

5/15/2014

Community Resource Assistance Guide

Catawba County, NC

N.C. Division of Workforce Solutions

Childcare

Agency Name: **Catawba County Social Services**
Address: 3030 11th Avenue Drive SE, Hickory, NC 28602
Phone: Main Switchboard - (828) 695-5600; (828) 695-5721
Website: www.catawbacountync.gov/dss/
Service(s) Offered: Social Services attempts to prevent social problems, maintain those unable to care for themselves, help the able-bodied become employed, protect children and adults from abuse and neglect, help children have permanent homes, and give the elderly and disabled a choice to remain in their own homes with Child Care Credentials.

Agency Name: **Conover School**
Address: 108 7th Street Place SW, Conover, NC 28613
Phone: (828) 464-9532
Email: kim_lutz@nccs.k12.nc.us
Website: www.nccs.k12.nc.us/conover/CONOVERSCHL.htm
Service(s) Offered: Public education for mentally handicapped, autistic, and augmentative communication needs students, age 3 to 21

Agency Name: **I-Care, Inc. Head Start**
Phone: (704) 872-8141
Address: 249 East N Street Newton, NC 28658 PO Box 7049 Statesville, NC 28687 (mailing)
Email: www.icare-inc.org
Service(s) Offered: Pre-school comprehensive education program. Full-time care for children in the program whose parents work or are in job training. Speech, physical and occupational therapies, parent training, dental and vision treatment for children. Breakfast, lunch and snacks provided.

Agency Name: **Sipe's Orchard Home**
Address: 4431 County Home Road, Conover, NC 28613
Phone: (828) 256-5056
Email: nlacy@sipesorchardhome.org
Website: www.sipesorchardhome.org
Service(s) Offered: Long and short-term campus-based residential services, Therapeutic Preschool, More-At-Four Preschool, Summer Camp

Clothing

Agency Name: **Christian Community Outreach Ministries (CCOM)**
Address: 870 8th Street NE, Hickory, NC 28602
Phone: (828) 328-1803
Contact Person: Steve Workman
Service(s) Offered: Spiritual services, including biblical encouragement, distribution of bibles, personal evangelism, mentoring programs, various community outreaches. Practical services, including food (non-perishable) and clothing.

Emergency services, including utility reconnects, rent eviction crisis and referrals for other emergency needs.

Agency Name: **Eastern Catawba Cooperative Christian Ministry, Inc. (ECCCM)**
Address: 245 East N Street, Newton, NC 28658
Phone: (828) 465-1702
Email: ecccmdir@charterinternet.com
Website: www.ecccm.org
Service(s) Offered: Emergency help for food, clothing, utilities, fuel oil, medicine and rent – financial assistance.

Agency Name: **Greater Hickory Cooperative Christian Ministry (GHCCM)**
Address: 31 1st Avenue SE, Hickory, NC 28602
Phone: (828) 327-0979
Website: www.ccmhickory.com
Service(s) Offered: Medical and pharmacy services, financial assistance, crisis assistance including emergency

Agency Name: **Resource Center – Salvation Army**
Address: 771 4th Avenue Place SE, Hickory, NC 28602
Phone: (828) 322-8061
Email: dililah.flores@uss.salvationarmy.org
Website: www.salvationarmy.org
Service(s) Offered: Emergency financial assistance with rent, mortgage, utilities, life threatening medications, food, and clothing. Hours: 9-4 Monday through Friday

Agency Name: **Safe Harbor Rescue Mission**
Address: 210 2nd Street SE, Hickory, NC 28602
Phone: (828) 326-7233
Email: info@safeharborrescuemission.org
Website: www.safeharborrescuemission.org
Service(s) Offered: For women in need we help with job assistance, transportation, or a support group. We provide a Day Center serving the homeless women from the nearby shelter. We distribute free clothing and toiletry items, and provide a link to other resources in the community. We DO NOT provide financial assistance.

Agency Name: **Salvation Army Thrift Store - Hickory**
Address: 248 Lenoir Rhyne Blvd., Hickory, NC 28602
Phone: Thrift Store (828) 324-2219
Contact Person: Maxine Hayes
Website: www.salationarmy.org
Service(s) Offered: We accept donations of household goods, clothing, and furniture.

Agency Name: **Women2Work**
Address: 125 3rd St NE Hickory NC 28601
Phone: 828-322-6333
Email: wrc@wrchickory.org
Service(s) Offered: This program provides women entering or re-entering the job market with professional clothing, professional development opportunities, and mentoring support. It is designed not only to enhance a woman's professional appearance but also a woman's skills and talents as she navigates the business world. Hours 9a.m. to 5p.m. Monday through Friday

Education/Training

Agency Name: **Catawba County Schools**
Address: 2285 North Anderson Avenue, Newton NC 28658
Phone: 828-464-8333
Website: www.catawbасchools.net
Service(s) Offered: Catawba County Schools will educate and graduate lifelong learners equipped to be caring, responsible, and productive citizens. Hours: 8-5 Monday-Friday

Agency Name: **Catawba Valley Community College**
Address: 2550 Hwy 70 SE Hickory NC 28602
Phone: 828-327-7000
Newton Center 828-465-2937
Alexander Co. Center 828-632-8221
Website: www.cvcc.cc.nc.us
Service(s) Offered: Educational services including learning resource center with library, career counseling center, for adults 18 years of age or older: 16-18 allowed under special circumstances.

