Community Resource Assistance Guide
Alexander County, NC

N.C. Division of Workforce Solutions
Childcare

Agency Name: Alexander County Department of Social Services
Address: 604 7th Street SW, Taylorsville, NC 28681
Phone: 828-632-1080
Website: www.alexandercountync.gov
Service(s) Offered: Child daycare subsidy program

Clothing

Agency Name: Christian Crisis Center
Address: 223 5th Avenue SW, Taylorsville, NC 28681
Phone: 828-632-0022
Service(s) Offered: Clothing, food and cash emergency assistance

Agency Name: Salvation Army Thrift Store
Address: 226 Westgate Drive, Taylorsville, NC 28681
Phone: 828-632-3832
Website: www.salvationarmy.org
Service(s) Offered: Tuesdays for free clothing or food; social worker available

Education/Training

Agency Name: Appalachian State University Center at Hickory
Address: 2760 Hwy 70 SE Hickory, NC 28602
Phone: 828-327-7000
Website: www.hickoory.ghp.appstate.edu
Service(s) Offered: Wide range of degree programs and continuing education for adults

Agency Name: Catawba Valley Community College, Alexander Center for Education
Address: 345 Industrial Boulevard, Taylorsville, NC 28681
Phone: 828-632-8221
Contact Person: Linda Graham
Email: lgraham@cvcc.edu
Website: www.cvcc.edu/resources/alexander.center
Service(s) Offered: GED; ESL; prerequisite degree programs; continuing education classes

Agency Name: I Care Inc. Head Start
Phone: 704-873-4865
Service(s) Offered: Pre-school education program. Full-time care for children in program whose parents work or are in job training. Speech, physical and occupational therapies. Parent teaching, dental and vision treatment for children. Breakfast, lunch, snack provided. Eligibility based on low income. Disabled children ages 3-4.
Agency Name: Lenoir-Rhyne University  
Address: 625 Seventh Ave NE Hickory, NC 28601  
Phone: 828-328-1741 or 800-277-5721

Agency Name: Newton-Conover City Schools  
Address: 605 N. Ash Ave., Newton, NC 28658  
Phone: 828-464-3191  
Website: www.nccs.k12.nc.us  
Service(s) Offered: Student-centered, achievement-driven. Hours 8-5

**Employment**

Agency Name: Employment Service Office  
Address: 604 7th Street SW, Taylorsville, NC 28681  
Phone: 828-632-4631  
Contact Person: Trenda Allen  
Email: trenda.allen@ncommerce.com  
Website: www.ncesc.com www.ncworks.gov  
Service(s) Offered: Unemployment insurance; job placement; labor market information

**Financial**

Agency Name: Family Guidance Center  
Address: 17 Highway 70 SE, Hickory, NC 28602  
Phone: 828-322-1400  
Website: www.fgcservices.com  
Service(s) Offered: Free credit counseling

**Food**

Agency Name: Alexander County Department of Social Services  
Address: 604 7th Street SW, Taylorsville, NC 28681  
Phone: 828-632-1080  
Website: www.alexandercountync.gov/social-services.php  
Service(s) Offered: Food and nutrition services

Agency Name: Christian Crisis Center  
Address: 223 5th Avenue SW, Taylorsville, NC 28681  
Phone: 828-632-0022  
Service(s) Offered: Food and nutrition services
### Home Health

**Agency Name:** Alexander County Home Health Agency  
**Address:** 338 1st Avenue SW, Taylorsville, NC 28681  
**Phone:** 828-632-9704 ext 424  
**Website:** [www.alexandercountync.gov/health/homehealth.php](http://www.alexandercountync.gov/health/homehealth.php)  
**Service(s) Offered:** Assist patients who are largely confined to their home by illness or convalescence

### Legal Aid

**Agency Name:** Legal Aid of North Carolina – Morganton Office  
**Address:** 211 East Union Street, Morganton, NC 28655  
**Phone:** 828-437-8280 or 1-800-849-5195  
**Website:** [www.legalaidnc.org](http://www.legalaidnc.org)  
**Service(s) Offered:** Free legal services in civil matters for low-income individuals

**Agency Name:** Lawyer Referral Service of the North Carolina Bar Association  
**Address:** 8000 Weston Parkway, Cary, NC 27513  
**Phone:** 1-800-662-7660  
**Website:** [www.ncbar.org/public-pro-bono/lawyer-referral-service/for-the-public.aspx](http://www.ncbar.org/public-pro-bono/lawyer-referral-service/for-the-public.aspx)  
**Service(s) Offered:** Service to refer people to attorneys located in Alexander County or nearby counties

### Local/County Government

**Agency Name:** Town of Taylorsville  
**Address:** 67 Main Avenue Drive, Taylorsville, NC 28681  
**Phone:** 828-632-2218  
**Website:** [www.taylorsvillenc.com](http://www.taylorsvillenc.com)  
**Service(s) Offered:** Information about the Town of Taylorsville, North Carolina

