COMMUNITY RESOURCE ASSISTANCE GUIDE

Gaston County, NC

North Carolina Division of Workforce Solutions

April 2020
COMMUNITY RESOURCE ASSISTANCE GUIDE

Gaston County, NC

Childcare/Youth Services

Agency Name: Alliance for Children & Youth
Address: 130 South Oakland Street, Gastonia
Phone: 704-867-3512
Website: www.alliancecisgaston.org
Service(s) Offered: Provides community outreach. Call for appointment.

Agency Name: Gaston County Dept. of Health & Human Services
Address: 330 Dr. Martin Luther King, Jr. Way, Gastonia
Phone: 704-862-7555
Website: www.gastonhhs.org [gastonhhs.org]
Service(s) Offered: Provides child care assistance for low income working parents, parents in training, or for abused or neglected children. Provides transportation to childcare on a limited basis.

Agency Name: NextGen
Address: 201 Highway 321 South, Dallas
Phone: 704-923-8410
Website: www.gaston.edu/high-school-equivalency/gaston-college-youthworks/
Service(s) Offered: Help young adults achieve educational and employment goals in order to prepare them for self-sufficiency in the world of work and life.

Clothing

Agency Name: Saint Michaels Thrift Store
Address: 1111 South York Street, Gastonia
Phone: 704-864-8646
Service(s) Offered: Provides clothing at thrift or reduced prices & limited food assistance to those with vouchers from helping agencies. Open Tuesday thru Friday from 10a-5:30p & Saturday from 10a-4p. Can assist once every 6 months.
Agency Name: The Salvation Army
Address: 107 South Broad Street, Gastonia
Phone: 704-867-6145
Website: www.salvationarmyusa.org
Service(s) Offered: Provides food, shelter, & utilities for Gaston & Lincoln counties as funds are available. ID needed for shelter.

Agency Name: SERF Helping & Thrift
Address: 528 South Highway 27, Stanley
Phone: 704-263-5649
Service(s) Offered: Provides clothing, household items, some medicine, & utilities but limited to Stanley & Alexis. Helps families that are burned out. Burnout assistance for anyone in the county. Open M-F from 9:30a-4:30p; Saturday from 9:30a-4:00p.

Education/Training

Agency Name: Gaston College, Main Campus
Address: 201 Hwy. 321 South, Dallas
Phone: 704-922-6545
Website: www.gaston.edu
Service(s) Offered: Allied Health technology; business technologies; Liberal Arts & Science, college transfer programs; trade & industrial technologies; diploma programs; engineering technologies; continuing education; counseling; career planning & placement services; library book store, English language learner & student activities.

Agency Name: Gaston Literacy Council
Address: 116 Dr. Martin Luther King Jr. Way, Gastonia
Phone: 704-868-4815
Website: www.gastonliteracy.org
Service(s) Offered: English as a second language instruction; High School Equivalency Prep; Adult Basic Education (ABE); Financial Literacy classes; tutor training; workforce literacy; & Citizenship classes.

Employment

Agency Name: Career Resource Center - DHHS
Address: 330 Dr. Martin Luther King, Jr. Way, Gastonia
Phone: 704-862-7964
Website: www.ncworksgaston.com
Service(s) Offered: Assists with job search, referrals & placement; resume’ preparation; career assessment. Open M-Th from 8a-4:30p & Friday 8a-1p.
Agency Name: Goodwill Job Connection
Address: 116 Armstrong Street, Gastonia
Phone: 704-916-1610
Website: www.goodwillsp.org/jobconnections
Service(s) Offered: Assists with job search, computer skills & resumes; Basic Computer Lab; Work Readiness Lab; Retail Training & Interviewing Workshops. Forklift & OSHA training.

Agency Name: NCWorks Career Center - Gaston
Address: 1391 Bessemer City Road, Gastonia
Phone: 704-853-5328
Website: www.ncworks.gov & www.ncworksgaston.com
Service(s) Offered: Provides job referral & placement; job development; resume' preparation; Re-employment Services Program; Labor Market Information; Veterans Employment Services; Fidelity Bonding; direct access to Trade; Referrals to specific training opportunities; Employer Services; In-Center Recruitment.