Agency Name: **Community Schools of Catawba County**
Address: 111 West 8th Street Newton NC 28658
Phone: 828-464-9355
Website: www.yourcommuntiychools.com
Service(s) Offered: Coordinates use of school facilities, offers school age care for children-before, after school and during summer, homework help for students, Senior Adult Program, recreational and educational opportunities. Hours: 8-5 M-F

Agency Name: **Conover School**
Address: Phone: 828-464-9532
Website: www.nccs.k12.nc.us/conover/CONOVERSCHL.htm
Service(s) Offered: Public education for mentally handicapped, autistic and augmentative communication needs students, age 3-21. Eligibility: Student must qualify

as mentally handicapped, developmentally delayed and autistic by State Dept. of Public Ed. Guidelines

Agency Name: **Hickory City Schools**
Address: 432 4th Avenue SW Hickory NC 28602
Phone: 828-322-2855
Website: www.hickoryschools.net

Agency Name: **Head Start**
Address: 301 S Ervin Ave Newton NC 28658
Phone: 704-872-8141
Service(s) Offered: Pre-school comprehensive education program. Full-time care for children in the program whose parents work or in job training. Speech, physical and occupational therapies, parent training, dental and vision treatment for children. Breakfast, lunch, snacks provided. Eligibility: Low income and disabled children ages 3-4

Agency Name: **Appalachian State University Center at Hickory**
Address: 2760 Hwy 70 SE Hickory NC 28602
Phone: 828-324-6966
Website: www.hickory.ghp.appstate.edu
Service(s) Offered: Educational programs are available from a variety of colleges and universities for working-age adults who wish to complete their undergraduate degrees and/or pursue graduate degrees while remaining in the Hickory area. Bachelor's degree programs are offered evenings and weekends on a part-time basis for adults who have completed their core general curriculum courses at one of the local community colleges. Master's degree programs are also offered on a part-time basis. The center also offers an array of continuing education programs for working-age adults

Agency Name: **Lenoir-Rhyne University**
Address: 625 Seventh Avenue NE Hickory NC 28601
Website: www.lr.edu
Phone: 828-328-1741 or 800-277-5721

Agency Name: **Newton-Conover City Schools**
Address: 605 N Ash Ave. Newton, NC 28658
Phone: 828-464-3191
Website: www.nccs.k12.nc.us
Service(s) Offered: The NCCS System is a student-centered, achievement-driven community which empowers all students to become responsible citizens, to achieve career goals, and to continue learning in a changing world. Hours 8-5

Agency Name: **I Care Inc Head Start**
Phone: 704-873-4865
Service(s) Offered: Pre-school comprehensive education program. Full-time care for children in the program whose parents work or are in job training. Speech, physical and occupational therapies, parent training, dental and vision treatment for children. Breakfast, lunch, snacks provided.
Eligibility: Low income and disabled children ages 3-4.

Employment

Agency Name: **Employment Service Office**
Address: 3301 Highway 70 SE Newton NC 28658
Phone: 828 466-5535
Website: www.ncesc.com
Service(s) Offered: Job service to workers and employers on a non-fee basis Hours: 8:00-4:30pm M-F

Agency Name: **Catawba County JobLink Career Center**
Address: 3301 Highway 70 SE Newton NC 28658
Phone: 828-466-5596
Contact Person: Loretta Bryant
Email: lbryant@goodwillnwc.org
Service(s) Offered: The JobLink Career Center is Catawba County's One-Stop Job Connection. You can prepare a resume, research career and/or educational opportunities, job search, and utilize our many other resources. Services offered include employment assistance, education opportunities, job training, refer to career counseling. Hrs: 8-4:30pm M-F

Agency Name: **Catawba County Social Services**
Address: 3030 11th Avenue Drive SE Hickory NC 28602
Phone: 828-695-5600
Website: www.catawbacountync.gov/dss/
Service(s) Offered: Social Services attempts to prevent social problems, maintain those unable to care for themselves, help the able-bodied become employed, protect children and adults from abuse and neglect, help children have permanent homes, and give the elderly and disabled a choice to remain in their homes. Hrs: 8-5pm M-F. Eligibility: Varies from program to program.

Agency Name: **Goodwill**
Address: 413 Thornburg Dr SE Conover NC 28613
Phone: 828-465-0371
Website: www.econoforce.org/
Service(s) Offered: Work skills assessment, vocational training, sheltered employment, independent living skills, sub-contract services to area industries. Hrs: 8-5pm M-F. Eligibility: 16 years or older with diagnosed vocational handicap

Agency Name: **Western Piedmont Council of Governments**
Address: 1880 2nd Avenue NW, Hickory NC 28601
Phone: 828-322-9191
Website: www.wpcog.org
Service(s) Offered: Public services include family caregiver support, first-time home buyer down payment assistance, Section 8 rental assistance, ombudsman, reverse mortgages, and senior health and arts programs.

