COMMUNITY RESOURCE ASSISTANCE GUIDE

Craven County, NC

Childcare/Youth Services

Agency Name: Coastal Community Action
Address: 303 McQueen Blvd., Newport, NC 28570
Phone: 252.223.1630
Website: www.coastalca.org
Service(s) Offered: Employment Support/Job Placement, Educational Training, Standard Housing Placement, Rent/Utility Deposit Assistance (non-emergency), Child Care Assistance, Medical Assistance, Fuel Assistance, Transportation Assistance

Agency Name: Craven County Schools
Address: 3600 Trent Road, New Bern, NC 28562
Phone: 252.514-6300
Website: https://www.cravenk12.org/
Service(s) Offered: Public education system that challenges all students as learners and prepares them to imagine and create a successful life

Agency Name: Craven Partnership for Children
Address: 3600 Trent Road, New Bern, NC 28562
Phone: 252.514-6321
Website: https://cravenpartners.com/
Service(s) Offered: Provides programs and services for the youngest citizens and their families of Craven County

Agency Name: Department of Social Services
Address: 2818 Neuse Blvd., New Bern, NC 28561
Phone: 252.636.4900
Emergency Phone: 252.633.2357
Website: https://www.cravencountync.gov/275/Social-Services
Service(s) Offered: Housing Expense Assistance, Medical Transportation, Utility Deposit Assistance, Utility Service Payment Assistance, Incidental Medical Expense Assistance, Welfare to Work Programs, Child Care Subsidies, Medicaid, State/Local Health Insurance Programs, Food Stamps, WIC, Service Cost Payment Assistance, Undesignated Temporary Financial Assistance, Adoption Services, Foster Home Placement, Foster Parent/Family Recruitment, Adult Protective Intervention/Investigation, Children’s Protective Services
### Clothing/Furniture

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Service(s) Offered</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GCF Global Donation Center &amp; Store</strong></td>
<td>560 McCarthey Blvd., New Bern, NC 28562</td>
<td>252.635.4846</td>
<td><a href="http://www.gcfglobal.org/ourstores">www.gcfglobal.org/ourstores</a></td>
<td>Retail store, clothing and other items</td>
</tr>
<tr>
<td><strong>Religious Community Services</strong></td>
<td>919 George Street, New Bern, NC 28560</td>
<td>252.633.2767</td>
<td><a href="http://www.rcsnewbern.com">www.rcsnewbern.com</a></td>
<td>Operates a Clothing Closet in which individuals can pick clothing items free. All clothing items are donated from the community.</td>
</tr>
<tr>
<td><strong>ReStore - Habitat for Humanity of Craven County</strong></td>
<td>930 Pollock Street, New Bern, NC 28562</td>
<td>252.633.5512</td>
<td><a href="http://https://cravencountyhabitat.org/restore/">https://cravencountyhabitat.org/restore/</a></td>
<td>Retail store, clothing and other items</td>
</tr>
<tr>
<td><strong>Salvation Army Family Store</strong></td>
<td>310 Queen Street, New Bern, NC 28560</td>
<td>252.633.3921</td>
<td><a href="http://https://www.salvationarmyusa.org/usn/">https://www.salvationarmyusa.org/usn/</a></td>
<td>Retail store, clothing and other items at low or no cost.</td>
</tr>
</tbody>
</table>

### Disaster/Emergency Services

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
<th>Service(s) Offered</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>American Red Cross</strong></td>
<td>35 Shoreline Drive, New Bern, NC 28562</td>
<td>910.762.2683</td>
<td><a href="http://www.redcross.org">www.redcross.org</a></td>
<td>Provide shelter, feed and provide emotional support to victims of disaster; teach life-saving skills; provide international humanitarian aid; and support military members and their families.</td>
</tr>
<tr>
<td><strong>Craven County Disaster Recovery Alliance</strong></td>
<td>601 Broad Street, New Bern, NC 28560</td>
<td>252.571.2976</td>
<td><a href="http://https://cravendra.org/">https://cravendra.org/</a></td>
<td>Provides disaster/emergency services</td>
</tr>
</tbody>
</table>
Domestic Violence/Sexual Assault

Agency Name: Coastal Women’s Shelter
Address: 1333 S. Glenburnie Road, New Bern, NC 28561
Phone: 252.448.9971
24-Hour Crisis Line: 252.751.5486
Website: www.coastalwomensshelter.org/
Service(s) Offered: Provide shelter and direct services for victims of domestic violence and their children.

