COMMUNITY RESOURCE ASSISTANCE GUIDE

Gaston County, NC

North Carolina Division of Workforce Solutions

May 2019
COMMUNITY RESOURCE ASSISTANCE GUIDE
Gaston County, NC

Childcare/Youth Services
Agency Name: Alliance for Children & Youth
Address: 130 South Oakland Street, Gastonia
Phone: 704-867-3512
Website: www.allianceciscaston.org
Service(s) Offered: Provides community outreach. Call for appointment.

Agency Name: Gaston County Dept. of Health & Human Services
Address: 330 Dr. Martin Luther King, Jr. Way, Gastonia
Phone: 704-862-7555
Website: www.co.gaston.nc.us/DSS
Service(s) Offered: Provides child care assistance for low income working parents, parents in training, or for abused or neglected children. Provides transportation to childcare on a limited basis.

Agency Name: NextGen
Address: 201 Highway 321 South, Dallas
Phone: 704-923-8410
Website: www.gaston.edu/high-school-equivalency/gaston-college-youthworks/
Service(s) Offered: Help young adults achieve educational and employment goals in order to prepare them for self-sufficiency in the world of work and life.

Clothing
Agency Name: Saint Michaels Thrift Store
Address: 1111 South York Street, Gastonia
Phone: 704-864-8646
Service(s) Offered: Provides clothing at thrift or reduced prices & limited food assistance to those with vouchers from helping agencies. Open Tuesday thru Friday from 10a-5:30p & Saturday from 10a-4p. Can assist once every 6 months.

Agency Name: The Salvation Army
Address: 107 South Broad Street, Gastonia
Phone: 704-867-6145
Website: www.salvationarmyusa.org
Service(s) Offered: Provides food, clothing, shelter, & utilities for Gaston & Lincoln counties as funds are available.
Agency Name: **SERF Helping & Thrift**  
Address: 528 South Highway 27, Stanley  
Phone: 704-263-5649  
Website: [www.salvationarmyusa.org](http://www.salvationarmyusa.org)  
Service(s) Offered: Provides clothing, household items, some medicine, & utilities but limited to Stanley & Alexis. Helps families that are burned out. Burnout assistance for anyone in the county. Open M-F from 9:30a-4:30p; Saturday from 9:30a-4:00p.

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**Education/Training**

Agency Name: **Gaston College, Main Campus**  
Address: 201 Hwy. 321 South, Dallas  
Phone: 704-922-6545  
Website: [www.gaston.edu](http://www.gaston.edu)  
Service(s) Offered: Allied Health technology; business technologies; Liberal Arts & Science, college transfer programs; trade & industrial technologies; diploma programs; engineering technologies; continuing education; counseling; career planning & placement services; library book store, English language learner & student activities.

Agency Name: **Gaston Literacy Council**  
Address: 116 Dr. Martin Luther King Jr. Way, Gastonia  
Phone: 704-868-4815  
Website: [www.gastonliteracy.org](http://www.gastonliteracy.org)  
Service(s) Offered: English as a second language instruction; High School Equivalency Prep; Adult Basic Education (ABE); tutor training; workforce literacy; & Citizenship classes.

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**Employment**

Agency Name: **Career Resource Center - DHHS**  
Address: 330 Dr. Martin Luther King, Jr. Way, Gastonia  
Phone: 704-862-7964  
Website: [www.ncworksgaston.com](http://www.ncworksgaston.com)  
Service(s) Offered: Assists with job search, referrals & placement; resume’ preparation; career assessment. Open M-Th from 8a-4:30p & Friday 8a-1p.

Agency Name: **Goodwill Job Connection**  
Address: 116 Armstrong Street, Gastonia  
Phone: 704-916-1610  
Website: [www.goodwillsp.org/jobconnections](http://www.goodwillsp.org/jobconnections)  
Service(s) Offered: Assists with job search, computer skills & resumes; Basic Computer Lab; Work Readiness Lab; Retail Training & Interviewing Workshops. Forklift & OSHA training.
Agency Name: NCWorks Career Center - Gaston
Address: 1391 Bessemer City Road, Gastonia
Phone: 704-853-5328
Website: www.ncworks.gov & www.ncworksgaston.com
Service(s) Offered: Provides job referral & placement; job development; resume’ preparation; Re-employment Services Program; Labor Market Information; Veterans Employment Services; Fidelity Bonding; direct access to Trade; Referrals to specific training opportunities; Employer Services; In-Center Recruitment.