Agency Name: Senior Community Service Employment Program (SCSEP) – Gaston College (Sponsor Agency)
Address: 201 Hwy 321 South, Dallas
Phone: 704-922-6318
Website: www.gaston.edu
Service(s) Offered: Assists low to unemployed income, older workers, age 55 & older to obtain employment through the Senior Community Service Employment Program. Training is conducted primarily through paid community service assignments at public and non-profit organizations.

Financial
Agency Name: Cleveland Co. Community Development Corp
Address: 200 East Franklin Blvd, Gastonia (at United Way bldg.)
Phone: 704-480-7701
Service(s) Offered: Serves Gaston & Cleveland County. Assists with credit issues/money management/family counseling. Foreclosure prevention. Call for an appointment.
## Food

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Address</th>
<th>Phone</th>
<th>Service(s) Offered</th>
<th>Open Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Belmont Community Organization</strong></td>
<td>91 East Catawba Street, Belmont</td>
<td>704-825-4526</td>
<td>Belmont area only – food, clothing, medicine, furniture/household, &amp; utility bills.</td>
<td>Monday – Friday; 9a-1p.</td>
</tr>
<tr>
<td><strong>Bessemer City Crisis Center</strong></td>
<td>315 E. Virginia Avenue, Bessemer City</td>
<td>704-629-2147</td>
<td>Bessemer City area only – food, youth clothing, medicine, utilities.</td>
<td>Tuesday thru Saturday; 10a-4p.</td>
</tr>
<tr>
<td><strong>Crisis Assistance Ministry</strong></td>
<td>805 West Airline Avenue, Gastonia</td>
<td>704-867-8901</td>
<td>Greater Gastonia Residents only – food, utilities, heat, and rent.</td>
<td>Mon thru Thurs from 9a-2p. Need pic ID &amp; social security card.</td>
</tr>
<tr>
<td><strong>Cherryville Area Ministries</strong></td>
<td>212 North Mountain Street, Cherryville</td>
<td>704-435-3816</td>
<td>Cherryville area only – clothing, food boxes, medicine, utilities, &amp; rent.</td>
<td>Mon, Tues, &amp; Thurs, 8:30a-3p &amp; Sat. 9a-1p.</td>
</tr>
<tr>
<td><strong>Community Relief Organization of Mt. Holly</strong></td>
<td>2120 Spring Street, Mt. Holly</td>
<td>704-827-0450</td>
<td>Greater Mt. Holly &amp; Lucia only – food, clothing; financial assistance for rent, heat, electrical bills, heart, &amp; cancer.</td>
<td>Mon, Wed, Thurs, &amp; Fri from 9a-12:30p.</td>
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<tr>
<td><strong>Dallas/High Shoals Social Ministry</strong></td>
<td>305 E. Trade Street, Dallas</td>
<td>704-922-1236</td>
<td>Stanley/Dallas/High Shoals Residents – help pay electric/utility bills (power, gas, water); assist with food, clothing and medicine.</td>
<td>Tues &amp; Fri from 9a-12p; Wed &amp; Thurs from 2p-6p. Bring ID. Appointment preferred.</td>
</tr>
</tbody>
</table>
Agency Name: Family Promise of Gaston County  
Address: Gastonia, NC  
Phone: 704-854-9880  
Website: [www.gastonfamilypromise.org](http://www.gastonfamilypromise.org)  
Service(s) Offered: Provides van transportation, overnight accommodations, Counseling services, Case Management. Open 8:30a-5p, M-F.

Agency Name: Greater Gaston Baptist Association  
Address: 1607 Rankin Lake Road, Gastonia  
Phone: 704-867-0905  
Website: [www.ggba.net](http://www.ggba.net)  
Service(s) Offered: Provides food, clothing and household items on a limited basis. Serves Gaston County. Open Mon thru Thurs from 9a-11:30a. Call for appointment.