Agency Name: Promise Place
Address: 1401 Park Avenue, New Bern, NC 28560
Phone: 252.636.3381
24-Hour Crisis Line: 252.635.7096
Website: www.promiseplacenewbern.org/
Service(s) Offered: Provides support, guidance and services for victims of sexual assault and their families

Education/Training

Agency Name: Craven Community College
Address: 800 College Court, New Bern, NC 28562
Phone: 252.638-7200
Website: https://cravenc.edu
Service(s) Offered: Academic Programs, Distance Learning, Corporate and Continued Education Training, ED2Go Online Training Courses. HRD/Employability Skills/National Career Readiness Certificate. (HRD classes are fee-waived if you are unemployed, under employed, or have recently received a lay-off notice)

Agency Name: Craven Literacy Council
Address: 2507-A Neuse Blvd., New Bern, NC 28562
Phone: 252.637.8079
Website: www.cracravenc.edu
Service(s) Offered: Basic Literacy and English Language Proficiency, Math Competency, Skills Related to Computers and Employment, Test-Taking Preparedness for the GED, US Citizenship, etc.

Agency Name: NC Division of Vocational Rehabilitation
Address: 2832 Neuse Blvd., New Bern, NC 28562
Phone: 252.514.4727
Website: www.ncdhhs.gov/divisions/dvrs
Service(s) Offered: Supported Employment Services, Job-Seeking Skills Training, Job Placement, and Follow Up, Independent Living Services, Assistive Technology, Client Assistance Program, Disability Determination Services
### Employment

<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Marine Corps Community Services (MCCS) Cherry Point</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>Bldg. 400, Marine Corps Air Station, Cherry Point</td>
</tr>
<tr>
<td>Phone:</td>
<td>252.466.2301</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="https://mccscherrypoint.com/employment/">https://mccscherrypoint.com/employment/</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Provided Federal Employment Services, Free Federal Resumes Workshops, Interview Preparation, &amp; hosts monthly job and education fairs.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>NCWorks Career Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>2836 Neuse Blvd., New Bern, NC 28560</td>
</tr>
<tr>
<td>Phone:</td>
<td>252.514.4828</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.ncworks.gov">www.ncworks.gov</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Employer Services, Labor Market Information to the State’s Workers, Employers, and the Public. Computers, Internet, Fax, and Phone Service available for work search purposes. Resume Assistance, WIOA, Assistance ordering DD214s, Workforce-Related Services for Veterans, Food &amp; Nutrition Employment and Training Program Clients, Disabled Individuals, Veteran Employment services and former offenders</td>
</tr>
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<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Senior Community Service Employment Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>407 East Blvd., Williamston, NC 27892</td>
</tr>
<tr>
<td>Phone:</td>
<td>252.792.7816 ext. 215</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="https://www.ncdhhs.gov/assistance/adult-services/senior-community-service-employment-program-scsep">https://www.ncdhhs.gov/assistance/adult-services/senior-community-service-employment-program-scsep</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>SCSEP fosters and promotes useful, part-time opportunities in community service for unemployed, low-income, ages 55 and older with poor employment prospects</td>
</tr>
</tbody>
</table>

