

# COMMUNITY RESOURCE ASSISTANCE GUIDE

*Cleveland, NC*

North Carolina Division of Workforce Solutions



1/10/2020

# COMMUNITY RESOURCE ASSISTANCE GUIDE

*Cleveland, NC*

## Childcare/Youth Services

*Agency Name:* Child Care Connections

*Address:* 327 South Market St, Shelby, NC 28150 *Phone:* 704-487-7397

*Website:* [www.ccchildcareconnections.org](http://www.ccchildcareconnections.org)

*Service(s) Offered:* Provides referrals for child care and educational training for child care providers.

*Agency Name:* Boys and Girls Club of Cleveland County *Address:* 412 West Sumter St, Shelby, NC 28150 *Phone:* 704-471-2582

*Website:* [www.bgcclevelandcounty.org](http://www.bgcclevelandcounty.org)

*Service(s) Offered:* Provides recreational, educational, and cultural programs in after-school setting.

## Clothing

*Agency Name:* Salvation Army

*Address:* 305 N Lafayette St, Shelby, NC 28150

*Phone:* 704-482-0375

*Website:* [www.salvationarmycarolinas.org/shelby](http://www.salvationarmycarolinas.org/shelby)

*Service(s) Offered:* Provides emergency assistance by providing food, clothing, shelter, utilities, and assistance with purchasing medications.

*Agency Name:* Goodwill Shelby

*Address:* 445 Earl Rd, Shelby, NC 28150

*Phone:* 704-484-8553

Website: [goodwillsp.org/shop/retail-stores/Shelby](http://goodwillsp.org/shop/retail-stores/Shelby)

Service(s) Offered: Clothing sold at reduced or bargain prices.

## Education/Training

*Agency Name:* Cleveland Community College

*Address:* 137 South Post Rd, Shelby, NC 28150

*Phone:* 704-669-6000

*Website:* [clevelandcc.edu](http://clevelandcc.edu)

*Service(s) Offered:* Adult High School Diploma, GED, Associate Degree Programs, Certificate Programs, College Transfer Classes.

*Agency Name:* Gardner-Webb University

*Address:* 110 S Main St, Boiling Springs, NC 28017

*Phone:* 704-406-4000

*Website:* [www.gardner-webb.edu](http://www.gardner-webb.edu)

*Service(s) Offered:* Four-year private university offers various undergraduate degrees in various areas of study and graduate degrees in nursing, education, business, religion.

*Agency Name:* Cleveland Vocational Industries

*Address:* 650 N Post Rd, Shelby, NC 28150

*Phone:* 704-471-0606 *Website:* [www.cvii.org](http://www.cvii.org)

*Service(s) Offered:* Works cooperatively with other Cleveland County organizations to provide training and employment opportunities for adults with disabilities or barriers to employment.

## Employment

*Agency Name:* Cleveland County NC Works Career Center

*Address:* 404 East Marion St, Shelby, NC 28150

*Phone:* 704-480-5414 *Website:* [www.ncworks.gov](http://www.ncworks.gov)

*Services Offered:* Job Placement, Labor Market Information, Veterans Services, Job Seeking Skills, Referrals to Training, & Resume Preparation.

## Financial

*Agency Name:* Cleveland County Community Development Corp

*Address:* 823 West Warren St, Shelby, NC 28150

*Phone:* 704-480-7701 *Website:* [www.clevelandcountycdc.org](http://www.clevelandcountycdc.org)

*Service(s) Offered:* An affordable housing subdivision developed to allow those in the very low to moderate income range to become homeowners. Provides pre- and post-home ownership counseling and support, indoor and outdoor maintenance information, lawn care seminars, and other incentives for responsible home ownership. Also offers budget and credit counseling. Operates the North Carolina Foreclosure Prevention Program.

*Agency Name:* Small Business Center

*Address:* 137 South Post Rd, Shelby, NC 28150 (On CCC campus)

*Phone:* 704-669-4146

*Website:* [cleveland.edu](http://cleveland.edu)

*Service(s) Offered:* The Small Business Center at CCC provides workshops, seminars, counseling, information, and referral services for small business owners and operators and for individuals interested in starting small businesses in Cleveland County.

