COMMUNITY RESOURCE ASSISTANCE GUIDE

Jackson County, NC

North Carolina Division of Workforce Solutions
COMMUNITY RESOURCE ASSISTANCE GUIDE

Jackson County, NC

Childcare
Agency Name: Southwestern Child Development Commission
Address: PO Box 250, Webster, NC 28788
Phone: 828.586.5561
Website: www.swcdcinc.org
Service(s) Offered: Infant/toddler classrooms, Pre-K, More@4, Kindergarten readiness, Development activities

Agency Name: Jackson County Department of Social Services
Address: 15 Griffin Street, Sylva, NC 28779
Phone: 828.586.5546
Website: http://jcdss.org
Service(s) Offered: Subsidized child care.

Clothing
Agency Name: Pathways for the Future Thrift Store
Address: 3740 US Hwy 74 East Unit 9, Sylva, NC 28779
Phone: 828.631.5533
Website: www.pathwayscil.org
Service(s) Offered: slightly used clothing

Agency Name: REACH of Macon County
Address: 1522 Old Murphy Road, Franklin, NC 28734
Phone: 828.369.5544
Website: www.website.com
Service(s) Offered: Domestic Violence, Support, Sexual Assault and Services

Education/Training
Agency Name: Jackson County Public Schools
Address: 398 Hospital Road, Sylva, NC 28779
Phone: 828.586.2311
Website: www.jcps.k12.nc.us
Service(s) Offered: Grades K-12 public education

Agency Name: Summit Charter School
Address: 370 Mitten Lane, Cashiers, NC 28717
Phone: 828.743.5755
Service(s) Offered: Grades K-8
Agency Name: Southwestern Community College  
Address: 447 College Drive, Sylva, NC 28779  
Phone: 828.586.4091  
Website: www.southwesterncc.edu  
Service(s) Offered: Two year educational programs and trades; free GED classes.

Agency Name: Western Carolina University  
Address: 1 University Way, Cullowhee, NC 28723  
Phone: 828.227.7211  
Website: www.wcu.edu  
Service(s) Offered: Bachelor and Master Degree programs.

Agency Name: NC Works Career Center/WIOA  
Address: 26 Ridgeway Street, Ste 2, PO Box 1014, Sylva, NC 28779  
Phone: 828.586.4063  
Website: www.ncworks.gov  
Service(s) Offered: WIOA training and OJT

**Employment**

Agency Name: Division of Workforce Solutions  
Address: 26 Ridgeway Street, Ste 2, PO Box 1014, Sylva, NC 28779  
Phone: 828.586.4063  
Email: esc.jobs.sylva@nccommerce.com  
Website: www.ncworks.gov  
Service(s) Offered: Job search, job matching, career resource center, reemployment services, veteran services, training programs, federal bonding, former offender services, older worker services, persons with disabilities services, employer outreach and services, unemployment insurance, and labor market information.

Agency Name: NC Division of Vocational Rehabilitation  
Address: 100 Bonnie Lane, Sylva, NC 28779  
Phone: 828.586.4032  
Website: www.ncdhhs.gov  
Service(s) Offered: Employment services, services for businesses, independent living services, assistive technology, client assistive program, and disability determination services for individuals with disabilities.
Agency Name: Veterans' Employment & Training Services
Address: 30 Cumberland Ave, Asheville, NC 28801
Phone: 828.259.5300
Email: rwilson@abccm.org
Service(s) Offered: Assists eligible veterans by providing information and services that promote employment and training.

Financial
Agency Name: OnTrack Financial Education & Counseling
Address: 50 South French Broad Avenue, Ste 227, Asheville, NC 28801
Phone: 828.255.5166/800.737.5485
Website: www.ontrackwnc.org
Service(s) Offered: Counseling for money and credit management budgeting, debt repayment plans and education plans. Foreclosure prevention at zero cost available.

Agency Name: United Christian Ministries
Address: PO Box 188 Sylva, NC 28779
Phone: 828.586.8228
Email: ucmjaxco@dnet.com
Website: http://ucmhelp.com
Service(s) Offered: Provide limited financial assistance to Jackson County residents in times of emergency.

Agency Name: Consumer Credit Counseling
Phone: 800.737.5485

Agency Name: Department of Social Services
Phone: 828.586.5546
Website: http://jcdss.org

Agency Name: NC Child Support Enforcement
Phone: 800.992.9457
Food
Agency Name: Community Table
Address: 127 Bartlett Street, Sylva, NC 28779
Phone: 828.586.6782
Email: ctofjackson@gmail.com
Website: www.communitytable.org
Service(s) Offered: Nutritious meals and food boxes for home use.

Agency Name: United Christian Ministries
Address: PO Box 188 Sylva, NC 28779
Phone: 828.586.8228
Email: ucmjaxco@dnet.com
Website: http://ucmhelp.com
Service(s) Offered: Emergency assistance with food.

Home Health
Agency Name: Medwest Home Health and Hospice
Address: 68 Hospital Road, Sylva, NC 28779
Phone: 828.586.7410
Website: www.medwesthealth.org
Service(s) Offered: Provides in home health care services to individuals and assists them in maintaining their own way of living.