### Financial

<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Catholic Charities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>502 Middle Street, New Bern, NC 28560</td>
</tr>
<tr>
<td>Phone:</td>
<td>252.638.3657</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.catholiccharitiesraleigh.org/new-bern/">www.catholiccharitiesraleigh.org/new-bern/</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Provides counseling, disaster prep &amp; recovery, senior pharmacy and clinical counseling</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Salvation Army of Craven</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>1420 Rhem Ave., New Bern NC 28560</td>
</tr>
<tr>
<td>Phone:</td>
<td>252.637.2277</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="https://www.salvationarmycarolinas.org/">https://www.salvationarmycarolinas.org/</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Provides emergency financial assistance when available</td>
</tr>
</tbody>
</table>
## Food

<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Food Bank of Central &amp; Eastern North Carolina</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>205 S. Glenburnie Road, New Bern, NC 28560</td>
</tr>
<tr>
<td>Phone:</td>
<td>252.577.1912</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.newbern.foodbankcenc.org">www.newbern.foodbankcenc.org</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Distributes food to families who are at or below the poverty line</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Religious Community Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>919 George Street, New Bern, NC 28560</td>
</tr>
<tr>
<td>Phone:</td>
<td>252.633.2767</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.rcsnewbern.com">www.rcsnewbern.com</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Provides nonperishable food to those in need and operates a community kitchen which serves lunch daily to those in need. Please bring picture ID Card</td>
</tr>
</tbody>
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<tr>
<th>Agency Name:</th>
<th>Salvation Army of Craven</th>
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<td>Address:</td>
<td>1420 Rhem Ave., New Bern NC 28560</td>
</tr>
<tr>
<td>Phone:</td>
<td>252.637.2277</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="https://www.salvationarmycarolinas.org/">https://www.salvationarmycarolinas.org/</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Provides emergency financial assistance when available</td>
</tr>
</tbody>
</table>

## Former Offender Resources

<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Craven-Pamlico Re-Entry Council</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>210 Vandemere Road, Bayboro, NC 28515</td>
</tr>
<tr>
<td>Phone:</td>
<td>252.631.9525</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://cpreentrync.org">http://cpreentrync.org</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Assist former offenders with removing employment, training and housing barriers to they can successfully reenter society.</td>
</tr>
</tbody>
</table>

## Health Care

<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Craven County Health Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>2818 Neuse Blvd., New Bern, NC 28562</td>
</tr>
<tr>
<td>Phone:</td>
<td>252.636.4920</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="https://www.cravencountync.gov/153/Health">https://www.cravencountync.gov/153/Health</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Provides medical services, dental services and WIC/nutrition for women, infants and children for Craven, Jones and Pamlico Counties</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Agency Name:</th>
<th>Merci Clinic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address:</td>
<td>1315 Tatum Drive New Bern, NC 28560</td>
</tr>
<tr>
<td>Phone:</td>
<td>252.633.1599</td>
</tr>
<tr>
<td>Website:</td>
<td><a href="http://www.merciclinic.org">www.merciclinic.org</a></td>
</tr>
<tr>
<td>Service(s) Offered:</td>
<td>Provides is a free clinic serving low income, uninsured residents of Craven, Jones, and Pamlico counties</td>
</tr>
</tbody>
</table>
Home Health

Agency Name: Craven County Senior Center
Address: 811 George Street, New Bern, NC 28560
Phone: 252.638.1790
Website: http://ccseniorservices.weebly.com/
Service(s) Offered: Delivers meals to individuals 60 years old and older, health promotion programs, Group Respite Program, and Support Groups.

Agency Name: Department of Social Services
Address: 2818 Neuse Blvd., New Bern, NC 28561
Phone: 252.636.4900
Emergency Phone: 252.633.2357
Website: https://www.cravencountync.gov/275/Social-Services
Service(s) Offered: Housing Expense Assistance, Medical Transportation, Utility Deposit Assistance, Incidental Medical Expense Assistance, Medicaid, State/Local Health Insurance Programs

Legal

Agency Name: Legal Aid of North Carolina
Address: 301 Evans Street, Suite 102, Greenville, NC 27858
Phone: 866.219.5262
Website: www.legalaidnc.org/
Service(s) Offered: Provides free legal help to low-income individuals

