252.514.4828
Text: 984.297.2410
Fax: 252.514.4840
Email: ncworks.6500@nccommerce.com
Website: www.ncworks.gov
Hours of Operation: Monday – Friday from 8am-4:30pm (Except state holidays)
Service(s) Offered: Jobseeker, Veterans, and Business Services. Provides career counseling, resume/interviewing assistance, labor market info, career assessments and WIOA Training Programs. Offers referrals to community partners i.e. DSS, Craven-Pamlico Re-Entry Services, Coastal Community Action, any others. Career Center has a Computer Resource Center comprised of public computers, free internet, fax, and phone services available for work search purposes.

Agency Name: NCWorks Career Center – Jones County Affiliate Workforce Center
Address: 509 NC Hwy 58 North, LCC Jones County Center, Trenton, NC 28585
Phone: 252.448.4791
Email: ncworks.0402@nccommerce.com
Website: www.ncworks.gov
Hours of Operation: Monday – Tuesday from 8am-, Wednesday-Thursday 8am-5pm
Service(s) Offered: Jobseeker, Veterans, and Business Services. Provides career counseling, resume/interviewing assistance, labor market info, career assessments and



WIOA Training Programs. Offers referrals to community partners i.e. DSS, Craven-Pamlico Re-Entry Services, Coastal Community Action, any others. Career Center has a Computer Resource Center comprised of public computers, free internet, fax, and phone services available for work search purposes.

Agency Name: **Senior Community Service Employment Program**
Address: 407 East Boulevard, Williamston, NC 27892
Phone: 252.792.7816
Mobile: 252.802.1077
Fax: 252.792.2479
Email: griffiny273@gmail.com
Website: <https://www.ncdhhs.gov>
Hours of Operation: Monday – Friday from 8am-45pm (Except state holidays)
Service(s) Offered: If you are 55 years or older and economically disadvantaged, the Senior Community Service Employment Program (SCSEP) is available to you through the Division of Aging and Adult Services and other agencies in North Carolina. The Senior Community Service Employment Program, funded through Title V of the Older Americans Act, places individuals 55 and older who are economically disadvantaged into useful part-time community service programs while helping them transition into unsubsidized employment.

Financial/Emergency Services

Agency Name: **Catholic Charities**
Address: 502 Middle Street, New Bern, NC 28560
Phone: 252.638.2188
Fax: 252.638.2417
Email: agnes.barber@raldioc.org
Website: <http://www.catholiccharitiesraleigh.org/new-bern/>
Hours of Operation: Monday - Thursday from 8:30am-12pm & 1pm-5pm
Service(s) Offered: Offers financial assistance, counseling, disaster prep & recovery, senior pharmacy and clinical counseling to the poor, isolated and vulnerable families in Eastern Carolina, regardless of faith. Serves Beaufort, Carteret, Craven, Jones, Onslow, and Pamlico Counties.

Agency Name: **Religious Community Services**
Address: 919 George Street, New Bern, NC 28563
Phone: 252.633.2767
Fax: 252.633.1887
Email: zebhough@rcsnewbern.com
Website: www.rcsnewbern.com
Hours of Operation: Monday – Friday from 11am-1pm
Service(s) Offered: Assist the poor, homeless, and most vulnerable populations with surrounding counties. Programs include the Community Kitchen, Clothing Closet, Temporary Shelter, Financial, Prescription & Transportation Assistance and Food/Clothing assistance, but we have other thriving programs to help nourish the whole person: Mind, body, and spirit.



Agency Name: **Salvation Army**
Address: 1402 Rhem Avenue, New Bern, NC 28562
Phone: 252.637.2277
Email: Nancy.white@uss.salvationarmy.org & newbernnc@uss.salvationarmy.org
Website: www.salvationarmyusa.org
Hours of Operation: Monday – Thursday from 8:30am-11:30am & 1pm-3:30pm & Fridays from 8:30am-12pm
Service(s) Offered: Enhances the dignity and quality of life of individuals and families by strengthening communities, eliminating barriers to opportunity, and helping people in need reach their full potential through learning and the power of work. Provides rent/utilities assistance.
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Food Pantries/Soup Kitchens

Agency Name: **Food Bank of Central & Eastern North Carolina**
Address: 205 S. Glenburnie Road, New Bern, NC 28560
Phone: 252.577.1912
Website: www.newbern.foodbankenc.org
Hours of Operation: Tuesday-Thursday from 9am-3pm
Service(s) Offered: Distributes food to families who are at or below the poverty line. Serves Carteret, Craven, Jones, Onslow, and Pamlico Counties.

