COMMUNITY RESOURCE ASSISTANCE GUIDE

Graham County, NC

North Carolina Division of Workforce Solutions
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Childcare

Agency Name: Four Square Head Start
Address: 141 Moose Branch Road, Robbinsville, NC 28771
Phone: 828-479-8919
Website: foursq@frontier.com
Service(s) Offered: Pre-school program for 3-5 year olds (based on income)

Agency Name: Southwestern Child Development Commission
Address: 142 E. Sylva Shopping Center, Sylva, NC 28779
Phone: 828-586-5561 or 1-800-662-4158
Service(s) Offered: Self-pay day care. For subsidized daycare, contact Graham County DSS. Contact for a list of centers that provide child care.

Agency Name: Graham County Department of Social Services
Address: 196 Knight Street, Robbinsville, NC 28771
Phone: 828-479-7911
Service(s) Offered: Provides child care assistance, protective services

Clothing

Agency Name: Hope for Families Thrift Store
Address: 756 Sweetwater Road, Robbinsville, NC 28771
Phone: 828-479-4450
Service(s) Offered: A variety of gently used clothing and other merchandise

Agency Name: Church Mouse
Address: 150 North Main Street, Robbinsville, NC 28771
Phone: 828-479-3038
Service(s) Offered: A variety of gently used clothing and other merchandise
**Education/Training**

**Agency Name:** NCWorks Career Center-Tri County  
**Address:** 800 West US Highway 64, Murphy, NC 28906  
**Phone:** 828-837-7407  
**Website:** [http://www.ncworks.gov](http://www.ncworks.gov)  
**Service(s) Offered:** Career and Employment Counseling, Employment and training for Adults, Dislocated Workers as well as youth, Job Seeking Skills workshops; resume assistance, Veterans assistance. Free internet access to search for and apply for job opportunities.

**Agency Name:** Industrial Opportunities, Inc.  
**Address:** 2586 Business 19, Andrews, NC 28901  
**Phone:** 828-321-4754  
**Website:** [www.industrialopportunities.com](http://www.industrialopportunities.com)  
**Service(s) Offered:** Training and work opportunities for adults with disabilities.

**Agency Name:** NC Division of Vocational Rehabilitation  
**Address:** 2586 Business 19, Andrews, NC 28901  
**Phone:** 828-837-6218  
**Service(s) Offered:** Provides physical and mental restorative services, training, guidance and counseling, evaluation, job placement and supportive services.

**Agency Name:** Tri-County Community College Graham Campus  
**Address:** 145 Moose Branch Road, Robbinsville, NC 28771  
**Phone:** 828-479-9256  
**Website:** [www.tricountycc.edu](http://www.tricountycc.edu)  
**Service(s) Offered:** Various degree programs, career counseling, assessment, educational/skills training, GED classes, Job Seeking Skills workshops and resume preparation.

**Financial**

**Agency Name:** Graham County Department of Social Services  
**Address:** 196 Knight Street  
Robbinsville, NC 28771  
**Phone:** 828-479-7911  
**Service(s) Offered:** Food & Nutrition Services (FNS), Healthcare (NC Health Choice for Children & Medicaid), Temporary
assistance for Needy Families (TANF), Energy Assistance, Day Care Assistance, Child Support Enforcement.

Agency Name: Graham County Senior Center
Address: 185 West Fort Hill Rd., Robbinsville, NC 28771
Phone: (828)479-7640
Website: http://www.grahamcounty.org
Service(s) Offered: The Graham County Senior Center offers a wide variety of services to the senior citizens of Graham County who are 60 years of age or older or the spouse of someone who is 60 years old or older. Priority is given to those meeting or exceeding the poverty level. For the homebound seniors we offer Meals on Wheels. This program is designed to provide a hot nutritious meal to those who cannot prepare a meal for themselves.

Agency Name: North Carolina Housing Finance Agency
Phone: 1-888-623-8631
Website: www.NCForeclosurePrevention.gov
Service(s) Offered: Mortgage payment program for unemployed workers. Provides assistance with making mortgage payments for those that qualify for the program.