Agency Name: The Salvation Army  
Address: 107 South Broad Street, Gastonia  
Phone: 704-867-6145  
Website: [www.salvationarmyusa.org](http://www.salvationarmyusa.org)  
Service(s) Offered: Food, clothing, shelter and utilities for Gaston & Lincoln counties. 5:30 dinner to the public. Breakfast at 6:30am. ID needed for shelter

### Home Health

Agency Name: Gaston County Dept. of Health & Human Services (Adult & Aging)  
Address: 330 Dr. Martin Luther King, Jr. Way, Gastonia  
Phone: 704-862-7540  
Website: [www.gastongov.com](http://www.gastongov.com)  
Service(s) Offered: Provides services to enable elderly & disabled individuals to remain in their own homes for as long as possible.

Agency Name: Bayada Home Health Care  
Address: 1760 Country Club Road, Suite 101, Gastonia  
Phone: 704-864-1131  
Website: [www.bayada.com](http://www.bayada.com)  
Service(s) Offered: Home Nursing, Physical Therapy, Occupational Therapy, Skilled Nursing and Speech Therapy.
Legal Aid

Agency Name: Legal Aid of North Carolina
Address: 1508 South York Road, Gastonia
Phone: 704-865-2357
Website: www.legalaidnc.org
Service(s) Offered: Provides free civil legal services. Representation in domestic violence, public benefits, landlord tenant, consumer fraud, bankruptcy and unemployment compensation cases. Serving Gaston, Cleveland, & Lincoln counties. Open Mon thru Fri from 9a-12p & 2p-4p.

Local/County Government

Agency Name: City of Gastonia-Div. of Housing & Neighborhoods
Address: 150 South York Street, Gastonia
Phone: 704-866-6752
Website: www.cityofgastonia.com
Service(s) Offered: Rehabilitation for Housing Repairs; Grant or Loan Info.; Down payment program assistance for first time home buyers. Open M-F, 8a-5p.

Agency Name: Gaston County Administration Offices
Address: 128 West Main Avenue, Gastonia
Phone: 704-866-3100
Website: www.gastongov.com

Medical Care

Agency Name: CaroMont Regional Medical Center
Address: 2525 Court Drive, Gastonia
Phone: 704-834-2000
Website: www.caromonthc.org
Service(s) Offered: Emergency Center, maternity care, coronary care, psychiatry, pediatric services, intensive care units, community education, home health care and volunteer services.

Agency Name: CaroMont Regional Medical Center – Mt. Holly
Address: 451 E. Charlotte Avenue, Mt. Holly
Phone: 980-834-2266
Website: www.caromonthc.org
Service(s) Offered: Emergency Center – CT scans, X-Ray, and Ultrasounds. 24-hour facility. Not an urgent care.
Agency Name: Gaston Family Health Services  
Address: 200 E. 2nd Avenue, Gastonia  
Phone: 704-874-1900  
Website: [www.gfhs.info](http://www.gfhs.info)  
Service(s) Offered: Health care, health education & preventative care services without regard for the ability to pay. Open M-F, 8a-5p.

Agency Name: Gaston Family Health Services – General Dentistry  
Address: 991 West Hudson Blvd., Gastonia  
Phone: 704-853-5191  
Website: [www.gfhs.info](http://www.gfhs.info)  
Service(s) Offered: General Dentistry. Open Monday – Friday, 8am-5pm. Call for appointment.

### Mental Health

Agency Name: Partners Behavioral Management  
Address: 901 South New Hope Road, Gastonia  
Phone: 1-888-235-4673  
Website: [www.partnersbhm.org](http://www.partnersbhm.org)  
Service(s) Offered: Referral Services. Open 24 hours/day.

Agency Name: Gaston Skills  
Address: 1301 Bessemer City Road, Gastonia  
Phone: 704-869-0300  
Website: [www.gastonskills.org](http://www.gastonskills.org)  
Service(s) Offered: Programs for adults with development & emotional needs. Mental, Intellectual, Disabled & Physical health assistance. Open 7:45a - 4:15p, M-F.

Agency Name: Infinite Beginnings, LLC  
Address: 201 West Second Avenue, Suite E, Gastonia  
Phone: 704-671-4047  
Website: [www.infinitebeginningsnc.org](http://www.infinitebeginningsnc.org)  
Service(s) Offered: Adult Day Treatment Program, Out Patient Therapy, Case Management. Open 7:30a-7:30p, M-F.

