### Childcare

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Service Offered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Buncombe County DSS Child Care Subsidy</td>
<td>Child Care Vouchers</td>
</tr>
</tbody>
</table>

Address: 40 Coxe Avenue, Asheville, NC 28801  
Phone: 828-250-5727  
Website: [www.buncombecounty.org](http://www.buncombecounty.org)

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Service Offered</th>
</tr>
</thead>
<tbody>
<tr>
<td>YWCA of Asheville</td>
<td>Child Care Programs</td>
</tr>
</tbody>
</table>

Address: 185 S. French Broad Avenue, Asheville, NC 28801  
Phone: 828-254-7206  
Website: [www.ywcaofasheville.org](http://www.ywcaofasheville.org)

<table>
<thead>
<tr>
<th>Agency Name</th>
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</tr>
</thead>
<tbody>
<tr>
<td>YMCA of Asheville</td>
<td>Child Care Programs</td>
</tr>
</tbody>
</table>

Address: 53 Asheland Avenue, Asheville, NC 28801  
Phone: 828-210-2273  
Website: [www.ymcawnc.org](http://www.ymcawnc.org)

### Clothing

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Service Offered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salvation Army – Buncombe County</td>
<td>Clothing Items for Men, Women, Children and Infants</td>
</tr>
</tbody>
</table>

Address: 1076 Patton Avenue, Asheville, NC 28806  
Phone: 828-253-4723  
Website: [www.salvationarmy.org](http://www.salvationarmy.org)

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Service Offered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Goodwill Industries – Buncombe County</td>
<td>Clothing Items for Men, Women, Children and Infants</td>
</tr>
</tbody>
</table>

Address: 1616 Patton Avenue, Asheville, NC 28806  
Phone: 828-771-2192  
Website: [www.goodwillnwnc.org](http://www.goodwillnwnc.org)

### Education/Training

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Service Offered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mountain Area Job Training</td>
<td>Training Programs Information, Assessments and Enrollment</td>
</tr>
</tbody>
</table>

Address: Maple Building, AB Tech Campus, 340 Victoria Road, Asheville, NC 28801  
Phone: 828-250-4761  
Website: [www.buncombecounty.org/joblink](http://www.buncombecounty.org/joblink)
Agency Name: **Asheville-Buncombe Technical Community College**  
Address: 340 Victoria Road, Asheville, NC 28801  
Phone: 828-254-1921  
Website: [www.abtech.edu](http://www.abtech.edu)  
Services Offered: Academic Programs and Continuing Education and HRD Classes

Agency Name: **Asheville Cape Center** (Shaw University Satellite Campus)  
Address: 31 College Place, Suite 203-A, Asheville, NC 28801  
Phone: 828-252-4050  
Website: [www.shawu.edu](http://www.shawu.edu)  
Services Offered: Education, Training and Re-Training Programs

Agency Name: **Buncombe County Literacy Council**  
Address: 31 College Place, Suite B-221, Asheville, NC 28801  
Phone: 828-254-3442  
Website: [www.litcouncil.com](http://www.litcouncil.com)  
Service Offered: Basic Adult Education Skills

**Employment**

Agency Name: **Employment Service Office**  
Address: 48 Grove Street, Asheville, NC 28801  
Phone: 828-251-6200  
Website: [www.ncesc.com](http://www.ncesc.com)  
Services Offered: Job Search Assistance, Career Resource Center with Internet Access and Referral to Supportive and Community Services

Agency Name: **Mountain Area Job Link**  
Address: Maple Building, AB Tech Campus, 340 Victoria Road, Asheville, NC 28801  
Phone: 828-250-4761  
Website: [www.buncombecounty.org/governing/depts/JobLink](http://www.buncombecounty.org/governing/depts/JobLink)  
Services Offered: Job Search Assistance, Career Workshops, Career Assessments and Career Resource Center with Internet Access

Agency Name: **Goodwill Career Connections**  
Address: 1616 Patton Avenue, Asheville, NC 28806  
Phone: 828-298-9023  
Website: [www.goodwillnwnc.org](http://www.goodwillnwnc.org)  
Services Offered: Job Search Assistance; Career Assessments; Workshops
Financial

Agency Name: On Track Financial Education and Counseling
Address: 50 South French Broad Avenue
Phone: 828-255-5166
Website: www.ontrackwnc.org
Services Offered: Budget Counseling, Debt Management, Credit Reports /Scores