Agency Name: **WIA/On the Job Training**
Address: 3301 Hwy 70SE Newton, NC 28658
Phone: 828-466-5596
Service(s) Offered: On the job training opportunities where employers are offered an incentive to train unskilled candidates for skilled positions. Hours: 8-4:30 Monday-Friday

Agency Name: **Winston-Salem Urban League**
Address: 3301 Highway 70 SE Newton NC 28658
Phone: 828-466-5535
Email: lgibson@wsurban.org
Service(s) Offered: This program is designed to address the needs of older Adults (55 Plus) with limited income. Seniors are placed in public and private non-profit community agencies in subsidized training positions to enhance their employability. Program participants are also assisted in finding unsubsidized employment. Hours: Call to schedule an appointment or request information

Agency Name: **Women2Work**
Address: 125 3rd St NE Hickory NC 28601
Phone: 828-322-6333
Email: wrc@wrchickory.org
Website: www.wrchickory.org
Service(s) Offered: This program provides women entering or re-entering the job market with professional clothing professional development opportunities, and mentoring support. It is designed not only to enhance a woman's professional appearance but also a woman's skills and talents as she navigates the business world. Hours: 9am to 5pm Monday-Friday

Agency Name: **Work First Program-Catawba County**
Address: 3030 11th Ave. Drive SE Hickory NC 28602
Phone: 828-695-5621
Website: www.catawbacountync.gov/dss
Service(s) Offered: Short term financial and medical assistance for indigent families with minor children. Program offers a broad range of employment and training services to enable the parents to find and maintain employment. For

grandparents and other relative caretakers who are caring for children, the program offers financial assistance and Medicaid for the child. Hours: 8-5 Monday-Friday. Eligibility: Applicant must have a minor child in the home and meet the income criteria for this program.

Financial

Agency Name: **Christian Community Outreach Ministries (CCOM)**
Address: 870 8th Avenue NE Hickory NC 28602
Phone: 828-328-1803
Contact Person: Steve Workman
Website: www.ccomnc.org

Service(s) Offered: Spiritual services, including biblical encouragement, distribution of Bibles, personal evangelism, mentoring programs, various community outreaches. Practical services, including food (non-perishable) and clothing. Emergency services, including reconnects, rent eviction crisis, and referrals for other emergency needs. Hours: APPOINTMENT ONLY. Call Steve Workman to schedule an appointment between the hours 9am-12 noon, 1:30-4 Monday-Thursday

Agency Name: **Client Services-ALFA**
Address: 1120 Fairgrove Church Road SE Suite 28 Hickory NC 28602
Phone: 828-322-1447
Email: alfadirect@charter.net
Website: alfainfo.org

Service(s) Offered: ALFA provides support services to people who are living with HIV and their families. Services include: case management, emergency financial assistance, medical transportation, resource management and referral, medical and dental assistance, access to home health resources and equipment, counseling and support group, access to other supportive services for people with HIV. Hours: Office 9-5 Monday-Friday, 24 hour answering service.

Eligibility: Infected with HIV

Agency Name: **Eastern Catawba Cooperative Christian Ministry, Inc (ECCCM)**
Address: 245 East N Street Newton, NC 28658
Phone: 828-465-1702
Website: www.ecccm.org

Service(s) Offered: Emergency help for food, clothing, utilities, fuel oil, medicine and rent-financial assistance Hours: 8:30am-5pm Monday-Thursday. Eligibility: To apply for help, you must be a resident of Catawba County and live in the service area of ECCCM.

Agency Name: **Greater Hickory Cooperative Christian Ministry (GHCCM)**
Address: 31 1st Ave SE Hickory NC 28602
Phone: 828-327-0979
Website: www.ccmhickory.com
Service(s) Offered: Medical and pharmacy services, financial assistance, crisis assistance including emergency food, hot showers and clothing for the homeless. CLIENT CAN GO TO WEBSITE AND DOWNLOAD APPLICATION AND TAKE WITH THEM.

Agency Name: **New Choices-Strategies for Success**
Address: 2550 US Highway 70 SE Hickory NC 28602
Phone: 828-327-7000 ext 4408
Email: rneal@cvcc.edu
Website: www.cvcc.edu then go to Admissions and then click on New Choices
Service(s) Offered: A program of Catawba Valley Community College assisting displaced homemakers enter or re-enter the workplace. Services include career counseling, goal setting, financial assistance for tuition/books, transportation and child care related to education, information/referral, workshops, job preparation (job search and employment assistance, resume writing, applications, interviewing skills, professional image), case management, and support. Hours 8-5 Monday-Friday

Agency Name: **Resource Center-Salvation Army**
Address: 760 3rd Avenue Place SE Hickory NC 28602
Phone: 828-322-8061
Website: www.salvationarmy.org
Service(s) Offered: Salvation Army Resource Center has emergency financial assistance programs that help prevent homelessness by helping with rent, mortgage, utilities, life threatening medications, food and clothing. Hours: 9-4 Monday-Friday

Agency Name: **Western NC Epilepsy Association**
Address: mailing address only (2345 23rd Ave Dr NE Hickory NC 28601)
Phone: 828-465-8985 828-312-8298
Service(s) Offered: Support group meetings are held @ Corinth Reformed United Church of Christ, 150 16th Ave NW Hickory, NC 28601. Have limited financial assistance for medication and medical services. Transportation is available upon request. Have referral and informational services on neurologists, surgical centers, financial assistance, American Disabilities Act, legal and social reforms, and new medications for seizures and pharmaceutical updates. The Unifour Epilepsy Support group was formed in November, 1993. NEED TO CALL FOR INFORMATION.

