

5/15/2014

Community Resource Assistance Guide

Buncombe County, NC

N.C. Division of Workforce Solutions

Childcare

Agency Name: **Buncombe County DSS Child Care Subsidy**
Address: 40 Coxe Avenue, Asheville, NC 28801
Phone: 828-250-5727
Website: www.buncombecounty.org
Service Offered: Child Care Vouchers

Agency Name: **YWCA of Asheville**
Address: 185 S. French Broad Avenue, Asheville, NC 28801
Phone: 828-254-7206
Website: www.ywcaofasheville.org
Service Offered: Child Care Programs

Agency Name: **YMCA of Asheville**
Address: 53 Asheland Avenue, Asheville, NC 28801
Phone: 828-210-2273
Website: www.ymcawnc.org
Service Offered: Child Care Programs

Clothing

Agency Name: **Salvation Army – Buncombe County**
Address: 1076 Patton Avenue, Asheville, NC 28806
Phone: 828-253-4723
Website: www.salvationarmy.org
Service Offered: Clothing Items for Men, Women, Children and Infants

Agency Name: **Goodwill Industries – Buncombe County**
Address: 1616 Patton Avenue, Asheville, NC 28806
Phone: 828-771-2192
Website: www.goodwillnwc.org
Service Offered: Clothing Items for Men, Women, Children and Infants

Education/Training

Agency Name: **Mountain Area Job Training**
Address: Maple Building, AB Tech Campus, 340 Victoria Road, Asheville, NC 28801
Phone: 828-250-4761
Website: www.buncombecounty.org/joblink
Services Offered: Training Programs Information, Assessments and Enrollment

Agency Name: **Asheville-Buncombe Technical Community College**
Address: 340 Victoria Road, Asheville, NC 28801
Phone: 828-254-1921
Website: www.abtech.edu
Services Offered: Academic Programs and Continuing Education and HRD Classes

Agency Name: **Asheville Cape Center** (Shaw University Satellite Campus)
Address: 31 College Place, Suite 203-A, Asheville, NC 28801
Phone: 828-252-4050
Website: www.shawu.edu
Services Offered: Education, Training and Re-Training Programs

Agency Name: **Buncombe County Literacy Council**
Address: 31 College Place, Suite B-221, Asheville, NC 28801
Phone: 828-254-3442
Website: www.litcouncil.com
Service Offered: Basic Adult Education Skills

Employment

Agency Name: **Employment Service Office**
Address: 48 Grove Street, Asheville, NC 28801
Phone: 828-251-6200
Website: www.ncesc.com
Services Offered: Job Search Assistance, Career Resource Center with Internet Access and Referral to Supportive and Community Services

Agency Name: **Mountain Area Job Link**
Address: Maple Building, AB Tech Campus, 340 Victoria Road, Asheville, NC 28801
Phone: 828-250-4761
Website: www.buncombecounty.org/governing/depts/JobLink
Services Offered: Job Search Assistance, Career Workshops, Career Assessments and Career Resource Center with Internet Access

Agency Name: **Goodwill Career Connections**
Address: 1616 Patton Avenue, Asheville, NC 28806
Phone: 828-298-9023
Website: www.goodwillnwc.org
Services Offered: Job Search Assistance; Career Assessments; Workshops

Financial

Agency Name: **On Track Financial Education and Counseling**
Address: 50 South French Broad Avenue
Phone: 828-255-5166
Website: www.ontrackwnc.org
Services Offered: Budget Counseling, Debt Management, Credit Reports /Scores

Agency Name: **Self-Help Credit Union – Buncombe County**
Address: 34 Wall Street, Asheville, NC 28801
Phone: 828-253-5251
Website: www.self-help.org
Services Offered: Home Mortgages and Mortgage Refinancing Assistance