Agency Name: **Religious Community Services**
Address: 919 George Street, New Bern, NC 28563
Phone: 252.633.2767
Fax: 252.633.1887
Email: zebhough@rcsnewbern.com
Website: www.rcsnewbern.com
Hours of Operation: Monday – Friday from 11am-1pm
Service(s) Offered: Assist the poor, homeless, and most vulnerable populations with surrounding counties. Programs include the Community Kitchen, Clothing Closet, Temporary Shelter, Financial, Prescription & Transportation Assistance and Food/Clothing assistance, but we have other thriving programs to help nourish the whole person: Mind, body, and spirit.

Agency Name: **Salvation Army**
Address: 1402 Rhem Avenue, New Bern, NC 28562
Phone: 252.637.2277
Email: Nancy.white@uss.salvationarmy.org
newbernnc@uss.salvationarmy.org
Website: www.salvationarmyusa.org
Hours of Operation: Monday – Thursday from 8:30am-11:30am & 1pm-3:30pm & Fridays from 8:30am-12pm
Service(s) Offered: Enhances the dignity and quality of life of individuals and families by strengthening communities, eliminating barriers to opportunity, and helping people in need reach their full potential through learning and the power of work. Provides rent/utilities assistance.

Agency Name: **The Filling Station of Pollocksville**
Address: 221 Main Street, Pollocksville, NC 28573
Phone: 252.224.1127
Email: info@fillingstation1075.com
Website: www.fillingstation1075.com
Hours of Operation: Monday, Wednesday & Fridays from 9am-1pm
Food Pantry Hours: Tuesdays & Thursday from 9am-1pm
Service(s) Offered: Provide for the unmet spiritual, nutritional and development needs of Jones County, NC residents. Distributes nutritional meal ingredients, sponsor senior activities, furnish youth mentoring and development programs.

Health Care

Agency Name: **Jones County Health Department**
Address: 418 Hwy 58 North, Unit C, Trenton, NC 28585
Phone: 252.448.9111
Fax: 252.448.1443
Email: health@jonescountync.gov
Website: www.jonescountyhealth.com
Hours of Operation: Monday – Friday from 8:30am-5pm (Except county holidays)
Service(s) Offered: Promotes sound health policies, prevent and control the spread of disease, and safeguard the integrity of the environment for all citizens of Jones County.

Agency Name: **Merci Clinic**
Address: 1315 Tatum Drive, New Bern, NC 28560
Phone: 252.633.1599
Fax: 252.634.9889
Email: director@merciclinic.org
Website: www.merciclinic.org
Primary Care Hours: Tuesdays & Thursdays from 8am-5:30pm & Thurs from 10am-8:30pm
Pharmacy Hours: Tuesdays & Thursday from 10:30am-12pm & 2:30pm-5:50pm
Service(s) Offered: Provide free confidential, limited dental and pharmaceutical services to low income, uninsured residents of Craven, Jones, and Pamlico Counties.

Legal Services

Agency Name: **Legal Aid of North Carolina**
Address: 301 Evans Street, Suite 102, Greenville, NC 27858
Phone: 252.758.0113
Fax: 252.758.2843
Toll Free: **866.219.5262**
Website: www.legalaidnc.org
Service(s) Offered: Provides free legal help to low-income individuals in Beaufort, Carteret, Craven, Hyde, Jones, Martin, Pamlico, Pitt, Tyrell, and Washington Counties.

Library Services

Agency Name: Cove City – Craven County Public Library
Address: 102 N. Main Street, Cove City, NC 28523
Phone: 252.638.6363
Fax: 252.638.4639
Website: <http://newbern.cpclib.org/>
Hours of Operation: Monday – Thursday from 2pm-8pm & Friday from 2pm – 6pm
Service(s) Offered: Creates young learners and foster lifelong learning. Provides information, recreational, and educational materials, ample facilities, knowledgeable staff, and access to the online world.

Local/County Government

Agency Name: Jones County Government
Address: 418 Hwy 58 N Unit A., Trenton, NC 28585
Phone: 252.448.7571
Fax: 252.448.1072
Website: www.jonescountync.gov
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Provides administrative support for the Jones County Board of Commissioners and is responsible for the operation of departments within the County. The County Manager is responsible for coordination and cooperation of Jones County Government with Federal, State and Local government agencies and the public at large.