Agency Name: **Women's Resource Center**
Address: 125 3rd St NE Hickory NC 28601
Phone: 828-322-6333
Contact Person: Cindy Rose
Email: thartford@wrchickory.org
Website: www.wrchickory.org
Service(s) Offered: Referrals for counseling in areas of grief, crisis, and finances. Meeting place for support groups. Publicity for women's events. Information and referral service. Limited financial assistance. Work with Catawba Valley Community College's Displaced Homemaker's program. Hours: 9-4 Monday-Thursday Closed on Friday

Agency Name: **Work First Program-Catawba County**
Address: 3030 11th Ave. Drive SE, Hickory NC 28602
Phone: 828-695-5621
Website: www.catawbacountync.gov/dss
Service(s) Offered: Short term financial and medical assistance for indigent families with minor children. Program offers a broad range of Employment and Training services to enable the parent to find and maintain employment. For grandparents and other relative caretakers who are caring for children. The program offers financial assistance and Medicaid for the child. Hours: 8-5 Monday-Friday. Eligibility: Applicants must have a minor child in the home and meet the income criteria for this program.

Food

Agency Name: **Christian Community Outreach Ministries (CCOM)**
Address: 870 8th Street NE Hickory NC 28602
Phone: 828-328-1803
Contact Person: Steve Workman
Service(s) Offered: Spiritual services, including biblical encouragement, distribution of Bibles, personal evangelism, mentoring programs, various community outreaches. Practical services, including food (non-perishable) and clothing. Emergency services, including utility reconnects, rent eviction crisis and referrals for other emergency needs. Hours: APPOINTMENT ONLY. Call Steve Workman to schedule appointment 9-12 or 1:30-4 Monday-Thursday

Agency Name: **Crisis Pantry**
Address: Women's Resource Center 125 3rd St NE Hickory NC 28601
Phone: 828-322-6333
Contact Person: Cindy Rose
Email: thartford@wrchickory.org
Website: www.wrchickory.org
Service(s) Offered: An emergency pantry stocked with food, personal products, and cleaning products for women and families in transition. The pantry is designed for one-time use. WRC staff and trained volunteers will work with women to

create an action plan to self-sufficiency for her and her family.
Appointments must be made for crisis assistance services.

Agency Name: **Eastern Catawba Cooperative Christian ministry, Inc (ECCCM)**
Address: 245 East N Street Newton NC 28658
Phone: 828-465-1702
Website: www.ecccm.org
Service(s) Offered: Emergency help for food, clothing, utilities, fuel oil, medicine and rent-financial assistance. Hours: 8:30-5 Monday -Thursday

Agency Name: **Food and Nutrition Program-DSS**
Address: 3030 11th Ave. Drive SE Hickory NC 28602
Phone: 828-695-4419
Website: www.catawbacountync.gov/dss
Service(s) Offered: Eligibility: Applicants must meet specific income. Income and basic expenses of the household must be verified.

Agency Name: **Good Samaritan Food Pantry-Hickory**
Address: Mt Pisgah Church, 9379 NC Hwy 127, Hickory NC
Phone: 828-495-8251
Service(s) Offered: Emergency food boxes, health care items. Hours: 3-5 Monday, 1-3 Friday

Agency Name: **Greater Hickory Cooperative Christian Ministry (GHCCM)**
Address: 31 1st Ave. SE Hickory, NC 28602
Phone: 828-327-0979
Website: www.ccmhickory.com
Service(s) Offered: Medical and pharmacy services, financial assistance, crisis assistance including emergency food, hot showers , and clothing for the homeless. CLIENT CAN DOWNLOAD APPLICATION AND TAKE WITH THEM

Agency Name: **Home Delivered Meals**
Address: 507 Boundry Street, Conover, NC 28613 Mailing address: PO Box 207, Newton, NC 28658
Phone: 828-695-5610
Website: www.catawbacountync.gov/dss
Service(s) Offered: Program designed to help citizens age 60 or older to improve their nutrition and health while reducing social isolation.

Agency Name: **Resource Center-Salvation Army**
Address: 771 4th Avenue Place SE Hickory NC 28602
Phone: 828-322-8061
Email: dililah.flores@uss.salvationarmy.org
Website: www.salvationarmy.org
Service(s) Offered: Salvation Army Resource Center has emergency financial assistance programs that help prevent homelessness by helping with rent, mortgage,

utilities, life threatening medications, food, and clothing. Hours: 9-4
Monday-Friday

Agency Name: **WIC-Catawba County**
Address: 3070 11th Ave. Drive SE Hickory NC 28602
Phone: 828-695-5884
Website: www.catawbacountync.gov/phealth/
Service(s) Offered: A Federal supplemental nutrition program for pregnant, postpartum (after pregnancy), and breastfeeding women, infants, and children up to age 5. Provides food coupons /vouchers to purchase nutritional foods at participating food stores. Nutritional counseling and education are also available. Eligibility: Based on income. Medicaid, Work First, and Food Stamps participants qualify. WIC program for Women, Infants, and Children