## Food

*Agency Name:* Cleveland County Department of Social Service

*Address:* 130 South Post Rd, Shelby, NC 28150

*Phone:* 704-487-0661

*Website:* [www.clevelandcounty.com/ccdss/](http://www.clevelandcounty.com/ccdss/)

*Service(s) Offered:* AFDC (Aid for Families w/Dependent Children), Medicaid Program, SNAP (Supplemental Nutrition Assistance Program), Commodity and Food Distribution, Work First Program.

## Home Health

*Agency Name:* Healthy at Home

*Address:* 105 T R Harris Dr, Shelby, NC 28150

*Phone:* 704-487-5225

*Website:* [www.carolinashealthcare.org/](http://www.carolinashealthcare.org/)

*Service(s) Offered:* Home-based health care including skilled nursing care, physical therapy, and occupational therapy. Respiratory medical equipment coordination, infusion and specialty pharmacy delivery, sleep medicine equipment delivery.

*Agency Name:* Care Solutions

*Address:* 208 East Grover St, Shelby, NC 28150

*Phone:* 980-487-4777 *Website:* website

*Service(s) Offered:* Information on and referral to health care services and care advisory meetings with a case manager. Private care management for individuals providing care for or seeking care for older and disabled adults.

## Legal Aid

*Agency Name:* Legal Aid of North Carolina

*Address:* 1508 South York Rd, Gastonia, NC 28052

*Phone:* 704-865-2357

*Website:* [www.legalaidnc.org](http://www.legalaidnc.org)

## Local/County Government

*Agency Name:* Cleveland County Government

*Address:* 311 East Marion St, Shelby, NC 28150

*Phone:* 704-484-4900

*Website:* [www.clevelandcounty.com](http://www.clevelandcounty.com)

*Service(s) Offered:* Local government, business expansion/relocation, safety and emergency services, property related information, health and well-being, environmental services, permits, licenses, and inspections. Agency

*Name:* City of Shelby *Address:* 300 S Washington St, Shelby, NC 28150

*Phone:* 704-484-6866 *Website:* [www.cityofshelby.com](http://www.cityofshelby.com) *Service(s) Offered:*

Provides municipal services, assistance, and information to residents of Shelby and Cleveland County and visitors to the area.

## Medical Care

*Agency Name:* Cleveland County Health Department

*Address:* 200 South Post Rd, Shelby, NC 28152

*Phone:* 980-484-5100

*Website:* <http://clevelandcounty.com/cchd/>

*Service(s) Offered:* Family planning, Dental Clinic, Nutrition Services, Maternity Clinic, Child Health Services, Health Education Services, Landfill Program, Animal Control Program, General Clinic, Pharmacy Services, Medical Testing, STD Clinic, HIV and Aids Case Management.

*Agency Name:* Cleveland Regional Medical Center

*Address:* 201 East Grover St, Shelby, NC 28150

*Phone:* 980-487-3000

*Website:* [www.carolinashealthcare.org](http://www.carolinashealthcare.org)

*Service(s) Offered:* Fully accredited 241 bed acute care hospital serving greater Cleveland County, NC and the surrounding area. Level III Trauma Center offering advanced emergency care.

## Mental Health

*Agency Name:* Mental Health Association of Cleveland County

*Address:* 201 West Marion St, Ste 306, Shelby, NC 28150

*Phone:* 704-481-8637

*Website:* [www.mhasouthmountains.org/](http://www.mhasouthmountains.org/)

*Service(s) Offered:* Provides mental health education to general public, support and information to persons affected by mental illnesses, financial assistance for treatment, and advocacy for services for the mentally ill.

*Agency Name:* Ollie Harris Behavioral Health Center

Address: 200-2 South Post Rd, Shelby, NC 28152

Phone: 704-600-6900

Website: <https://ollieharriscenter.org>

Service(s) Offered: The Ollie Harris Center, a collaboration between Monarch, Phoenix Counseling Center, Support Incorporated, and Alexander Youth Network, provides mental health and substance abuse services Mon-Fri 8:00am-5:00pm. No appointment necessary.

*Agency Name:* Phoenix Counseling Center

Address: 609 N Washington St, Shelby, NC 28150

Phone: 704-751-3693 Website: [www.phoenixcc.us](http://www.phoenixcc.us)

Service(s) Offered: 501-C-3 non-profit agency committed to providing easy access to a comprehensive range of behavioral health services for children, adolescents, and adults. Provides a continuum of care that includes screening, evaluation, crisis stabilization, and treatment for patients with mental illness, dual diagnosis, and/or addictions.