Agency Name: Self-Help Credit Union – Buncombe County
Address: 34 Wall Street, Asheville, NC 28801
Phone: 828-253-5251
Website: www.self-help.org
Services Offered: Home Mortgages and Mortgage Refinancing Assistance

Food

Agency Name: Buncombe County DSS, Supplemental Nutrition Assistance Program
Address: 40 Coxe Avenue, Asheville, NC 28801
Phone: 828-250-5500
Website: www.buncombecounty.org
Service Offered: Food Stamps
Service Offered: Food Assistance for Buncombe County Residents

Agency Name: Beverly Hills Baptist Church Food Pantry
Address: 777 Tunnel Road, Asheville, NC 28805
Phone: 828-298-4623
Website: www.bhbc.org
Service Offered: Food Pantry

Agency Name: Western Carolina Rescue Ministries
Address: 225 Patton Avenue, Asheville, NC 28801
Phone: 828-254-0471
Website: www.ecfa.org
Services Offered: Food Pantry and Daily Meals

Home Health

Agency Name: Homewatch Caregivers of WNC
Address: 1977 Hendersonville Road, Suite 4, Asheville, NC 28803
Phone: 828-707-3278
Website: www.homewatchcaregivers.com/WesternNC
Services Offered: Personal Care and Home Health Aide Services
Agency Name: The Council on Aging of Buncombe County, In-Home Aide Services  
Address: 46 Sheffield Circle, Asheville, NC 28803  
Phone: 828-277-8288  
Website: www.coabe.org  
Services Offered: Personal Care and Home Health Aide Services

**Legal Aid**

Agency Name: Pisgah Legal Services  
Address: 62 A Charlotte Street, Asheville, NC 28801  
Phone: 828-253-0406  
Website: www.pisgahlegal.org  
Services Offered: Consumer Law Services

Agency Name: Legal Aid of North Carolina – Buncombe County  
Address: 547 Haywood Road, Asheville, NC 28806  
Phone: 828-236-1080  
Website: www.legalaidnc.org  
Services Offered: Labor and Employment Law, General Legal Aid, Consumer Law

**Local/County Government**

Agency Name: City of Asheville  
Address: 70 Court Plaza, Asheville, NC 28801  
Phone: 828-251-1122  
Email: Internet/Webmaster@ashevillenc.gov  
Website: www.ashevillenc.gov  
Services Offered: Public Works, Transportation, Parks and Recreation, Economic Development, Public Safety

Agency Name: Buncombe County  
Address: 200 College Street, Suite 403  
Phone: 828-250-4100  
Website: www.buncombecounty.org  
Services Offered: Social Services, Health Services, Transportation, Public Safety, Economic Development

**Medical Care**

Agency Name: Buncombe County Department of Health  
Address: 35 Woodfin Street, Asheville, NC 28801  
Phone: 828-250-5000  
Website: www.buncombecounty.org/governing/depts/health/  
Services Offered: Wide Range of Health Services for Adults and Children, Including Dental Services
Agency Name: Three Streams Family Health Center  
Address: 1710 Old Haywood Road, Asheville, NC 28806  
Phone: 828-285-9725  
Website: www.threestreamshealth.org  
Service Offered: Adult Primary Care for the Uninsured

Agency Name: ABCCM Doctors Medical Clinic  
Address: 155 Livingston Street, Asheville, NC 28801  
Phone: 828-259-5339  
Website: www.abccm.org  
Service Offered: Medical Assistance for Buncombe County Residents

Agency Name: WNC Community Health Services  
Address: 257 Biltmore Avenue, Asheville, NC 28801  
Phone: 828-285-0622  
Website: www.wncchs.org  
Services Offered: Preventative and Primary Care and Dental Services

Mental Health

Agency Name: Western Highlands Network  
Address: 356 Biltmore Avenue, Asheville, NC 28801  
Phone: 828-225-2800  
Website: www.westernhighlands.org  
Services Offered: Evaluation and Referral to Direct Care Providers

Agency Name: Families Together, Mobile Crisis Management  
Address: 68 Grove Street, Asheville, NC 28801  
Phone: 888-573-1006  
Website: www.familiestogether.net  
Services Offered: Substance Abuse and Mental Health Crisis Intervention Services

Agency Name: WNC Community Health Services  
Address: 257 Biltmore Avenue, Asheville, NC 28801  
Phone: 828-285-0622  
Website: www.wncchs.org  
Services Offered: Behavioral and Mental Health Services

