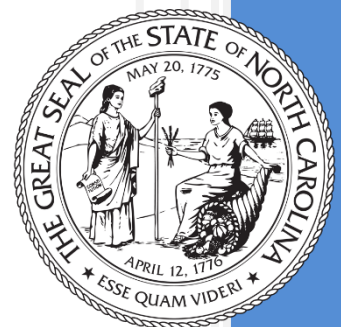


COMMUNITY RESOURCE ASSISTANCE GUIDE

Cherokee County, NC

North Carolina Division of Workforce Solutions



7/24/2018

COMMUNITY RESOURCE ASSISTANCE GUIDE

Cherokee County, NC

Childcare/Youth Services

Agency Name: Southwestern Child Development Commission
Address: 142 E. Sylva Shopping Center, Sylva, NC 28779
Phone: 828.586.5561 or 1.800.662.4158
Website: www.swcdcinc.org
Service(s) Offered: Self-pay day care. For subsidized daycare, contact Cherokee County DSS

Agency Name: Cherokee County Department of Social Services
Address: 4800 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.7455
Website: www.dhhs.state.nc.us/dss
Service(s) Offered: Provides child care assistance, protective services

Agency Name: Region A Partnership for Children
Address: 116 Jackson Street, Sylva, NC 28779
Phone: 828.586.0661
Website: www.regionakids.org
Service(s) Offered: Administers NC Smart Start and NC Pre-K initiatives in the seven western counties and on the Qualla Boundary

Clothing

Agency Name: Hidden Treasures Thrift Store
Address: 49 Peachtree Street, Murphy, NC 28906
Phone: 828.837.3460
Website:
Service(s) Offered: Provides clothing and other items at thrift or reduced prices

Agency Name: Logan's Run Rescue Thrift Store
Address: 3000 US Hwy 64 West, Murphy, NC 28906
Phone: 828.837.1360
Website: <http://logansrunrescue.com/>
Service(s) Offered: A variety of gently used clothing and other merchandise at thrift or reduced prices

Agency Name: REACH Thrift Shop
Address: 1980 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.7570
Website:
Service(s) Offered: Provides clothing at thrift or reduced prices

Agency Name: Valley River Humane Society Thrift Shop
Address: 1161 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.6137
Website: <http://valleyriverhumanesociety.org/>
Service(s) Offered: Provides clothing and other merchandise at thrift or reduced prices

Agency Name: Re-Cellar Thrift Shop
Address: 1335 West Hwy 64 (PO Box 422), Murphy, NC 28906
Phone: 828.837.0022
Website:
Service(s) Offered: Provides clothing, house items etc. at thrift or reduced prices

Education/Training

Agency Name: NC Works Career Center – Tri-County
Address: 800 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.7407
Website: <https://www.ncworks.gov>
Service(s) Offered: Career and Employment Counseling, Employment and training for Adults, Dislocated Workers as well as youth, Job Seeking Skills workshops; resume Assistance, Veterans assistance. Free internet access to search for and apply for job opportunities

Agency Name: NC Division of Vocational Rehabilitation
Address: 510 West Hwy 64, Murphy, NC 28906
Phone: 828.837.6218
Website: <http://www.ncdhhs.gov/divisions/dvrs/>
Service(s) Offered: Provides physical and mental restorative services, training, guidance and counseling, evaluation, job placement and supportive services

Agency Name: Industrial Opportunities, Inc.
Address: 2586 Business 19, Andrews, NC 28901
Phone: 828.321.4754
Website: www.industrialopportunities.com
Service(s) Offered: Training and work opportunities for adults with disabilities.

