COMMUNITY RESOURCE ASSISTANCE GUIDE

Jones County, NC

North Carolina Division of Workforce Solutions
COMMUNITY RESOURCE ASSISTANCE GUIDE

Jones County, NC

Childcare/Youth Services

Agency Name: Coastal Community Action
Address: 303 McQueen Blvd., Newport, NC 28570
Phone: 252.223.1630
Website: www.coastalca.org

Agency Name: Department of Social Services
Address: 418 NC Hwy 58 N, Unit D., Trenton, NC 28585
Phone: 252.448.2581 ext. 2042 or ext. 2011
Emergency Phone: (252) 448-5651
Website: www.jonescountync.gov
Service(s) Offered: Housing Expense Assistance, Medical Transportation, Utility Deposit Assistance, Utility Service Payment Assistance, Incidental Medical Expense Assistance, Welfare to Work Programs, Child Care Subsidies, Medicaid, State/Local Health Insurance Programs, Food Stamps, WIC, Service Cost Payment Assistance, Undesignated Temporary Financial Assistance, Adoption Services, Foster Home Placement, Foster Parent/Family Recruitment, Adult Protective Intervention/Investigation, Children’s Protective Services

Agency Name: Pamlico Child & Family Therapy
Address: 418 NC Hwy 58 N, Unit D, Trenton, NC 28585
Phone: 252.745.7401
Website: www.pamlicocft.com/
Service(s) Offered: Provides personalized outpatient therapeutic services to children, families and adults.

Clothing

Agency Name: GCF Global Donation Center & Store
Address: 560 McCarthy Blvd., New Bern, NC 28562
Phone: 252.635.4846
Website: www.gcfglobal.org/ourstores
Service(s) Offered: Retail store, clothing and other items.
Agencies and Services

**Retail Stores**

**GCF Global Donation Center & Store**
- Address: 1113 Western Blvd., Jacksonville, NC 28540
- Phone: 910.466.2025
- Website: [www.gcfglobal.org/ourstores](http://www.gcfglobal.org/ourstores)
- Service(s) Offered: Retail store, clothing and other items.

**The Salvation Army of Onslow & Jones County**
- Address: 461 Center Street, Jacksonville, NC 28540
- Phone: 910.346.8800
- Website: [www.salvationarmycarolinas.org/jacksonville/home/](http://www.salvationarmycarolinas.org/jacksonville/home/)
- Service(s) Offered: Retail store, clothing and other items at low or no cost.

**Disaster/Emergency Services**

**American Red Cross**
- Address: 35 Shoreline Drive, New Bern, NC 28562
- Phone: 910.762.2683
- Website: [www.redcross.org](http://www.redcross.org)
- Service(s) Offered: Provide shelter, feed and provide emotional support to victims of disaster; teach life-saving skills; provide international humanitarian aid; and support military members and their families.

**Jones County R. I. S. E.**
- Phone: 252.397.0336
- Website: [www.jonescountyrise.com/](http://www.jonescountyrise.com/)
- Service(s) Offered: Provides disaster/emergency services

**Domestic Violence/Sexual Assault**

**Coastal Women's Shelter**
- Address: 1333 S. Glenburnie Road, New Bern, NC 28561
- Phone: 252.448.9971
- 24-Hour Crisis Line: 252.638.5995
- Website: [www.coastalwomensshelter.org/](http://www.coastalwomensshelter.org/)
- Service(s) Offered: Provide shelter and direct services for victims of domestic violence and their children.

**Promise Place**
- Address: 115 S. Market Street, Trenton, NC 28585
- Phone: 252.448.1069
- 24-Hour Crisis Line: 252.635.7096
- Website: [www.promiseplacenewbern.org/](http://www.promiseplacenewbern.org/)
- Service(s) Offered: Provides support, guidance and services for victims of sexual assault and their families.
# Education/Training

**Agency Name:** Craven Community College  
**Address:** 800 College Court, New Bern, NC 28560  
**Phone:** 252.638.7247  
**Website:** [www.cravenc.edu](http://www.cravenc.edu)  
**Service(s) Offered:** Academic Programs, Distance Learning, Corporate and Continued Education Training, ED2Go Online Training Courses. HRD/Employability Skills/National Career Readiness Certificate. (HRD classes are fee-waived if you are unemployed, under employed, or have recently received a layoff notice).

**Agency Name:** Craven Literacy Council  
**Address:** 2507-A Neuse Blvd., New Bern, NC 28562  
**Phone:** 252.637.8079  
**Website:** [www.cravenliteracy.org/](http://www.cravenliteracy.org/)  
**Service(s) Offered:** Basic Literacy and English Language Proficiency, Math Competency, Skills Related to Computers and Employment, Test-Taking Preparedness for the GED, US Citizenship, etc.