Miscellaneous (Other Services)

Agency Name: Western Carolina Rescue Ministries  
Address: 225 Patton Avenue, Asheville, NC 28801  
Phone: 828-254-0471  
Website: www.ecfa.org  
Services Offered: Emergency Shelter for Families, Food Pantry and Daily Meals
Agency Name: Asheville Buncombe Community Christian Ministries (ABCCM)  
Address: 24 Cumberland Avenue, Asheville, NC 28801  
Phone: 828-259-5300  
Website: [www.abccm.org](http://www.abccm.org)  
Services Offered: Assistance with Rent, Utilities, Food and Clothing

Agency Name: United Way 211  
Address: 50 South French Broad Avenue  
Phone: Dial 211 for Helpline; Office Phone is 828-252-4357  
Website: [www.211wnc.org](http://www.211wnc.org)  
Service Offered: Information Line for Health and Human Service Providers in Buncombe County and Surrounding Area

Agency Name: Hearts with Hands  
Address: 951 Sand Hill Road, Asheville, NC 28806  
Phone: 828-667-1912  
Website: [www.heartswithhands.org](http://www.heartswithhands.org)  
Services Offered: General Family Crisis Assistance (housing, food, clothes)

Agency Name: Community Action Opportunities  
Address: 25 Gaston Street, Asheville, NC 28801  
Phone: 828-252-2495  
Website: [www.communityactionopportunities.org](http://www.communityactionopportunities.org)  
Services Offered: Housing, Employment, Educational and Other Assistance

Agency Name: Catholic Social Services-Community Agency serving Latino Audience  
Address: 50 Orange Street, Asheville, NC 28801  
Phone: 828-255-0146  
Services Offered: Interpreting, translations, immigration forms and assistance, women’s group

**Rent/Utility/Housing**

Agency Name: Eblen-Kimmel Charities, Emergency Assistance  
Address: 50 Westgate Parkway, Asheville, NC 28806  
Phone: 828-255-3066  
Website: [www.eblencharities.org](http://www.eblencharities.org)  
Services Offered: Utility Payment and Deposit Assistance, Housing Assistance

Agency Name: Mountain Housing Opportunities  
Address: 64 Clingman Avenue, Suite 101, Asheville, NC 28801  
Phone: 828-254-4030  
Website: [www.mtnhousing.org](http://www.mtnhousing.org)  
Services Offered: Low Income/Subsidized Rental Housing and Home Rental Listings
Agency Name: Salvation Army – Asheville  
Address: 204 Haywood Street, Asheville, NC 28801  
Phone: 828-253-4723  
Website: [www.salvationarmycarolinass.org](http://www.salvationarmycarolinass.org)  
Service Offered: Emergency Shelter for Families

Agency Name: Affordable Housing Coalition  
Address: 34 Wall Street, Suite 607, Asheville, NC 28801  
Phone: 828-259-9216  
Website: [www.publichousing.com](http://www.publichousing.com)  
Service Offered: Assistance with Affordable and Low Income Housing

**Support Groups**

Agency Name: Listening Heart Crisis Center Hotline  
Address: Undisclosed Location, Asheville, NC 28801  
Phone: 828-239-1111  
Website: [http://listeningheartcrisiscenter.org](http://listeningheartcrisiscenter.org)  
Service Offered: Telephone Crisis Intervention and Telephone Reassurance

Agency Name: You Are Not Alone Support Group – Disability Partners  
Address: 108 New Leicester Highway, Asheville, NC 28806  
Phone: 828-298-1977  
Website: [www.disabilitypartners.org](http://www.disabilitypartners.org)  
Service Offered: Mental Health Related Support Groups

**Transportation**

Agency Name: Asheville Transit System  
Address: 49 Coxe Avenue, Asheville, NC 28801  
Phone: 828-253-5691  
Email: iride@ashevillenc.gov  
Website: [www.ashevillenc.gov](http://www.ashevillenc.gov)  
Service Offered: Bus Service Throughout City of Asheville and Other Local Areas

Agency Name: Mountain Mobility  
Address: 2000 Riverside Drive, Asheville, NC 28804  
Phone: 828-250-6750  
Website: [www.buncombecounty.org/governing/depts/transportation](http://www.buncombecounty.org/governing/depts/transportation)  
Service Offered: General Paratransit/Community Ride Programs for Buncombe County