Agency Name: Senior Community Service Employment Program (SCSEP) – Gaston College (Sponsor Agency)
Address: 201 Hwy 321 South, Dallas
Phone: 704-922-6318
Website: www.gaston.edu
Service(s) Offered: Assists low to unemployed income, older workers, age 55 & older to obtain employment through the Senior Community Service Employment Program. Training is conducted primarily through paid community service assignments at public and non-profit organizations.

Financial
Agency Name: Cleveland Co. Community Development Corp
Address: 200 East Franklin Blvd, Gastonia (at United Way bldg.)
Phone: 704-480-7701
Service(s) Offered: Serves Gaston & Cleveland County. Assists with credit issues/money management/family counseling. Foreclosure prevention. Call for an appointment.

Agency Name: NC Foreclosure Prevention Fund
Phone: 1-888-623-8631
Website: www.NCForeclosurePrevention.gov
Service(s) Offered: Assistance with home foreclosures.

Food
Agency Name: Belmont Community Organization
Address: 91 East Catawba Street, Belmont
Phone: 704-825-4526
Service(s) Offered: Belmont area only – food, clothing, medicine, furniture/household, & utility bills. Open Monday – Friday; 9a-1p.

Agency Name: Bessemer City Crisis Center
Address: 315 E. Virginia Avenue, Bessemer City
Phone: 704-629-2147
Service(s) Offered: Bessemer City area only – food, youth clothing, medicine, utilities. Open Tuesday thru Saturday, 10a-4p.
<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Phone</th>
<th>Service(s) Offered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crisis Assistance Ministry</td>
<td>704-867-8901</td>
<td>Greater Gastonia Residents only – food, utilities, heat, and rent. Open Mon thru Thurs from 9a-2p. Need pic ID &amp; social security card.</td>
</tr>
<tr>
<td>Cherryville Area Ministries</td>
<td>704-435-3816</td>
<td>Cherryville area only – clothing, food boxes, medicine, utilities, &amp; rent. Open M-F, 8a-5p &amp; Sat. 9a-1p.</td>
</tr>
<tr>
<td>Community Relief Organization of Mt. Holly</td>
<td>704-827-0450</td>
<td>Greater Mt. Holly &amp; Lucia only – food, clothing; financial assistance for rent, heat, electrical bills; medicines for blood pressure, heart, cancer. Open Mon, Wed, Thurs, &amp; Fri from 9a-12:30p.</td>
</tr>
<tr>
<td>Dallas/High Shoals Social Ministry</td>
<td>704-922-1236</td>
<td>Stanley/Dallas/High Shoals Residents – help pay electric/utility bills (power, gas, water); assist with food, clothing and medicine. Open Tues &amp; Fri from 9a-12p; Wed &amp; Thurs from 2p-6p. Bring ID. Appointment preferred.</td>
</tr>
<tr>
<td>Family Promise of Gaston County</td>
<td>704-854-9880</td>
<td>Provides van transportation, overnight accommodations, Counseling services, Case Management. Open 8:30a-5p, M-F.</td>
</tr>
<tr>
<td>Greater Gaston Baptist Association</td>
<td>704-867-0905</td>
<td>Provides food, clothing and household items on a limited basis. Serves Gaston County. Open Mon thru Thurs from 9a-11:30a. Call for appointment.</td>
</tr>
<tr>
<td>The Salvation Army</td>
<td>704-867-6145</td>
<td>Food, clothing, shelter and utilities for Gaston &amp; Lincoln counties. 5:30 dinner to the public. Breakfast at 6:30am. ID needed for shelter</td>
</tr>
</tbody>
</table>
Home Health
Agency Name: Gaston County Dept. of Health & Human Services (Adult & Aging)
Address: 330 Dr. Martin Luther King, Jr. Way, Gastonia
Phone: 704-862-7540
Website: www.gastongov.com
Service(s) Offered: Provides services to enable elderly & disabled individuals to remain in their own homes for as long as possible.

Agency Name: Bayada Home Health Care
Address: 1760 Country Club Road, Suite 101, Gastonia
Phone: 704-864-1131
Website: www.bayada.com
Service(s) Offered: Home Nursing, Physical Therapy, Occupational Therapy, Skilled Nursing and Speech Therapy.