Agency Name: Pathways for the Future-SAIL
Address: 525 Mineral Springs Drive, Sylva, NC 28779
Phone: 828.586.1570
Website: www.pathwayscil.org
Service(s) Offered: Assistance to those who need help with daily living activities and personal care.

Legal Aid
Agency Name: Legal Aid of NC
Address: 1286 West Main Street, Sylva, NC 28779
Phone: 828.586.8931
Website: www.legalaidnc.org
Service(s) Offered: Provides legal assistance in civil matters (non-criminal matters) to eligible low-income clients who have problems with their basic needs.
Agency Name: Jackson County
Address: 401 Grindstaff Cove Road, Sylva, NC 28779
Phone: 828.631.2291
Website: www.jacksonnc.org

Agency Name: Town of Sylva
Address: 83 Allen Street, Sylva, NC 28779
Phone: 828.586.2719
Website: https://sylvanc.govoffice3.com
Service(s) Offered: Fire, Police, Public Works, Parks and Recreation within the city limits.

Medical Care

Agency Name: Medwest Health Systems
Address: 68 Hospital Road, Sylva, NC 28779
Phone: 828.586.7000
Website: www.medwesthealth.org
Service(s) Offered: A full spectrum of health care services in Jackson, Swain and Macon counties, including hospitals, medical parks and cancer centers.

Agency Name: Jackson County Health Department
Address: 538 Scotts Creek Road, Sylva, NC 28779
Phone: 828.586.8994
Website: http://health.jacksonnc.org
Service(s) Offered: Personal Health, Communicable Disease Services, Specialty Clinics, Family Outreach Services, Laboratory Services, Environmental Health and Ancillary Services.
Agency Name: VA Community Based Outpatient Clinic
Address: 647 Wayah Street, Franklin, NC 28734
Phone: 828.369.1781
Website: www.asheville.va.gov/visitors/franklin.asp
Service(s) Offered: Outpatient follow up services for eligible veterans. Services include x-rays, prescription drugs and limited medical testing. Facility also has social worker on staff.

Mental Health
Agency Name: Vaya Health
Address: 44 Bonnie Lane, Sylva, NC 28779
Phone: 828.586.5501
Website: www.vayahealth.com
Service(s) Offered: Assessments, psychological evaluations, outpatient counseling and psychotherapy, psychiatric evaluation and medication management, family and group therapy, substance abuse education & treatment program, outpatient detox, specialized clinical services, rehabilitation, life skills and vocational training, case management, crisis residential services, group home residential services, assisted living program, adult day care, child & family services and residential facilities.

Agency Name: Meridian Behavioral Health Services, Inc
Address: 154 Medical Park Loop, Sylva, NC 28779
Phone: 828.631.3973
Website: www.meridianbhs.com
Service(s) Offered: Children and adult treatment program.

Miscellaneous (Other Services)
Agency Name: Mountain Youth Resources
Address: PO Box 99 Webster, NC 28788
Phone: 828.586.8958
Website: www.mountainyouthresources.org
Service(s) Offered: Serves children and families by providing housing for abused or neglected children, early childhood development, counseling services, foster family programs and behavior treatment in a school setting and intervention services.
Rent/Utility/Housing

Agency Name: Jackson County Public Housing Authority  
Address: 111 Central Street, Sylva, NC 28779  
Phone: 828.631.2292  
Website: http://housing.jacksonnc.org  
Service(s) Offered: Assist qualified low-income families and individuals find adequate, affordable housing and assist them with their rent based upon income.

Agency Name: Mountain Projects Inc  
Address: 25 Schulman Street, Sylva, NC 28779  
Phone: 828.586.2345  
Website: www.mountainprojects.org  
Service(s) Offered: Safe, affordable, energy efficient housing to low-income individuals.

Support Groups

Agency Name: AWAKE Children’s Advocacy Center  
Address: PO Box 755 Sylva, NC 28779  
Phone: 828.586.3574  
Service(s) Offered: Safe, affordable, energy efficient housing to low-income individuals.

Agency Name: REACH of Macon County  
Address: 1522 Old Murphy Road, Franklin, NC 28734  
Phone: 828.369.5544  
Service(s) Offered: Domestic violence, support, sexual assault and survivors.

Agency Name: Jackson County Family Resource Center  
Address: 1528 Webster Road, Webster, NC 28788  
Phone: 828.586.2845  
Website: http://jacksonfrc.org  
Service(s) Offered: Supportive care to help kids heal from trauma or abuse and neglect, and strengthen families through therapeutic, educational, support and advocacy services.
Senior Citizen Services
Agency Name: Jackson County Department on Aging
Address: 100 County Services Park, Sylva, NC 28779
Phone: 828.586.5494
Website: www.aging.jacksonnc.org
Service(s) Offered: Adult Day Care Center, Caring Hands Support Services, Cashiers Senior Center, Jackson County Senior Center, Senior Nutrition Program, Project Care/Fire, Medicare SHIIP.

Transportation
Agency Name: Jackson County Transit
Address: 876 Skyland Drive, Sylva, NC 28779
Phone: 828.586.0233
Website: http://transit.jacksonnc.org
Service(s) Offered: Transportation for human services agencies, the elderly, people with disabilities and the general public of Jackson County.