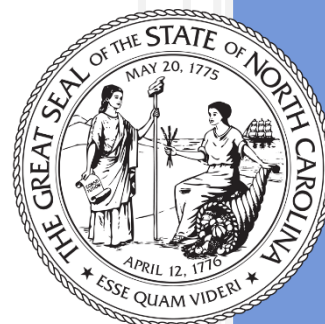


# COMMUNITY RESOURCE ASSISTANCE GUIDE

*Jackson County, NC*

North Carolina Division of Workforce Solutions



3/6/2017

# COMMUNITY RESOURCE ASSISTANCE GUIDE

*Jackson County, NC*

## **Childcare**

**Agency Name:** Southwestern Child Development Commission  
**Address:** PO Box 250, Webster, NC 28788  
**Phone:** 828.586.5561  
**Website:** [www.swcdcinc.org](http://www.swcdcinc.org)  
**Service(s) Offered:** *Infant/toddler classrooms, Pre-K, More@4, Kindergarten readiness, Development activities*

**Agency Name:** Jackson County Department of Social Services  
**Address:** 15 Griffin Street, Sylva, NC 28779  
**Phone:** 828.586.5546  
**Website:** <http://jcdss.org>  
**Service(s) Offered:** *Subsidized child care.*

## **Clothing**

**Agency Name:** Pathways for the Future Thrift Store  
**Address:** 3740 US Hwy 74 East Unit 9, Sylva, NC 28779  
**Phone:** 828.631.5533  
**Website:** [www.pathwayscil.org](http://www.pathwayscil.org)  
**Service(s) Offered:** *slightly used clothing*

**Agency Name:** REACH of Macon County  
**Address:** 1522 Old Murphy Road, Franklin, NC 28734  
**Phone:** 828.369.5544  
**Website:** [www.website.com](http://www.website.com)  
**Service(s) Offered:** *Domestic Violence, Support, Sexual Assault and Services*

## **Education/Training**

**Agency Name:** Jackson County Public Schools  
**Address:** 398 Hospital Road, Sylva, NC 28779  
**Phone:** 828.586.2311  
**Website:** [www.jcps.k12.nc.us](http://www.jcps.k12.nc.us)  
**Service(s) Offered:** *Grades K-12 public education*

**Agency Name:** Summit Charter School  
**Address:** 370 Mitten Lane, Cashiers, NC 28717  
**Phone:** 828.743.5755  
**Service(s) Offered:** *Grades K-8*

**Agency Name:** **Southwestern Community College**  
**Address:** 447 College Drive, Sylva, NC 28779  
**Phone:** 828.586.4091  
**Website:** www.southwesterncc.edu  
**Service(s) Offered:** *Two year educational programs and trades; free GED classes.*

**Agency Name:** **Western Carolina University**  
**Address:** 1 University Way, Cullowhee, NC 28723  
**Phone:** 828.227.7211  
**Website:** www.wcu.edu  
**Service(s) Offered:** *Bachelor and Master Degree programs.*

**Agency Name:** **NC Works Career Center/WIOA**  
**Address:** 26 Ridgeway Street, Ste 2, PO Box 1014, Sylva, NC 28779  
**Phone:** 828.586.4063  
**Website:** www.ncworks.gov  
**Service(s) Offered:** *WIOA training and OJT*

## **Employment**

**Agency Name:** **Division of Workforce Solutions**  
**Address:** 26 Ridgeway Street, Ste 2, PO Box 1014, Sylva, NC 28779  
**Phone:** 828.586.4063  
**Email:** esc.jobs.sylva@nccommerce.com  
**Website:** www.ncworks.gov  
**Service(s) Offered:** *Job search, job matching, career resource center, reemployment services, veteran services, training programs, federal bonding, former offender services, older worker services, persons with disabilities services, employer outreach and services, unemployment insurance, and labor market information.*

**Agency Name:** **NC Division of Vocational Rehabilitation**  
**Address:** 100 Bonnie Lane, Sylva, NC 28779  
**Phone:** 828.586.4032  
**Website:** www.ncdhhs.gov  
**Service(s) Offered:** *Employment services, services for businesses, independent living services, assistive technology, client assistive program, and disability determination services for individuals with disabilities.*

**Agency Name:** Veterans' Employment & Training Services  
**Address:** 30 Cumberland Ave, Asheville, NC 28801  
**Phone:** 828.259.5300  
**Email:** rwilson@abccm.org  
**Service(s) Offered:** *Assists eligible veterans by providing information and services that promote employment and training.*