Legal Aid
Agency Name: Legal Aid of North Carolina
Address: 1508 South York Road, Gastonia
Phone: 704-865-2357
Website: www.legalaidnc.org
Service(s) Offered: Provides free civil legal services. Representation in domestic violence, public benefits, landlord tenant, consumer fraud, bankruptcy and unemployment compensation cases. Serving Gaston, Cleveland, & Lincoln counties. Open Mon thru Fri from 9a-12p & 2p-4p.

Local/County Government
Agency Name: City of Gastonia-Div. of Housing & Neighborhoods
Address: 150 South York Street, Gastonia
Phone: 704-866-6752
Website: www.cityofgaston.com
Service(s) Offered: Rehabilitation for Housing Repairs; Grant or Loan Info.; Down payment program assistance for first time home buyers. Open M-F, 8a-5p.

Agency Name: Gaston County Administration Offices
Address: 128 West Main Avenue, Gastonia
Phone: 704-866-3100
Website: www.gastongov.com

Medical Care
Agency Name: CaroMont Regional Medical Center
Address: 2525 Court Drive, Gastonia
Phone: 704-834-2000
Website:  www.caromonthhealth.org  
**Service(s) Offered:** Emergency Center, maternity care, coronary care, psychiatry, pediatric services, intensive care units, community education, home health care and volunteer services.

**Agency Name:** CaroMont Regional Medical Center – Mt. Holly  
**Address:** 451 E. Charlotte Avenue, Mt. Holly  
**Phone:** 980-834-2266  
**Website:**  www.caromonthhealth.org  
**Service(s) Offered:** Emergency Center – CT scans, X-Ray, and Ultrasounds. 24-hour facility. Not an urgent care.

**Agency Name:** Gaston Family Health Services  
**Address:** 200 E. 2nd Avenue, Gastonia  
**Phone:** 704-874-1900  
**Website:**  www.gfhs.info  
**Service(s) Offered:** Health care, health education & preventative care services without regard for the ability to pay. Open M-F, 8a-5p.

**Agency Name:** Gaston Family Health Services – General Dentistry  
**Address:** 991 West Hudson Blvd., Gastonia  
**Phone:** 704-853-5191  
**Website:**  www.gfhs.info  
**Service(s) Offered:** General Dentistry. Open Mon & Wed 8a-7p; Tues & Thurs 8a-6p. Call for appointment.

**Mental Health**

**Agency Name:** Partners Behavioral Management  
**Address:** 901 South New Hope Road, Gastonia  
**Phone:** 1-888-235-4673  
**Website:**  www.partnersbhm.org  
**Service(s) Offered:** Referral Services. Open 24 hours/day.

**Agency Name:** Gaston Skills  
**Address:** 1301 Bessemer City Road, Gastonia  
**Phone:** 704-869-0300  
**Website:**  www.gastonskills.org  
**Service(s) Offered:** Programs for adults with development & emotional needs. Mental, Intellectual, Disabled & Physical health assistance. Open 7:45a - 4:15p, M-F.

**Agency Name:** Infinite Beginnings, LLC  
**Address:** 201 West Second Avenue, Suite E, Gastonia  
**Phone:** 704-671-4047  
**Website:**  www.infinitebeginningsnc.org
**Service(s) Offered:**  
Adult Day Treatment Program, Out Patient Therapy, Case Management. Open 7:30a-7:30p, M-F.

**Agency Name:**  
Phoenix Counseling Center

**Address:**  
2505 Court Drive, Gastonia

**Phone:**  
704-861-8014

**Website:**  
www.phoenixcc.us

**Service(s) Offered:**  
Mental health & substance abuse; Trauma Groups, Inpatient Detox Center, 24 Crisis Services. No medication management. 1-855-527-4747. Open 8a-6p, M-Th and 8a-12p on Friday. Serves Gaston/Cleveland/Mecklenburg counties.

**Agency Name:**  
Partnership for Children of Gaston & Lincoln Counties

**Phone:**  
704-922-0900

**Website:**  
www.pfclg.org

**Service(s) Offered:**  
Provides services for the well-being of children ages birth to 5 to help them reach their health, developmental, & educational potential.

**Agency Name:**  
True Behavioral Healthcare

**Address:**  
708 South Chestnut Street, Gastonia

**Phone:**  
704-869-9937

**Service(s) Offered:**  
Provides psychiatric, case management, therapy, vocational rehabilitation & residential services to adults & children with mental health, substance abuse & developmental disability needs.

