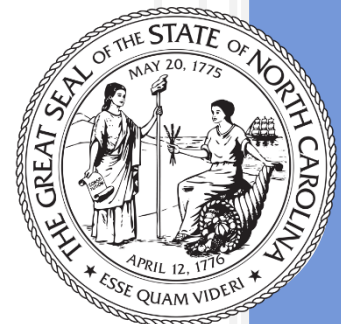


# COMMUNITY RESOURCE ASSISTANCE GUIDE

*Craven County, NC*

North Carolina Division of Workforce Solutions



1/11/2021

# COMMUNITY RESOURCE ASSISTANCE GUIDE

## Craven County, NC

### ***Agricultural Services***

**Agency Name:** NC Cooperative Extension – Craven County Center  
**Address:** 300 Industrial Drive, New Bern, NC 28562  
**Phone:** 252.633.1477  
**Fax:** 252.633.2120  
**Website:** <https://craven.ces.ncsu.edu/>  
**Hours of Operation:** Monday – Friday from 8am-5pm (Except federal holidays)  
**Service(s) Offered:** Partners with communities to deliver education and technology that enrich the lives, land, and economy of North Carolinians.

**Agency Name:** USDA North Carolina Farm Service Agency  
**Address:** 304 Industrial Drive, New Bern, NC 28562  
**Phone:** 252.637.3567 Ext. 2  
**Fax:** 844.325.6900  
**Email:** [amy.coffey@usda.gov](mailto:amy.coffey@usda.gov)  
**Website:** [www.fsa.usda.gov](http://www.fsa.usda.gov)  
**Hours of Operation:** Monday – Friday from 8am-4:30pm (Except federal holidays)  
**Service(s) Offered:** Aerial photography, disaster assistance programs, conservation programs, agricultural risk coverage & price loss coverage, energy programs, farm loan programs, farm reconstitutions, public affairs, and outreach services.

**Agency Name:** Veterans Employment Base & Organic Garden  
**Address:** 1235 Pollock Street, New Bern, NC 28560  
**Phone:** 252.617.2848  
**Email:** [lovayw@gmail.com](mailto:lovayw@gmail.com)  
**Website:** <https://www.veteransorganicgarden.org/>  
**Hours of Operation:** Tuesday – Saturday from 9am-1pm (Unless it rains)  
**Service(s) Offered:** Advocates for the socially disadvantaged and veterans who are looking to agriculture as a source of income and a pathway out of the employment challenges in NC. Offer fresh produce for those in need.

### ***Business Services***

**Agency Name:** City of New Bern Economic Development  
**Address:** 300 Pollock Street, New Bern, NC 28562  
**Phone:** 252.639.7580  
**Email:** [ohlensehlerna@newbernnc.gov](mailto:ohlensehlerna@newbernnc.gov)  
**Website:** [www.newbernnc.gov](http://www.newbernnc.gov)  
**Hours of Operation:** Monday – Friday from 8am-5pm  
**Service(s) Offered:** Improves housing conditions, public facilities, and enhance the quality of life for residents, with emphasis on our community’s economy and its commercial areas. The division is committed to bringing new business to New Bern while working with existing businesses to ensure their success.



**Agency Name:** Craven County Economic Development/Craven 100 Alliance (C1A)  
Address: 406 Craven Street, New Bern, NC 28560  
Phone: 252.633.5300  
Fax: 252.637.0526  
Email: [jwood@cravencountync.gov](mailto:jwood@cravencountync.gov)  
Website: [www.cravenbusiness.com](http://www.cravenbusiness.com)  
Hours of Operation: Monday – Friday from 8am-5pm  
Service(s) Offered: C1A is a public private partnership created to advance the economic interests of Craven County. With investments from the private sector, Craven County, the City of New Bern and the City of Havelock, the C1A has a track record of moving the economy forward in Craven County by investing in infrastructure, real estate and companies directly.

**Agency Name:** Eastern Carolina Workforce Development Board  
Address: 1341 S. Glenburnie Road, New Bern, NC 28562  
Phone: 252.636.6901  
Fax: 252.638.3569  
Email: [admin@ecwdb.org](mailto:admin@ecwdb.org)  
Website: [www.ecwdb.org](http://www.ecwdb.org)  
Hours of Operation: Monday – Friday from 9am-5pm  
Service(s) Offered: The ECWDB collaborates with local businesses, government, and education partners to develop effective programs and services that improve the workforce. In doing so, we are creating a talent pipeline that will result in satisfied employers offering long-term employment and increased wage earnings.

**Agency Name:** Havelock Chamber of Commerce  
Address: 201 Tourist Center Drive, Havelock, NC 28532  
Phone: 252.447.1101  
Fax: 252.447.0241  
Email: [director@havelockchamber.org](mailto:director@havelockchamber.org)  
Website: [havelockchamber.org](http://havelockchamber.org)  
Hours of Operations: Monday – Friday from 9am-4pm  
Service(s) Offered: Strengthens and promotes business in the Havelock region to facilitate a robust economic and community environment. We provide a platform for businesses to come together to work towards common goals and serve as a collective voice to advocate business issues.

**Agency Name:** New Bern Chamber of Commerce  
Address: 316 S. Front Street, New Bern, NC 28563  
Phone: 252.637.3111  
Fax: 252.637.7541  
Email: [kroberts@newbernchamber.com](mailto:kroberts@newbernchamber.com)  
Website: [www.newbernchamber.com](http://www.newbernchamber.com)  
Hours of Operation: Monday – Friday from 8am-4pm  
Service(s) Offered: Cultivates economic stability for the local community by partnering with local businesses to promote and engage its members so they are positioned not only to succeed but thrive. We are a membership organization that serves to support and engage the business community in an effort to build a healthy and sustainable community where business and commerce continue to grow and flourish.



## ***Childcare/Youth Services***

**Agency Name:** **Coastal Community Action**  
**Address:** 303 McQueen Boulevard, Newport, NC 28570  
**Phone:** 252.223.1630  
**Fax:** 252.223.1689  
**Email:** [catissa.head@coastalca.org](mailto:catissa.head@coastalca.org)  
**Website:** [www.coastalca.org](http://www.coastalca.org)  
**Hours of Operation:** Monday - Thursday from 8am-5pm & Fridays 8am-4pm  
**Service(s) Offered:** Help change lives by providing needed resources and support. Provides needed services to thousands of residents in our region annually. This includes Head Start and Early Head Start program. Serve the following counties: Carteret, Craven, Jones, and Pamlico Counties.

**Agency Name:** **Craven County Partners in Education (PIE)**  
**Address:** 3600 Trent Road, New Bern, NC 28562  
**Phone:** 252.514.6321  
**Fax:** 252.514.6351  
**Email:** [darlene.brown@craven.k12.nc.us](mailto:darlene.brown@craven.k12.nc.us)  
**Website:** <https://cravenpartners.com/>  
**Hours of Operation:** Monday – Friday from 8am-4pm  
**Services(s) Offered:** Craven County Partners in Education is a non-profit organization committed to the following: (1) Enhancing the educational experience of teachers and students through classroom grants; (2) Focusing on evolving and specific needs of individual classrooms; (3) Partnering with businesses, community leaders, and educators for financial support; and (4) Passionate about creating opportunities for students and teachers that enable us to offer quality programs.