Food

Agency Name: **Buncombe County DSS, Supplemental Nutrition Assistance Program**
Address: 40 Coxe Avenue, Asheville, NC 28801
Phone: 828-250-5500
Website: www.buncombecounty.org
Service Offered: Food Stamps
Service Offered: Food Assistance for Buncombe County Residents

Agency Name: **Beverly Hills Baptist Church Food Pantry**
Address: 777 Tunnel Road, Asheville, NC 28805
Phone: 828-298-4623
Website: www.bhbc.org
Service Offered: Food Pantry

Agency Name: **Western Carolina Rescue Ministries**
Address: 225 Patton Avenue, Asheville, NC 28801
Phone: 828-254-0471
Website: www.ecfa.org
Services Offered: Food Pantry and Daily Meals

Home Health

Agency Name: **Homewatch Caregivers of WNC**
Address: 1977 Hendersonville Road, Suite 4, Asheville, NC 28803
Phone: 828-707-3278
Website: www.homewatchcaregivers.com/WesternNC
Services Offered: Personal Care and Home Health Aide Services

Agency Name: **The Council on Aging of Buncombe County, In-Home Aide Services**
Address: 46 Sheffield Circle, Asheville, NC 28803
Phone: 828-277-8288
Website: www.coabe.org
Services Offered: Personal Care and Home Health Aide Services

Legal Aid

Agency Name: **Pisgah Legal Services**
Address: 62 A Charlotte Street, Asheville, NC 28801
Phone: 828-253-0406
Website: www.pisgahlegal.org
Services Offered: Consumer Law Services

Agency Name: **Legal Aid of North Carolina – Buncombe County**
Address: 547 Haywood Road, Asheville, NC 28806
Phone: 828-236-1080
Website: www.legalaidnc.org
Services Offered: Labor and Employment Law, General Legal Aid, Consumer Law

Local/County Government

Agency Name: **City of Asheville**
Address: 70 Court Plaza, Asheville, NC 28801
Phone: 828-251-1122
Email: Internet/Webmaster@ashevillenc.gov
Website: www.ashevillenc.gov
Services Offered: Public Works, Transportation, Parks and Recreation, Economic Development, Public Safety

Agency Name: **Buncombe County**
Address: 200 College Street, Suite 403
Phone: 828-250-4100
Website: www.buncombecounty.org
Services Offered: Social Services, Health Services, Transportation, Public Safety, Economic Development

Medical Care

Agency Name: **Buncombe County Department of Health**
Address: 35 Woodfin Street, Asheville, NC 28801
Phone: 828-250-5000
Website: www.buncombecounty.org/governing/depts/health/
Services Offered: Wide Range of Health Services for Adults and Children, Including Dental Services

Agency Name: **Three Streams Family Health Center**
Address: 1710 Old Haywood Road, Asheville, NC 28806
Phone: 828-285-9725
Website: www.threestreamshealth.org
Service Offered: Adult Primary Care for the Uninsured

Agency Name: **ABCCM Doctors Medical Clinic**
Address: 155 Livingston Street, Asheville, NC 28801
Phone: 828-259-5339
Website: www.abccm.org
Service Offered: Medical Assistance for Buncombe County Residents

Agency Name: **WNC Community Health Services**
Address: 257 Biltmore Avenue, Asheville, NC 28801
Phone: 828-285-0622
Website: www.wncchs.org
Services Offered: Preventative and Primary Care and Dental Services

Mental Health

Agency Name: **Western Highlands Network**
Address: 356 Biltmore Avenue, Asheville, NC 28801
Phone: 828-225-2800
Website: www.westernhighlands.org
Services Offered: Evaluation and Referral to Direct Care Providers

Agency Name: **Families Together, Mobile Crisis Management**
Address: 68 Grove Street, Asheville, NC 28801
Phone: 888-573-1006
Website: www.familiestogether.net
Services Offered: Substance Abuse and Mental Health Crisis Intervention Services