**Agency Name:** Alexander County North Carolina  
**Address:**  
**Phone:** [www.alexandercountync.gov/phone.php](http://www.alexandercountync.gov/phone.php)  
**Website:** [www.alexandercountync.gov](http://www.alexandercountync.gov)  
**Service(s) Offered:** Information about Alexander County

### Medical Care

**Agency Name:** Alexander County Health Department  
**Address:** 338 1st Avenue SW, Taylorsville, NC 28681  
**Phone:** 828-632-9704  
**Website:** [www.alexandercountync.gov/health](http://www.alexandercountync.gov/health)  
**Service(s) Offered:** Adult health; child health; immunizations; maternal health services
Agency Name: **Alexander County Dental Clinic**  
Address: 338 1st Avenue SW, Taylorsville, NC 28681  
Phone: 828-632-9704 ext 481 for an appointment  
Service(s) Offered: Dental services for children birth through 18 years of age; Medicaid; NC Health Choice or Self Pay (no dental insurance), self-pay will have a sliding fee scale based on income and number

**Mental Health**

Agency Name: **Family Guidance Center**  
Address: 17 NC Hwy 70 SE, Hickory, NC 28602  
Phone: 828-322-1499  
Service(s) Offered: Mental health; developmental disabilities; substance abuse

Agency Name: **Family Guidance Center**  
Address: 17 Highway 70 SE, Hickory, NC 28602  
Phone: 828-322-1400  
Website: [www.fgcservices.com](http://www.fgcservices.com)  
Service(s) Offered: Individual and family counseling

**Miscellaneous (Other Services)**

Agency Name: **Alexander County Chamber of Commerce**  
Address: 16 West Main Avenue, Taylorsville, NC 28681  
Phone: 828-632-8141  
Website: [www.alexandercountychamber.com](http://www.alexandercountychamber.com)  
Service(s) Offered: Information regarding Alexander County

Agency Name: **2-1-1**  
Phone: 2-1-1 from cell phone or 1-888-892-1162  
Website: [www.NC211.org](http://www.NC211.org)  
Service(s) Offered: Community health and human service resources

**Rent/Utility/Housing**

Agency Name: **Alexander County Department of Social Services**  
Address: 604 7th Street SW, Taylorsville, NC 28681  
Phone: 828-632-1080  
Website: [www.alexandercountync.gov/social-services.php](http://www.alexandercountync.gov/social-services.php)  
Service(s) Offered: Family support services; children’s services; adult and disabled services, including low-income energy assistance / crisis intervention
<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Alexander County Habitat for Humanity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>P.O. Box 565, Taylorsville, NC 28681</td>
</tr>
<tr>
<td>Phone</td>
<td>828-635-7889</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:alexhabitat@aol.com">alexhabitat@aol.com</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.alexandercountyhabitatforhumanity.com">www.alexandercountyhabitatforhumanity.com</a></td>
</tr>
<tr>
<td>Service(s) Offered</td>
<td>Assistance for people in need by building and renovating houses</td>
</tr>
</tbody>
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**Support Groups**

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Listing of Alexander County Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>Website</td>
<td><a href="http://www.acresources.org">www.acresources.org</a></td>
</tr>
<tr>
<td>Service(s) Offered</td>
<td>Online parent and family resource guide serving Alexander County including various support groups</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Town of Taylorsville Community Support</th>
</tr>
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<tbody>
<tr>
<td>Website</td>
<td><a href="http://www.taylorsvillenc.com/organizations.htm">www.taylorsvillenc.com/organizations.htm</a> or /support.htm</td>
</tr>
<tr>
<td>Service(s) Offered</td>
<td>Town of Taylorsville website listing of community support</td>
</tr>
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**Transportation**

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<thead>
<tr>
<th>Agency Name</th>
<th>Greenway Public Transportation (Western Piedmont Regional Transit Authority)</th>
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</thead>
<tbody>
<tr>
<td>Address</td>
<td>1515 4th Street SW, Conover, NC 28613</td>
</tr>
<tr>
<td>Phone</td>
<td>828-464-9444 or 828-465-7634</td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.mygreenway.org">www.mygreenway.org</a></td>
</tr>
<tr>
<td>Service(s) Offered</td>
<td>Public transportation for Alexander County residents</td>
</tr>
</tbody>
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<tr>
<th>Agency Name</th>
<th>Alexander County Transportation</th>
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<tbody>
<tr>
<td>Address</td>
<td>621 Liledoun Road, Box 3, Taylorsville, NC 28681</td>
</tr>
<tr>
<td>Phone</td>
<td>828-632-1112</td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.alexandercountync.gov/index/pdf/transportation.pdf">www.alexandercountync.gov/index/pdf/transportation.pdf</a></td>
</tr>
<tr>
<td>Service(s) Offered</td>
<td>Transportation for Alexander County residents</td>
</tr>
</tbody>
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