Agency Name: ONTrack Financial Education and Counseling
Address: 50 S. French Broad Ave. Suite 227 Asheville, NC 28801
Phone: 1-800-737-5485 or 828-255-5166
Website: www.ontrackwnc.org
Service(s) Offered: Foreclosure prevention counseling, assistance with mortgage payments for those that qualify.

Food
Agency Name: Graham County Department of Social Services
Address: 196 Knight Street, Robbinsville, NC 28771
Phone: 828-479-7911
Service(s) Offered: Food and Nutrition Services

Agency Name: Graham County Health Department
Address: 191 P & J Road, Robbinsville, NC 28771
Phone: 828-479-7900
Service(s) Offered: Supplemental food program for Women, Infants, and Children (WIC)
Agency Name: Manna Food Bank  
Address: Western North Carolina  
Phone: 1-800-820-1109  
Website: www.mannafoodbank.org  
Service(s) Offered: Serves residents of Western North Carolina in filling out Food Assistance Applications and Re-Certifications. Referrals given for emergency food pantries.

Home Health

Agency Name: Good Shepherd Home Health and Hospice  
Address: 125 Medical Park Lane, Suite H, Murphy, NC 28906 and  
Phone: 828.837.1197  
828.837.4672 After Hours call line  
Website: www.erlanger.org/erlanger-murphy-medical-center/locations/good-shepherd-home-health-and-hospice  
Service(s) Offered: Good Shepherd Home Health & Hospice delivers personalized in-home treatment to promote healing and foster independence for those striving to manage disability and disease outside of a facility.

Agency Name: Murphy Rehabilitation & Nursing  
Address: 3992 East US Hwy 64 Alt., Murphy, NC 28906  
Phone: 828.835.7580  
Website: http://www.murphyrehabandnursing.com/  
Service(s) Offered: Provides long-term residential nursing care, short and long-term residential rehabilitation services. We also offer respite care for those who normally live at home; this gives caregivers a period of rest.

Agency Name: Golden Years of Murphy  
Address: 97 Tennessee St., Murphy, NC 28906  
Phone: 828-837-6769  
Service(s) Offered: In home care, private duty nursing and CAP program through Medicaid.
Legal Aid

Agency Name: Legal Aid of Western North Carolina, Inc.
Phone: 1-800-458-6817 or 828-586-8931
Service(s) Offered: Free legal assistance to low-income people who cannot afford a private attorney, in matters such as: Domestic Violence and Other Family matters, Consumer Issues, including foreclosures, Education, Housing problems, Evictions, Harassment by bill collectors, Unemployment Claims, Public Benefits, SSI, In-person assistance for Affordable Care Act (ACA) including" Health Insurance Marketplace, Special Enrollment Periods, Exemptions, appeals and other issues with health care services.

Local/County Government

Agency Name: Town of Robbinsville
Address: 4 Court Street, Robbinsville, NC 28771
Phone: 828-479-3250
Website: www.visitrobbinsville@gmail.com

Agency Name: Graham County
Address: 12 North Main Street, Robbinsville, NC 28771
Phone: 828-479-7961
Website: www.grahamcounty.org

Medical Care

Agency Name: Graham County Health Department
Address: 191 P & J Road, Robbinsville, NC 28771
Phone: 828-479-7900
Service(s) Offered: Family planning, health education, maternity care coordination, nurse screening, medication management, breast/cervical cancer screening, immunizations, WIC food program, laboratory services, communicable disease case management and drug therapy.
**Agency Name:** Erlanger Murphy Medical Center  
**Address:** 3900 East, US Hwy 64, Murphy, NC 28906  
**Phone:** 828.837.8161  
**Website:** [www.erlanger.org/erlanger-murphy-medical-center/murphy-medical-center](http://www.erlanger.org/erlanger-murphy-medical-center/murphy-medical-center)  
**Service(s) Offered:** Facilities include 25-bed critical access hospital as well as wound care, urgent care and athletic/rehabilitation centers.

