Community Resource Assistance Guide
Craven County, NC

N.C. Division of Workforce Solutions
**Childcare**

Agency Name: **Department of Social Services**  
Address: 2818 Neuse Blvd. or P O Box 12039, New Bern, NC  28561  
Phone: 252-636-4900  
Contact Person: Betty Hamby  
Email: betty.hamby@craven.nc.gov  
Website: [www.ncdhhs.gov/dss/local/dir_crav.htm](http://www.ncdhhs.gov/dss/local/dir_crav.htm)  
Service(s) Offered: Subsidized daycare/afterschool care

**Clothing**

Agency Name: **Goodwill Industries**  
Address: 560 McCarthy Blvd., New Bern, NC  28562  
Phone: 252-635-4846  
Service(s) Offered: Second hand clothes and home furnishings.

Agency Name: **Salvation Army Thrift Store**  
Address: 802 N Craven Street, New Bern, NC  28560  
Phone: 252-637-2277  
Service(s) Offered: Second hand clothes and home furnishings.

**Education/Training**

Agency Name: **Literacy Council**  
Address: 2507-F Neuse Blvd., New Bern, NC  28560  
Phone: 252-637-8079  
Email: info@cravenliteracy.org  
Service(s) Offered: Assistance with basic educational needs

Agency Name: **Craven Community College**  
Address: 800 College Court, New Bern, NC  28562  
Phone: 252-638-7200  
Website: [www.cravencc.edu](http://www.cravencc.edu)  
Service(s) Offered: GED, Certificates and 2 Year Degrees

**Employment**

Agency Name: **Department of Commerce, Division of Workforce Solutions**  
Address: 2836 Neuse Blvd., New Bern, 28560  
Phone: 252-514-4828  
Contact Person: Joy Hudson, Manager  
Email: joy.hudson@nccommerce.com  
Website: [www.ncworks.gov](http://www.ncworks.gov)  
Service(s) Offered: Employment Search Assistance, Unemployment Insurance information
Agency Name: Adecco
Address: 1316 Commerce Drive, Suite A, New Bern, NC 28562
Phone: 252-638-2800
Contact Person: Nora McKeown, Manager
Website: EAPP.ADECCO.COM
Service(s) Offered: Temporary Employment

Agency Name: Executive Personnel
Address: 1811 S. Glenburnie Road, New Bern, NC 28562
Phone: 252-633-4562
Contact Person: Sandra Warren, General Manager
Website: www.executivepersonnelgroup.com
Service(s) Offered: Temporary Employment

Agency Name: Blue Arbor
Address: 5413 Morton Road, New Bern, NC 28562
Phone: 252-638-3036
Email: newbrnstaff@tesiteam.com
Website: www.tesiteam.com
Service(s) Offered: Temporary Employment

Financial

Agency Name: Twin Rivers Opportunity
Address: 318 Craven Street, New Bern, NC 28560
Phone: 252-637-3599
Website: http://www.publichousing.com
Service(s) Offered: Mortgage Assistance, Family Self Sufficiency Program and Housing Counseling Programs

Food

Agency Name: Food Bank of Central and Eastern NC
Address: 205 S Glenburnie Road, New Bern, NC 28561
Phone: 252-514-2006
Contact Person: Sue Book
Email: sbook@freedomenc.com
Service(s) Offered: Food Assistance

Agency Name: RSC Soup Kitchen
Address: 919 George Street, New Bern, NC 28560
Phone: 252-633-2767
Service(s) Offered: Meals
**Home Health**

Agency Name: **Department of Social Services**  
Address: 2818 Neuse Blvd., New Bern, NC  28560  
Phone: 252-636-4900 x 3109  
Contact Person: Mary Mehan, Program Director  
Email: health@cravencounty.com  
Service(s) Offered: Adult Daycare; Adult In-Home Care; Group Home Placement; Meals on Wheels