Agency Name: Phoenix Counseling Center  
Address: 2505 Court Drive, Gastonia  
Phone: 704-861-8014  
Website: [www.phoenixcc.us](http://www.phoenixcc.us)  
Service(s) Offered: Mental health & substance abuse; Trauma Groups, Inpatient Detox Center, 24 Crisis Services. No medication management. 1-855-527-4747. Open 8a-6p, M-Th and 8a-12p on Friday. Serves Gaston/Cleveland/Lincoln counties.
Agency Name: Partnership for Children of Gaston & Lincoln Co
Address: 120 Roehling Street, Dallas
Phone: 704-922-0900
Website: www.pfclg.org
Service(s) Offered: Provides services for the well-being of children ages birth to 5 to help them reach their health, developmental, & educational potential.

Agency Name: True Behavioral Healthcare
Address: 708 South Chestnut Street, Gastonia
Phone: 704-869-9937
Service(s) Offered: Provides psychiatric, case management, therapy, vocational rehabilitation & residential services to adults & children with mental health, substance abuse & developmental disability needs.

Miscellaneous (Other Services)

Agency Name: American Red Cross
Address: 214 Franklin Blvd., Gastonia
Phone: 704-864-2623
Website: www.redcross.org
Service(s) Offered: Community Disaster Service Centers, Disaster Donations, Emergency Preparedness & Response Training, Armed Forces Emergency Services, CPR instruction, First Aid instructions, Blood Drive Services.

Agency Name: Cancer Services of Gaston County
Address: 306 South Columbia Street, Gastonia
Phone: 704-864-1271
Service(s) Offered: Prescription Drug Assistance Programs, Medical Equipment/Supplies; Liquid Nutrition; & Wigs. Prevention & early detection cancer programs. Open 9a-5p, M-Th and 9a-2p on Friday. Must be a Gaston County resident with cancer diagnosis.

Agency Name: Crisis Pregnancy Center of Gaston County
Address: 700 Robinson Road, Gastonia
Phone: 704-867-3706
Service(s) Offered: Free pregnancy test, peer counseling, maternity clothes, baby clothes, support groups; Limited Ultrasounds; STI testing; free baby supplies including diapers. Open M & W, 8:30-5p; T & Th, 8:30a-8:00p; & Friday, 8:30a-2:30p.

Agency Name: Gaston Community Action, Head Start Program
Address: 223 North Morris Street, Gastonia
Phone: 704-866-8721
Website: www.gastonca.org
Service(s) Offered: Head Start sites; total family achievement. Hours: 8:30-5p, M-F.
Agency Name: Veterans Services, Gaston County
Address: 965 Roberts Drive, Gastonia
Phone: 704-866-3606
Website: www.gastongov.com
Email: VeteranServices@gastongov.com
Service(s) Offered: Veteran survivor’s benefits; veteran burial benefits; veteran education benefits; & veteran benefits.

Agency Name: Vocational Rehabilitation
Address: 109 West Eighth Avenue, Gastonia
Phone: 704-853-5358
Website: www.ncdhhs.gov
Service(s) Offered: Evaluation for employment training & job coaching services.

Rent/Utility/Housing
Agency Name: Belmont Community Organization
Address: 91 East Catawba Street, Belmont
Phone: 704-825-4526
Service(s) Offered: Belmont area only – food, clothing, medicine, furniture/household, & utility bills. Open Monday – Friday, 9am-1pm.

Agency Name: Belmont Housing Authority
Address: 51 Flowers Court, Belmont
Phone: 704-825-9376
Service(s) Offered: Low income housing.

Agency Name: Bessemer City Crisis Center
Address: 315 E. Virginia Avenue, Bessemer City
Phone: 704-629-2147
Service(s) Offered: Bessemer City area only – food, clothing, medicine, & utilities. Open Tuesday thru Saturday from 10a-4pm.