Agency Name: **Tri-County Community College**
Address: 21 Campus Circle, Murphy, NC 28906
Phone: 828.837.6810
Website: <http://www.tricountycc.edu/>
Service(s) Offered: Various degree programs, career counseling, assessment, educational/skills training, GED classes, Job Seeking Skills workshops and resume preparation

Agency Name: **Women's Resource Center**
Address: PO Box 977, Murphy, NC 28906
Phone: 828.837.2097
Website:
Service(s) Offered: Job training and job placement services, health education, counseling services, financial management services, education services

Employment

Agency Name: **NC Works Career Center – Tri-County**
Address: 800 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.7407
Website: <https://www.ncworks.gov>
Service(s) Offered: Career and Employment Counseling, Employment and training for Adults, Dislocated Workers as well as youth, Job Seeking Skills workshops; resume Assistance, Veterans assistance. Free internet access to search for and apply for job opportunities

Agency Name: **NC Division of Vocational Rehabilitation**
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Service(s) Offered: Provides physical and mental restorative services, training, guidance and counseling, evaluation, job placement and supportive services

Financial

Agency Name: **Cherokee County Department of Social Services**
Address: 4800 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.7455
Website: www.dhhs.state.nc.us/dss

Service(s) Offered: Food & Nutrition Services (FNS), Healthcare (NC Health Choice for Children & Medicaid), Temporary assistance for Needy Families (TANF), Energy Assistance , Day Care Assistance, Child Support Enforcement

Agency Name: North Carolina Housing Finance Agency
Address:
Phone: 1.888.623.8631
Website: www.NCForeclosurePrevention.gov
Service(s) Offered: Mortgage payment program for unemployed workers. Provides assistance with making mortgage payments for those that qualify for the program

Agency Name: OnTrack Financial Education and Counseling
Address: 50 S. French Broad Ave., Ste. 227, Asheville, NC 28801
Phone: 1.800.737.5485 or 828.255.5166
Website: www.ontrackwnc.org
Service(s) Offered: Foreclosure prevention counseling, assistance with mortgage payments for those that qualify.

Agency Name: Saint Vincent de Paul - Saint William conference
Address: 765 Andrews Rd.
Phone: 828.837.2000 ext 103
Website:
Service(s) Offered: Assistance with power bills, medical supplies, gas/transportation, rent: once per year per household with monetary restrictions. Evaluated on a case by case basis.

Food

Agency Name: Cherokee County Department of Social Services
Address: 4800 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.7455
Website: www.dhhs.state.nc.us/dss
Service(s) Offered: Food & Nutrition Services

Agency Name: Cherokee County Food Bank, Inc
Address: West End Plaza (Across from McDonald's)
Andrews, NC 28901
Phone:
Website:
Service(s) Offered: Provides food for those in need. Tuesday and

Saturday 10am - Noon

Agency Name: *Manna Food Bank*
Address: Western North Carolina
Phone: 1-800-820-1109
Website: <https://www.mannafoodbank.org/>
Service(s) Offered: Serves residents of Western North Carolina in filling out Food Assistance Applications and Re-Certifications. Referrals given for emergency food pantries.

Agency Name: **Cherokee County Sharing Center, located in the ground floor of 1st United Methodist Church of Murphy**
Address: 73 Valley River Avenue, Murphy, NC 28906
Phone: 828.837.2718
Website:
Service(s) Offered: Provide food for those in need. Open Tuesday and Friday from 1pm-3pm.

Agency Name: **Cherokee County Health Department**
Address: 228 Hilton Street, Murphy, NC 28906
Phone: 828.837-7486
Website: <http://www.cherokeeconomy-nc.gov>
Service(s) Offered: Supplemental food program for Women, Infants, Children (WIC Program)

Agency Name: **Andrews Senior Center**
Address: Park Street, Andrews, NC 28901
Phone: (828) 321-4505
Website:
Service(s) Offered: Distributes fresh produce once monthly, call for exact date
Lunch available M – F for Seniors 60+ donation \$1.00
Contact Denise for additional information

Agency Name: **United Methodist Church**
Address: 101 Chestnut Street, Andrews, NC 28901
Phone: (828) 321-5216
Website:
Service(s) Offered :Free Community Dinner, Thursdays, 5pm

Agency Name: **Murphy Free Methodist Church**
Address: 422 Valley River Ave., Murphy, NC 28906
Phone:
Website:

Service(s) Offered: Free Community lunch on Tues. 11:30am – 1:pm

Agency Name: **Sparrow’s Nest at First Baptist Church of Murphy**

Address: On the hill across from McDonalds, Murphy, NC 28906

Phone: (828) 837-2615

Website:

Service(s) Offered: Distributes food boxes 10am – 12pm, Mon. & Wed.
Free Community Lunch at First Baptist Church (next door)
Every Monday starting at 11am

Agency Name: **Hope for the Hungry, Mt. Liberty Baptist Church**

Address: 1700 Old Murphy Rd., Murphy, NC 28906

Phone: (828) 837-6189

Website:

Service(s) Offered: Distributes food boxes 10am – 2pm every second Tuesday monthly

Agency Name: **Peachtree Memorial Baptist**

Address: 1650 NC HWY 141, Murphy, NC 28906

Phone: (828) 835-3154

Website:

Service(s) Offered: + Distributes Food boxes 10am – 11am Last Thursday monthly

Home Health

Agency Name: **Good Shepherd Home Health and Hospice**

Address: 125 Medical Park Lane, Suite H, Murphy, NC 28906 and

Phone: 828.837.1197 & 828.837.4672 After Hours call line

Website: www.erlanger.org/erlanger-murphy-medical-center/locations/good-shepherd-home-health-and-hospice

Service(s) Offered: Good Shepherd Home Health & Hospice delivers personalized in-home treatment to promote healing and foster independence for those striving to manage disability and disease outside of a facility.

Agency Name: **Murphy Rehabilitation & Nursing**

Address: 3992 East US Hwy 64 Alt., Murphy, NC 28906

Phone: 828.835.7580

Website: <http://www.murphyrehabandnursing.com>

Service(s) Offered: Provides long-term residential nursing care, short

and long-term residential rehabilitation services. We also offer respite care for those who normally live at home; this gives caregivers a period of rest.

Agency Name: Golden Years of Murphy
Address: 90 Tennessee St. Suite E, Murphy, NC 28906
Phone: 828.837.6769
Website:
Service(s) Offered: In Home Care; private duty nursing and CAP program through Medicaid.

Legal Aid

Agency Name: Legal Aid of Western North Carolina, Inc.
Address:
Phone: 1.800.458.6817 or 828.586.8931
Website:
Service(s) Offered: Free legal assistance to low-income people who cannot afford a private attorney, in matters such as: Domestic Violence and other family matters, consumer Issues, including foreclosures, education, housing problems, evictions, harassment by bill collectors, unemployment claims, public benefits, SSI, in person assistance for Affordable Care Act including: health insurance marketplace, special enrollment periods, exemptions, appeals and other issues with health care services.

Local/County Government

Agency Name: Cherokee County
Address: 75 Peachtree Street, Murphy, NC 28906
Phone: 828.828.5527
Website: www.cherokeecounty-nc.gov
Service(s) Offered:

Agency Name: Town of Andrews
Address: 3 Wilson Street, Andrews, NC 28901

Phone: 828.321.5111
Website: www.andrewsnc.com
Service(s) Offered:

Agency Name: **Town of Murphy**
Address: 5 Wofford Street, Murphy, NC 28906
Phone: 828.837.2510
Website: www.townofmurphync.com
Service(s) Offered:

Medical Care

Agency Name: **Cherokee County Health Department
(2 locations)
Central Office**
Address: 228 Hilton Street, Murphy, NC 28906
Phone: 828.837.7486
Website: <http://www.cherokeecounty-nc.gov>
Service(s) Offered: Family planning, health education, maternity care coordination, nurse screening, medication management, breast/cervical cancer screening, immunizations, Women, Infants, Children (WIC) nutrition program, laboratory services, communicable disease case management and drug therapy.

Agency Name: **Andrews Health Center**
Address: 15 High School Drive, Andrews, NC 28901
Phone: 828.835.4536
Website: <http://www.cherokeecounty-nc.gov>
Service(s) Offered: Family planning, health education, maternity care coordination, nurse screening, medication management, breast/cervical cancer screening, immunizations, Women, Infants, Children (WIC) nutrition program, laboratory services, communicable disease case management and drug therapy.