**Agency Name:** Lenoir Community College – Jones County  
**Address:** 509 NC Hwy 58, Trenton, NC 28585  
**Phone:** 252.448.5021  
**Website:** [www.lenoircc.edu/adm/jonescounty/](http://www.lenoircc.edu/adm/jonescounty/)  
**Service(s) Offered:** Provides programs and services in curriculum and continuing education.

**Agency Name:** NC Division of Vocational Rehabilitation  
**Address:** 2832 Neuse Blvd., New Bern, NC 28562  
**Phone:** 252.514.4727  
**Website:** [www.ncdhhs.gov/divisions/dvrs](http://www.ncdhhs.gov/divisions/dvrs)  
**Service(s) Offered:** Supported Employment Services, Job-Seeking Skills Training, Job Placement, and Follow Up, Independent Living Services, Assistive Technology, Client Assistance Program, Disability Determination Services.

# Employment

**Agency Name:** NCWorks Career Center  
**Address:** 2836 Neuse Blvd., New Bern, NC 28560  
**Phone:** 252.514.4828  
**Website:** [www.ncworks.gov](http://www.ncworks.gov)  
**Service(s) Offered:** Employer Services, Labor Market Information to the State’s Workers, Employers, and the Public. Computers, Internet, Fax, and Phone Service available for work search purposes. Resume Assistance, WIOA, Assistance ordering DD214s, Workforce-Related Services for Veterans, Food & Nutrition Employment and Training Program Clients, Disabled Individuals, Veteran Employment services and former offenders.
### Senior Community Service Employment Program

**Agency Name:** Senior Community Service Employment Program  
**Address:** 407 East Blvd., Williamston, NC 27892  
**Phone:** 252.792.7816 ext. 215  
**Website:** [https://www.ncdhhs.gov/assistance/adult-services/senior-community-service-employment-program-scsep](https://www.ncdhhs.gov/assistance/adult-services/senior-community-service-employment-program-scsep)  
**Service(s) Offered:** Senior Community Service Employment Program (SCSEP). SCSEP fosters and promotes useful, part-time opportunities in community service for unemployed, low-income, ages 55 and older with poor employment prospects.

### Financial

**Agency Name:** Catholic Charities  
**Address:** 502 Middle Street, New Bern, NC 28560  
**Phone:** 252.638.3657  
**Website:** [www.catholiccharitiesraleigh.org/new-bern/](http://www.catholiccharitiesraleigh.org/new-bern/)  
**Service(s) Offered:** Provides counseling, disaster prep & recovery, senior pharmacy and clinical counseling.

**Agency Name:** The Salvation Army of Onslow & Jones County  
**Address:** 461 Center Street, Jacksonville, NC 28540  
**Phone:** 910.346.8800  
**Website:** [www.salvationarmycarolinas.org/jacksonville/home/](http://www.salvationarmycarolinas.org/jacksonville/home/)  
**Service(s) Offered:** Provides emergency financial assistance.

### Food

**Agency Name:** Food Bank of Central & Eastern North Carolina  
**Address:** 205 S. Glenburnie Road, New Bern, NC 28560  
**Phone:** 252.577.1912  
**Website:** [www.newbern.foodbankcenc.org](http://www.newbern.foodbankcenc.org)  
**Service(s) Offered:** Distributes food to families who are at or below the poverty line.

**Agency Name:** Religious Community Services  
**Address:** 919 George Street, New Bern, NC 28560  
**Phone:** 252.633.2767  
**Website:** [www.rcsnewbern.com](http://www.rcsnewbern.com)  
**Service(s) Offered:** Provides nonperishable food to those in need and operates a community kitchen which serves lunch daily to those in need.

**Agency Name:** The Salvation Army of Onslow & Jones County  
**Address:** 461 Center Street, Jacksonville, NC 28540  
**Phone:** 910.346.8800  
**Website:** [www.salvationarmycarolinas.org/jacksonville/home/](http://www.salvationarmycarolinas.org/jacksonville/home/)  
**Service(s) Offered:** Provides nonperishable food items to people in need.
Health Care
Agency Name: Jones County Health Department
Address: 418 Hwy 58 N, Unit C., Trenton, NC 28585
Phone: 252.448.9111
Website: www.jonescountync.gov/
Service(s) Offered: Provides health services to Jones County citizens

Agency Name: Merci Clinic
Address: 1315 Tatum Drive New Bern, NC 28560
Phone: 252.633.1599
Website: www.merciclinic.org/
Service(s) Offered: Provides a free clinic serving low income, uninsured residents of Craven, Jones, and Pamlico counties

Home Health
Agency Name: 3HC, Inc.
Address: 214 Main Street, Pollocksville, NC 28573
Phone: 252.527.3869
Website: www.3hc.org/
Service(s) Offered: Provides home health services

Agency Name: Jones County Senior Services
Address: 147 Francks Field Road, Trenton, NC 28585
Phone: 252.448.1001
Website: www.jonescountync.gov/
Service(s) Offered: Offers many services & programs for individuals who are 60 years old and older