Home Health

Agency Name: **Home Health-Catawba County**
Address: 3070 11th Ave Dr SE Hickory NC 28602
Phone: 828-695-5849
Website: www.catawbacountync.gov/phealth/hhmain.asp
Service(s) Offered: Provides skilled nursing, therapy, and other medical services to individuals who do not need hospitalization but still require care due to an injury or illness. Services are coordinated and supervised by the patient's private physician. Comprehensive Home Health Care, Nursing, Nursing Specialties, Home Health Aide, Physical Therapy, Speech Therapy, Occupational therapy, Medical Social Work, Nutritional Therapy, and Psychiatric Nursing.

Agency Name: **In-Home Aide Services**
Address: 3030 11th Avenue Dr SE Hickory NC 28602
Phone: 828-695-5609
Website: www.catawbacountync.gov/dss
Service(s) Offered: Provides personal care and home management services so individuals may remain in their home

Agency Name: **Palliative Care Center and Hospice of Catawba Valley**
Address: 3975 Robinson Road Newton NC 28658
Phone: 828-466-0466
Website: www.pchcv.org
Service(s) Offered: Provides care to individuals and families touched by life-threatening illness, death, and grief in Catawba and its surrounding counties. Home visits are scheduled based on individual need and include: nursing, social work, home health aide, chaplain, counseling, volunteer support, and bereavement support. Patients who require an alternate setting for care

may be admitted to one of two on-site facilities, our Hospice House and General Inpatient facility.

Legal Aid

Agency Name: **Legal Aid of NC**
Address: 211 E Union St Morganton NC
Phone: 828-437-8280 1-800-849-5195
Services(s) Offered: The staff of Legal Aid of North Carolina – Morganton Office provides legal assistance in civil matters (non-criminal) to eligible, low-income client who have problems with their basic needs and live in the five-county area surrounding Morganton, NC: Alexander County, Bunke County, Caldwell County, Catawba County or McDowell County.

Local/County Government

Agency Name: **Catawba County Government**
Address: 100 A South West Blvd P O Box 389 Newton NC 28658
Phone: 828-465-8200
Website: www.catawbacountync.gov

Agency Name: **City of Claremont**
Address: 3288 East Main Street Claremont NC 28610
Phone: 828-466-7255
Contact Person: Doug Barrick, City Manager
Website: cityofclaremont.org

Agency Name: **City of Conover**
Address: 101 1st Street East Conover NC 28613
Phone: 828-464-1191
Website: www.conovernc.gov
Service(s) Offered: Administrative and City Department includes City Council, City Manager, Employment, Finance Department, Fire Department, G.I.S., Planning and Economic Development, Police Department, Public Works

Agency Name: **City of Hickory**
Address: 76 North Center Hickory NC 28601
Phone: 828-323-7400
Website: www.hickorync.gov
Service(s) Offered: City Manager’s Office, Utilities Services, Request Utility Service, City Traffic Cameras, Obtain Building Permits, Schedule Inspection, Zoning Information, Property taxes.

Agency Name: **City Of Newton**
Address: 401 N Main Avenue Newton, NC 28658
Phone: 828-695-4300
Website: www.newtonnc.gov

Agency Name: **Town of Brookford**
Address: 1700 S Center Street Hickory NC 28602
Phone: 828-322-4903

Agency Name: **Town of Catawba**
Address: 102 1st Street NW Catawba NC 28609
Phone: 828-241-2215
Website: www.townofcatawbanc.org

Agency Name: **Town of Long View**
Address: 2404 1st Ave. SW Hickory NC 28602
Phone: 828-322-3921
Website: www.ci.longview.nc.us

Agency Name: **Town of Maiden**
Address: 113 West Main St Maiden NC 28650
Phone: 828-428-5000
Website: www.maidennc.com

Agency Name: **Western Piedmont Council of Governments**
Address: 1880 2nd Avenue NW, Hickory NC 28601
Phone: 828-322-9191
Website: www.wpcog.org
Service(s) Offered: Public services include family caregiver support, first-time home buyer down payment assistance, Section 8 rental assistance, ombudsman, reverse mortgages, and senior health and arts programs.

Medical Care

Agency Name: **Catawba Valley Medical Center**
Address: 810 Fairgrove Church Road SE Hickory NC 28602
Phone: 828-326-3000
Website: <http://www.catawbavalleymedical.org>
Service(s) Offered: Full service hospital. Diabetes Education Services. Health Outreach Center. Mammography Center. Mastectomy Support Group. Occupational Health. Poison Control Center. Rehabilitation Center. Women's Health Education Center. Work Injury Management Center.