Agency Name: Jones County Register of Deeds
Address: 101 Market Street, Trenton, NC 28585
Phone: 252.448.2551
Fax: 252.448.1357
Email: sgray@jonescountync.gov
Website: www.jonescountync.gov
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)
Service(s) Offered: Serves as a depository of record of real estate deeds or other land titles that for the citizens of Pamlico County.

Agency Name: Town of Maysville
Address: 404 Main Street, Maysville, NC 28555
Phone: 910.743.4441
Email: townmanager@bizec.rr.com
Website: <http://www.townofmaysville.org/>
Hours of Operation: Monday - Friday from 8am-5pm (Except state holidays)

Agency Name: **Town of Pollocksville**
Address: 9026 Hwy 17 South, Pollocksville, NC 28573
Phone: 252.224.9831
Fax: 252.224.0432
Email: admin@townofpollocksville.com
Website: <https://townofpollocksville.com/>
Hours of Operation: Monday - Thursday from 9am-2:30pm

Agency Name: **Town of Trenton**
Address: P. O. Box 399, Trenton, NC 28585
Phone: 252.448.1784
Email: darlene@darlenespivey.com
Website: <https://www.townoftrenton.com/>

Mental Health

Agency Name: **Crossroads Adult Mental Health CarolinaEast Medical Center**
Address: 2000 Neuse Boulevard, New Bern, NC 28561
Phone: 252.638.8204
Website: <https://www.carolinaeasthealth.com/>
Service(s) Offered: Provides individualized psychiatric care in a warm, supportive atmosphere.

Agency Name: **Hope4NC**
24-Hour Crisis Line: **855.587.3463**
Text “**Hope**” to: 855.587.3463
Service(s) Offered: The Hope4NC Helpline (1-855-587-3463) is here to connect North Carolinians with emotional support and mental health resources to help build coping skills and resilience during times of crisis. The helpline is available free of charge to everyone in North Carolina’s 100 counties.

Agency Name: **RHA Health Services**
Address: 104 Pirates Road, New Bern, NC 28562
Phone: 800.848.0180
Fax: 919.803.2963
24-Hour Crisis Line: **844.709.4097**
Website: <https://rhahealthservices.org/>
Service(s) Offered: Provides a team of Behavioral Health Professionals and Crisis Intervention Specialists for on-site treatment, stabilization and support for the following counties: Brunswick, Carteret, Craven, Jones, New Hanover, Onslow, and Pamlico.

Agency Name: **Trillium Health Resources**
Address: 201 West First Street, Greenville, NC 27858
Business Line: 866.998.2597
24-Hour Access: **877.685.2415**
Website: www.trilliumhealthresources.org
Hours of Operation: Monday – Friday from 8:30am-5pm (Except federal holiday)
Service(s) Offered: Trillium Health Resources is a local governmental agency (LME/MCO) that manages mental health, substance use, and intellectual/developmental

disability services in eastern North Carolina. They cover the following counties: Beaufort, Bertie, Brunswick, Camden, Carteret, Chowan, Columbus, Craven, Currituck, Dare, Gates, Hertford, Hyde, Jones, Martin, Nash, New Hanover, Northampton, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Tyrrell, and Washington.

Referral & Information Services

Agency Name: NC 2-1-1
24-Hour Hotline: 2.1.1. or 888.892.1162
Website: <https://www.nc211.org>
Hours of Operation: Available 24 hours a day, 7 days a week, 365 days a year.
Service(s) Offered: NC 2-1-1 is an information and referral service provided by United Way of North Carolina. Accessible via an easy-to-remember, three-digit number, families and individuals can call to obtain free and confidential information on health and human services and resources within their community.

Rent/Utilities/Housing

Agency Name: Catholic Charities
Address: 502 Middle Street, New Bern, NC 28560
Phone: 252.638.2188
Fax: 252.638.2417
Email: agnes.barber@raldioc.org
Website: <http://www.catholiccharitiesraleigh.org/new-bern/>
Hours of Operation: Monday - Thursday from 8:30am-12pm & 1pm-5pm
Service(s) Offered: Offers financial assistance, counseling, disaster prep & recovery, senior pharmacy and clinical counseling to the poor, isolated and vulnerable families in Eastern Carolina, regardless of faith. Serves Beaufort, Carteret, Craven, Jones, Onslow, and Pamlico Counties.