Agency Name: **East Carolina University School of Dental
Medicine**
Address: 228 Bonnie Lane, Sylva, NC 28779
Phone: 828.586.1200
Website: www.ecu.edu/cs-dhs/dental/pc-sylva.cfm
Service(s) Offered: Comprehensive General Dentistry. Children's Dentistry. Oral Surgery. Extractions, Root Canals. Sealants and Tooth Colored Fillings. Crowns and Bridges. Dentures, Partial

Dentures. Implant Services. Periodontal Services and Cleanings. Cosmetic Tooth Whitening. Digital Radiography. 3-D/Cone Beam Imaging

Agency Name: Erlanger Murphy Medical Center
Address: 3900 East, US Hwy 64, Murphy, NC 28906
Phone: 828.837.8161
Website: www.erlanger.org/erlanger-murphy-medical-center/murphy-medical-center

Service(s) Offered: Facilities include 25-bed critical access hospital as well as wound care, urgent care and athletic/rehabilitation centers.

Agency Name: Erlanger Murphy Medical Urgent Care
Address: 183 Ledford Street, Murphy, NC 28906
Phone: 828.837.4712
Website: www.erlanger.org/erlanger-murphy-medical-center/locations/murphy-urgent-care

Service(s) Offered: The Urgent Care Center at Erlanger Murphy Medical Center is the place for life's non-emergency medical needs that require timely same-day medical intervention Mon-Sat: 8AM-7PM, Sun: 10AM-6PM
Closed for Easter, Thanksgiving, Christmas Eve, Christmas Day and New Year's Day Closing at 3 pm on New Year's Eve

Mental Health

Agency Name: Access To Services
Address:
Phone: 800.849.6127
Website:
Service(s) Offered: Will be asked a series of questions and then referred to a local private provider

Agency Name: Appalachian Community Services
Address: 750 West US Hwy 64, Murphy, NC 28906
Phone: 828.837.0071
Crisis Line: 888.315.2880
Website: <http://www.acswnc.com/>

Service(s) Offered: Appalachian Community Services provides Mental Health, Substance Abuse and Developmental Disability Services to individuals, families, and communities with the seven western counties of North Carolina. Walk in Services 9a-3p Monday – Friday.

Agency Name: **Renewed Hope Ministries**
Address: 150 Penny Lane/PO Box 1340, Murphy, NC 28906
Phone: 828.837.7086
Website: <http://www.renewedhopemurphy.com/>

Service(s) Offered: 12 Month residential program to assist men struggling with drug and alcohol addiction.

Miscellaneous/ Other Services

Agency Name: **REACH of Cherokee County**
Address: P.O. Box 977, Murphy, NC 28906
Phone: 828.837.2097 Or Crisis Line: 828.837.8064
Website: www.reachofcherokeecounty.org
Service(s) Offered: Support Center for Victims and survivors of Domestic Violence and Sexual Assault

Agency Name: **Link-Up Lifeline**
Address:
Service(s) Offered: Discount local telephone service.

If you do not have a telephone: Contact a local telephone provider of your choice and ask them about LinkUp-/Lifeline discounts.

If you already have a telephone service: Contact your local telephone provider and ask them to mail you a Link-Up/Lifeline application form.

Agency Name: **Family Resource Center of Cherokee County**
Address: 1994 West US Highway 64, Murphy, NC 28906
Phone: 828.837.2097
Website: www.familyresourcesofcherokeecounty.com
Service(s) Offered: Parent education classes for individuals, couples and in group settings, support groups, supervised visitation

Agency Name: Mountain Projects/Health Care Navigator
Address:
Phone: 1.800.627.1548 or 828.452.1447 ext. 115
Website: www.mountainprojects.org
Service(s) Offered: Navigators-Marketplace Insurance Enrollment Assistance. In person assistance with enrollment applications on the Health Insurance Marketplace including changing plans, transitioning to Medicare, Special Enrollment Periods, exemptions, appeals, grievances, and connections to health care services in the region.

