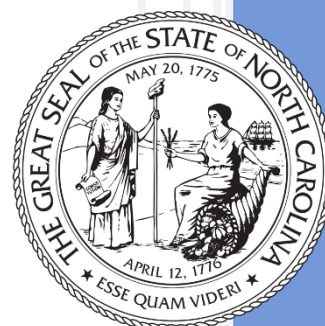


COMMUNITY RESOURCE ASSISTANCE GUIDE

Cherokee County, NC

North Carolina Division of Workforce Solutions



4/12/2017

COMMUNITY RESOURCE ASSISTANCE GUIDE

Cherokee County, NC

Childcare/Youth Services

Agency Name: Southwestern Child Development Commission
Address: 142 E. Sylva Shopping Center, Sylva, NC 28779
Phone: 828.586.5561 or 1.800.662.4158
Website: www.swcdcinc.org
Service(s) Offered: Self-pay day care. For subsidized daycare, contact Cherokee County DSS

Agency Name: Cherokee County Department of Social Services
Address: 4800 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.7455
Website: www.dhhs.state.nc.us/dss
Service(s) Offered: Provides child care assistance, protective services

Agency Name: Region A Partnership for Children
Address: 116 Jackson Street, Sylva, NC 28779
Phone: 828.586.0661
Website: www.regionakids.org
Service(s) Offered: Administers NC Smart Start and NC Pre-K initiatives in the seven western counties and on the Qualla Boundary

Clothing

Agency Name: Hidden Treasures Thrift Store
Address: 49 Peachtree Street, Murphy, NC 28906
Phone: 828.837.3460
Website:
Service(s) Offered: Provides clothing and other items at thrift or reduced prices

Agency Name: Logan's Run Rescue Thrift Store
Address: 3000 US Hwy 64 West, Murphy, NC 28906
Phone: 828.837.1360
Website: <http://logansrunrescue.com/>
Service(s) Offered: A variety of gently used clothing and other merchandise at thrift or reduced prices

Agency Name: REACH Thrift Shop
Address: 1980 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.7570
Website:
Service(s) Offered: Provides clothing at thrift or reduced prices

Agency Name: Valley River Humane Society Thrift Shop
Address: 1161 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.6137
Website: <http://valleyriverhumanesociety.org/>
Service(s) Offered: Provides clothing and other merchandise at thrift or reduced prices

Agency Name: Re-Cellar Thrift Shop
Address: 1335 West Hwy 64 (PO Box 422), Murphy, NC 28906
Phone: 828.837.0022
Website:
Service(s) Offered: Provides clothing, house items etc. at thrift or reduced prices

Education/Training

Agency Name: NC Works Career Center – Tri-County
Address: 800 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.7407
Website: <https://www.ncworks.gov>
Service(s) Offered: Career and Employment Counseling, Employment and training for Adults, Dislocated Workers as well as youth, Job Seeking Skills workshops; resume Assistance, Veterans assistance. Free internet access to search for and apply for job opportunities

Agency Name: NC Division of Vocational Rehabilitation
Address: 510 West Hwy 64, Murphy, NC 28906
Phone: 828.837.6218
Website: <http://www.ncdhhs.gov/divisions/dvrs/>
Service(s) Offered: Provides physical and mental restorative services, training, guidance and counseling, evaluation, job placement and supportive services

Agency Name: **Industrial Opportunities, Inc.**
Address: 2586 Business 19, Andrews, NC 28901
Phone: 828.321.4754
Website: www.industrialopportunities.com
Service(s) Offered: **Training and work opportunities for adults with disabilities.**

Agency Name: **Tri-County Community College**
Address: 21 Campus Circle, Murphy, NC 28906
Phone: 828.837.6810
Website: <http://www.tricountycc.edu/>
Service(s) Offered: Various degree programs, career counseling, assessment, educational/skills training, GED classes, Job Seeking Skills workshops and resume preparation

Agency Name: **Women's Resource Center**
Address: PO Box 977, Murphy, NC 28906
Phone: 828.837.2097
Website:
Service(s) Offered: Job training and job placement services, health education, counseling services, financial management services, education services

Employment

Agency Name: **NC Works Career Center – Tri-County**
Address: 800 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.7407
Website: <https://www.ncworks.gov>
Service(s) Offered: Career and Employment Counseling, Employment and training for Adults, Dislocated Workers as well as youth, Job Seeking Skills workshops; resume Assistance, Veterans assistance. Free internet access to search for and apply for job opportunities