**Agency Name:** Erlanger Murphy Medical Urgent Care  
**Address:** 183 Ledford Street, Murphy, NC 28906  
**Phone:** 828.837.4712  
**Website:** [www.erlanger.org/erlanger-murphy-medical-center/locations/murphy-urgent-care](http://www.erlanger.org/erlanger-murphy-medical-center/locations/murphy-urgent-care)  
**Service(s) Offered:** The Urgent Care Center at Erlanger Murphy Medical Center is the place for life's non-emergency medical needs that require timely same-day medical intervention Mon-Sat: 8AM-7PM, Sun:10AM-6PM Closed for Easter, Thanksgiving, Christmas Eve, Christmas Day and New Year's Day Closing at 3 pm on New Year's Eve.

**Agency Name:** Swain County Hospital - A Duke LifePoint Hospital  
**Address:** 45 Plateau St., Bryson City, NC 28713  
**Phone:** 828-488-2155  
**Website:** [www.myswaincommunity.com](http://www.myswaincommunity.com)  
**Service(s) Offered:** Swain Community Hospital is a 48-bed, fully-accredited critical access hospital located in Bryson City, NC.

**Agency Name:** East Carolina University School of Dental Medicine  
**Address:** 228 Bonnie Lane, Sylva, NC 28779  
**Phone:** 828-586-1200  
**Website:** [www.ecu.edu/cs-dhs/dental/pc-sylva.cfm](http://www.ecu.edu/cs-dhs/dental/pc-sylva.cfm)  
**Mental Health**

Agency Name: Appalachian Community Services  
Address: 750 US-64, Murphy, NC 28906  
Phone: 828-837-0071  
Website: [http://www.acswnc.com/](http://www.acswnc.com/)  
Service(s) Offered: Appalachian Community Services provides Mental Health, Substance Abuse, and Developmental Disability services to individuals, families, and communities within the seven western counties of North Carolina.

Agency Name: Access to Services  
Phone: 1-800-849-6127  
Service(s) Offered: Will be asked a series of questions and then referred to a local private provider.

**Miscellaneous (Other Services)**

Agency Name: Hope for Families  
Address: 3217 Sweetwater Road, Robbinsville, NC 28771  
Phone: 828-479-4332  
Service(s) Offered: Hope for Families Graham Domestic Violence and Sexual Assault Center, Inc. is a domestic violence service near Robbinsville, NC.

**Rent/Utility/Housing**

Agency Name: Hulbert Johnson Friendship House, Inc  
Address: PO Box 42, Murphy, NC 28906  
Phone: 828-837-2654  
Service(s) Offered: Client services to homeless families and individuals in Cherokee, Clay, and Graham and in other surrounding counties.

Agency Name: Four Square Community Action  
Address: 61 Milton Mashburn Dr., Andrews, NC 28901  
Phone: 828-321-4475  
Service(s) Offered: Housing assistance
Transportation

Agency Name: Graham County Transit
Address: 201 West Fort Hill, Robbinsville, NC 28771
Phone: 828-479-4129
Service(s) Offered: Affordable regional transportation to the residents of Graham County; cost of trip is based on originating location and final destination.

Agency Name: NC Driver’s License Office
Address: 1440 Main Street, Andrews, NC 28901
Phone: 828-321-1442

Senior Services

Agency Name: Graham County Senior Center
Address: 185 West Fort Hill Rd., Robbinsville, NC 28771
Phone: (828)479-7640
Website: http://www.grahamcounty.org
Service(s) Offered: The Graham County Senior Center offers a wide variety of services to the senior citizens of Graham County who are 60 years of age or older or the spouse of someone who is 60 years old or older. Priority is given to those meeting or exceeding the poverty level. For the homebound seniors we offer Meals on Wheels. This program is designed to provide a hot nutritious meal to those who cannot prepare a meal for themselves.

Veterans Services

Agency Name: Graham County Veteran’s Services
Address: 12 North Main St., Robbinsville, NC 28771
Phone: (828) 479-7966
Website: http://www.grahamcounty.org
Service(s) Offered: Disability Compensation, Pension, Death Benefits, Education, Vocational Rehabilitation, Medical/Dental Care, Loan Guaranty, Survivor Benefits, Life Insurance, Refill Prescriptions, Headstones and Markers, Cemetery.