Rent/Utility/Housing

Agency Name: Hurlburt Johnson Friendship House
Address: PO Box 422 /73 Blumenthal Street, Murphy, NC 28906
Phone: 828.837.2654
Website:
Service(s) Offered: Client services to homeless families and individuals in Cherokee, Clay, Graham and in other surrounding counties.

Agency Name: Four Square Community Action
Address: 61 Milton Mashburn Drive, PO Box 2290 Andrews, NC 28901
Phone: 828.321.4475
Website:
Service(s) Offered: Housing assistance

Agency Name: Murphy Housing Authority
Address: 80 Beal Circle (PO Box 357), Murphy, NC 28906
Phone: 828.837.6662
Website:
Service(s) Offered: Subsidized (low income) Housing assistance

Agency Name: Andrews Housing Authority
Address: 291 Whitaker Lane, 101-C, Andrews, NC 28901
Phone: 828.321.5257
Website:

Service(s) Offered: Subsidized (low income) HUD Housing

Senior Services

Agency Name: **Westwinds Apartments**
Address: 353 Kent Street, Andrews, NC 28901
Phone: 828.321.3111
Website:
Service(s) Offered: Subsidized (low income) HUD Housing

Agency Name: **Andrews Garden Apartments**
Address: 263 Teas Street, Andrews, NC 28901
Phone: 828.321.4017
Website:
Service(s) Offered: Subsidized (low income) housing for elderly and disabled persons

Agency Name: **Gwenmont Arms Apartments**
Address: 294 Gwenmont Circle, Murphy, NC 28906
Phone: 828.837.7347
Website:
Service(s) Offered: Subsidized (low income) Housing

Agency Name: **Hopewell Village Apartments**
Address: 100 Natural Springs Drive, Murphy, NC 28906
Phone: 828.837.1282
Website:
Service(s) Offered: Subsidized (low income) Housing for elderly and disabled persons

Agency Name: **Cherokee County Senior Services**
Address: 69 Alpine Street, Murphy, NC 28906
Phone: 828.837.2467
Website:
Service(s) Offered: Congregate meals, (meals served in group setting) home delivered meals, exercise program, trips, activities, senior games, silver arts

Agency Name: **Seniors Health Insurance Information**

Program
Address: 54 Park Street, Andrews, NC 28901
Phone: 828.321.4505
Website:
Service(s) Offered: Help with Medicare, Medicare Part D, Supplements, and Advantage Plans

Agency Name: **Southwestern Commission Area Agency on Aging**
Address: 125 Bonnie Lane, Sylva, NC 28779
Phone: 828.586.1962
Website: <http://regiona.org/our-work/area-agency-on-aging/>
Service(s) Offered: Direct Services, Contracted Services, Long Term Care, Family Caregiver Support, NC Senior Tar Heel Legislature, Legal Forms

Transportation

Agency Name: **Cherokee County Transit**
Address: 5465 Hwy 64 West, Murphy, NC 28906
Phone: 828.837.1789
Website: www.cherokee-county-nc.gov
Service(s) Offered: Affordable regional transportation to the residents of Cherokee County, cost of trip is based on originating location and final destination.

Agency Name: **NC Driver's License Office**
Address: 1440 Main Street, Andrews, NC 28901
Phone: 828.321.1442
Website:
Service(s) Offered: NC Driver's License, CDL, DMV offers ID cards for those customers who require a photo ID, but do not require a Driver's License. There is no fee for a Voter ID card, or if a customer qualifies for another no-fee ID. The cost for a standard Non-operator ID card is \$13. An ID can be obtained from any Driver License Office, regardless of where you live. "price quote as of October 2016"

Veteran's Services

Agency Name: Cherokee County Veteran's Administration
Office

Address: 75 Peachtree Street, Murphy, NC 28906

Phone: 828.835.8663

Website: www.cherokeecounty-nc.gov

Service(s) Offered: Disability Compensation, Pension, Death Benefits,
Education, Vocational Rehabilitation, Medical/Dental Care.
Loan Guaranty, Survivor Benefits, Life Insurance, Refill
Prescriptions, Headstones and Markers, Cemetery.