Local/County Government

Agency Name: City of Havelock
Address: 1 Governmental Ave., Havelock, NC 28532
Phone: 252.444.6400
Website: https://www.havelocknc.us/

Agency Name: City of New Bern
Address: 300 Pollock Street, New Bern, NC 28560
Phone: 252.636.4000
Website: https://www.newbernnc.gov/

Agency Name: Craven County Government
Address: 406 Craven Street, New Bern, NC 28560
Phone: 252.636.6600
Website: https://www.cravencountync.gov/
### Craven County Register of Deeds
- **Address:** 226 Pollock Street, New Bern, NC 25860
- **Phone:** 252.636.6617
- **Website:** [https://www.cravencountync.gov/303/Register-of-Deeds](https://www.cravencountync.gov/303/Register-of-Deeds)
- **Services(s) Offered:** Records and maintains births, deaths, marriage, DD-214s, notaries

### Town of Bridgeton
- **Address:** 202 B. Street, Bridgeton, NC 28519
- **Phone:** 252.637.3697
- **Website:** [https://www.bridgetonnc.net/](https://www.bridgetonnc.net/)

### Town of River Bend
- **Address:** 45 Shoreline Drive, River Bend, NC 28562
- **Phone:** 252.638.3870
- **Website:** [http://www.riverbendnc.org/](http://www.riverbendnc.org/)

### Town of Trent Woods
- **Address:** 898 Chelesa Road, Trent Woods, NC 28562
- **Phone:** 252.637.9810
- **Website:** [https://www.trentwoodsnc.org/](https://www.trentwoodsnc.org/)

### Town of Vanceboro
- **Address:** 7950 Main Street, Vanceboro, NC 28586
- **Phone:** 252.244.0919
- **Website:** [http://vanceboronc.com/](http://vanceboronc.com/)

### Mental Health
#### Catholic Charities
- **Address:** 502 Middle Street, New Bern, NC 28560
- **Phone:** 252.638.3657
- **Website:** [www.catholiccharitiesraleigh.org/new-bern/](http://www.catholiccharitiesraleigh.org/new-bern/)
- **Service(s) Offered:** Provides counseling, pharmacy and clinical counseling

#### Crossroads Adult Mental Health CarolinaEast Medical Center
- **Address:** 2000 Neuse Blvd., New Bern, NC 28562
- **Phone:** 252.638.8204
- **Website:** [https://www.carolinaeasthealth.com/](https://www.carolinaeasthealth.com/)
- **Service(s) Offered:** Provides individualized psychiatric care in a warm, supportive atmosphere.
Agency Name: **Integrated Family Services**  
Address: 1916 S. Glenburnie Road, New Bern, NC 28562  
Phone: 252.577.1906  
24-Hour Crisis Line: 866-437-1821  
Website: [www.integratedfamilyservices.net/](http://www.integratedfamilyservices.net/)  
Service(s) Offered: Provides complete array of mental health services for families in Eastern North Carolina.

Agency Name: **Port Health**  
Address: 1309 Tatum Drive, New Bern, NC 28562  
Phone: 252.672.8742  
24-Hour Crisis Line: 866.488.7678  
Website: [https://www.porthealth.org/locations](https://www.porthealth.org/locations)  
Service(s) Offered: Provide services for individuals and families dealing with substance use and mental health disorders by providing a comprehensive range of services that treat the whole person and empower patients to find their way forward.

Agency Name: **Trillium Health Resources**  
Address: 201 West First Street, Greenville, NC 26858  
Phone: 252.577.1906  
24-Hour Crisis Line: 877.685.2415  
Website: [www.trilliumhealthresources.org/](http://www.trilliumhealthresources.org/)  
Service(s) Offered: Local governmental agency that manages mental health, substance use and intellectual/developmental disability services in a 24-county area in Eastern North Carolina. Connects individuals and families to the help they need when they need it. Responsible for managing state and federally funded services for people who receive Medicaid, are uninsured or cannot afford services.