**Agency Name:** **Craven County Schools**  
**Address:** 3600 Trent Road, New Bern, NC 28562  
**Phone:** 252.514.6300  
**Fax:** 252.514.6351  
**Website:** [www.cravenk12.org](http://www.cravenk12.org)  
**Hours of Operation:** Monday – Friday from 8am-5pm  
**Service(s) Offered:** Public education system that challenges all students as learners and prepares them to image and create a successful life

**Agency Name:** **Craven Smart Start, Inc.**  
**Address:** 2111-F Neuse Boulevard, New Bern, NC 28560  
**Phone:** 252.636.3198  
**Fax:** 252.672.5922  
**Email:** [pmoore@cravensmartstart.org](mailto:pmoore@cravensmartstart.org)  
**Website:** [www.cravensmartstart.org](http://www.cravensmartstart.org)  
**Hours of Operation:** Monday – Friday from 8am-5pm  
**Service(s) Offered:** Provides programs and services for the youngest citizens and their families of Craven County. Services include Child Care Resource & Referral Services, Child Care Subsidy, Community Outreach, Family Literacy Program, NC Prekindergarten Program, WAGES\$ Project, Raising A Reader Program, Dolly Parton’s Imagination Library and Reach out & Read.



**Agency Name:** Department of Social Services  
 Address: 2818 Neuse Boulevard, New Bern, NC 28561  
 Phone: 252.636.4900  
 Fax: 252.636.4946  
**Emergency Phone:** 252.633.2357  
 Email: [cravencountydss@cravencountync.gov](mailto:cravencountydss@cravencountync.gov)  
 Website: [www.cravencountync.gov](http://www.cravencountync.gov)  
 Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)  
 Service(s) Offered: Housing Expense Assistance, Medical Transportation, Utility Deposit Assistance, Utility Service Payment Assistance, Incidental Medical Expense Assistance, Welfare to Work Programs, Child Care Subsidies, Medicaid, State/Local Health Insurance Programs, Food Stamps, WIC, Service Cost Payment Assistance, Undesignated Temporary Financial Assistance, Adoption Services, Foster Home Placement, Foster Parent/Family Recruitment, Adult Protective Intervention/Investigation, and Children’s Protective Services.

***Clothing/Furniture***

**Agency Name:** Goodwill Community Foundation (GCF) Global Donation Center & Store  
 Address: 560 McCarthy Boulevard, New Bern, NC 28562  
 Phone: 252.635.4846  
 Website: <http://www.gcfglobal.org/>  
 Hours of Operation: Monday – Friday from 9am-8:30pm, Saturdays 9am-6pm & Sundays 12-6pm  
 Service(s) Offered: Retail store, clothing and other items at low cost.

**Agency Name:** Helping Hands Boutique  
 Address: 2509-A Neuse Boulevard, New Bern, NC 28562  
 Phone: 252.633.6305  
 Email: [Helpinghandsboutiquenbern@gmail.com](mailto:Helpinghandsboutiquenbern@gmail.com)  
 Website: <https://helpinghandsboutique.com/>  
 Hours of Operation: Monday – Friday from 10am-5pm & Saturday 9am-4pm  
 Service(s) Offered: Retail store, clothing, and other items at low cost.

**Agency Name:** Religious Community Services  
 Address: 919 George Street, New Bern, NC 28563  
 Phone: 252.633.2767  
 Fax: 252.633.1887  
 Email: [zebrough@rcsnewbern.com](mailto:zebrough@rcsnewbern.com)  
 Website: [www.rcsnewbern.com](http://www.rcsnewbern.com)  
 Hours of Operation: Monday – Friday from 11am-1pm  
 Service(s) Offered: Assist the poor, homeless, and most vulnerable populations with surrounding counties. Programs include the Community Kitchen, Clothing Closet, Temporary Shelter, Financial, Prescription & Transportation Assistance and Food/Clothing assistance, but we have other thriving programs to help nourish the whole person: Mind, body, and spirit.



**Agency Name:** ReStore - Habitat for Humanity of Craven County  
**Address:** 930 Pollock Street, New Bern, NC 28562  
**Phone:** 252.633.5512  
**Email:** [mwilliams@cravencountyhabitat.org](mailto:mwilliams@cravencountyhabitat.org)  
**Website:** [www.cravencountyhabitat.org](http://www.cravencountyhabitat.org)  
**Hours of Operation:** Wednesday – Saturday from 9am-5pm  
**Service(s) Offered:** Retail store, clothing, and other items at low cost.

**Agency Name:** Salvation Army Family Store – New Bern  
**Address:** 310 Queen Street, New Bern, NC 28560  
**Phone:** 252.633.3921  
**Fax:** 252.637.7943  
**Website:** [www.salvationarmyusa.org](http://www.salvationarmyusa.org)  
**Hours of Operation:** Monday – Saturday from 9am-4:30pm (Except holidays)  
**Service(s) Offered:** Retail store, clothing and other items at low or no cost.

**Agency Name:** Salvation Army Family Store - Havelock  
**Address:** 1228 E. Main Street, Havelock, NC 28532  
**Phone:** 252.652.7166  
**Website:** [www.salvationarmyusa.org](http://www.salvationarmyusa.org)  
**Hours of Operation:** Monday – Saturday from 9am-4:30pm (Except holidays)  
**Service(s) Offered:** Retail store, clothing, and other items at low or no cost.

## ***Disaster/Emergency Services***

**Agency Name:** American Red Cross – Coastal Carolina Chapter  
**Address:** 35 Shoreline Drive, New Bern, NC 28562  
**Phone:** 252.637.3405  
**Emergency Services:** 877.272.7337  
**Email:** [james.jarvis3@redcross.org](mailto:james.jarvis3@redcross.org)  
**Website:** [www.redcross.org](http://www.redcross.org)  
**Hours of Operation:** Call for an appointment (Except holidays)  
**Service(s) Offered:** Prevents and alleviates human suffering in the face of emergencies. Services include shelter, food, emotional support to victims of disaster; teach life-saving skills; provide international humanitarian aid and support military members and their families. They serve the communities of Brunswick, Carteret, Columbus, Craven, Duplin, Jones, Lenoir, New Hanover, Onslow, Pamlico, Pender, and Wayne Counties.

**Agency Name:** Craven County Disaster Recovery Alliance (CCDRA)  
**Address:** 601 Broad Street, New Bern, NC 28560  
**Phone:** 252.571.2976  
**Email:** [ccdra.ltrg@gmail.com](mailto:ccdra.ltrg@gmail.com)  
**Website:** [www.cravendra.org](http://www.cravendra.org)  
**Hours of Operation:** Call for an appointment  
**Service(s) Offered:** Provides disaster/emergency services.



**Agency Name:** Salvation Army  
Address: 1420 Rhem Avenue, New Bern, NC 28560  
Phone: 252.637.2277  
Fax: 252.637.7943  
Email: [Nancy.white@uss.salvationarmy.org](mailto:Nancy.white@uss.salvationarmy.org) & [newbernnc@uss.salvationarmy.org](mailto:newbernnc@uss.salvationarmy.org)  
Website: [www.salvationarmyusa.org](http://www.salvationarmyusa.org)  
Hours of Operation: Monday – Thursday from 8:30am-11:30pm & 1pm-3:30pm & Fridays from 8:30am-12pm  
Service(s) Offered: Provides disaster/emergency services.