Agency Name: NC Division of Vocational Rehabilitation
Address: 510 West Hwy 64, Murphy, NC 28906
Phone: 828.837.6218
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Service(s) Offered: Provides physical and mental restorative services, training, guidance and counseling, evaluation, job placement and supportive services

Financial

Agency Name: Cherokee County Department of Social Services
Address: 4800 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.7455
Website: www.dhhs.state.nc.us/dss
Service(s) Offered: Food & Nutrition Services (FNS), Healthcare (NC Health Choice for Children & Medicaid), Temporary assistance for Needy Families (TANF), Energy Assistance, Day Care Assistance, Child Support Enforcement

Agency Name: Catholic Charities Diocese of Charlotte
Address: 27 Hatchett Street, Murphy, NC 28906
Phone: 828.835.3535
Website: www.ccdoc.org
Service(s) Offered: Partners with other programs. Serves Cherokee, Clay, Graham, Swain and Qualla Boundary

Agency Name: North Carolina Housing Finance Agency
Address:
Phone: 1.888.623.8631
Website: www.NCForeclosurePrevention.gov
Service(s) Offered: Mortgage payment program for unemployed workers. Provides assistance with making mortgage payments for those that qualify for the program

Agency Name: OnTrack Financial Education and Counseling
Address: 50 S. French Broad Ave., Ste. 227, Asheville, NC 28801
Phone: 1.800.737.5485 or 828.255.5166
Website: www.ontrackwnc.org
Service(s) Offered: Foreclosure prevention counseling, assistance with mortgage payments for those that qualify.

Food

Agency Name: Cherokee County Department of Social Services
Address: 4800 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.7455
Website: www.dhhs.state.nc.us/dss
Service(s) Offered: Food & Nutrition Services

Agency Name: Cherokee County Food Bank, Inc
Address: West End Plaza (Across from McDonald's) Andrews, NC 28901
Phone: 828.321.5496
Website:
Service(s) Offered: Provide food for those in need. Open Tuesday and Saturday 10am-noon.

Agency Name: *Manna Food Bank*
Address: Western North Carolina
Phone: 1-800-820-1109
Website: <https://www.mannafoodbank.org/>
Service(s) Offered: Serves residents of Western North Carolina in filling out Food Assistance Applications and Re-Certifications. Referrals given for emergency food pantries.

Agency Name: Cherokee County Sharing Center, located in the ground floor of 1st United Methodist Church of Murphy
Address: 73 Valley River Avenue, Murphy, NC 28906
Phone: 828.2718
Website:
Service(s) Offered: Provide food for those in need. Open Tuesday and Friday from 1pm-3pm.

Agency Name: Cherokee County Health Department
Address: 228 Hilton Street, Murphy, NC 28906
Phone: 828.837-7486
Website: <http://www.cherokeecounty-nc.gov>
Service(s) Offered: Supplemental food program for Women, Infants, Children (WIC Program)

Home Health

Agency Name: **Good Shepherd Home Health and Hospice (2 locations)**
Address: 125 Medical Park Lane, Suite H, Murphy, NC 28906 and 6950 Hwy 64 West, Brasstown, NC 28902 (Clay Co)
Phone: 828.837.1197
828.837.4260 (Clay Co office)
828.837.4672 After Hours call line
Website: <http://www.murphymedical.org/home-health-hospice/>
Service(s) Offered: Good Shepherd Home Health & Hospice delivers personalized in-home treatment to promote healing and foster independence for those striving to manage disability and disease outside of a facility.

Agency Name: **Golden Years of Murphy**
Address: 297 Peachtree Street, Murphy, NC 28906
Phone: 828.837.6769
Website:
Service(s) Offered: In Home Care

Legal Aid

Agency Name: **Legal Aid of Western North Carolina, Inc.**
Address:
Phone: 1.800.458.6817 or 828.586.8931
Website:
Service(s) Offered: Free legal assistance to low-income people who cannot afford a private attorney, in matters such as: Domestic Violence and other family matters, consumer Issues, including foreclosures, education, housing problems, evictions, harassment by bill collectors, unemployment claims, public benefits, SSI, in person assistance for Affordable Care Act including: health insurance marketplace, special enrollment periods, exemptions, appeals and other issues with health care services.