### Rent/Utilities/Housing

Agency Name: **Catholic Charities**  
Address: 502 Middle Street, New Bern, NC 28560  
Phone: 252.234.5678  
Website: [www.catholiccharitiesraleigh.org/new-bern/](http://www.catholiccharitiesraleigh.org/new-bern/)  
Service(s) Offered: Provides financial assistance for rent and utilities.

Agency Name: **Habitat for Humanity of Craven County**  
Address: 930 Pollock Street, New Bern, NC 28562  
Phone: 252.6335512  
Website: [https://cravencountyhabitat.org/](https://cravencountyhabitat.org/)  
Service(s) Offered: Assist individuals with obtaining affordable housing and home improvement.
Agency Name: Department of Social Services  
Address: 2818 Neuse Blvd., New Bern, NC 28561  
Phone: 252.636.4900  
Emergency Phone: 252.633.2357  
Website: [https://www.cravencountync.gov/275/Social-Services](https://www.cravencountync.gov/275/Social-Services)  
Service(s) Offered: Housing Expense Assistance, Medical Transportation, Utility Deposit Assistance, Incidental Medical Expense Assistance, Medicaid, State/Local Health Insurance Programs

Agency Name: Religious Community Services  
Address: 919 George Street, New Bern, NC 28560  
Phone: 252.633.2767  
Website: [www.rcsnewbern.com](http://www.rcsnewbern.com)  
Service(s) Offered: Operates a homeless shelter & provides limited financial assistance

Agency Name: Twin Rivers Opportunities, Inc.  
Address: 318 Craven Street, New Bern, NC 28560  
Phone: 252.637.3599  
Website: [www.twinrivershousing.com](http://www.twinrivershousing.com)  
Service(s) Offered: Provides Section 8 Rental assistance, FSS program and housing counseling

Senior Services Resources  
Agency Name: Eastern Carolina Council  
Address: 233 Middle Street, Suite 300, New Bern, NC 28563  
Phone: 252.638.3185 ext. 3001  
Website: [www.eccog.org/human-services-area-agency-on-aging/](http://www.eccog.org/human-services-area-agency-on-aging/)  
Service(s) Offered: Federal, state, and local funds support the following programs: congregate and home delivered meals, transportation, in-home aide services, minor home repair, legal services, adult day care, day health, group respite, care management, senior center operations, information/referral, and case assistance

Agency Name: Craven County Hospice  
Address: 2818 Neuse Blvd., New Bern, NC 28561  
Phone: 252.636.4930  
Website: [https://cravencountyhospice.com/](https://cravencountyhospice.com/)  
Service(s) Offered: End-of-life care and support services for patients, their families and caregivers.
## Transportation

**Agency Name:** Craven Area Rural Transit System  
**Address:** 2822 Neuse Blvd., New Bern NC 28560  
**Phone:** 252.636.4917  
**Website:** [www.crayncounty.gov/165/Transportation-CARTS](http://www.crayncounty.gov/165/Transportation-CARTS)  
**Service(s) Offered:** Provides public transportation services to human services agencies

## Veterans Support Organizations

**Agency Name:** Craven County Veteran Service Office  
**Address:** 2402 Dr. M.L.K. Jr. Blvd., New Bern, NC 28562  
**Phone:** 252.636.6611  
**Website:** [https://www.crayncounty.gov/189/Veterans-Services](https://www.crayncounty.gov/189/Veterans-Services)  
**Service(s) Offered:** Assists veterans and eligible family members apply for benefits through the Department of Veterans Affairs and other agencies. Individuals in need of assistance are encouraged to contact the office to schedule an appointment.

**Agency Name:** NCServes - Coastal  
**Address:** 237 New River Drive, #1, Jacksonville, NC 28540  
**Phone:** 844.435.1838  
**Website:** [coastal.americaserves.org/](http://coastal.americaserves.org/)  
**Service(s) Offered:** Offers a comprehensive range of services for military Veterans