## ***Domestic Violence/Sexual Assault***

**Agency Name:** Coastal Women’s Shelter  
Address: 1333 S. Glenburnie Road, New Bern, NC 28561  
Phone: 252.448.9971  
Fax: 252.638.4509  
**24-Hour Crisis Line:** 252.638.5995  
Email: [cwsdirector@coastalwomensshelter.net](mailto:cwsdirector@coastalwomensshelter.net)  
Website: [www.coastalwomensshelter.org](http://www.coastalwomensshelter.org)  
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)  
Service(s) Offered: Offer a comprehensive program to assist victims of domestic and family violence to Craven, Jones, and Pamlico Counties. Services include a 24/7 crisis line, a safe house, court advocacy services, support groups, and crisis counseling.

**Agency Name:** Promise Place  
Address: 1401 Park Avenue, New Bern, NC 28560  
Phone: 252.636.3381  
Fax: 252.636.2278  
**24-Hour Crisis Line:** 252.635.7096  
Email: [monica.kazan.promise@gmail.com](mailto:monica.kazan.promise@gmail.com)  
Website: [www.promiseplacenewbern.org](http://www.promiseplacenewbern.org)  
Hours of Operation: Monday – Friday from 8am-6pm (Except holidays)  
Service(s) Offered: Services include a 24/7 crisis line, advocacy, community outreach, support groups, mental health and crisis counseling for citizens of Craven, Jones, and Pamlico Counties.

## ***Education/Training***

**Agency Name:** Craven Community College  
Address: 800 College Court, New Bern, NC 28562  
Phone: 252.638.7200  
Fax: 252.638.4232  
Website: [www.cravenc.edu](http://www.cravenc.edu)  
Hours of Operation: Monday – Friday from 8am-5pm  
Service(s) Offered: Offers Academic Programs, Distance Learning, Corporate and Continued Education Training, Volt Center Classes, Job Readiness Bootcamp, ED2Go Online Training Courses. HRD/Employability Skills/National Career Readiness Certificate. (HRD classes are fee-waived if you are unemployed, under employed, or have recently received a lay-off notice)



**Agency Name:** **Craven Community College - Havelock**  
Address: 305 Cunningham Boulevard, Havelock, NC 28532  
Phone: 252.444.6005  
Email: [calabresew@cravencc.edu](mailto:calabresew@cravencc.edu)  
Website: [www.cravencc.edu](http://www.cravencc.edu)  
Hours of Operation: Monday – Friday from 8am-5pm  
Service(s) Offered: Academic Programs, Aviation Programs, Workforce Development Programs, Early College EAST, NCSU at Havelock, Science, Technical, Engineering and Math Program, and Military Affairs Resource Center.

**Agency Name:** **Craven Literacy Council**  
Address: 2507-A Neuse Boulevard, New Bern, NC 28562  
Phone: 252.637.8079  
Fax: 252.636.2603  
Email: [info@cravenliteracy.org](mailto:info@cravenliteracy.org)  
Website: <http://www.cravenliteracy.org/>  
Hours of Operation: Monday – Friday from 8am-3pm (Except holidays)  
Service(s) Offered: Basic Literacy and English Language Proficiency, Math Competency, Skills Related to Computers and Employment, Test-Taking Preparedness for the GED, US Citizenship, etc. Offer free confidential tutoring for adults in Craven, Jones, and Pamlico counties.

**Agency Name:** **Job Corps**  
Address: NCWorks Building, 3101 Bismarck Street, Greenville, NC 27834  
Phone: 252.355.9067 Ext. 224  
Email: [wright.brianna@jobcorps.org](mailto:wright.brianna@jobcorps.org)  
Website: <https://www.jobcorps.gov>  
Hours of Operation: Call to schedule an appointment.  
Service(s) Offered: Offers a no-cost education and career technical training program administered by the U.S. Department of Labor that helps young people ages 16 to 24 improve the quality of their lives through career technical and academic training.

**Agency Name:** **NC Division of Vocational Rehabilitation**  
Address: 2832 Neuse Boulevard, New Bern, NC 28562  
Phone: 252.514.4727  
**Toll Free:** **877.858.8470**  
Website: [www.ncdhhs.gov/division/dvrs](http://www.ncdhhs.gov/division/dvrs)  
Hours of Operation: Monday - Friday from 8am - 5pm (Except holidays)  
Service(s) Offered: Supported Employment Services, Job-Seeking Skills Training, Job Placement, and Follow Up, Independent Living Services, Assistive Technology, Client Assistance Program, and Disability Determination Services.





## ***Employment Services***

**Agency Name:** **Easter Seals UCP NC & Virginia**  
**Address:** 2801 Neuse Boulevard, New Bern, NC 28562  
**Phone:** 252.636.6007  
**Fax:** 252.636.3732  
**Website:** <https://www.easterseals.com/NCVA/>  
**Hours of Operation:** Monday - Friday from 8am-4:43pm (Except state holidays)  
**Service(s) Offered:** Leading provider of disability related-services in the communities in which we serve. Our purpose is to provide meaningful and exceptional services so that children and adults living with disabilities and mental health challenges can live, learn, work and play in their communities. We serve Craven, Jones, and Pamlico Counties.

**Agency Name:** **NCWorks Career Center - Craven**  
**Address:** 2836 Neuse Boulevard, New Bern, NC 28562  
**Phone:** 252.514.4828  
**Text:** 984.297.2410  
**Fax:** 252.514.4840  
**Email:** [ncworks.6500@nccommerce.com](mailto:ncworks.6500@nccommerce.com)  
**Website:** [www.ncworks.gov](http://www.ncworks.gov)  
**Hours of Operation:** Monday – Friday from 8am-4:30pm (Except state holidays)  
**Service(s) Offered:** Jobseeker, Veterans, and Business Services. Provides career counseling, resume/interviewing assistance, labor market info, career assessments and WIOA Training Programs. Offers referrals to community partners i.e. DSS, Craven-Pamlico Re-Entry Services, Coastal Community Action, any others. Career Center has a Computer Resource Center comprised of public computers, free internet, fax, and phone services available for work search purposes.

**Agency Name:** **Personal & Professional Development (Cherry Point)**  
**Address:** Bldg. 4335, C Street, Marine Corps Air Station, Cherry Point, NC 28533  
**Phone:** 252.466.4201  
**Email:** [Patrice.a.bryant@usmc-mccs.org](mailto:Patrice.a.bryant@usmc-mccs.org)  
[Gwendolyn.T.Williams@usmc-mccs.org](mailto:Gwendolyn.T.Williams@usmc-mccs.org)  
**Website:** [www.mccscherrypoint.com](http://www.mccscherrypoint.com)  
**Hours of Operation:** Monday – Friday from 7am-4:30pm (Except federal holidays)  
**Service(s) Offered:** Provided Federal Employment Services, Free Federal Resumes Workshops, Interview Preparation, & hosts monthly job and education fairs.