Local/County Government

Agency Name: Cherokee County
Address: 75 Peachtree Street, Murphy, NC 28906
Phone: 828.828.5527
Website: www.cherokeecounty-nc.gov
Service(s) Offered:

Agency Name: Town of Andrews
Address: 3 Wilson Street, Andrews, NC 28901
Phone: 828.321.5111
Website: www.andrewsnc.com
Service(s) Offered:

Agency Name: Town of Murphy
Address: 5 Wofford Street, Murphy, NC 28906
Phone: 828.837.2510
Website: www.townofmurphync.com
Service(s) Offered:

Medical Care

Agency Name: Cherokee County Health Department
(2 locations)
Central Office
Address: 228 Hilton Street, Murphy, NC 28906
Phone: 828.837.7486
Website: <http://www.cherokeecounty-nc.gov>
Service(s) Offered: Family planning, health education, maternity care coordination, nurse screening, medication management, breast/cervical cancer screening, immunizations, Women, Infants, Children (WIC) nutrition program, laboratory services, communicable disease case management and drug therapy.

Agency Name: Andrews Health Center
Address: 15 High School Drive, Andrews, NC 28901
Phone: 828.835.4536
Website: <http://www.cherokeecounty-nc.gov>
Service(s) Offered: Family planning, health education, maternity care coordination, nurse screening, medication management, breast/cervical cancer screening, immunizations, Women, Infants, Children (WIC) nutrition program, laboratory services, communicable disease case management and drug therapy.

Agency Name: East Carolina University School of Dental
Medicine
Address: 228 Bonnie Lane, Sylva, NC 28779
Phone: 828.586.1200
Website: www.ecu.edu/cs-dhs/dental/pc-sylva.cfm
Service(s) Offered: Comprehensive General Dentistry. Children’s Dentistry.
Oral Surgery. Extractions, Root Canals. Sealants and Tooth
Colored Fillings. Crowns and Bridges. Dentures,
Partial Dentures. Implant Services. Periodontal Services
and Cleanings.
Cosmetic Tooth Whitening. Digital Radiography. 3-D/Cone
Beam Imaging

Agency Name: **Murphy Medical Center**
Address: 3900 East, US Hwy 64, Murphy, NC 28906
Phone: 828.837.8161
Website: www.murphymedical.org
Service(s) Offered: Murphy Medical Center is a 25 bed critical access hospital
with a 24 hour emergency room and attached is a 134 bed
nursing home.

Agency Name: **Murphy Medical Urgent Care**
Address: 183 Ledford Street, Murphy, NC 28906
Phone: 828.837.4712
Website: www.murphymedical.org/urgent-care-center/
Service(s) Offered: Non-emergency medical needs. Monday –Saturday 8am-
8pm; Sunday 10am-6 pm

Mental Health

Agency Name: **Access To Services**
Address:
Phone: 800.849.6127
Website:
Service(s) Offered: Will be asked a series of questions and then referred to a
local private provider

Agency Name: **Appalachian Community Services**
Address: 750 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.0071
Crisis Line: 888.315.2880
Website: <http://www.acswnc.com/>
Service(s) Offered: Appalachian Community Services provides Mental Health, Substance Abuse and Developmental Disability Services to individuals, families, and communities with the seven western counties of North Carolina. Walk in Services 9a-3p Monday – Friday.

Agency Name: **Renewed Hope Ministries**
Address: 150 Penny Lane/PO Box 1340, Murphy, NC 28906
Phone: 828.837.7086
Website: <http://www.renewedhopemurphy.com/>
Service(s) Offered: 12 Month residential program to assist men struggling with drug and alcohol addiction.

Miscellaneous/ Other Services

Agency Name: **REACH of Cherokee County**
Address: P.O. Box 977, Murphy, NC 28906
Phone: 828.837.2097 Or Crisis Line: 828.837.8064
Website: www.reachofcherokeecounty.org
Service(s) Offered: Support Center for Victims and survivors of Domestic Violence and Sexual Assault

Agency Name: **Link-Up Lifeline**
Address:
Service(s) Offered: Discount local telephone service.

If you do not have a telephone: Contact a local telephone provider of your choice and ask them about LinkUp-/Lifeline discounts.

If you already have a telephone service: Contact your local telephone provider and ask them to mail you a Link-Up/Lifeline application form.