## **Financial**

**Agency Name:** OnTrack Financial Education & Counseling  
**Address:** 50 South French Broad Avenue, Ste 227, Asheville, NC 288801  
**Phone:** 828.255.5166/800.737.5485  
**Website:** www.ontrackwnc.org  
**Service(s) Offered:** *Counseling for money and credit management budgeting, debt repayment plans and education plans. Foreclosure prevention at zero cost available.*

**Agency Name:** United Christian Ministries  
**Address:** PO Box 188 Sylva, NC 28779  
**Phone:** 828.586.8228  
**Email:** ucmjaxco@dnet.com  
**Website:** <http://ucmhelp.com>  
**Service(s) Offered:** *Provide limited financial assistance to Jackson County residents in times of emergency.*

**Agency Name:** Consumer Credit Counseling  
**Phone:** 800.737.5485

**Agency Name:** Department of Social Services  
**Phone:** 828.586. 5546  
**Website:** <http://jcdss.org>

**Agency Name:** NC Child Support Enforcement  
**Phone:** 800.992.9457

## **Food**

**Agency Name:** **Community Table**  
**Address:** 127 Bartlett Street, Sylva, NC 28779  
**Phone:** 828.586.6782  
**Email:** ctofjackson@gmail.com  
**Website:** [www.communitytable.org](http://www.communitytable.org)  
**Service(s) Offered:** *Nutritious meals and food boxes for home use.*

**Agency Name:** **United Christian Ministries**  
**Address:** PO Box 188 Sylva, NC 28779  
**Phone:** 828.586.8228  
**Email:** ucmjaxco@dnet.com  
**Website:** <http://ucmhelp.com>  
**Service(s) Offered:** *Emergency assistance with food.*

## **Home Health**

**Agency Name:** **Medwest Home Health and Hospice**  
**Address:** 68 Hospital Road, Sylva, NC 28779  
**Phone:** 828.586.7410  
**Website:** [www.medwesthealth.org](http://www.medwesthealth.org)  
**Service(s) Offered:** *Provides in home health care services to individuals and assists them in maintaining their own way of living.*

**Agency Name:** **Pathways for the Future-SAIL**  
**Address:** 525 Mineral Springs Drive, Sylva, NC 28779  
**Phone:** 828.586.1570  
**Website:** [www.pathwayscil.org](http://www.pathwayscil.org)  
**Service(s) Offered:** *Assistance to those who need help with daily living activities and personal care.*

## **Legal Aid**

**Agency Name:** **Legal Aid of NC**  
**Address:** 1286 West Main Street, Sylva, NC 28779  
**Phone:** 828.586.8931  
**Website:** [www.legalaidnc.org](http://www.legalaidnc.org)  
**Service(s) Offered:** *Provides legal assistance in civil matters (non-criminal matters) to eligible low-income clients who have problems with their basic needs.*

**Agency Name:** Jackson County  
**Address:** 401 Grindstaff Cove Road, Sylva, NC 28779  
**Phone:** 828.631.2291  
**Website:** www.jacksonnc.org  
**Service(s) Offered:** *Department on Aging, Board of Elections, Building Inspections, Community Development, Cooperative Extension, Emergency Management, Erosion Control, Finance, Fire Marshall, Health Department, Housing, Land Records, Parks and Recreation, Planning, Register of Deeds, Sheriff Department, Soil & Water, Solid Waste, Tax Assessor, Tax Collections, Transit, Veterans Office, Clerk of Court, and Economic Development for the county of Jackson*

**Agency Name:** Town of Sylva  
**Address:** 83 Allen Street, Sylva, NC 28779  
**Phone:** 828.586.2719  
**Website:** https://sylvanc.govoffice3.com  
**Service(s) Offered:** *Fire, Police, Public Works, Parks and Recreation within the city limits.*

## Medical Care

**Agency Name:** Midwest Health Systems  
**Address:** 68 Hospital Road, Sylva, NC 28779  
**Phone:** 828.586.7000  
**Website:** [www.medwesthealth.org](http://www.medwesthealth.org)  
**Service(s) Offered:** *A full spectrum of health care services in Jackson, Swain and Macon counties, including hospitals, medical parks and cancer centers.*

**Agency Name:** Jackson County Health Department  
**Address:** 538 Scotts Creek Road, Sylva, NC 28779  
**Phone:** 828.586.8994  
**Website:** <http://health.jacksonnc.org>  
**Service(s) Offered:** *Personal Health, Communicable Disease Services, Specialty Clinics, Family Outreach Services, Laboratory Services, Environmental Health and Ancillary Services*