**Agency Name:** **Senior Community Service Employment Program (SCSEP)**  
**Address:** 407 East Boulevard, Williamston, NC 27892  
**Phone:** 252.792.7816  
**Mobile:** 252.802.1077  
**Fax:** 252.792.2479  
**Email:** [griffiny273@gmail.com](mailto:griffiny273@gmail.com)  
**Website:** <https://www.ncdhhs.gov>  
**Hours of Operation:** Monday – Friday from 8am-5pm (Except state holidays)  
**Service(s) Offered:** If you are 55 years or older and economically disadvantaged, the SCSEP is available to you through the Division of Aging and Adult Services and other



agencies in North Carolina. The Senior Community Service Employment Program, funded through Title V of the Older Americans Act, places individuals 55 and older who are economically disadvantaged into useful part-time community service programs while helping them transition into unsubsidized employment.

## ***Financial/Emergency Services***

**Agency Name:** Catholic Charities  
**Address:** 502 Middle Street, New Bern, NC 28560  
**Phone:** 252.638.2188  
**Fax:** 252.638.2417  
**Email:** [agnes.barber@raldioc.org](mailto:agnes.barber@raldioc.org)  
**Website:** <http://www.catholiccharitiesraleigh.org/new-bern/>  
**Hours of Operation:** Monday - Thursday from 8:30am-12pm & 1pm-5pm  
**Service(s) Offered:** Offers financial assistance, counseling, disaster prep & recovery, senior pharmacy and clinical counseling to the poor, isolated and vulnerable families in Eastern Carolina, regardless of faith. Serves Beaufort, Carteret, Craven, Jones, Onslow, and Pamlico Counties.

**Agency Name:** Religious Community Services  
**Address:** 919 George Street, New Bern, NC 28563  
**Phone:** 252.633.2767  
**Fax:** 252.633.1887  
**Email:** [zebhough@rcsnewbern.com](mailto:zebhough@rcsnewbern.com)  
**Website:** [www.rcsnewbern.com](http://www.rcsnewbern.com)  
**Hours of Operation:** Monday – Friday from 11am-1pm  
**Service(s) Offered:** Assist the poor, homeless, and most vulnerable populations with surrounding counties. Programs include the Community Kitchen, Clothing Closet, Temporary Shelter, Financial, Prescription & Transportation Assistance and Food/Clothing assistance, but we have other thriving programs to help nourish the whole person: Mind, body, and spirit.

**Agency Name:** Salvation Army  
**Address:** 1402 Rhem Avenue, New Bern, NC 28562  
**Phone:** 252.637.2277  
**Email:** [Nancy.white@uss.salvationarmy.org](mailto:Nancy.white@uss.salvationarmy.org)  
[newbernnc@uss.salvationarmy.org](mailto:newbernnc@uss.salvationarmy.org)  
**Website:** [www.salvationarmyusa.org](http://www.salvationarmyusa.org)  
**Hours of Operation:** Monday – Thursday from 8:30am-11:30am & 1pm-3:30pm & Fridays from 8:30am-12pm  
**Service(s) Offered:** Enhances the dignity and quality of life of individuals and families by strengthening communities, eliminating barriers to opportunity, and helping people in need reach their full potential through learning and the power of work. Provides rent/utilities assistance.



## ***Food Pantries/Soup Kitchens***

**Agency Name:** **Food Bank of Central & Eastern North Carolina**  
**Address:** 205 S. Glenburnie Road, New Bern, NC 28560  
**Phone:** 252.577.1912  
**Website:** [www.newbern.foodbankenc.org](http://www.newbern.foodbankenc.org)  
**Hours of Operation:** Tuesday-Thursday from 9am-3pm  
**Service(s) Offered:** Distributes food to families who are at or below the poverty line. Serves Carteret, Craven, Jones, Onslow, and Pamlico Counties.

**Agency Name:** **Promise Place – Food Pantry**  
**Address:** 271 Hamilton Drive Unit G2, New Bern, NC 28560  
**Phone:** 252.633.6197  
**Website:** [www.promiseplacenewbern.org](http://www.promiseplacenewbern.org)  
**Hours of Operation:** Call for an appointment  
**Service(s) Offered:** Distributes food to families who are at or below the poverty line in Craven County.

**Agency Name:** **Religious Community Services**  
**Address:** 919 George Street, New Bern, NC 28563  
**Phone:** 252.633.2767  
**Fax:** 252.633.1887  
**Email:** [zebhough@rcsnewbern.com](mailto:zebhough@rcsnewbern.com)  
**Website:** [www.rcsnewbern.com](http://www.rcsnewbern.com)  
**Hours of Operation:** Monday – Friday from 11am-1pm  
**Service(s) Offered:** Assist the poor, homeless, and most vulnerable populations with surrounding counties. Programs include the Community Kitchen, Clothing Closet, Temporary Shelter, Financial, Prescription & Transportation Assistance and Food/Clothing assistance, but we have other thriving programs to help nourish the whole person: Mind, body, and spirit.

**Agency Name:** **Salvation Army**  
**Address:** 1402 Rhem Avenue, New Bern, NC 28562  
**Phone:** 252.637.2277  
**Email:** [Nancy.white@uss.salvationarmy.org](mailto:Nancy.white@uss.salvationarmy.org)  
[newbernnc@uss.salvationarmy.org](mailto:newbernnc@uss.salvationarmy.org)  
**Website:** [www.salvationarmyusa.org](http://www.salvationarmyusa.org)  
**Hours of Operation:** Monday – Thursday from 8:30am-11:30am & 1pm-3:30pm & Fridays from 8:30am-12pm  
**Service(s) Offered:** Enhances the dignity and quality of life of individuals and families by strengthening communities, eliminating barriers to opportunity, and helping people in need reach their full potential through learning and the power of work. Provides rent/utilities assistance.

## ***Former Offender/Justice Involved Services***

**Agency Name:** Craven-Pamlico Re-Entry Council  
**Address:** 503 Guion Street, New Bern, NC 28562  
**Phone:** 252.497.2009 Ext. 201  
**Email:** [angela.wilson@cpreentrync.org](mailto:angela.wilson@cpreentrync.org)  
**Website:** [www.cpreentrync.org](http://www.cpreentrync.org)  
**Hours of Operation:** Please call for an appointment.  
**Service(s) Offered:** Assist former offenders with removing employment, training, and housing barriers to they can successfully reenter society.

## ***Health Care***

**Agency Name:** Craven County Community Health Center  
**Address:** 508 US Hwy 70, Havelock, NC 28532  
**Phone:** 252.444.1533  
**Email:** [health@cravencountync.gov](mailto:health@cravencountync.gov)  
**Website:** [www.cravencountync.gov](http://www.cravencountync.gov)  
**Hours of Operation:** Monday – Friday from 8am-5pm (Except county holidays)  
**Service(s) Offered:** The Community Health Centers offer the following services: Annual Wellness exams for children and adults, Chronic Disease Management, Immunizations, Lab Services, and sick visits for adults and children.