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**Miscellaneous (Other Services)**

**Agency Name:**  
American Red Cross

**Address:**  
214 Franklin Blvd., Gastonia

**Phone:**  
704-864-2623

**Website:**  
www.redcross.org

**Service(s) Offered:**  
Community Disaster Service Centers, Disaster Donations, Emergency Preparedness & Response Training, Armed Forces Emergency Services, CPR instruction, First Aid instructions, Blood Drive Services.

**Agency Name:**  
Cancer Services of Gaston County

**Address:**  
306 South Columbia Street, Gastonia

**Phone:**  
704-864-1271

**Service(s) Offered:**  
Prescription Drug Assistance Programs, Medical Equipment/Supplies; Liquid Nutrition; & Wigs. Prevention & early detection cancer programs. Open 9a-5p, M-Th and 9a-2p on Friday.

**Agency Name:**  
Crisis Pregnancy Center of Gaston County

**Address:**  
700 Robinson Road, Gastonia

**Phone:**  
704-867-3706
Service(s) Offered: Free pregnancy test, peer counseling, maternity clothes, baby clothes, support groups; Limited Ultrasounds; STI testing; free baby supplies including diapers. Open M & W, 8:30-5p; T & Th, 8:30a-8:00p; & Friday, 8:30a-2:30p.

Agency Name: Gaston Community Action, Head Start Program
Address: 223 North Morris Street, Gastonia
Phone: 704-866-8721
Website: www.gastonca.org
Service(s) Offered: Head Start sites; total family achievement. Hours: 8:30-5p, M-F.

Agency Name: Veterans Services, Gaston County
Address: 965 Roberts Drive, Gastonia
Phone: 704-866-3606
Website: www.gastongov.com
Email: VeteranServices@gastongov.com
Service(s) Offered: Veteran survivor’s benefits; veteran burial benefits; veteran education benefits; & veteran benefits.

Agency Name: Vocational Rehabilitation
Address: 109 West Eighth Avenue, Gastonia
Phone: 704-853-5358
Website: www.ncdhhs.gov
Service(s) Offered: Evaluation for employment training & job coaching services.

Rent/Utility/Housing

Agency Name: Belmont Community Organization
Address: 91 East Catawba Street, Belmont
Phone: 704-825-4526
Service(s) Offered: Belmont area only – food, clothing, medicine, furniture/household, & utility bills. Open Monday – Friday, 9am-1pm.

Agency Name: Belmont Housing Authority
Address: 51 Flowers Court, Belmont
Phone: 704-825-9376
Service(s) Offered: Low income housing.

Agency Name: Bessemer City Crisis Center
Address: 315 E. Virginia Avenue, Bessemer City
Phone: 704-629-2147
Service(s) Offered: Bessemer City area only – food, clothing, medicine, & utilities. Open Tuesday thru Saturday from 10a-4pm.

Agency Name: Catherine’s House
Address: 141 Mercy Drive, Belmont
Phone: 704-825-9599
Website:  
www.catherineshouseinc.org
Service(s) Offered:  
Transitional housing for women & children, & boys under age 10 who are homeless.

Agency Name:  
Crisis Assistance Ministry
Address:  
805 West Airline Avenue, Gastonia
Phone:  
704-867-8901
Service(s) Offered:  
Greater Gastonia Residents only – food, utilities, heat, medicine, & rent. Open Monday – Thursday, 9am-2pm. Need pic ID & social security card for everyone in the home.

Agency Name:  
Cherryville Area Ministries
Address:  
212 North Mountain Street, Cherryville
Phone:  
704-435-3816
Service(s) Offered:  
Cherryville area only – clothing, food boxes, utilities, medicine & rent. Monday, Tuesday & Thursday from 8:30a-3p.

Agency Name:  
Community Relief Organization of Mount Holly
Address:  
2120 Spring Street, Mt. Holly
Phone:  
704-827-0450
Service(s) Offered:  
Greater Mt. Holly & Lucia area only – food & clothing; financial assistance for rent, heat, electrical bills, & medicine for blood pressure, heart & cancer. Open Mon, Wed, Thurs & Fri from 9am-12:30pm.