**Agency Name:** VA Community Based Outpatient Clinic  
**Address:** 647 Wayah Street, Franklin, NC 28734  
**Phone:** 828.369.1781  
**Website:** [www.asheville.va.gov/visitors/franklin.asp](http://www.asheville.va.gov/visitors/franklin.asp)  
**Service(s) Offered:** *Outpatient follow up services for eligible veterans. Services include x-rays, prescription drugs and limited medical testing. Facility also has social worker on staff.*

## Mental Health

**Agency Name:** Vaya Health  
**Address:** 44 Bonnie Lane, Sylva, NC 28779  
**Phone:** 828.586.5501  
**Website:** [www.vayahealth.com](http://www.vayahealth.com)  
**Service(s) Offered:** *Assessments, psychological evaluations, outpatient counseling and psychotherapy, psychiatric evaluation and medication management, family and group therapy, substance abuse education & treatment program, outpatient detox, specialized clinical services, rehabilitation, life skills and vocational training, case management, crisis residential services, group home residential services, assisted living program, adult day care, child & family services and residential facilities.*

**Agency Name:** Meridian Behavioral Health Services, Inc  
**Address:** 154 Medical Park Loop, Sylva, NC 28779  
**Phone:** 828.631.3973  
**Website:** [www.meridianbhs.com](http://www.meridianbhs.com)  
**Service(s) Offered:** *Children and adult treatment program.*

## Miscellaneous (Other Services)

**Agency Name:** Mountain Youth Resources  
**Address:** PO Box 99 Webster, NC 28788  
**Phone:** 828.586.8958  
**Website:** [www.mountainyouthresources.org](http://www.mountainyouthresources.org)  
**Service(s) Offered:** *Serves children and families by providing housing for abused or neglected children, early childhood development, counseling services, foster family programs and behavior treatment in a school setting and intervention services.*

## Rent/Utility/Housing

**Agency Name:** Jackson County Public Housing Authority  
**Address:** 111 Central Street, Sylva, NC 28779  
**Phone:** 828.631.2292  
**Website:** <http://housing.jacksonnc.org>  
**Service(s) Offered:** *Assist qualified low-income families and individuals find adequate, affordable housing and assist them with their rent based upon income.*

**Agency Name:** Mountain Projects Inc  
**Address:** 25 Schulman Street, Sylva, NC 28779  
**Phone:** 828.586.2345  
**Website:** [www.mountainprojects.org](http://www.mountainprojects.org)  
**Service(s) Offered:** *Safe, affordable, energy efficient housing to low-income individuals.*

## Support Groups

**Agency Name:** AWAKE Children's Advocacy Center  
**Address:** PO Box 755 Sylva, NC 28779  
**Phone:** 828.586.3574  
**Service(s) Offered:** *Safe, affordable, energy efficient housing to low-income individuals.*

**Agency Name:** REACH of Macon County  
**Address:** 1522 Old Murphy Road, Franklin, NC 28734  
**Phone:** 828.369.5544  
**Service(s) Offered:** *Domestic violence, support, sexual assault and survivors.*

**Agency Name:** Jackson County Family Resource Center  
**Address:** 1528 Webster Road, Webster, NC 28788  
**Phone:** 828.586.2845  
**Website:** <http://jacksonfrc.org>  
**Service(s) Offered:** *Supportive care to help kids heal from trauma or abuse and neglect, and strengthen families through therapeutic, educational, support and advocacy services.*



## Senior Citizen Services

**Agency Name:** Jackson County Department on Aging  
**Address:** 100 County Services Park, Sylva, NC 28779  
**Phone:** 828.586.5494  
**Website:** [www.aging.jacksonnc.org](http://www.aging.jacksonnc.org)  
**Service(s) Offered:** Adult Day Care Center, Caring Hands Support Services, Cashiers Senior Center, Jackson County Senior Center, Senior Nutrition Program, Project Care/Fire, Medicare SHIP.

## Transportation

**Agency Name:** Jackson County Transit  
**Address:** 876 Skyland Drive, Sylva, NC 28779  
**Phone:** 828.586.0233  
**Website:** <http://transit.jacksonnc.org>  
**Service(s) Offered:** *Transportation for human services agencies, the elderly, people with disabilities and the general public of Jackson County.*