Agency Name: **Frye Regional Medical Center**
Address: 420 North Center St Hickory NC 28601
Phone: 828-322-6070
Website: www.fryemedctr.com

Agency Name: **Greater Hickory Cooperative Christian Ministry (GHCCM)**
Address: 31 1st Ave Se Hickory NC 28602
Phone: 828-327-0979
Website: www.ccmhickory.com
Service(s) Offered: Medical and pharmacy services, financial assistance, crisis assistance including emergency food, hot showers, and clothing for the homeless. CLIENT CAN DOWNLOAD THE APPLICATION AND TAKE WITH THEM

Agency Name: **In Home Aide Services**
Address: 3030 11th Avenue Dr SE Hickory NC 28602
Phone: 828-695-5617
Website: www.catawbacountync.gov/dss
Service(s) Offered: Provides personal care and home management services so individuals may remain in the home

Agency Name: **Medicaid-Catawba County DSS**
Address: 3030 11th Ave. Drive SE Hickory NC 28602
Phone: 828-695-5712
Website: www.catawbacountync.gov/dss/
Service(s) Offered: Assists eligible individuals with Medicaid to cover essential medical care and services.

Agency Name: **Medicaid-Family Planning Services**
Address: 3030 11th Ave. Drive SE Hickory NC 28602
Phone: 828-695-5712
Website: www.catawbacountync.gov/dss/
Service(s) Offered: Provides assistance for all types of family planning services: including birth control and sterilization surgery. Provides annual family planning physical exam.

Agency Name: **Medicaid for Pregnant Women**
Address: 3030 11th Ave. Drive SE Hickory NC 28602
Phone: 828-695-5712
Website: www.catawbacountync.gov/dss

Agency Name: **Medical Access for Catawba County (MACC)**
Address: GHCCM 31 1st Avenue SE Hickory NC 28602
Phone: 828-327-0979
Service(s) Offered: MACC is a community initiative spearheaded by the Catawba County Medical Society and Catawba County Health Partners. MACC is a partnership comprised of local medical care providers, area hospitals, colleges, human services agencies and free or reduced healthcare clinics. MACC is administered by Greater Hickory Cooperative Christian Ministry (GHCCM). The mission of MACC is to coordinate a volunteer

network of Catawba County physicians working together as a “safety net” to deliver chronic disease management for uninsured residents.

Agency Name: **North Carolina Health Choice for Children**
Address: 3030 11th Ave. Drive SE Hickory NC 28602
Phone: 828-695-5712
Website: www.Catawbacountync.gov/dss
Service(s) Offered: A program offered in NC to help provide children access to medical care. NC Health Choice for Children is a health insurance program that serves children from working families. This program targets families that earn too much money to qualify for Medicaid, but who cannot afford private health insurance.

Mental Health

Agency Name: **Family Guidance Center**
Address: 17 NC Hwy 70 SE, Hickory, NC 28602
Phone: 828-322-1400 or 1499
Services: Mental Health, developmental disabilities, substance abuse, individual and family counseling.
Website: www.facservices.com

Agency Name: **Mental Health Services of Catawba County**
Address: 1985 Tate Blvd SE Suite 529 Hickory NC 28602
Phone: 828-327-2595 800-327-2593
Website: www.catawbacountync.gov
Service(s) Offered: Mental Health Services of Catawba County serving Burke and Catawba Counties is a main resource for linking individuals with mental health, development disability and substance abuse services. Calling 695-5900 starts the process of services and answers the questions individuals may have about what type services are available. The agency oversees a network of providers for services and provides for oversight of the providers. Consumers can call MHSCC to locate services, gain information about services and report concerns. The agency oversees a network of providers and maintains the oversight of the providers.

Miscellaneous (Other Services)

Agency Name: Alexander County Chamber of Commerce
Address: 16 West Main Avenue, Taylorsville, NC 28681
Phone: 828-632-8141
Website: www.alexandercountychamber.com
Service(s) Offered: Information regarding Alexander County

Agency Name: **2-1-1**
Phone: 2-1-1 from cell phone or 1-888-892-1162

Website: www.211.org
Service(s) Offered: Community health and human services resources

Agency Name: **Day Care Program-Catawba County DSS**
Address: 3030 11th Ave. Drive SE Hickory NC 28602
Phone: 828-695-5721
Service(s) Offered: Assists parents in making child care arrangements. Consultation for child care providers. Day scholarships available for eligible children.

Agency Name: **Catawba County Veterans Office**
Address: 100 A Southwest Blvd Newton NC 28658
Phone: 828-465-8255
Website: va.gov
Service(s) Offered: Assists all veterans, widows, dependent children, and dependent parents in Veteran affairs.

Agency Name: **Centro Latino**
Address: 5100 Fleetwood Dr., Hickory NC 28602
Phone: 828-330-0477
Website: www.centrolatinohickory.com
Service(s) Offered: A center where Hispanic Latino families can access resources relating to child care, education, human services, legal issues, etc.

Agency Name: **Consumer Credit Counseling Service**
Address: 17 Hwy 70 SE Hickory NC 28602
Phone: 828-322-7161
Contact Person: Anne Peele
Website: www.fgcservices.com
Service(s) Offered: Confidential, professional financial counseling to resolve debt problems, budget counseling, money management, consumer education, and community educational presentation.

Agency Name: **Catawba County Prescription Discount Card**
Address: Government Building, Hwy 321, Newton, NC
Phone: 828-695-5667
Service(s) Offered: There is no eligibility criteria for this card. Card may be requested at all branches of the library, most helping agencies and most pharmacies.