**Agency Name:** Craven County Health Department  
**Address:** 2818 Neuse Boulevard, New Bern, NC 28561  
**Phone:** 252.636.4920  
**Fax:** 252.636.4970  
**Email:** [health@cravencountync.gov](mailto:health@cravencountync.gov)  
**Website:** [www.cravencountync.gov](http://www.cravencountync.gov)  
**Hours of Operation:** Monday – Friday from 8am-5pm (Except county holidays)  
**Service(s) Offered:** Promotes sound health policies, prevent and control the spread of disease, and safeguard the integrity of the environment for all citizens of Craven County.

**Agency Name:** Merci Clinic  
**Address:** 1315 Tatum Drive, New Bern, NC 28560  
**Phone:** 252.633.1599  
**Fax:** 252.634.9889  
**Email:** [director@merciclinic.org](mailto:director@merciclinic.org)  
**Website:** [www.merciclinic.org](http://www.merciclinic.org)  
**Primary Care Hours:** Tuesdays & Thursdays from 8am-5:30pm & Thurs from 10am-8:30pm  
**Pharmacy Hours:** Tuesdays & Thursday from 10:30am-12pm & 2:30pm-5:50pm  
**Service(s) Offered:** Provide free confidential, limited dental and pharmaceutical services to low income, uninsured residents of Craven, Jones, and Pamlico Counties.

## ***Legal Services***

**Agency Name:** **Legal Aid of North Carolina**  
**Address:** 301 Evans Street, Suite 102, Greenville, NC 27858  
**Phone:** 252.758.0113  
**Fax:** 252.758.2843  
**Toll Free:** **866.219.5262**  
**Website:** [www.legalaidnc.org](http://www.legalaidnc.org)  
**Service(s) Offered:** Provides free legal help to low-income individuals in Beaufort, Carteret, Craven, Hyde, Jones, Martin, Pamlico, Pitt, Tyrell, and Washington Counties.

## ***Library Services***

**Agency Name:** **Havelock – Craven County Public Library**  
**Address:** 301 Cunningham Boulevard, Havelock, NC 28532  
**Phone:** 252.447.7509  
**Fax:** 252.447.7422  
**Website:** <http://havelocklibrary.org/>  
**Hours of Operation:** Monday – Wednesday from 10am-8pm & Thursday - Friday from 10am – 6pm & Saturdays from 10am-4pm  
**Service(s) Offered:** Creates young learners and foster lifelong learning. Provides information, recreational, and educational materials, ample facilities, knowledgeable staff, and access to the online world.

**Agency Name:** **New Bern – Craven County Public Library**  
**Address:** 400 Johnson Street, New Bern, NC 28560  
**Phone:** 252.638.7800  
**Fax:** 252.638.7817  
**Website:** <http://newbern.cpclib.org/>  
**Hours of Operation:** Monday – Thursday from 9am-9pm & Friday- Saturday from 9am – 6pm & Saturday from 9am-6pm & Sunday from 2pm-6pm  
**Service(s) Offered:** Creates young learners and foster lifelong learning. Provides information, recreational, and educational materials, ample facilities, knowledgeable staff, and access to the online world.

**Agency Name:** **Vanceboro – Craven County Public Library**  
**Address:** 7931 Main Street, Vanceboro, NC 28586  
**Phone:** 252.244.0571  
**Fax:** 252.244.1335  
**Website:** <http://newbern.cpclib.org/>  
**Hours of Operation:** Monday & Wednesday from 10am-6pm & Tuesday & Thursday from 2pm – 8pm  
**Service(s) Offered:** Creates young learners and foster lifelong learning. Provides info, recreational, and educational materials, ample facilities, knowledgeable staff, and access to the online world.

## ***Local/County Government***

**Agency Name:** **City of Havelock**  
Address: 1 Governmental Avenue, Havelock, NC 28532  
Phone: 252.444.6400  
Fax: 252.447.0126  
Email: [cmorgan@havelocknc.us](mailto:cmorgan@havelocknc.us)  
Website: [www.havelocknc.us](http://www.havelocknc.us)  
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)

**Agency Name:** **City of New Bern**  
Address: 300 Pollock Street, New Bern, NC 28560  
Phone: 252.636.4000  
Fax: 252.639.2841  
Email: [blanco@newbernnc.gov](mailto:blanco@newbernnc.gov)  
Website: [www.newbernnc.gov](http://www.newbernnc.gov)  
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)

**Agency Name:** **Craven County Government**  
Address: 406 Craven Street, New Bern, NC 28560  
Phone: 252.363.6600  
Fax: 252.637.0526  
Website: [www.cravencountync.gov](http://www.cravencountync.gov)  
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)  
Services(s) Offered: It serves also as staff support for all departments in the areas of special projects, budgeting, and bidding. Custody of the County seal and official records of the governing body is the responsibility of the Administration Department.

**Agency Name:** **Craven County Register of Deeds**  
Address: 226 Pollock Street, New Bern, NC 28560  
Phone: 252.636.6617  
Fax: 252.636.1937  
Email: [regdeeds.cravencountync.gov](mailto:regdeeds.cravencountync.gov)  
Website: [www.cravencountync.gov](http://www.cravencountync.gov)  
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)  
Service(s) Offered: Serves as a depository of record of real estate deeds or other land titles that for the citizens of Craven County.

**Agency Name:** **Town of Bridgeton**  
Address: 202 B. Street, Bridgeton, NC 28519  
Phone: 252.637.3697  
Fax: 252.637.9844  
Website: <https://www.bridgetonnc.net/>

**Agency Name:** **Town of Cove City**  
Address: P. O. Box 12, Cove City, NC 28523  
Phone: 252.638.3070  
Email: [sonja@covecitync.com](mailto:sonja@covecitync.com)  
Website: <https://www.cravencountync.gov/1837/Cove-City>

**Agency Name:** **Town of Dover**  
Address: P. O. Box 128, Dover, NC 28526  
Phone: 252.523-9610  
Email: [townclerk@townofdovernc.com](mailto:townclerk@townofdovernc.com)  
Website: <https://www.cravencountync.gov/1836/Dover>

**Agency Name:** **Town of River Bend**  
Address: 45 Shoreline Drive, River Bend, NC 28562  
Phone: 252.638.3870  
Fax: 252.638.2580  
Email: [townclerk@riverbendnc.org](mailto:townclerk@riverbendnc.org)  
Website: <http://www.riverbendnc.org/>

**Agency Name:** **Town of Trent Woods**  
Address: 898 Chelsea Road, Trent Woods, NC 28562  
Phone: 252.637.9810  
Fax: 252.637.0280  
Email: [townoftrentwoods@embarqmail.com](mailto:townoftrentwoods@embarqmail.com)  
Website: <https://www.trentwoodsnc.org/>

**Agency Name:** **Town of Vanceboro**  
Address: 7950 Main Street, Vanceboro, NC 28586  
Phone: 252.244.0919  
Fax: 252.244.1387  
Email: [beverlyd@vanceboronc.com](mailto:beverlyd@vanceboronc.com)  
Website: <http://vanceboronc.com/>

## ***Mental Health***

**Agency Name:** **Crossroads Adult Mental Health CarolinaEast Medical Center**  
Address: 2000 Neuse Boulevard, New Bern, NC 28561  
Phone: 252.638.8204  
Website: <https://www.carolinaeasthealth.com/>  
Service(s) Offered: Provides individualized psychiatric care in a warm, supportive atmosphere.