Agency Name: Coastal Community Action
Address: 303 McQueen Boulevard, Newport, NC 28570
Phone: 252.223.1630
Email: catissa.head@coastalca.org
Website: www.coastalca.org
Hours of Operation: Monday - Thursday from 8am-5pm & Fridays 8am-4pm
Service(s) Offered: Help change lives by providing needed resources and support. Provides needed services to thousands of residents in our region annually. This includes Head Start and Early Head Start program. Serve the following counties: Carteret, Craven, Jones, and Pamlico Counties.

Agency Name: Department of Social Services
Address: 418 NC Hwy. 58N, Unit D, Trenton, NC 28585
Phone: 252.448.2581
Fax: 252.448.5651
Emergency: 252.559.6118
Website: www.jonescountync.gov

Hours of Operation: Monday - Friday from 8am-5pm
Service(s) Offered: Provides Children's Services, Child Support, Adult Services, Energy Assistance Support, Food Stamp/Work First (TANF), Medicaid and Transportation for the citizens of Jones County.

Agency Name: **Religious Community Services**
Address: 919 George Street, New Bern, NC 28563
Phone: 252.633.2767
Fax: 252.633.1887
Email: zebrough@rcsnewbern.com
Website: www.rcsnewbern.com
Hours of Operation: Monday – Friday from 11am-1pm
Service(s) Offered: Assist the poor, homeless, and most vulnerable populations with surrounding counties. Programs include the Community Kitchen, Clothing Closet, Temporary Shelter, Financial, Prescription & Transportation Assistance and Food/Clothing assistance, but we have other thriving programs to help nourish the whole person: Mind, body, and spirit.

Agency Name: **Twin Rivers Opportunities, Inc.**
Address: 318 Craven Street, New Bern, NC 28560
Phone: 252.637.3599
Fax: 252.637.0507
Email: tro_section8@earthlink.net
Website: www.twinrivershousing.com
Community Kitchen: Monday – Thursday from 8am-5pm
Service(s) Offered: Provides housing assistance and home ownership opportunities to very low-income families residing in Craven, Jones, and Pamlico Counties. This includes Section 8 Rental Assistance, FSS Programs and housing counseling.

Senior/Home Health Services

Agency Name: **3HC, Inc.**
Address: 150 Techon Way, Pollocksville, NC 28573
Phone: 252.527.3869
Toll Free: 800.753.4443
24-Hour Referral: **800.692.4442**
Website: www.3hc.org
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: 3HC continues to provide quality care in the comfort of the place you call home through an array of services, such as skilled nursing, physical therapy, occupational therapy, speech therapy, social work and home health nursing aides. 3HC is accredited by CHAP (Community Health Accreditation Partner), a designation shared by only the best providers, in addition to being Medicare and Medicaid certified. We serve Craven, Jones and Pamlico Counties.

Agency Name: Coastal Community Action
Address: 303 McQueen Boulevard, Newport, NC 28570
Phone: 252.223.1630
Fax: 252.233.1689
Email: catissa.head@coastalca.org
Website: www.coastalca.org
Hours of Operation: Monday - Thursday from 8am-5pm & Fridays 8am-4pm
Service(s) Offered: Offers Foster Grandparent Program, Retired & Senior Volunteer, Senior Companion, HUD Section 8 Rental Assistance, Weatherization Assistance, Essential Single-Family Rehab Program, Heating/Air Repair & Replacement Program & Children's Services.

Agency Name: Department of Social Services
Address: 418 NC Hwy. 58N, Unit D, Trenton, NC 28585
Phone: 252.448.2581
Fax: 252.448.5651
Emergency: 252.559.6118
Website: www.jonescountync.gov
Hours of Operation: Monday - Friday from 8am-5pm
Service(s) Offered: Provides Children's Services, Child Support, Adult Services, Energy Assistance Support, Food Stamp/Work First (TANF), Medicaid and Transportation for the citizens of Jones County.

Agency Name: Eastern Carolina Council
Address: 233 Middle Street, Suite 300, New Bern, NC 28563
Phone: 252.638.3185 ext. 3001
Fax: 252.638.3187
Email: eccadmin@eccog.org
Website: <http://www.eccog.org/>
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)
Service(s) Offered: To advocate, plan, develop and support comprehensive system of quality services designed to attain and preserve quality of life, health, and support independence of older adults, individuals with disabilities, and caregiver.

Agency Name: Jones County Senior Center
Address: 147 Francks Field Road, Trenton, NC 28585
Phone: 252.448.1001
Fax: 252.745.3144
Website: www.jonescounty.nc
Hours of Operation: Monday – Friday from 7:30am-5pm (Except holidays)
Service(s) Offered: To promote and improve the well-being of older adults and to develop and provide appropriate facilities and services to older adults to enhance their quality of life.