Agency Name: **WNC Community Health Services**
Address: 257 Biltmore Avenue, Asheville, NC 28801
Phone: 828-285-0622
Website: www.wncchs.org
Services Offered: Behavioral and Mental Health Services

Miscellaneous (Other Services)

Agency Name: **Western Carolina Rescue Ministries**
Address: 225 Patton Avenue, Asheville, NC 28801
Phone: 828-254-0471
Website: www.ecfa.org
Services Offered: Emergency Shelter for Families, Food Pantry and Daily Meals

Agency Name: **Asheville Buncombe Community Christian Ministries (ABCCM)**
Address: 24 Cumberland Avenue, Asheville, NC 28801
Phone: 828-259-5300
Website: www.abccm.org
Services Offered: Assistance with Rent, Utilities, Food and Clothing

Agency Name: **United Way 211**
Address: 50 South French Broad Avenue
Phone: Dial 211 for Helpline; Office Phone is 828-252-4357
Website: www.211wnc.org
Service Offered: Information Line for Health and Human Service Providers in Buncombe County and Surrounding Area

Agency Name: **Hearts with Hands**
Address: 951 Sand Hill Road, Asheville, NC 28806
Phone: 828-667-1912
Website: www.heartswithhands.org
Services Offered: General Family Crisis Assistance (housing, food, clothes)

Agency Name: **Community Action Opportunities**
Address: 25 Gaston Street, Asheville, NC 28801
Phone: 828-252-2495
Website: www.communityactionopportunities.org
Services Offered: Housing, Employment, Educational and Other Assistance

Agency Name: **Catholic Social Services-Community Agency serving Latino Audience**
Address: 50 Orange Street, Asheville, NC 28801
Phone: 828-255-0146
Services Offered: Interpreting, translations, immigration forms and assistance, women's group

Rent/Utility/Housing

Agency Name: **Eblen-Kimmel Charities, Emergency Assistance**
Address: 50 Westgate Parkway, Asheville, NC 28806
Phone: 828-255-3066
Website: www.eblencharities.org
Services Offered: Utility Payment and Deposit Assistance, Housing Assistance

Agency Name: **Mountain Housing Opportunities**
Address: 64 Clingman Avenue, Suite 101, Asheville, NC 28801
Phone: 828-254-4030
Website: www.mtnhousing.org
Services Offered: Low Income/Subsidized Rental Housing and Home Rental Listings

Agency Name: **Salvation Army – Asheville**
Address: 204 Haywood Street, Asheville, NC 28801
Phone: 828-253-4723
Website: www.salvationarmycarolinas.org
Service Offered: Emergency Shelter for Families

Agency Name: **Affordable Housing Coalition**
Address: 34 Wall Street, Suite 607, Asheville, NC 28801
Phone: 828-259-9216
Website: www.publichousing.com
Service Offered: Assistance with Affordable and Low Income Housing

Support Groups

Agency Name: **Listening Heart Crisis Center Hotline**
Address: Undisclosed Location, Asheville, NC 28801
Phone: 828-239-1111
Website: <http://listeningheartcrisiscenter.org>
Service Offered: Telephone Crisis Intervention and Telephone Reassurance

Agency Name: **You Are Not Alone Support Group – Disability Partners**
Address: 108 New Leicester Highway, Asheville, NC 28806
Phone: 828-298-1977
Website: www.disabilitypartners.org
Service Offered: Mental Health Related Support Groups

Transportation

Agency Name: **Asheville Transit System**
Address: 49 Coxe Avenue, Asheville, NC 28801
Phone: 828-253-5691
Email: iride@ashevillenc.gov
Website: www.ashevillenc.gov
Service Offered: Bus Service Throughout City of Asheville and Other Local Areas

Agency Name: **Mountain Mobility**
Address: 2000 Riverside Drive, Asheville, NC 28804
Phone: 828-250-6750
Website: www.buncombecounty.org/governing/depts/transportation
Service Offered: General Paratransit/Community Ride Programs for Buncombe County