Agency Name: Catherine’s House
Address: 141 Mercy Drive, Belmont
Phone: 704-825-9599
Website: www.catherineshouseinc.org
Service(s) Offered: Transitional housing for women & children, & boys under age 10 who are homeless.
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<td>Dallas/High Shoals Christian Ministry</td>
<td>305 E. Trade Street, Dallas</td>
<td>704-922-1236</td>
<td>Dallas/High Shoals Residents – help pay power bills, heating bills, &amp; assist with food, clothing, &amp; medicine. Open Tues &amp; Fri, 9am-12pm; Wed &amp; Thurs, 2pm-6pm. Must make an appointment.</td>
<td></td>
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<td>Gastonia Housing Authority</td>
<td>340 West Long Avenue, Gastonia</td>
<td>704-864-6771</td>
<td>Public Housing, Section 8. No emergency housing.</td>
<td><a href="http://www.ghanc.org">www.ghanc.org</a></td>
</tr>
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<td>Greater Gaston Baptist Association</td>
<td>1607 Rankin Lake Road, Gastonia</td>
<td>704-867-0905</td>
<td>Provides food and clothing on a limited basis. Open Mon – Thurs, 9am-11:30am. Must call for an appointment.</td>
<td><a href="http://www.ggba.net">www.ggba.net</a></td>
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<td>Habitat for Humanity of Gaston County</td>
<td>1840 E. Franklin Blvd., Gastonia</td>
<td>704-864-6536</td>
<td>Builds homes for qualified applicants (interest free loans).</td>
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Agency Name: Family Promise of Gaston County N.C.
Address: Gastonia, NC
Phone: 704-854-9880
Website: www.gastonfamilypromise.org
Service(s) Offered: Family Shelters.

Agency Name: Partners Behavioral Health Management
Address: 901 S. New Hope Road, Gastonia
Phone: 704-884-2514
Website: www.partnersbhm.org
Service(s) Offered: Homeless Permanent Supportive Housing.

Agency Name: Reinvestment in Communities of Gaston County
Address: PO Box 2466, Gastonia
Phone: 704-755-5676
Service(s) Offered: Supportive Housing Placement/Referral; Homeless Permanent Supportive Housing. No emergency housing.

Agency Name: The Salvation Army
Address: 107 South Broad Street, Gastonia
Phone: 704-867-6145
Website: www.salvationarmyusa.org
Service(s) Offered: Food, shelter, and utilities for Gaston & Lincoln counties. 5:30 dinner & 6:30am breakfast. ID needed for shelter.

Agency Name: SERF Helping & Thrift
Address: 528 South Highway 27, Stanley
Phone: 704-263-5649
Service(s) Offered: Provides clothing, household items, some medicine & utilities. For residents of Stanley & Alexis. Assistance for burnout victims in Gaston County.

Support Groups

Agency Name: Alcoholics Anonymous – Gaston County
Address: *Will be referred to a local office when you call
Phone: 1-800-839-1686
Website: www.aa.org
Service(s) Offered: Alcohol Dependency Support Groups; Adult Children of Alcoholics Support Groups.
Agency Name: **Depression Bi-Polar Support Alliance**  
Phone: 1-800-826-3632  
Website: [www.dbs-charlotte.org](http://www.dbs-charlotte.org)  
Service(s) Offered: Mental Health Related Support Groups.

Agency Name: **NA (Narcotics Anonymous)**  
NC Region of NA (for entire state)  
Statewide phone: 1-855-227-NCNA (6262)

### Transportation

Agency Name: **Carolina Specialty Transport**  
Address: 438 E. Long Avenue, Suite 2, Gastonia  
Phone: 704-824-2455  
Service(s) Offered: Wheelchair & special needs transportation.

Agency Name: **City of Gastonia Bus Line**  
Address: 121 N. Oakland Street, Gastonia  
Phone: 704-866-6855  
Website: [www.cityofgastonia.com/city-bus](http://www.cityofgastonia.com/city-bus)  
Service(s) Offered: Public transportation.

Agency Name: **Gaston County ACCESS**  
Address: 816 West Mauney Avenue, Gastonia  
Phone: 704-866-3220  
Service(s) Offered: For Medicaid, Senior Citizens, Work First & Elderly Disabled.

Agency Name: **Metro Cab**  
Address: 1104 East Ozark Avenue, Gastonia  
Phone: 704-852-4147  
Service(s) Offered: Local & long distance taxi service. School pick up & drop off. Medical transport and wheelchair service/airport service. 24 hours.