**Agency Name:** **Hope4NC**  
**24-Hour Crisis Line:** **855.587.3463**  
Text “**Hope**” to: 855.587.3463  
Service(s) Offered: The Hope4NC Helpline (1-855-587-3463) is here to connect North Carolinians with emotional support and mental health resources to help build coping skills and resilience during times of crisis. The helpline is available free of charge to everyone in North Carolina’s 100 counties.

**Agency Name:** **RHA Health Services**  
Address: 104 Pirates Road, New Bern, NC 28562  
Phone: 800.848.0180  
Fax: 919.803.2963  
**24-Hour Crisis Line:** **844.709.4097**

Website: <https://rhahealthservices.org/>  
Service(s) Offered: Provides a team of Behavioral Health Professionals and Crisis Intervention Specialists for on-site treatment, stabilization and support for the following counties: Brunswick, Carteret, Craven, Jones, New Hanover, Onslow, and Pamlico.

**Agency Name:** **Trillium Health Resources**  
Address: 201 West First Street, Greenville, NC 27858  
Business Line: 866.998.2597  
**24-Hour Access:** **877.685.2415**  
Website: [www.trilliumhealthresources.org](http://www.trilliumhealthresources.org)  
Hours of Operation: Monday – Friday from 8:30am-5pm (Except federal holiday)  
Service(s) Offered: Trillium Health Resources is a local governmental agency (LME/MCO) that manages mental health, substance use, and intellectual/developmental disability services in eastern North Carolina. They cover the following counties: Beaufort, Bertie, Brunswick, Camden, Carteret, Chowan, Columbus, Craven, Currituck, Dare, Gates, Hertford, Hyde, Jones, Martin, Nash, New Hanover, Northampton, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Tyrrell, and Washington.

## ***Referral & Information Services***

**Agency Name:** **NC 2-1-1**  
**24-Hour Hotline** **2.1.1. or 888.892.1162**  
Website: <https://www.nc211.org>  
Hours of Operation: Available 24 hours a day, 7 days a week, 365 days a year.  
Service(s) Offered: NC 2-1-1 is an information and referral service provided by United Way of North Carolina. Accessible via an easy-to-remember, three-digit number, families and individuals can call to obtain free and confidential information on health and human services and resources within their community.

## ***Rent/Utilities/Housing***

**Agency Name:** **Catholic Charities**  
Address: 502 Middle Street, New Bern, NC 28560  
Phone: 252.638.2188  
Fax: 252.638.2417  
Email: [agnes.barber@raldioc.org](mailto:agnes.barber@raldioc.org)  
Website: <http://www.catholiccharitiesraleigh.org/new-bern/>  
Hours of Operation: Monday - Thursday from 8:30am-12pm & 1pm-5pm  
Service(s) Offered: Offers financial assistance, counseling, disaster prep & recovery, senior pharmacy and clinical counseling to the poor, isolated and vulnerable families in Eastern Carolina, regardless of faith. Serves Beaufort, Carteret, Craven, Jones, Onslow, and Pamlico Counties.



**Agency Name:** Coastal Community Action  
Address: 303 McQueen Boulevard, Newport, NC 28570  
Phone: 252.223.1630  
Email: [catissa.head@coastalca.org](mailto:catissa.head@coastalca.org)  
Website: [www.coastalca.org](http://www.coastalca.org)  
Hours of Operation: Monday - Thursday from 8am-5pm & Fridays 8am-4pm  
Service(s) Offered: Help change lives by providing needed resources and support. Provides needed services to thousands of residents in our region annually. This includes Head Start and Early Head Start program. Serve the following counties: Carteret, Craven, Jones, and Pamlico Counties.

**Agency Name:** Department of Social Services  
Address: 2818 Neuse Boulevard, New Bern, NC 28561  
Phone: 252.636.4900  
**Emergency Phone:** 252.633.2357  
Email: [cravencountydss@cravencountync.gov](mailto:cravencountydss@cravencountync.gov)  
Website: [www.cravencountync.gov](http://www.cravencountync.gov)  
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)  
Service(s) Offered: Housing Expense Assistance, Medical Transportation, Utility Deposit Assistance, Utility Service Payment Assistance, Incidental Medical Expense Assistance, Welfare to Work Programs, Child Care Subsidies, Medicaid, State/Local Health Insurance Programs, Food Stamps, WIC, Service Cost Payment Assistance, Undesignated Temporary Financial Assistance, Adoption Services, Foster Home Placement, Foster Parent/Family Recruitment, and Adult Protective Intervention/ Investigation, Children’s Protective Services.

**Agency Name:** Habitat for Humanity of Craven County  
Address: 930 Pollock Street, New Bern, NC 28562  
Phone: 252.633.9599  
Fax: 252.633.4632  
Email: [mwilliams@cravencountyhabitat.org](mailto:mwilliams@cravencountyhabitat.org)  
Website: [www.cravencountyhabitat.org](http://www.cravencountyhabitat.org)  
Hours of Operation: Monday – Friday from 8am-5pm  
Service(s) Offered: Dedicated to eliminating substandard housing locally and worldwide through constructing, rehabilitating and preserving homes; by advocating for fair and just housing policies; and by providing training and access to resources to help families improve their shelter conditions.

**Agency Name:** Religious Community Services  
Address: 919 George Street, New Bern, NC 28563  
Phone: 252.633.2767  
Fax: 252.633.1887  
Email: [zebhough@rcsnewbern.com](mailto:zebhough@rcsnewbern.com)  
Website: [www.rcsnewbern.com](http://www.rcsnewbern.com)  
Hours of Operation: Monday – Friday from 11am-1pm  
Service(s) Offered: Assist the poor, homeless, and most vulnerable populations with surrounding counties. Programs include the Community Kitchen, Clothing Closet, Temporary Shelter, Financial, Prescription & Transportation Assistance and Food/Clothing assistance, but we have other thriving programs to help nourish the whole person: Mind, body, and spirit.

**Agency Name:** **Twin Rivers Opportunities, Inc.**  
**Address:** 318 Craven Street, New Bern, NC 28560  
**Phone:** 252.637.3599  
**Fax:** 252.637.0507  
**Email:** [tro\\_section8@earthlink.net](mailto:tro_section8@earthlink.net)  
**Website:** [www.twinrivershousing.com](http://www.twinrivershousing.com)  
**Community Kitchen:** Monday – Thursday from 8am-5pm  
**Service(s) Offered:** Provides housing assistance and home ownership opportunities to very low-income families residing in Craven, Jones, and Pamlico Counties. This includes Section 8 Rental Assistance, FSS Programs and housing counseling.

## ***Senior/Home Health Services***

**Agency Name:** **3HC, Inc.**  
**Address:** 150 Techon Way, Pollocksville, NC 28573  
**Phone:** 252.527.3869  
**Fax:** 252.224.0329  
**Toll Free:** 800.753.4443  
**24-Hour Referral:** **800.692.4442**  
**Website:** [www.3hc.org](http://www.3hc.org)  
**Hours of Operation:** Monday – Friday from 8am-5pm (Except federal holidays)  
**Service(s) Offered:** 3HC continues to provide quality care in the comfort of the place you call home through an array of services, such as skilled nursing, physical therapy, occupational therapy, speech therapy, social work and home health nursing aides. 3HC is accredited by CHAP (Community Health Accreditation Partner), a designation shared by only the best providers, in addition to being Medicare and Medicaid certified. We serve Craven, Jones and Pamlico Counties.