Rent/Utility/Housing

Agency Name: **Alexander County Department of Social Services**
Address: 604 7th Street SW, Taylorsville, NC 28681
Phone: 828-632-1080
Website: www.alexandercountync.gov/social-services.php

Service(s) Offered: Family support services, children's services, adult and disabled services, including low Income energy assistance/crisis intervention

Agency Name: **Alexander County Habitat for Humanity**
Address: 294 E. Main Ave, PO Box 565, Taylorsville, NC 28681
Phone: 828-635-7889
Email: alexhabitat@aol.com
Website: www.alexandercountyhabitatforhumanity.com
Service(s) Offered: Assistance for people in need by building and renovating houses.

Agency Name: **Christian Community Outreach Ministries (CCOM)**
Address: 870 8th Street NE Hickory NC 28602
Phone: 828-328-1803
Service(s) Offered: Practical services including food (non-perishable) and clothing. Emergency services, including utility reconnects, rent eviction crisis and referrals for other emergency needs.

Agency Name: **City of Hickory Public Housing Authority**
Address: 841 South Center Street Hickory NC
Phone: 828-328-5373
Website: www.hickoryhousing.org
Service(s) Offered: Provides decent, safe and sanitary housing for low-income families

Agency Name: **Exodus Homes**
Address: 122 8th Avenue Drive SW Hickory NC 28602
Phone: 828-324-4870 828-324-7226
Website: www.exodushomes.com
Service(s) Offered: Faith based supportive housing for recovering addicts, alcoholics, and formerly incarcerated people.

Agency Name: **Family Care Center of Catawba Valley, Inc**
Address: 2875 Highland Ave NE Hickory NC 28601
Phone: 828-324-9917
Website: www.familycare-center.com
Service(s) Offered: Homeless Shelter providing emergency housing and transitional residential programs that offer physical, emotional, social, education, and financial services to assist families WITH DEPENDENT CHILDREN in transition to becoming self sufficient.

Agency Name: **Habitat for Humanity of Catawba Valley**
Address: 772 4th Street SW Hickory NC 28601
Phone: 828-328-4663
Service(s) Offered: Christian Ecumenical housing that builds houses in partnership with qualifying families.

Agency Name: **Hickory Housing Authority Resource Center**
Address: 841 South Center Street Hickory NC
Phone: 828-328-6546

Support Groups

Agency Name: **Alzheimer's Association-Foothills Office**
Address: 1265A 21st Street NE, Hickory, NC 28601
Phone: 828-267-3626
Service(s) Offered: Alzheimer's Association is a non-profit voluntary organization dedicated to improving the quality of life for those with Alzheimer's disease and related disorders and to assisting families and caregivers. The Western Carolina Chapter provides patient and family services for some 70,000 persons with Alzheimer's disease, their families and caregivers in North Carolina's 49 western counties. Services include: Toll- free Helpline/information, referral, family support groups, respite care assistance, Family and Community Education, Quarterly newsletter, National Safe Return Program, Professional Education Programs, Autopsy Referral Program, Federal, state, and local advocacy.

Agency Name: **Catawba Valley Medical Center**
Address: 810 Fairgrove Church Road SE, Hickory NC
Phone: 828-326-3000
Service(s) Offered: Full service hospital. Diabetes Education Services, Health Outreach Center, Mammography Center, Mastectomy Support Group, Occupational Health, Poison Control Center, Rehabilitation Center, Women's Health Education Center, Work Injury Management Center.

Agency Name: **Client Services-ALFA**
Address: 1120 Fairgrove Church Road SE Suite 28, Hickory NC 28602
Phone: 828-322-1447
Email: alfadirect@alfainfo.org
Website: alfainfo.org
Service(s) Offered: ALFA provides support services to people who are living with HIV and their families. Services include: case management, emergency financial assistance, medical transportation, resource management and referral, medical and dental assistance, access to home health resources and equipment, counseling and support group, and access to other supportive services for people with HIV.

Agency Name: **Council on Adolescents of Catawba County**
Address: 1120 Fairgrove Church Road SE Suite #22 Hickory NC
Phone: 828-322-4591

Service(s) Offered: Sexuality education and assertiveness training for elementary, middle, and high school students. Parenting classes and support groups.

Agency Name: **Family NET of Catawba County**
Address: 3050 11th Drive SE, Hickory NC 28602
Phone: 828-695-6500

Service(s) Offered: The mission of Family NET of Catawba County is to provide a comprehensive network of nurturing, educational, treatment and counseling services to enhance the emotional, behavioral and interpersonal functioning of children, youth, and their families in Catawba County.

Agency Name: **First Step Domestic Violence Services**
Address: 17 Hwy 70 SE Hickory NC
Phone: 828-322-1400
Website: www.fgcservices.com

Service(s) Offered: Offers 24 hour crisis assistance, domestic violence information and counseling, court accompaniment and advocacy for victims, support group for women, community education, and operates an emergency shelter for abused women and children. No fee for victim services. Provides state certified Mate Abuser Treatment (MAT) group for men.