Agency Name:  
Dallas/High Shoals Christian Ministry
Address:  
305 E. Trade Street, Dallas
Phone:  
704-922-1236
Service(s) Offered:  
Dallas/High Shoals Residents – help pay power bills, heating bills, & assist with food, clothing, & medicine. Open Tues & Fri, 9am-12pm; Wed & Thurs, 2pm-6pm. Must make an appointment.

Agency Name:  
Gastonia Housing Authority
Address:  
340 West Long Avenue, Gastonia
Phone:  
704-864-6771
Website:  
www.ghanc.org
Service(s) Offered:  
Public Housing, Section 8. No emergency housing.

Agency Name:  
Greater Gaston Baptist Association
Address:  
1607 Rankin Lake Road, Gastonia
Phone:  
704-867-0905
Website:  
www.ggba.net
Service(s) Offered:  
Provides food and clothing on a limited basis. Open Mon – Thurs, 9am-11:30am. Must call for an appointment.

Agency Name:  
Habitat for Humanity of Gaston County
Address:  
1840 E. Franklin Blvd., Gastonia
Phone:  
704-864-6536
### Service(s) Offered
- **Agency Name:** Family Promise of Gaston County N.C.  
  **Address:** Gastonia, NC  
  **Phone:** 704-854-9880  
  **Website:** [www.gastonfamilypromise.org](http://www.gastonfamilypromise.org)  
  **Service(s) Offered:** Builds homes for qualified applicants (interest free loans).

- **Agency Name:** Partners Behavioral Health Management  
  **Address:** 901 S. New Hope Road, Gastonia  
  **Phone:** 704-884-2514  
  **Website:** [www.partnersbhm.org](http://www.partnersbhm.org)  
  **Service(s) Offered:** Family Shelters.

- **Agency Name:** Reinvestment in Communities of Gaston County  
  **Address:** PO Box 2466, Gastonia  
  **Phone:** 704-755-5676  
  **Service(s) Offered:** Supportive Housing Placement/Referral; Homeless Permanent Supportive Housing. No emergency housing.

- **Agency Name:** The Salvation Army  
  **Address:** 107 South Broad Street, Gastonia  
  **Phone:** 704-867-6145  
  **Website:** [www.salvationarmyusa.org](http://www.salvationarmyusa.org)  
  **Service(s) Offered:** Food, clothing, shelter, and utilities for Gaston & Lincoln counties. 5:30 dinner & 6:30am breakfast. ID needed for shelter.

- **Agency Name:** SERF Helping & Thrift  
  **Address:** 528 South Highway 27, Stanley  
  **Phone:** 704-263-5649  
  **Service(s) Offered:** Provides clothing, household items, some medicine & utilities. For residents of Stanley & Alexis. Assistance for burnout victims in Gaston County.

### Support Groups
- **Agency Name:** Alcoholics Anonymous – Gaston County  
  **Address:** *Will be referred to a local office when you call  
  **Phone:** 1-800-839-1686  
  **Website:** [www.aa.org](http://www.aa.org)  
  **Service(s) Offered:** Alcohol Dependency Support Groups; Adult Children of Alcoholics Support Groups.

- **Agency Name:** Depression Bi-Polar Support Alliance  
  **Phone:** 1-800-826-3632  
  **Website:** [www.dbs-charlotte.org](http://www.dbs-charlotte.org)  
  **Service(s) Offered:** Mental Health Related Support Groups.
Agency Name: NA (Narcotics Anonymous)  
NC Region of NA (for entire state)  
Statewide phone: 1-855-227-NCNA (6262)

Transportation

Agency Name: Carolina Specialty Transport  
Address: 438 E. Long Avenue, Suite 2, Gastonia  
Phone: 704-824-2455  
Service(s) Offered: Wheelchair & special needs transportation.

Agency Name: City of Gastonia Bus Line  
Address: 121 N. Oakland Street, Gastonia  
Phone: 704-866-6855  
Website: www.cityofgastonia.com/city-bus  
Service(s) Offered: Public transportation.

Agency Name: Gaston County ACCESS  
Address: 816 West Mauney Street, Gastonia  
Phone: 704-866-3206  
Service(s) Offered: For Medicaid, Senior Citizens, Work First & Elderly Disabled.

Agency Name: Metro Cab  
Address: 1104 East Ozark Avenue, Gastonia  
Phone: 704-852-4147  
Service(s) Offered: Local & long distance taxi service. School pick up & drop off. Medical transport and wheelchair service/airport service. 24 hours.