**Agency Name:** **City of Havelock Senior Center**  
**Address:** 103 Trader Avenue., Havelock, NC 28323  
**Phone:** 252.444.6445  
**Website:** [www.havelocknc.us](http://www.havelocknc.us)  
**Hours of Operation:** Monday – Friday from 8am-5pm (Except holidays)  
**Service(s) Offered:** Provides a variety of recreational, fitness and social opportunities for all senior citizens who reside in Havelock

**Agency Name:** **Coastal Community Action**  
**Address:** 303 McQueen Boulevard, Newport, NC 28570  
**Phone:** 252.223.1630  
**Fax:** 252.233.1689  
**Email:** [catissa.head@coastalca.org](mailto:catissa.head@coastalca.org)  
**Website:** [www.coastalca.org](http://www.coastalca.org)  
**Hours of Operation:** Monday - Thursday from 8am-5pm & Fridays 8am-4pm  
**Service(s) Offered:** Offers Foster Grandparent Program, Retired & Senior Volunteer, Senior Companion, HUD Section 8 Rental Assistance, Weatherization Assistance, Essential Single-Family Rehab Program, Heating/Air Repair & Replacement Program & Children's Services.

**Agency Name:** **Craven County Hospice**  
Address: 2818 Neuse Boulevard, New Bern, NC 28561  
Phone: 252.636.4930  
Fax: 252.636.5301  
Email: [hospice@cravencountync.gov](mailto:hospice@cravencountync.gov)  
Website: [www.cravencountync.gov](http://www.cravencountync.gov)  
Service(s) Offered: End-of-life care and support services for patients, their families and caregivers.

**Agency Name:** **Craven County Senior Center**  
Address: 811 George Street, New Bern, NC 28560  
Phone: 252.638.1790  
Fax: 252.638.3120  
Website: <http://ccseniorservices.weebly.com/>  
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)  
Service(s) Offered: Provides home delivered meals each weekday to approximately 160 older adults. Also, provides a variety of recreational, fitness and social opportunities for all senior citizens who reside in Craven County.

**Agency Name:** **Department of Social Services**  
Address: 2818 Neuse Boulevard, New Bern, NC 28561  
Phone: 252.636.4900  
**Emergency Phone:** **252.633.2357**  
Fax: 252.636.4946  
Email: [cravencountydss@cravencountync.gov](mailto:cravencountydss@cravencountync.gov)  
Website: [www.cravencountync.gov](http://www.cravencountync.gov)  
Hours of Operation: Monday – Friday from 8am-5pm (Except county holidays)  
Service(s) Offered: Housing Expense Assistance, Medical Transportation, Utility Deposit Assistance, Utility Service Payment Assistance, Incidental Medical Expense Assistance, Welfare to Work Programs, Child Care Subsidies, Medicaid, State/Local Health Insurance Programs, Food Stamps, WIC, Service Cost Payment Assistance, Undesignated Temporary Financial Assistance, Adoption Services, Foster Home Placement, Foster Parent/Family Recruitment, Adult Protective Intervention/Investigation, and Children’s Protective Services.

**Agency Name:** **Eastern Carolina Council**  
Address: 233 Middle Street, Suite 300, New Bern, NC 28563  
Phone: 252.638.3185 ext. 3001  
Fax: 252.638.3187  
Email: [eccadmin@eccog.org](mailto:eccadmin@eccog.org)  
Website: <http://www.eccog.org/>  
Hours of Operation: Monday – Friday from 8am-5pm (Except holidays)  
Service(s) Offered: To advocate, plan, develop and support comprehensive system of quality services designed to attain and preserve quality of life, health, and independence of older adults, individuals with disabilities, and caregiver.

## *Services for the Blind*

**Agency Name:** NC Division of Services for the Blind  
**Address:** 3240 Burnt Mill Drive, Suite 5, Wilmington, NC 28403  
**Phone:** 910.251.5743  
**Toll-Free:** 800.422.1884  
**Fax:** 910.251.2660  
**Email:** [kim.joyner@dhhs.nc.gov](mailto:kim.joyner@dhhs.nc.gov)  
**Website:** <https://www.ncdhhs.gov>  
**Hours of Operation:** Monday – Friday from 8am-5pm (Except federal holidays)  
**Service(s) Offered:** Provides services to people who are visually impaired, blind, and deaf-blind to help them reach their goals of independence and employment. Counties served: Bladen, Brunswick, Carteret, Columbus, Craven, Duplin, Jones, New Hanover, Onslow, Pamlico, Pender, and Wayne.

## *Services for Deaf & Hard of Hearing*

**Agency Name:** NC Division for the Deaf & Hard of Hearing  
**Address:** 2705 Wooten Boulevard, Wilson, NC 27893  
**Phone:** 252.243.3104  
**Toll Free:** 800.999.6828  
**Video Phone:** 252.674.1141  
**TTY:** 252.243.1951  
**Toll Free TTY:** 800.205.9925  
**Fax:** 252.243.7634  
**Email:** [usherla.deberry@dhhs.nc.gov](mailto:usherla.deberry@dhhs.nc.gov)  
**Website:** <https://www.ncdhhs.gov>  
**Hours of Operation:** Monday – Friday from 8am-5pm (Except federal holidays)  
**Service(s) Offered:** Work to ensure all Deaf, Hard of Hearing, or Deaf-Blind North Carolinians have the ability to communicate their needs and to receive information easily and effectively in all aspects of their lives. Counties served: Beaufort, Bertie, Camden, Chowan, Craven, Currituck, Dare, Edgecombe, Gates, Greene, Halifax, Hertford, Hyde, Lenoir, Martin, Northampton, Pamlico, Pasquotank, Perquimans, Pitt, Tyrrell, Washington, Wayne and Wilson.

## *Substance Abuse Services*

**Agency Name:** Alcoholics Anonymous Eastern North Carolina  
**24-Hour Hotline:** 252.633.3716  
**Website:** <http://www.aeasternnc.org/>  
**Service(s) Offered:** Narcotics Anonymous is a global, community-based organization with a multilingual and multicultural membership. Membership is free. Down East Area covers the following counties: Beaufort, Carteret, Craven, Jones, Pamlico, Pitt, and Wayne.

**Agency Name:** NC Region of Narcotics Anonymous - Down East Area  
**Address:** DEANA, P. O. Box 590, Bridgeton, NC 28519  
**24-Hour Hotline:** 866.321.1631  
**Website:** <http://www.ncregion-na.org/down-east-area>  
**Service(s) Offered:** Narcotics Anonymous is a global, community-based organization with a multilingual and multicultural membership. Membership is free. Down East Area covers the following counties: Beaufort, Carteret, Craven, Jones, Pamlico, Pitt and Wayne.