Agency Name: **Craven County Government – Senior Services**  
Address: 811 George Street, New Bern, NC  28560  
Phone: 252-638-1790  
Contact Person: Wilda Finn  
Email: wfinn@bcsfastnet.com  
Website: http://www.cravencounty.com  
Service(s) Offered: In Home assistance, Adult Daycare

**Legal Aid**

Agency Name: **Legal Aid**  
Address: 607 Broad Street, New Bern, NC  28560  
Phone: 252-637-9502; Legal Aid Help Line 1-866-219-5262  
Website: http://www.legalaidnc.org  
Service(s) Offered: Legal Aid

**Local/County Government**

Agency Name: **City of New Bern**  
Address: 300 Pollock Street, New Bern, NC  28560  
Phone: 252-639-7571  
Website: www.ci.new-bern.nc.us  
Service(s) Offered: Utilities, water, garbage and sewer

Agency Name: **Craven County Government**  
Address: 406 Craven Street, New Bern, NC  28560  
Phone: 252-636-6600  
Contact Person: Jack B. Veit, III, Assistant County Manager  
Email: jveit@cravencountync.gov  
Website: http://cravencounty.com
### Medical Care

**Agency Name:** Mercy Free Clinic  
**Address:** 1315 Tatum Drive, New Bern, NC 28560  
**Phone:** 252-633-1599  
**Service(s) Offered:** Free Medical Services

### Mental Health

**Agency Name:** East Carolina Behavioral Health  
**Address:** 144 Community College Road, Ahoskie, NC 27910  
**Phone:** 252-636-1510 or 24 hr: 1-877-685-2415  
**Contact Person:** Roy Wilson  
**Website:** [http://www.ecbhlme.org](http://www.ecbhlme.org)  
**Service(s) Offered:** Mental Health Assistance

### Miscellaneous (Other Services)

**Agency Name:** Chamber of Commerce  
**Address:** 316 S Front Street, New Bern, NC 28560  
**Phone:** 252-637-3111  
**Website:** [http://www.newberchnamber.com](http://www.newberchnamber.com)  
**Service(s) Offered:** Relocation and related information

**Agency Name:** Habitat for Humanity  
**Address:** 930 Pollock Street, New Bern, NC 28563  
**Phone:** 252-633-9599  
**Contact Person:** Jane Kistler Halweg  
**Service(s) Offered:** Assistance with home ownership

### Rent/Utility/Housing

**Agency Name:** Housing Authority  
**Address:** 601 Roundtree Street, New Bern, NC 28560  
**Phone:** 252-633-0540  
**Service(s) Offered:** Assistance with Housing

**Agency Name:** Twin Rivers Opportunity  
**Address:** 318 Craven Street, New Bern, NC 28560  
**Phone:** 252-637-3599  
**Website:** [http://www.publichousing.com](http://www.publichousing.com)  
**Service(s) Offered:** Assistance with Housing.
**Support Groups**

Agency Name: **Senior Services**  
Address: 811 George Street  
Phone: 252 638-1790  
Service(s) Offered: Meals on Wheels; Senior Pals; Silver Crime; Silver Line-Transport; Congregate Nutrition

Agency Name: **Religious Community Services**  
Address: 919 George Street, New Bern, NC  28560  
Phone: 252-633-2767 or 252-637-4185  
Service(s) Offered: Emergency Shelter and Soup Kitchen among other services

**Transportation**

Agency Name: **CARTS Craven Area Regional Transportation Services**  
Address: 2822 Neuse Blvd., New Bern, NC  28561  
Phone: 252-636-4917  
Contact Person: Terry Jordan, Director  
Email: carts@cravencounty.com  
Service(s) Offered: Transportation

Agency Name: **Medical Transportation - DSS**  
Address: 2818 Neuse Blvd PO Box 12039., New Bern, NC  28561  
Phone: 252-636-4900 x 3036  
Contact Person: Dana Coward  
Email: dana.coward@cravencounty.com  
Website: http://www.ncdhhs.gov/dss  
Service(s) Offered: Assistance with Medical Transportation