Services for the Blind

Agency Name: NC Division of Services for the Blind
Address: 3240 Burnt Mill Drive, Suite 5, Wilmington, NC 28403
Phone: 910.251.5743
Toll-Free: 800.422.1884

Fax: 910.251.2660
Email: kim.joyner@dhhs.nc.gov
Website: <https://www.ncdhhs.gov>
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: Provides services to people who are visually impaired, blind, and deaf-blind to help them reach their goals of independence and employment. Counties served: Bladen, Brunswick, Carteret, Columbus, Craven, Duplin, Jones, New Hanover, Onslow, Pamlico, Pender, and Wayne.

Services for Deaf & Hard of Hearing

Agency Name: NC Division for the Deaf & Hard of Hearing
Address: 3240 Burnt Mill Drive, Suite 5, Wilmington, NC 28403
Phone: 910.251.5702
Toll Free: 800.205.9915
Video Phone: 910.777.5770
TTY: 910.251.5767
Toll Free TTY: 800.205.9916
Fax: 910.251.2677
Website: <https://www.ncdhhs.gov>
Hours of Operation: Monday – Friday from 8am-5pm (Except federal holidays)
Service(s) Offered: Work to ensure all Deaf, Hard of Hearing, or Deaf-Blind North Carolinians have the ability to communicate their needs and to receive information easily and effectively in all aspects of their lives. Counties served: Bladen, Brunswick, Carteret, Columbus, Duplin, Jones, New Hanover, Onslow, Pender, Robeson, Sampson and Scotland.

Substance Abuse Services

Agency Name: Alcoholics Anonymous Eastern North Carolina
24-Hour Hotline: 252.633.3716
Website: <http://www.aaeasternnc.org/>
Service(s) Offered: Narcotics Anonymous is a global, community-based organization with a multilingual and multicultural membership. Membership is free. Down East Area covers the following counties: Beaufort, Carteret, Craven, Jones, Pamlico, Pitt and Wayne.

Agency Name: NC Region of Narcotics Anonymous - Down East Area
Address: DEANA, P. O. Box 590, Bridgeton, NC 28519
24-Hour Hotline: 866.321.1631
Website: <http://www.ncregion-na.org/down-east-area>
Service(s) Offered: Narcotics Anonymous is a global, community-based organization with a multilingual and multicultural membership. Membership is free. Down East Area covers the following counties: Beaufort, Carteret, Craven, Jones, Pamlico, Pitt, and Wayne.

Agency Name: **Port Health Services**
Address: 1309 Tatum Drive, New Bern, NC 28560
Phone: 252.672.8742
Fax: 252.638.3742
Crisis Line: **866.488.7678**
Website: <http://www.porthhealth.org/>
Service(s) Offered: Improves the lives, health, and well-being of individuals and families dealing with substance use and mental health disorders by providing a comprehensive range of services.

Transportation

Agency Name: **Craven Area Rural Transit System (CARTS)**
Address: 2822 Neuse Boulevard, New Bern, NC 28562
Phone: 252.636.4917
Fax: 252.636.4919
Website: www.cravencountync.gov
Hours of Operation: Monday – Friday from 7am-5:15pm (Except county holidays)
Service(s) Offered: Operates a fleet of 29 vehicles to accommodate the elderly and/or handicapped and a variety of other vehicles. It provides scheduled routes to Human Service Agencies served by the system (i.e. DSS, Monarch, Port Human Services, Senior Citizen’s Center, etc.). Fares ranges from \$1 to \$6.75 according to zoned distances.

Veteran Services

Agency Name: **Jones County Veteran Services Office**
Address: 418 Hwy 58 N. Unit D, Trenton, NC 28585
Phone: 252.448.1121
Fax: 252.448.1040
Email: veterans@jonescountync.gov
Website: www.jonescountync.gov
Hours of Operation: Monday - Wednesday from 8am-5pm
Service(s) Offered: Assist all Jones County military veterans and their eligible family members with applying for benefits through the Department of Veteran Affairs and other agencies. Please call and schedule an appointment.

Agency Name: **Department of Veterans Affairs – Durham VA Medical Center**
Address: 508 Fulton Street, Durham, NC 27705
Phone: 919.286.0411
Toll Free: **888.878.6890**
Website: <https://www.durham.va.gov/>
Service(s) Offered: VA’s medical center provides the following services: primary care and specialty care services, behavioral health services, personal care, laboratory and prescriptions.