**Agency Name:** Port Health Services  
**Address:** 1309 Tatum Drive, New Bern, NC 28560  
**Phone:** 252.672.8742  
**Fax:** 252.638.3742  
**Crisis Line:** 866.488.7678  
**Website:** <http://www.porthhealth.org/>  
**Service(s) Offered:** Improves the lives, health, and well-being of individuals and families dealing with substance use and mental health disorders by providing a comprehensive range of services.

## *Transportation*

**Agency Name:** Craven Area Rural Transit System (CARTS)  
**Address:** 2822 Neuse Boulevard, New Bern, NC 28562  
**Phone:** 252.636.4917  
**Fax:** 252.636.4919  
**Website:** [www.cravencountync.gov](http://www.cravencountync.gov)  
**Hours of Operation:** Monday – Friday from 7am-5:15pm (Except county holidays)  
**Service(s) Offered:** Operates a fleet of 29 vehicles to accommodate the elderly and/or handicapped and a variety of other vehicles. It provides scheduled routes to Human Service Agencies served by the system (i.e. DSS, Monarch, Port Human Services, Senior Citizen’s Center, etc.). Fares ranges from \$1 to \$6.75 according to zoned distances.

## *Veteran Services*

**Agency Name:** Craven County Veteran Services Office  
**Address:** 2402 Dr. M.L.K. Jr. Boulevard, New Bern, NC 28562  
**Phone:** 252.636.6611  
**Fax:** 252.636.2650  
**Email:** [jfutrell@cravencountync.gov](mailto:jfutrell@cravencountync.gov)  
**Website:** [www.cravencountync.gov](http://www.cravencountync.gov)  
**Hours of Operation:** Monday - Friday from 8am-5pm (Except county holidays)  
**Service(s) Offered:** Assist all Craven County military veterans and their eligible family members with applying for benefits through the Department of Veteran Affairs and other agencies. Please call and schedule an appointment.

**Agency Name:** Department of Veterans Affairs – Durham VA Medical Center  
**Address:** 508 Fulton Street, Durham, NC 27705  
**Phone:** 919.286.0411  
**Toll Free:** 888.878.6890  
**Website:** <https://www.durham.va.gov/>  
**Service(s) Offered:** VA’s medical center provides the following services: primary care and specialty care services, behavioral health services, personal care, laboratory and prescriptions.

**Agency Name:** Department of Veterans Affairs – Greenville Health Care Center  
**Address:** 401 Moye Boulevard, Greenville, NC 27834  
**Phone:** 252.830.2149  
**Website:** <https://www.durham.va.gov/locations/Greenville.asp>  
**Hours of Operation:** Monday - Friday from 8am-4:30pm (Except federal holidays)  
**Service(s) Offered:** VA’s medical center provides the following services: primary care and specialty care services, behavioral health services, personal care, laboratory and prescriptions.

**Agency Name:** NCServes - Coastal  
**Address:** 237 New River Drive Suite 1, Jacksonville, NC 28540  
**24 Hour Hotline:** 800.273.8255  
**Website:** <http://coastal.americaserves.org/>  
**Hours of Operation:** Tuesday, Wednesday & Thursday from 11am-3pm  
**Service(s) Offered:** Offer service members veterans, and their families access to a class-leading continuum of providers that runs the gamut from superior housing and emergency service providers to employment, recreation and fitness, financial capabilities and more.

**Agency Name:** North Carolina Veteran’s Business Association  
**Address:** 8311 Brier Creek Parkway, Suite 105-404, Raleigh, NC 27617  
**24 Hour Hotline:** 800.273.8255  
**Email:** [info@ncvetbiz.org](mailto:info@ncvetbiz.org)  
**Website:** <https://www.ncvetbiz.org/>  
**Hours of Operation:** Monday – Friday from 9am-5pm.  
**Service(s) Offered:** NC VetBiz was formed to assist veterans, veteran professionals, and veteran business owners. As a member–operated association of veteran professionals and business owners, our intent is to develop and strengthen a veterans’ business network in North Carolina.

**Agency Name:** Onward to Opportunity  
**Phone:** 910.467.2615  
**Email:** [bganley@syr.edu](mailto:bganley@syr.edu) & [mmurra03@syr.edu](mailto:mmurra03@syr.edu)  
**Website:** <https://ivmf.syracuse.edu/programs/career-training/>  
**Service(s) Offered:** O2O is a free career training program that provides professional certification and employee support services to transitioning service members, veterans and military spouses. O2O combines industry-validated curricula, strong partnerships with leading veteran service organizations and private sector companies, and comprehensive career coaching services to prepare and match you with your next career.

**Agency Name:** **The Veteran’s Farm of North Carolina**  
**Phone:** 252.725.4875  
**Email:** [VetFarmofNC@gmail.com](mailto:VetFarmofNC@gmail.com)  
**Website:** <http://www.vfnc.org/>  
**Service(s) Offered:** VFNC works with beginning farmer veterans to help them become successful farmers through one-on-one counseling. Since its inception, VFNC has been fulfilling the huge need for guidance that veterans need while beginning their farming lifestyles and careers. If you're looking into becoming a farmer, give us a call and let us help guide you into your interests with many people of different backgrounds hoping to help you make wise decisions in both business and production.

**Agency Name:** **Veteran Crisis Line**  
**24 Hour Hotline:** **800.273.8255 and Press 1**  
**Chat:** <https://www.veteranscrisisline.net/get-help/chat>  
**Text:** 838255  
**Website:** <https://www.veteranscrisisline.net/>  
**Service(s) Offered:** If you're a Veteran in crisis or concerned about one, there are caring, qualified VA responders standing by to help 24 hours a day, 7 days a week. The Veterans Crisis Line is a free, anonymous, confidential resource that's available to anyone, even if you're not registered with VA or enrolled in VA health care.

**Agency Name:** **Veteran’s National Call Center for Homeless Veterans**  
**24 Hour Hotline:** **877.424.3838**  
**Website:** <https://www.va.gov/homeless/nationalcallcenter.asp>  
**Service(s) Offered:** Free Help for Homeless Veterans. Veterans who are homeless or at risk of homelessness—and their family members, friends and supporters—can make the call to or chat online with the National Call Center for Homeless Veterans, where trained counselors are ready to talk confidentially 24 hours a day, 7 days a week.

**Agency Name:** **VetCenter**  
**Address:** 110-A Branchwood Drive, Jacksonville, NC 28546  
**Phone:** 910.577.1100  
**Fax:** 910.482.5085  
**Website:** <https://www.fayettevillenc.va.gov/locations/JacksonvilleVetCenter.asp>  
**Service(s) Offered:** The Vet Center provides a wide range of services to Combat Veterans and Active Duty members and their families in an effort to make a satisfying transition to civilian life.

**Agency Name:** **Women Veterans Health Care**  
**24 Hour Hotline:** **855.829.6636**  
**Website:** [www.womenshealth.va.gov](http://www.womenshealth.va.gov)  
**Service(s) Offered:** Women Veterans are eligible for the same VA benefits as male Veterans. Comprehensive health services are available to women Veterans including primary care, mental health care and reproductive health care services. VA provides management of acute and chronic illnesses, preventative care, contraceptive services, menopause management, screenings, including pap smear, and gynecology.