Legal
Agency Name: Legal Aid of North Carolina
Address: 301 Evans Street, Suite 102, Greenville, NC 27858
Phone: 866.219.5262
Website: www.legalaidnc.org/
Service(s) Offered: Provides free legal help to low-income individuals

Local/County Government
Agency Name: Jones County Government
Address: 418 Hwy 58 N., Trenton, NC 28585
Phone: 252.448.7571
Website: www.jonescountync.gov/
Agency Name: Jones County Register of Deeds  
Address: 101 Market Street, Trenton, NC 28585  
Phone: 252.448.1357  
Website: www.jonescountync.gov/  
Services(s) Offered: Records and maintains births, deaths, marriage, DD-214s, notaries

Agency Name: Town of Pollocksville  
Address: 9026 Hwy 17, Pollocksville, NC 28573  
Phone: 252.224.9831  
Website: www.townofpollocksville.com/

Mental Health
Agency Name: Integrated Family Services  
Address: 1916 S. Glenburnie Road, New Bern, NC  
Phone: 252.577.1906  
24-Hour Crisis Line: 866-437-1821  
Website: www.integratedfamilyservices.net/  
Service(s) Offered: Provides complete array of mental health services for families in Eastern North Carolina.

Agency Name: Trillium Health Resources  
Address: 201 West First Street,  
Phone: 252.577.1906  
24-Hour Crisis Line: 877.685.2415  
Website: www.trilliumhealthresources.org/  
Service(s) Offered: Local governmental agency that manages mental health, substance use and intellectual/developmental disability services in a 24-county area in Eastern North Carolina. Connects individuals and families to the help they need when they need it. Responsible for managing state and federally funded services for people who receive Medicaid, are uninsured or cannot afford services.

Rent/Utilities/Housing
Agency Name: Catholic Charities  
Address: 502 Middle Street  
Phone: 000.234.5678  
Website: www.website.com  
Service(s) Offered: Provides financial assistance for rent and utilities
Agency Name: Department of Social Services  
Address: 418 NC Hwy 58 N, Unit D., Trenton, NC 28585  
Phone: 252.448.2581 ext. 2042 or ext. 2011  
Emergency Phone: (252) 448-5651  
Website: www.jonescountync.gov  
Service(s) Offered: Housing Expense Assistance, Utility Deposit Assistance, Utility Service Payment Assistance, Incidental Medical Expense Assistance, Food Stamps, WIC, Service Cost Payment Assistance, Undesignated Temporary Financial Assistance

Agency Name: Religious Community Services  
Address: 919 George Street, New Bern, NC 28560  
Phone: 252.633.2767  
Website: www.rcsnewbern.com  
Service(s) Offered: Operates a homeless shelter & provides limited financial assistance

Agency Name: Twin Rivers Opportunities, Inc.  
Address: 318 Craven Street, New Bern, NC 28560  
Phone: 252.637.3599  
Website: www.twinrivershousing.com/  
Service(s) Offered: Provides Section 8 Rental assistance, FSS program and housing counseling

Senior Services Resources

Agency Name: Eastern Carolina Council  
Address: 233 Middle Street, Suite 300, New Bern, NC 28563  
Phone: 252.638.3185 ext. 3001  
Website: www.eccog.org/human-services-area-agency-on-aging/  
Service(s) Offered: Federal, state, and local funds support the following programs: congregate and home delivered meals, transportation, in-home aide services, minor home repair, legal services, adult day care, day health, group respite, care management, senior center operations, information/referral, and case assistance

Agency Name: Jones County Senior Services  
Address: 147 Francks Field Road, Trenton, NC 28585  
Phone: 252.448.1001  
Website: www.jonescountync.gov/  
Service(s) Offered: Offers many services & programs for individuals who are 60 years old and older
Agency Name: The Filling Station, Inc.
Address: 221 Main Street, Pollocksville, NC 28573
Phone: 252.224.1127
Website: fillingstation1075.com
Service(s) Offered: Offers many services & programs for individuals who are 60 years old and older

Transportation
Agency Name: Craven Area Rural Transit System
Address: 2822 Neuse Blvd., New Bern NC 28560
Phone: 252.636.4917
Website: www.cravencountync.gov/165/Transportation-CARTS
Service(s) Offered: Provides public transportation services to human services agencies

Veterans Support Organizations
Agency Name: Jones County Veteran Service Office
Address: 418 Hwy 58 South, Trenton, NC 28585
Phone: 252.448.1121
Website: www.jonescountync.gov/
Service(s) Offered: Assists veterans and eligible family members apply for benefits through the Department of Veterans Affairs and other agencies. Individuals in need of assistance are encouraged to contact the office to schedule an appointment.

Agency Name: NCServes - Coastal
Address: 237 New River Drive, #1, Jacksonville, NC 28540
Phone: 844.435.1838
Website: coastal.americaserves.org/
Service(s) Offered: Offers a comprehensive range of services for military Veterans