Agency Name: Department of Veterans Affairs – Greenville Health Care Center
Address: 401 Moye Boulevard, Greenville, NC 27834
Phone: 252.830.2149
Website: <https://www.durham.va.gov/locations/Greenville.asp>
Hours of Operation: Monday - Friday from 8am-4:30pm (Except federal holidays)
Service(s) Offered: VA's medical center provides the following services: primary care and specialty care services, behavioral health services, personal care, laboratory and prescriptions.

Agency Name: NCServes - Coastal
Address: 237 New River Drive Suite 1, Jacksonville, NC 28540
24 Hour Hotline: 844.435.1838
Website: <http://coastal.americaserves.org/>
Hours of Operation: Tuesday, Wednesday & Thursday from 11am-3pm
Service(s) Offered: Offer service members veterans, and their families access to a class-leading continuum of providers that runs the gamut from superior housing and emergency service providers to employment, recreation and fitness, financial capabilities and more.

Agency Name: North Carolina Veteran's Business Association
Address: 8311 Brier Creek Parkway, Suite 105-404, Raleigh, NC 27617
24 Hour Hotline: 800.273.8255
Email: info@ncvetbiz.org
Website: <https://www.ncvetbiz.org/>
Hours of Operation: Monday – Friday from 9am-5pm.
Service(s) Offered: NC VetBiz was formed to assist veterans, veteran professionals, and veteran business owners. As a member–operated association of veteran professionals and business owners, our intent is to develop and strengthen a veterans' business network in North Carolina.

Agency Name: Onward to Opportunity
Phone: 910.467.2615
Email: bganley@syr.edu & mmurra03@syr.edu
Website: <https://ivmf.syracuse.edu/programs/career-training/>
Service(s) Offered: O2O is a free career training program that provides professional certification and employee support services to transitioning service members, veterans and military spouses. O2O combines industry-validated curricula, strong partnerships with leading veteran service organizations and private sector companies, and comprehensive career coaching services to prepare and match you with your next career.

Agency Name: The Veteran's Farm of North Carolina
Phone: 252.725.4875
Email: VetFarmofNC@gmail.com
Website: <http://www.vfnc.org/>
Service(s) Offered: VFNC works with beginning farmer veterans to help them become successful farmers through one-on-one counseling. Since its inception, VFNC has been fulfilling the huge need for guidance that veterans need while beginning their farming lifestyles and careers. If you're looking into

becoming a farmer, give us a call and let us help guide you into your interests with many people of different backgrounds hoping to help you make wise decisions in both business and production.

Agency Name: **Veteran Crisis Line**
24 Hour Hotline: **800.273.8255 and Press 1**
Chat: <https://www.veteranscrisisline.net/get-help/chat>
Text: 838255
Website: <https://www.veteranscrisisline.net/>
Service(s) Offered: If you're a Veteran in crisis or concerned about one, there are caring, qualified VA responders standing by to help 24 hours a day, 7 days a week. The Veterans Crisis Line is a free, anonymous, confidential resource that's available to anyone, even if you're not registered with VA or enrolled in VA health care.

Agency Name: **Veteran's National Call Center for Homeless Veterans**
24 Hour Hotline: **877.424.3838**
Website: <https://www.va.gov/homeless/nationalcallcenter.asp>
Service(s) Offered: Free Help for Homeless Veterans. Veterans who are homeless or at risk of homelessness—and their family members, friends and supporters—can make the call to or chat online with the National Call Center for Homeless Veterans, where trained counselors are ready to talk confidentially 24 hours a day, 7 days a week.

Agency Name: **VetCenter**
Address: 110-A Branchwood Drive, Jacksonville, NC 28546
Phone: 910.577.1100
Fax: 910.482.5085
Website: <https://www.fayettevillenc.va.gov/locations/JacksonvilleVetCenter.asp>
Service(s) Offered: The Vet Center provides a wide range of services to Combat Veterans and Active Duty members and their families in an effort to make a satisfying transition to civilian life.

Agency Name: **Women Veterans Health Care**
24 Hour Hotline: **855.829.6636**
Website: www.womenshealth.va.gov
Service(s) Offered: Women Veterans are eligible for the same VA benefits as male Veterans. Comprehensive health services are available to women Veterans including primary care, mental health care and reproductive health care services. VA provides management of acute and chronic illnesses, preventative care, contraceptive services, menopause management, screenings, including pap smear, and gynecology.