Agency Name: **Rape Crisis Center of Catawba County, Inc**
Address: 1220 Commerce Street SW Suite J Conover NC 28613
Phone: 828-322-6011

Service(s) Offered: Crisis intervention and short-term support for adult and child victims of rape and incest; 24-hour crisis line, various support groups, speaker's bureau, legal and medical advocacy and accompaniment resource and referral, and host self-defense classes.

Agency Name: **Safe Harbor Rescue Mission**
Address: 210 2nd Street SE Hickory NC 28602
Phone: 828-326-7233
Email: info@safeharborrescuemission.org
Website: www.safeharborrescuemission.org

Service(s) Offered: For women in need they help with job assistance, transportation, or a support group. Provide a day center serving the homeless women from the nearby shelter. Distribute free clothing and toiletry items and provide a link to other resources in the community. DO NOT provide financial assistance.

Agency Name: **Support Group AA Women's Group**
Address: Women's Resource Center 125 3rd St NE Hickory NC
Phone: 828-322-6333

Agency Name: **Support Group Adult Children of Alcoholism**
Address: Women's Resource Center 125 3rd St NE Hickory NC
Phone: 828-322-6333
Service(s) Offered: Participation is open to both men and women

Agency Name: **Support Group Alateen**
Address: Women's Resource Center 125 3rd St NE Hickory NC
Phone: 828-322-6333
Service(s) Offered: Allows youth to share their experience, strength, and hopes related to alcohol use by family and/or friends.

Agency Name: **Support Group Keep It Simple AA Group**
Address: Women's Resource Center 125 3rd Street NE Hickory NC
Phone: 828-322-6333
Service(s) Offered: This 12-step Alcoholics Anonymous support group is open to men and women

Agency Name: **Western NC Epilepsy Association**
Address: Mailing address only (2345 23rd Ave Dr NE Hickory NC)
Phone: 828-465-8985 828-312-8298
Contact Person: Christine Cofer
Email: ccofer@catawbacounty.nc.gov
Website: catawbahope.wordpress.com
Service(s) Offered: Support group meeting at Corinth Reformed United Church of Christ, 150 16th Ave NW Hickory NC. Limited financial assistance for medication, and medical services. Transportation is available upon request. Referral and informational services on neurologists, surgical centers, financial assistance, American Disabilities Act, legal and social reforms, and new medications for seizures and pharmaceutical updates.

Agency Name: **Women's Resource Center**
Address: 125 3rd St NE Hickory NC
Phone: 828322-6333
Website: www.wrchickory.org
Service(s) Offered: Referrals for counseling in areas of grief, crisis, and finances. Meeting place for support groups. Publicity for women's events... support groups. Home to church groups. Information and referral service. Limited financial assistance. One-on-one bereavement, crisis, and financial counseling. All services are provided free of charge. Use of facility is free as well. Work with Catawba Valley

Community College's Displaced Homemakers Program. Men are welcome and do come to many group meetings.

Transportation

Agency Name: **Catawba County Social Services-Medicaid Transportation**
Address: 3030 11th Avenue Drive SE Hickory NC
Phone: 828-695-5608
Website: www.catawbacountync.gov/dss/adultsvs.asp#TS
Service(s) Offered: Provides transportation to and from Medicaid covered medical appointments

Agency Name: **Client Services-ALFA**
Address: 1120 Fairgrove Church Road SE Suite 28 Hickory NC
Phone: 828-322-1447
Email: alfadirect@alfainfo.org
Website: alfainfo.org
Service(s) Offered: ALFA provides support services to people who are living with HIV and their families. Services include: case management, emergency financial assistance, medical transportation, resource management and referral, medical and dental assistance, access to home health resources and equipment, counseling and support group, access to other supportive services for people with HIV.

Agency Name: **Greenway Transportation**
Address: 1515 4th Street SW Conover NC
Phone: 828-464-9444
Service(s) Offered: Wheelchair lift equipped vehicle. Curbside to curbside pick-up and return. CALL AT LEAST 24 HOURS IN ADVANCE. Eligibility: Persons unable to ride routed bus because of physical or cognitive disabilities. Service Area: Catawba County

Agency Name: **Safe Harbor Rescue Mission**
Address: 210 2nd St SE Hickory NC 28602
Phone: 828-326-7233
Email: info@safeharborrescuemission.org
Website: www.safeharborrescuemission.org
Service(s) Offered: For women who need help with job assistance, transportation, or a support group. Provide a day center serving the homeless women from the nearby shelter. Distribute free clothing, toiletry items, and provide a link to other resources in the community. DO NOT provide financial assistance.

Agency Name: **Western NC Epilepsy Association**
Address: Mailing only: 2345 23rd Avenue Drive NE, Hickory NC
Phone: 828-465-8958 / 828-312-8298
Contact Person: Christine Cofer

Email: ccofer@catawbacounty.nc.gov
Website: catawbahope.wordpress.com
Service(s) Offered: Support group meetings at Corinth Reformed United Church of Christ, 150 16th Ave NW Hickory NC. Limited financial assistance for medication and medical services. Transportation is available upon request. Referral and information services on neurologists, surgical centers, financial assistance, American Disabilities Act, legal and social reforms, and new medications for seizures and pharmaceutical updates.