## Miscellaneous

*Agency Name:* Life Enrichment Center of Cleveland County

Address: 110 Life Enrichment Blvd,

Shelby, NC 28150 Phone: 704-484-0405

Website: [www.lifeenrichmentcenter.org](http://www.lifeenrichmentcenter.org)

Service(s) Offered: Adult day care services for elderly and disabled persons.

*Agency Name:* Cleveland County Rescue Mission

Address: Men's Shelter - 1100 Buffalo St, Shelby, NC 28150

Phone: 704-481-1889

Address: Women's/Children's Shelter – 301 N Washington St, Shelby, NC

Website: <http://myccrm.org>

Service(s) Offered: Cleveland County Rescue Mission offers programs to help residents build self-confidence, further their education, gain employment, and transition to more stable or permanent housing.

*Agency Name:* Cleveland County Abuse Prevention Council

Address: 407 West Warren St, Shelby, NC 28150

Phone: 704-487-9325

Website: <https://apcouncil.wordpress.com/>

Service(s) Offered: Assists victims of domestic violence, sexual assault, and homeless displacement through the provision of safe shelter, advocacy, support services, and preventive education.

*Agency Name:* American Red Cross

Address: 1333 Fallston Rd, Shelby, NC 28150

Phone: 704-487-8594 Website: [www.redcross.org](http://www.redcross.org)

Service(s) Offered: Provides food, shelter, household assistance, and medical assistance to victims of floods, fires, tornadoes, and other natural or other disasters. Helps prepare the population for emergencies by teaching disaster preparedness classes.

*Agency Name:* Hope Youth Network

Phone: 704 448-3146

Services (s) Offered: Intensive Case Management Service to Adults, Children and Families in need of Problem Solving, Effective Communication and Coping Skills, and Self Resilience.

## **Rent/Utility/Housing**

*Agency Name:* Greater Cleveland County Baptist Association

Address: 175 Wyke Rd, Shelby, NC 28150

Phone: 704-482-2475 Website: <http://gccba.org>

Service(s) Offered: Provides emergency assistance for food, clothing, shelter, utilities, and medical needs. Also provides spiritual counseling.

*Agency Name:* Kings Mountain Crisis Ministry

Address: 208 N Cleveland Ave, Kings Mountain, NC 28086

Phone: 704-739-7256

Website: [www.kmcrisisministry.org](http://www.kmcrisisministry.org)

Service(s) Offered: Provides temporary assistance to individuals and families in crisis situations. Facilitates the distribution of food and clothing. Provides financial assistance for rent, utilities, medicine, fuel, and gasoline. Agency

Name: U-CAN (Upper Cleveland Area Needs) Address: 230 Main St, Lawndale, NC 28090 Phone: 704-538-8417 Website: N/A Service(s) Offered:



Hours: Monday thru Friday 9 a.m. until 12 noon Agency Assists with clothing, food, utilities, household goods for residents of upper Cleveland County.  
Agency Name: City of Shelby Department of Housing Address: 801 Logan St, Shelby, NC 28150 Phone: 704-484-6830 Website: [www.cityofshelby.com](http://www.cityofshelby.com)  
Service(s) Offered: Aids individuals in need of housing by making available apartments where rent is based on income level.

### **Support Groups**

*Agency Name:* Serenity Club (Alcoholics Anonymous)  
Address: 109 Bethlehem Rd, Kings Mountain, NC 28086  
Phone: 704-739-1180  
Website: website Service(s) Offered: Provides support and counseling for individuals dealing with alcoholism.

### **Transportation Agency**

*Agency Name:* Transportation Authority of Cleveland County (TACC)  
Address: 952 Airport Rd, Shelby, NC 28150  
Phone: 704 482-6465  
Website: [www.tacc.cc](http://www.tacc.cc)  
Service(s) Offered: Operates a van route in Shelby to provide transportation for general public to locations within the city limits. Also provides transportation for elderly and disabled clients to medical and other appointments.

### **Veterans Agency**

*Agency Name:* Cleveland County Veterans Services Office  
Address: 311 East Marion St, Shelby, NC 28150  
Phone: 704-484-4803  
Website: [www.clevelandcounty.com](http://www.clevelandcounty.com)  
Service(s) Offered: Assists military veterans with obtaining VA Healthcare, housing, education, employment, and other benefits. Refers veterans to community service providers.