Agency Name: Family Resource Center of Cherokee County
Address: 1994 West US Highway 64, Murphy, NC 28906
Phone: 828.837.2097
Website: www.familyresourcesofcherokeecounty.com
Service(s) Offered: Parent education classes for individuals, couples and in group settings, support groups, supervised visitation

Agency Name: Mountain Projects/Health Care Navigator
Address:
Phone: 1.800.627.1548 or 828.452.1447 ext. 115
Website: www.mountainprojects.org
Service(s) Offered: Navigators-Marketplace Insurance Enrollment Assistance. In person assistance with enrollment applications on the Health Insurance Marketplace including changing plans, transitioning to Medicare, Special Enrollment Periods, exemptions, appeals, grievances, and connections to health care services in the region.

Rent/Utility/Housing

Agency Name: Hurlburt Johnson Friendship House
Address: PO Box 422 /73 Blumenthal Street, Murphy, NC 28906
Phone: 828.837.2654
Website:
Service(s) Offered: Client services to homeless families and individuals in Cherokee, Clay, Graham and in other surrounding counties.

Agency Name: Four Square Community Action
Address: 61 Milton Mashburn Drive, PO Box 2290 Andrews, NC 28901
Phone: 828.321.4475
Website:
Service(s) Offered: Housing assistance

Agency Name: **Murphy Housing Authority**
Address: 80 Beal Circle (PO Box 357), Murphy, NC 28906
Phone: 828.837.6662
Website:
Service(s) Offered: Subsidized Housing assistance

Agency Name: **Andrews Housing Authority**
Address: 291 Whitaker Lane, 101-C, Andrews, NC 28901
Phone: 828.321.5257
Website:
Service(s) Offered: Subsidized/HUD Housing

Senior Services

Agency Name: **Westwinds Apartments**
Address: 353 Kent Street, Andrews, NC 28901
Phone: 828.321.3111
Website:
Service(s) Offered: Subsidized/HUD Housing

Agency Name: **Andrews Garden Apartments**
Address: 263 Teas Street, Andrews, NC 28901
Phone: 828.321.4017
Website:
Service(s) Offered: Subsidized housing for elderly and disabled persons

Agency Name: **Gwenmont Arms Apartments**
Address: 294 Gwenmont Circle, Murphy, NC 28906
Phone: 828.837.7347
Website:
Service(s) Offered: Subsidized Housing

Agency Name: **Hopewell Village Apartments**
Address: 100 Natural Springs Drive, Murphy, NC 28906
Phone: 828.837.1282
Website:
Service(s) Offered: Subsidized Housing for elderly and disabled persons

Agency Name: Cherokee County Senior Services
Address: 69 Alpine Street, Murphy, NC 28906
Phone: 828.837.2467
Website:
Service(s) Offered: Congregate meals, home delivered meals, exercise program, trips, activities, senior games, silver arts

Agency Name: Seniors Health Insurance Information Program
Address: 54 Park Street, Andrews, NC 28901
Phone: 828.321.4505
Website:
Service(s) Offered: Help with Medicare, Medicare Part D, Supplements, and Advantage Plans

Agency Name: Southwestern Commission Area Agency on Aging
Address: 125 Bonnie Lane, Sylva, NC 28779
Phone: 828.586.1962
Website: <http://regiona.org/our-work/area-agency-on-aging/>
Service(s) Offered: Direct Services, Contracted Services, Long Term Care, Family Caregiver Support, NC Senior Tar Heel Legislature, Legal Forms

Transportation

Agency Name: Cherokee County Transit
Address: 5465 Hwy 64 West, Murphy, NC 28906
Phone: 828.837.1789
Website: www.cherokeecounty-nc.gov
Service(s) Offered: Affordable regional transportation to the residents of Cherokee County, cost of trip is based on originating location and final destination.

Agency Name: NC Driver's License Office
Address: 1440 Main Street, Andrews, NC 28901
Phone: 828.321.1442
Website:

Service(s) Offered: NC Driver's License, CDL, DMV offers ID cards for those customers who require a photo ID, but do not require a Driver's License. There is no fee for a Voter ID card, or if a customer qualifies for another no-fee ID. The cost for a standard Non-operator ID card is \$13. An ID can be obtained from any Driver License Office, regardless of where you live. "price quote as of October 2016"

Veteran's Services

Agency Name: Cherokee County Veteran's Administration Office
Address: 75 Peachtree Street, Murphy, NC 28906
Phone: 828.835.8663
Website: www.cherokeecounty-nc.gov
Service(s) Offered: Disability Compensation, Pension, Death Benefits, Education, Vocational Rehabilitation, Medical/Dental Care. Loan Guaranty, Survivor Benefits, Life Insurance, Refill Prescriptions, Headstones and Markers, Cemetery